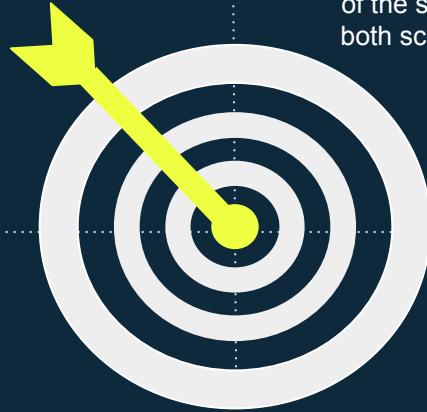# Right Assist Inc.

Dispatch and CRM System

Your Complete Business

At One Place

IOS/Android, Desktop/Web-based application system

Integration of the mobile version of the system, that allows to use both scheduling/dispatching and live tracking.

Manage your business from anywhere

CRM System

- Get a 360-degree view of each customer
- CRM solution helps you focus on your organization's relationships with individual people, including customers, service users, colleagues, or suppliers — throughout your lifecycle with them, including finding new customers, winning their business, and providing support and additional services throughout the relationship.

Total Control

The Right Assist is an automated dispatching management system that gives you complete control of your daily operation. Smart system, controls every transportation process by tracking locations and statuses with live GPS and interactive maps, giving you complete control of your dispatching operation.

Automated Billing

Keep track of invoices, payments, and costs, and compare budget scenarios to actual revenue, costs or profit automated bases.

Analytic Real-Time Reporting

- Understand every aspect of both time and money
- Analyze processes, monitor risks, and create high-level reports in a single click
- No more delays and waiting for data to refresh – all reports and dashboards are displayed in real time.

Main Features

1. Automated Trip Entry
2. Automated Scheduling
3. Automated ETA System/Vehicle live tracking
4. Template Routes
5. Live Dispatch/Routing Suggestions
6. Paperless/Go Green
7. Automated Billing
8. Custom and template reports
9. Text Trip Reminders to Customers
10. Transportation Service Survey
11. Automated Medical Billing
12. Live Trip Tracking for Registered Users (customers, etc.)
13. Online Call Center with History (CRM)
14. Automated Customer Complaint History
15. Automated Credentialing with Reminders & Expiration alerts
16. Incident/Accident Management Reports
17. Scheduled/Selected Vehicle Inspection
18. Driver Vehicle Operating Scoring
19. Vehicle Maintenance Expense & Fuel Budget Reporting
20. Professionally Developed API system
21. Offline Operation

Automated Trip Entry

System automatically uploads manifest every 10 minutes or chosen time and detects the changes with alerting system.

Automated Scheduling

System makes schedules for the drivers based on pickup time, vehicle type, trip distance, LOS etc.
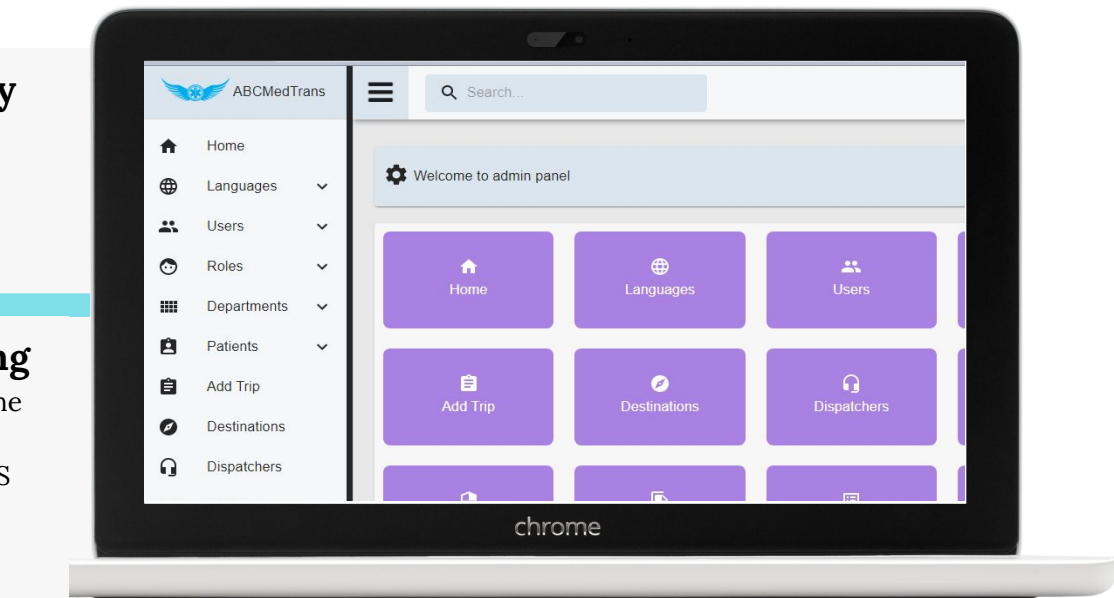
Automated ETA System

Automated ETA will provide the ETA from the driver's current location to the pickup/drop off location based on Google Maps live traffic.

Template Routes

You can create and save routes for system to automatically assign to a driver.

Live Dispatch/Routing suggestions

System automatically suggests nearby vehicles with the fastest ETAs based on time, mileage, vehicle type, etc.
(Will calls/same day orders)

Automated Billing

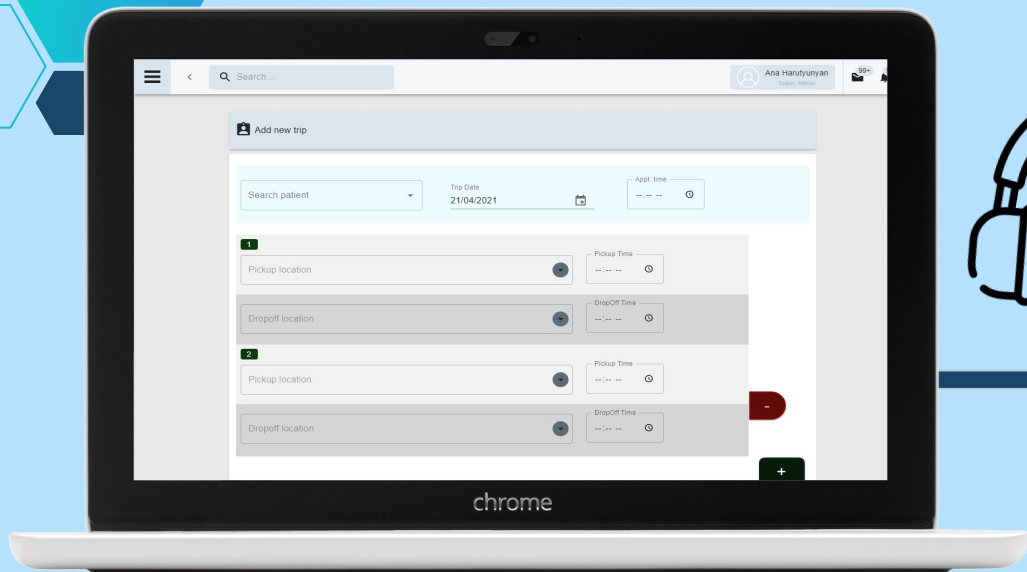Electronically submit all completed trip billing through the system.
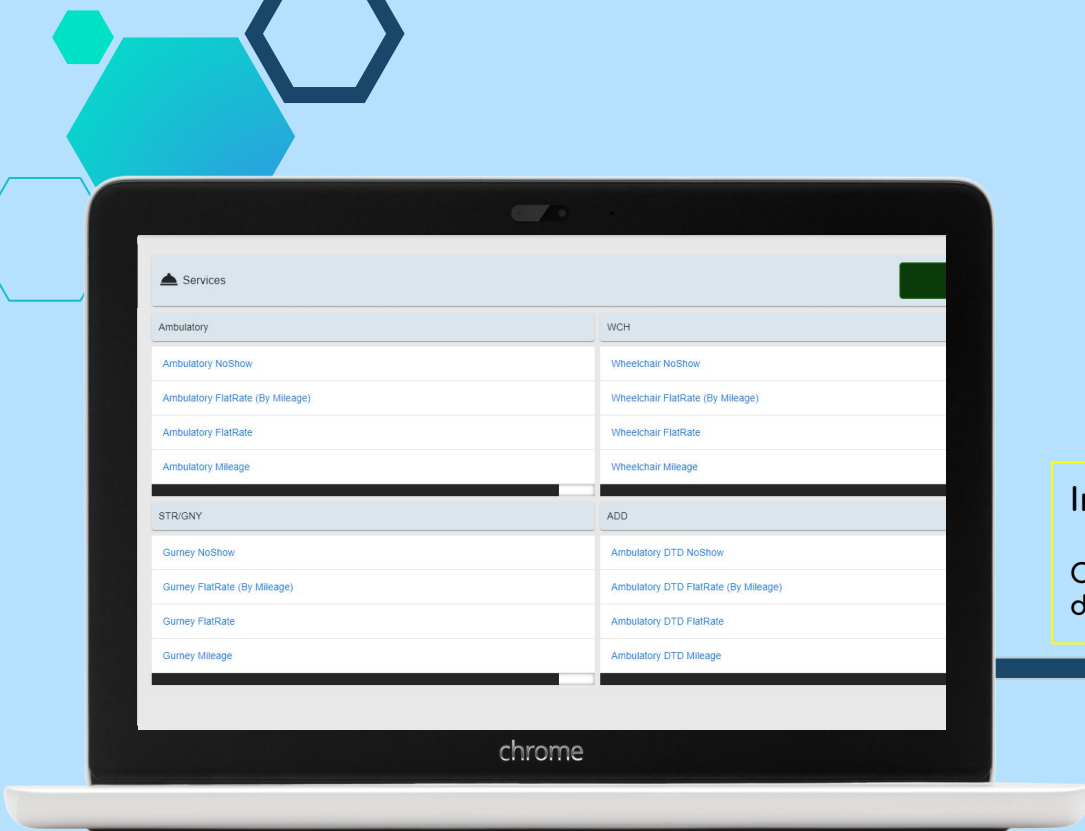
Automated Credentialing reminders with expiration alerts
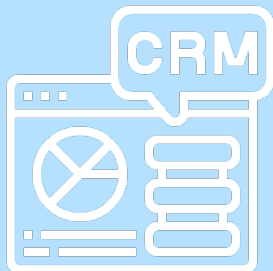
Keep all your credentialing up to date.

Incident/Accident Management Reports

Complete a detailed report and collect supporting documents to upload to the system.

8

Online Call center connected to the CRM system

Offline Operation

NO OPERATION DOWN TIME ANYMORE

All trip statuses made offline will appear
automatically when back online

Thank You!

Any questions?

You can find me at:

◇ transport@abcmedtrans.com
◇ 818-802-3149