How to Clear History, Cache, and Cookies on Google Chrome.

Below are instructions on how to clear your History, Cache, and Cookies on Google Chrome. Following these steps listed below **could help** in cases where:

1. Calls are dropping
2. Pages are taking a while to load
3. You're unable to hear calls coming in

Instructions

1. In the top right-hand corner of the Chrome browser, you should see either 3 dots or a white arrow pointing up inside of a colored circle. Click on it and then a menu will dropdown.
2. Hover over the word "**History**" and then another side menu will appear where you will need to **click** on the word "**History**" on the side menu.
3. Once the History page opens up in a new tab, click on the left-hand side there is a square with an arrow in it.
4. The pop-up window for clearing your browsing data will appear. Please make sure you select the "**Advanced**" tab which will give you all the settings.
5. For "**Time range**" click the drop-down menu and select "**All time**"
6. Please make sure there is a checkmark next to the following boxes:
    a. Browsing History
    b. Download History
    c. Cookies and other site data
    d. Cached images and files
7. Once you have the settings completed above, hit "**Clear data**"
8. After the data has been cleared:
    a. Close down all Chrome windows
    b. Close down all running applications
    c. Hard restart your laptop
        i. Hold the Power button down until the laptop turns off and then wait 20 seconds and turn the laptop back on.