MYA **GIBSON**

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**EDUCATION**

**University of Michigan | Ann Arbor, MI September 2021- May 2022**

*Master of Science in Information (HCI)*

**University of Michigan | Ann Arbor, MI September 2017- May 2021**

*Bachelor of Science, dual degree in Information (UX), Earth & Environmental Science | GPA: 3.79/ 4.00*

* **Awards & Honors:** James B. Angell Scholar, University Honors, EECS 183 Showcase Winner for Arduino Board Game Development
* **Leadership Activities:** Communication Board for Planet Blue, Donation Board for HumanityFirst, *GIEU Study Abroad*: Mexico 2018, English Conversation Facilitator, Campus Climate Advisory Council Member

**SKILLS**

* **Languages:** Fluent in English, Limited Working Proficiency in Spanish
* **Coding:** Working Proficiency in Python, Django, CSS, R, JSON, JavaScript, jQuery, HTML & C++
* **Methods:** Adobe XD, Figma, Mural, Qualtrics, UX Research, UX Design, Interaction Design, Wireframing, Prototyping (Lo-fi/ Hi-fi), Heuristic Evaluation, User Interviewing, Personas, Usability Testing, Survey Design

**PROFESSIONAL EXPERIENCE**

**UNDERGRADUATE INSTRUCTIONAL ASSISTANT | Ann Arbor, MI**

*University of Michigan, August 2020 – Present*

* Manage instructional material about UX Research, prepare quizzes and assignments, optimize the course website’s usability, grade assignments, and work with students during discussions.
* Supports over 120 students in understanding course concepts and application to real-world environments.

**CITIZEN INTERACTION DESIGN INTERN | Ann Arbor, MI**

*University of Michigan, May 2020 – Aug 2020*

* Revamp Lansing’s Emergency Management Department’s website by conducting behavioral interviews, designing prototypes, affinity diagrams, storyboarding and wireframes in Mural and Figma.
* Improve social media campaign efficiency on over 3 platforms for the Arts League of Michigan (dba the Carr Center) through product analysis, user research and A/B testing for Instagram, Twitter, Facebook & Mailchimp.
* Optimize delivery system with comparative analysis and product management for Detroit Food Academy.

**DIVERSITY PEER EDUCATOR | Ann Arbor, MI**

*University of Michigan, Aug 2019 – Present*

* Oversee conflict resolution in residential halls for bias incidents and facilitate multicultural councils.
* Create successful programs centered around diversity, equity, inclusion, social & restorative justice for 1200 students.

**LABORATORY ASSISTANT | Ann Arbor, MI**

*University of Michigan, Sept 2018 – March 2020*

* Prepare solutions, sterilize glassware and assisting with lab maintenance, conduct experiments and write detail-oriented lab reports in a Microbiology and Immunology Lab.
* Successfully completed over 14 experiments including PCR reactions, Midi preps of bacterial stands to inoculate DNA and developed a Python database to analyze and sort macros

**LEASING SPECIALIST | Ann Arbor, MI**

*Campus Apartments, Sept 2018 – July 2019*

* Responsible for leasing and marketing a multi-family apartment complex while improving positive customer and resident relations through effective problem-solving and communication skills.

**ADMINISTRATIVE ASSISTANT AND IT CONSULTANT | Detroit, MI**

*ABC Solutions, May 2018 – January 2019*

* Managed payroll, integrated software, conducted job audits, developed IB recruitment program, and designed logos using Adobe Creative Suites.