

Kriteria

Kriteria (crawler & GOS e-Rating)

Tulisan biru = 6 kriteria untuk Web & GOS
Tulisan oren = 6 kriteria untuk GOS e-Rating

Website (9+6=15)

Ease of Use (4)

1. Search function
2. Link to MyGov portal
3. Find website using search tool
4. W3C Disability Accessibility

Quality of Content (3)

1. Updated Content
2. Presence of Datasets
3. Publication

Privacy / Security (1)

1. Privacy Policy

Responsiveness (1)

1. Feedback Form

Accessibility (4)

1. Browser compatibility
2. Active Link
3. Device Responsiveness
4. Search Engine Optimisation

Reliability (2)

1. Loading Time
2. Downtime

GOS (9+6=15)

Ease of Use (3)

1. Quick Link

Quality of Content (2)

1. Understandable content
2. Accuracy of content

Privacy / Security (1)

1. Online Service Security

Reliability (2)

1. Loading Time
2. Downtime

Web Design

1. Look and Feel

Responsiveness (4)

1. Responsiveness to enquiries
2. Availability of GOS e-rating
3. Aid, Tools, and Help Resources
4. Feedback Auto Notification

Accessibility (4)


1. Browser compatibility
2. Active Link
3. Device Responsiveness
4. Search Engine Optimisation

Kriteria Web

Search function (1/2)

Categories	Description
Definition	Search Function refers to search function made available on the website for users to locate information within the websites only.
Conditions	All conditions MUST be complied: <ol style="list-style-type: none">1. Web service must have a search form2. Search form must be identified by an attribute in a <form> tag3. Tagging <splwpk-search-function> is required
Compliance	Ya / Tidak
Mechanism	Crawler

Search function (2/2)



The image displays the search function of the Forest Research Institute Malaysia (FRIM) website. The top part shows the website's header with navigation links and a search bar containing the text "publication". A blue arrow points from the "Search Function" label to the search bar. Below the header, the website's logo and tagline "Conserve, Innovate, Educate" are visible. A blue arrow points from the "Search Results" label to the main content area.

```
<div class="g-block nopaddingall nomarginbottom size-12">...</div>
<div class="g-block nopaddingall nomarginright nomarginleft nomarginbottom tfont size-12">...
</div>
<div class="g-block tsearch nopaddingall nomarginbottom size-11">
  <div class="g-content">
    <div class="platform-content">
      <div class="moduletable visible-desktop">
        <form id="mod-finder-searchform223" action="/ms/component/finder/search" method="get" class="form-search" splwpk-search-function="splwpk-search-function" == $0
          <div class="finder visible-desktop">
            <label for="mod-finder-searchword223" class="element-invisible finder visible-desktop">Taip Katakunci</label>
            <input type="text" name="q" id="mod-finder-searchword223" class="search-query input-medium" size="150" value placeholder="Cari..." autocomplete="off">
            <input type="hidden" name="Itemid" value="599">
          </div>
        </form>
      </div>
    </div>
  </div>
</div>
<div class="g-block size-24">...</div>
</div>
</section>
<section id="g-top">...</section>
```

html body #g-page-surround #g-tbar div div div div div div form#mod-finder-searchform223.form-search

Link to MyGOV Portal (1/2)

Categories	Description
Definition	Link to myGov Portal Link to myGov Portal refers to the hyperlink provided on the website to access national portal i.e. myGov
Conditions	Link to myGov Portal a) Hyperlink to myGov portal must be correct (http://www.malaysia.gov.my) b) The hyperlink is active. Inactive or broken link is considered as non compliant for this criterion
Compliance	Ya / Tidak
Mechanism	Crawler

Link to MyGOV Portal (2/2)

[Disclaimer](#) [Security Policy](#) [Privacy Policy](#) [Web Policy](#) [Frequently Ask Questions \(FAQ\)](#) [Site Map](#)

Forest Research Institute Malaysia (FRIM).
52109 Kepong, Selangor Darul Ehsan, Malaysia.
G : 3.2484539, 101.643837
T : 603-62797000
F : 603 62731314
E : feedback@frim.gov.my

Total visitor :
83501876 since 23 June 2014
Best viewed : Firefox 15+, Internet Explorer 10+, Chrome 3+
Resolution : 1280 X 1024, Responsive Design



=["https://schema.org/Article"](https://schema.org/Article)
-MY">

Copyright © 2014 Forest Research Institute Malaysia. All Rights Reserved.

Last Update:

Friday, November 6, 2015

Link to myGov portal



```
<p>fungsi</p>
▶<p>...</p>
▶<p>...</p>
▶<p>...</p>
▼<p>
  <a href="https://www.malaysia.gov.my/">klik disini untuk ke laman MOSP
</a> == $0
</p>
<p>Pegawai bertanggungjawab</p>
▶<p>...</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
</div>
</div>
::after
</div>
</div>
</div>
```

Find Website Using Search Tool (1/2)

Categories	Description
Definition	Find Website Using Search Tool refers to searching of agency's website using any search tool/search engine such as Google, Yahoo!, bing, Ask, AOL
Conditions	All conditions must be complied: <ul style="list-style-type: none">a) "Google" search engine is used to search for the agency websiteb) Search must be conducted in Malay and English Languagesc) Agency website is listed in the first page of the "Google" search engine resultd) Search result from search engines other than "Google" is considered as non compliant for this criterion
Compliance	Ya / Tidak
Mechanism	Crawler

Find Website Using Search Tool (2/2)

The image shows two side-by-side Google search results. The left search is for 'ministry of national resources and environment malaysia' in English. The right search is for 'kementerian sumber asli dan alam sekitar' in Malay. Both searches show the first page of results, with a black box labeled 'Result on 1st page' pointing to the first result on each page. The left page has a black box labeled 'English Language' and the right page has a black box labeled 'Malay Language'.

English Language

About 2,400 results

Official Portal Ministry of Natural Resources and ... - Nre
www.nre.gov.my/.../def... Ministry of National Resources and Environment ... Azizan Bin Ahmad, Secretary General **Ministry of Natural Resources & Environment** ... Malaysia Government Transformation Programme Achievement (GTP). NRE Directory - About Us - Land - Frequently Asked Questions

Official Portal Ministry of Natural Resources and Environment
www.nre.gov.my/.../def... Ministry of National Resources and Environment ... Department of Director General of Lands and Mines (JKPTG), Department of Survey & Mapping Malaysia (JUPEM) and National Institute of Land and Survey ...

Portal Rasmi Kementerian Sumber Asli dan Alam Sekitar NRE
www... Translate this page Ministry of National Resources and Environment ... Portal Rasmi Malaysia Geoportal · Maklum Balas Kepuasan Pelanggan · Statistik Transaksi Perkhidmatan Dalam Talian · Koleksi Mobile Apps NRE ... Direktori - Warga NRE - Hubungi Kami - Official Portal Ministry of ...

Ministry of Natural Resources and Environment ... - Wikipedia
https://en.wikipedia.org/.../Ministry_of_Natural_Resources_an... Wikipedia ... Ministry of Natural Resources and Environment (NRE) Kementerian Sumber Asli

Malay Language

About 4 results

Portal Rasmi Kementerian Sumber Asli dan Alam Sekitar NRE
www... Translate this page Ministry of National Resources and Environment ... YB Menteri Sumber Asli dan Alam Sekitar menghadiri taklimat mengenai Rancangan Tebatan Banjir (RTB) Sarawak. Seterusnya, Tinjauan projek naik taraf ...

Direktori
... Asli dan Alam Sekitar > Hubungi Kami > Hubungi Kami ...

Carta Organisasi NRE
NRE > Portal Rasmi Kementerian Sumber Asli dan ... Carta ...

Hubungi Kami
Hubungi kami di talian +603 8000 8000 / Faks : +603 8889 2672 ...
More results from nre.gov.my »

Warga NRE
Awam; Warga NRE ... Pelan Strategik dan KPI NRE ...

Mengenai NRE
Jata Negara Logo NRE ... Sumber Asli dan Alam Sekitar ...

Menteri
Nama, YB Dato Sri Dr. Haji Wan Junaidi bin Tuanku Jaafar ...

Kementerian Sumber Asli dan Alam Sekitar Malaysia ...
https://ms.wikipedia.org/.../Kementerian_Sumber_Asli... Translate this page Kementerian Sumber Asli dan Alam Sekitar Malaysia adalah kementerian di bawah kerajaan Malaysia. Menteri nya masa kini ialah Datuk Wan Junaidi Tuanku ...

W3C Disability Accessibility (1/2)

WEB

1. Ease of use

Categories	Description
Definition	Accessibility for the visually impaired Accessibility to the visually impaired refers to the ability of the website to allow for a person who has sight loss that cannot be fully corrected using glasses or contact lenses ¹ to access it
Conditions	Accessibility for the visually impaired All conditions must be complied: a) The website must provide at least one of the following: <ul style="list-style-type: none">i. Ability to change the font sizeii. Ability to change the font typeiii. Ability to change the background color b) Inconsistency of font size, type of background color is considered as non compliant for this criterion c) Tagging <splwpk-w3c> is required d) HTML extractor (background color and text color must contra)
Compliance	Ya / Tidak
Mechanism	Crawler

¹ <http://www.nhs.uk/conditions/Visual-impairment/Pages/Introduction.aspx>

W3C Disability Accessibility (2/2)

Ability to change background colour

Ability to change font type

Ability to change font size

```
<div class="g-block nopaddingall size-22">...</div>
<div class="g-block nopaddingall nomarginbottom size-9">...</div>
<div class="g-block nopaddingall size-10">...</div>
<div class="g-block nopaddingall nomarginbottom size-12">...</div>
<div class="g-block nopaddingall nomarginright nomarginleft nomarginbottom tfont size-12">
  <div class="g-content">
    <div class="platform-content">...</div>
    <div class="platform-content">
      <div class="moduletable tfont visible-desktop">
        <div class="jfontsize" splwpk-w3c="splwpk-w3c" == $0
          <a class="jfontsize-button jfontsize-disabled" id="jfontsize-minus" style="cursor:
            pointer;">A-</a>
          <a class="jfontsize-button" id="jfontsize-default" style="cursor: pointer;">...</a>
          <a class="jfontsize-button" id="jfontsize-plus" style="cursor: pointer;">A+</a>
        </div>
      </div>
    </div>
  </div>
<div class="g-block tsearch nopaddingall nomarginbottom size-11">...</div>
<div class="g-block size-24">...</div>
</div>
</section>
<section id="g-top">...</section>
<section id="g-navigation" class="headroom headroom--pinned headroom--top">...</section>
<section id="g-footer">...</section>
</div>
```

nl body #g-page-surround #g-tbar div div div div div div div.moduletable.tfont.visible-desktop div.jfontsize



Updated Content (1/3)

Categories

Description

WEB

2. Quality of Content

Definition

Updated Content refers to the availability of the following information on the website:

- i. Broadcast: May include activities, events, announcement, tender / quotation / recruitment announcements
- ii. About Us: Includes up to date information on Minister, Deputy Minister and Senior Management
- iii. News and /or updates on government policies
- iv. Frequently Asked Questions (FAQ)
- v. Achievement of Client Charter: Includes Client Charter
- vi. Contact Details

The content above may be placed anywhere within the website

Conditions

All conditions must be complied:

- i. Broadcast: Recent updates refers to the previous **30 days** information stamp. Tagging <**splwpk-broadcast**> is required
- ii. About Us: Change on information with regards to Minister, Deputy Minister and Senior Management must be updated immediately. Recent updates refers to the previous **30 days** information. Tagging <**splwpk-about-us**> is required
- iii. News and /or updates on government policies must be updated within **30 days** of the announcement. Tagging <**splwpk-news**> and / or <**splwpk-gov-policies**> is required
- iv. Have Frequently Asked Questions (FAQ). Tagging <**splwpk-faq**> is required.
- v. Achievement of Client Charter: The agency's client charter must be displayed together with the achievement of the previous **60 days** from the. Tagging <**splwpk-client-charter**> is required
- vi. Have Contact Details: The information published on the website must be updated within **30 days** . Tagging <**splwpk-contact-details**> is required
- vii. **Time-stamp** is required for broadcast, about-us, news and/or government policies, achievement of client charter and contact details.

Updated Content (2/3)

WEB

2. Quality of Content

Categories	Description
	<ol style="list-style-type: none">1. Crawler compare current date and dated updated content (timestamp) must not exceed 30 days for broadcast, about-us, news and/or government policies and contact-details.2. Crawler compare current date and date updated content (timestamp) must not exceed 60 days for achievement of client charter.3. Crawler check for existing specific tagging4. Crawler to save only latest and old data update.
Compliance	Ya / Tidak
Mechanism	Crawler

Updated Content(3/3)

```
<div class="span12">  
  <div class="item-page" itemscope itemtype="https://schema.org/Article">  
    <meta itemprop="inLanguage" content="ms-MY">  
    <div class="page-header">  
      <h2 itemprop="name" splwpk-news="splwpk-news" == $0  
        "Sesi Perjumpaan Ketua Pengarah MAMPU Merangkap  
        Ketua Perkhidmatan ICT Sektor Awam Bersama Skim F"  
      </h2>  
    </div>  
    <div item  
      <p>  
        <img :  
          Sesi  
          ICT S**  
          Penga  
          Skim  
          auto;  
        </p>  
        <p>...</p>  
      </div>  
    </div>  
  #g-container-mair
```

```

▼<div id="direktori_wrapper" class="dataTables_wrapper form-inline"
role="grid"> splwpk-contact-details="splwpk-contact-details"> == $0
▶<div class="top">...</div>
<div id="direktori_processing" class="dataTables_processing"
style="visibility: hidden;">Processing...</div>
- ...
cellpadding="0" cellspacing="0" border="0" class="footable
ble-striped table-bordered dataTable no-footer footable-
efault" id="direktori" style="width: 938px;">
d>
role="row">...</tr>
ad>
y>
class="odd">
td class="sorting_1 footable-first-column">...</td>
td class="expand">
<b>
"DATO' DR. MAZLAN YUSOFF"
<br>
<font color="#326592">KETUA PENGARAH</font>
</b>
/td>
td class=" "></td>
td class=" ">PEJABAT KETUA PENGARAH</td>
td class=" ">60388723001 </td>
td class="footable-last-column">drmazlan</td>
r>
example div div#direktori_wrapper.dataTables_wrapper.form-inline

```

html body #g-page-surround #g-container-main div div div #g-mainbar div div **div.g-content**

Presence of Datasets (1/3)

WEB

2. Quality of Content

Categories	Description
Definition	Machine-readable structured data Machine-readable structured data refers to provision of dataset in format such as XLS
	Application Programming Interfaces (APIs) Application Programming Interfaces (APIs) refers to provision of dataset in API
	Non-proprietary form Non-proprietary form refers to provision of dataset in format such as CSV
	Open standards from W3C Open standards from W3C refers to provision of dataset in the in format such as RDF and SPARQL
Conditions	Machine-readable structured data All conditions must be complied: <ul style="list-style-type: none">a) Dataset must be available in Malaysia Open Government Portal (http://www.data.gov.my)b) Link to the dataset in the above portal must be made available in the agency's websitec) Provision of dataset that belongs to parent agency can be considered for this criterion and vice versad) Must tag "Open Data" or "Data Terbuka" to a custom attribute
	Open standards from W3C All conditions must be complied: <ul style="list-style-type: none">a) Dataset must be available in Malaysia Open Government Portal (http://www.data.gov.my)b) Link to the dataset in the above portal must be made available in the agency's websitec) Provision of dataset that belongs to parent agency can be considered for this criterion and vice versad) Must tag "Open Data" or "Data Terbuka" to a custom attribute

A dataset refers to a collection of data. Most commonly a dataset corresponds to the contents of a single database table, or a single statistical data matrix^{1, 1}

Presence of Datasets (2/3)

WEB

2. Quality of Content

Categories	Description
Conditions	<ol style="list-style-type: none">1. Tagging <splwpk-open-data> is required2. Crawler search link for data.gov.my/*, name of hyperlink (i.e: MAMPU - Senarai Pemenang Anugerah Inovasi Sektor Awam) must have on opened page.3. Logic in Agency Profiling page to auto search data.gov.my to find organization. Example http://www.data.gov.my/data/organization?q=mampu&sort=name+asc. Warns user if search fails and ask to provide the actual link: http://www.data.gov.my/data/organization/malaysian-administrative-modernisation-and-management-planning-unit-mampu4. Find all dataset URL from data.gov.my using the organization link and search in the agency website
Compliance	Ya / Tidak
Mechanism	Crawler (Automated Assessment)

Presence of Datasets (3/3)

WEB

2. Quality of Content

The image shows two overlapping web browser windows. The background window is the 'Portal Rasmi Kementerian' (Official Government Portal) at www.moh.gov.my/index.php/pages/view/1674. It displays a list of datasets under the heading 'PENGUNAAN DATA ATAU PENGGUNAAN SEMULA DATA HENDAKLAH MEMATU TERMA PENGGUNAAN DATA TERBUKA KERAJAAN 1.0'. The list includes:



BIL	DATA
1.	Klinik 1Malaysia
2.	Hospital Kerajaan Malaysia
3.	Senarai Lokaliti hotspot Wabak Denggi di Malaysia
4.	Klinik Pergigian di Malaysia
5.	MOH Dengue Mortality

The foreground window is 'Klinik 1Malaysia - Set Data' at www.data.gov.my/data/ms_MY/dataset/klinik-1malaysia. It shows the dataset details for 'Klinik 1Malaysia', including the description 'Memaparkan maklumat direktori bagi Klinik 1Malaysia', the number of views 'Jumlah Dilihat : 1130', and the status 'Status: Dataset is Published'. Below this, there is a section titled 'Data dan Sumber Set Data' with a CSV file named 'Senarai Klinik 1Malaysia' (121 downloads) and a 'Jelajah' (Explore) button.

Publication (1/2)

Kategori	Description
Definisi	Publications refers to any publications issued by agencies that are published or downloadable in the websites
Syarat	All conditions must be complied: a) Publications can be in e-book reader or downloadable format (e.g. .pdf, .epub). Tagging < splwpk-publication > is required
Kategori	Ya / Tidak
Mekanisma	Crawler

Publication (2/2)



Official Portal of
SURUHANJAYA KOMUNIKASI DAN MULTIMEDIA MALAYSIA
MALAYSIAN COMMUNICATIONS AND MULTIMEDIA COMMISSION

[Home](#) [About Us](#) [Sectors](#) [Spectrum](#) [Download](#) [Legal](#) [Tenders](#) [Media & Events](#) [FAQs](#) [Career](#) [Contact](#)


ABOUT US

- History
- Vision & Mission
- Commission Members
- Organizational Leadership
- Our Responsibility
- Our Commitment
- Annual Reports**

Home > About Us > Annual Reports > MCMC Annual Reports


[BACK](#) [Print](#) [Share](#)

MCMC Annual Reports




MCMC Annual Report 2015
17/11/2015

[PDF](#)



MCMC Annual Report 2016
04/03/2016

[PDF](#)



MCMC Annual Report 2017
19/02/2017

[PDF](#)

```
...  
::before  
  <div class="main-wrapper clearfix">  
    ::before  
    <div class="sidebar">...</div>  
    <div class="main-content" splwpk-publication="splwpk-publication" == $0  
      <h2 class="page-title">MCMC Annual Reports</h2>  
      <div class="tender-list">  
        <ul class="list-unstyled">  
          <li class="clearfix">  
            ::before  
            <div class="tender-thumb">...</div>  
            <div class="tender-header">  
              <div class="tender-title">  
                <h4>MCMC Annual Report 2016</h4>  
                <div class="date">...</div>  
                <div class="shortDesc">...</div>  
              </div>  
            <div class="tender-download">...</div>  
            <div class="flipbook-btn">...</div>  
            ::after  
          </li>  
        </ul>  
      </div>  
    </div>  
  </div>  
::after
```

html #top #form div div.main-body div.container div.main-wrapper.clearfix **div.main-content**

Consumer Complaints Bureau

PROBLEMS

with your service?

To learn more, click here

Did you know?

Privacy Policy (1/3)

Kategori	Keterangan
Definisi	<p>Privacy Policy Statement¹ refers to the website's privacy policy that provides information on some or all of the ways the website gathers, uses, discloses, and manages a visitor's data.</p> <p>Personal Data Protection Act² (PDPA) refers to the Personal Data Protection Act 2010 [Act 709] that regulates the collection, recording, holding or storing of personal data, and carrying out of any operation on personal data for commercial transactions. It does not apply to Federal and State Governments.</p>
Syarat	<p>Semua syarat mesti dipatuhi :</p> <ul style="list-style-type: none">a) The website must provide either a Privacy Policy Statement or Personal Data Protection Act based on the services provided within the website. Tagging <splwpk-privacy-policy> or <splwpk-pdpa> is requiredb) The privacy policy statement or the Personal Data Protection Act must be linked or displayed on the footer of the main page

¹ <http://webguide.gov.au/about/privacy/>
<http://www.google.com/policies/privacy/>
https://en.wikipedia.org/wiki/Privacy_policy

² <http://www.kkmm.gov.my/pdf/Personal%20Data%20Protection%20Act%202010.pdf>

Privacy Policy (2/3)

Kategori	Keterangan
Pematuhan	Ya / Tidak
Mekanisma	Crawler

Privacy Policy (3/3)



You are here: Privacy & Security Policy

Privacy and Security Policy

Privacy Policy

Your Privacy

This page explains our privacy policy which includes the use and protection of any information. If you choose to make any transaction or send an e-mail which contains personal information to our agencies so as to serve you in the most efficient and effective manner. An example might be the use of your personal information for the purpose of providing you with services from Government agencies.

Information Collected

No personal information will be gathered while you are using this website except for information

Privacy Policy Statement

```
<div class="g-content">
  <div class="platform-content row-fluid">
    ::before
    <div class="span12">
      <div class="item-page" itemscope itemtype="https://schema.org/Article"
        splwpk-privacy-policy="splwpk-privacy-policy" == $0
        <meta itemprop="inLanguage" content="ms-MY">
        <div class="page-header">
          <h2 itemprop="name">
            Dasar Privasi
          </h2>
        </div>
        <div itemprop="articleBody">...</div>
      </div>
    ::after
  </div>
</div>
</div>
</div>
</div>
</div>
</div>
</div>
</div>
</div>
</div>
... #g-page-surround #g-container-main div div div #g-mainbar div div div div div div div.item-page
```

Feedback Form (1/2)

Kategori	Keterangan
Definisi	Merujuk kepada borang maklum balas yang terdapat pada laman web bagi mendapatkan maklum balas pengguna berkaitan fungsi laman web, pengalaman penggunaan atau isu yang berkaitan dengan agensi
Syarat	a) Tagging <splwpk-feedback-form> diperlu dimasukkan elemen html
Pematuhan	Ya / Tidak
Mekanisma	Crawler

Feedback Form (2/2)



Portal Rasmi
KEMENTERIAN BELIA DAN SUKAN
<http://www.kbs.gov.my>

[Laman Utama](#)
[Info KBS](#)
[Kementerian](#)
[Agensi KBS](#)
[Perkhidmatan](#)
[Hubungi Kami](#)

[/ Laman Utama](#)
[/ Hubungi Kami](#)
[/ Maklumbalas](#)
[/ Aduan](#)

Name: * Esah bt Ahmah

Email: * esahahmad@gmail.com

Priority: Medium

Kategori: * Cadangan

556870

... dengan Bola Jaring

Downloaded from ascelibrary.org by University of California, San Diego on 06/01/15. Copyright ASCE, For All Rights Reserved, No part of this document may be reproduced without written permission from ASCE.

100%

SWD-73R-67YZ

100%

```
... #g-container-main div div div #g-mainbar div div div div div form#userForm
  <div class="platform-content row-fluid">
    ::before
    <div class="span12">
      <form method="post" id="userForm" action="http://www.mamou.gov.my/ms/
      maklumbalas-portal" splwpk-feedback-form="splwpk-feedback-form" == $0
        <h2>Maklumbalas/Cadangan/Aduan Portal</h2>
        <!-- Do not remove this ID, it is used to identify the page so that
        the pagination script can work correctly -->
        <fieldset class="form-horizontal formContainer" id="rsform_9_page_0">...
        </fieldset>
        <input type="hidden" name="form[formId]" value="9">
      </form>
    </div>
    ::after
  </div>
</div>
</div>
</div>
</div>
</div>
</div>
... #g-container-main div div div #g-mainbar div div div div div form#userForm
```


Q & A

Kriteria Web & GOS

Browser compatibility (1/2)

Kategori	Keterangan
Definisi	Keserasian pelayar merujuk kepada keupayaan atau fleksibiliti laman web, aplikasi web, skrip atau reka bentuk HTML untuk berfungsi pada pelbagai jenis pelayar web
Syarat	Semua syarat mesti dipatuhi : <ol style="list-style-type: none">Laman web dan GOS mesti serasi pada semua pelayar web berikut:<ul style="list-style-type: none">IE (minimum version v10 dan ke atas termasuk Ms. Edge)Safari (minimum version v10)Chrome (minimum version v64)Firefox (minimum version v58)Semua fungsi laman web dan GOS mesti menyokong semua tag html <i>standard</i>
Pematuhan	Ya / Tidak
Mekanisma	Crawler (Automated assessment)

Browser compatibility (2/2)

The screenshot shows the SPA8i registration form in Internet Explorer. The browser's address bar displays the URL <https://putra2.spa.gov.my/spa8i/index.asm>. The page features a blue header with the SPA8i logo and the title "PENDAFTARAN PEKERJAAN DALAM PERKHIDMATAN AWAM (SPA8i)". Below the header, there are three tabs: "Daftar Masuk", "Daftar Akaun Baru", and "Lupa Kata Laluan". The "Daftar Akaun Baru" tab is selected. The form is divided into several sections: "Maklumat Asas" (Basic Information), "Soalan Keselamatan (untuk tujuan reset kata laluan)" (Security Questions), "Maklumat Kata Laluan" (Password Information), and "Kod Keselamatan" (Security Code). The "Maklumat Asas" section includes fields for "No Kad Pengenalan (contoh: 760910015001)", "Nama Penuh (seperti dalam kad pengenalan)", "No Telefon Bimbit", and "Alamat Emel". The "Soalan Keselamatan" section includes fields for "Siapakah Nama Ibu (First Name) Pemohon?", "Dimanakah Negeri Kelahiran Pemohon?", "Sahkan Nama Ibu (First Name) Pemohon", and "Sahkan Negeri Kelahiran Pemohon". The "Maklumat Kata Laluan" section includes fields for "Masukkan Kata Laluan" and "Sahkan Kata Laluan". The "Kod Keselamatan" section displays a security code "R F 7 1 6". At the bottom of the form, there are two buttons: "Daftar" and "Semula".

Internet Explorer

The screenshot shows the SPA8i registration form in Google Chrome. The browser's address bar displays the URL <https://putra2.spa.gov.my/spa8i/index.asm>. The page features a blue header with the SPA8i logo and the title "PENDAFTARAN PEKERJAAN DALAM PERKHIDMATAN AWAM (SPA8i)". Below the header, there are three tabs: "Daftar Masuk", "Daftar Akaun Baru", and "Lupa Kata Laluan". The "Daftar Akaun Baru" tab is selected. The form is divided into several sections: "Maklumat Asas" (Basic Information), "Soalan Keselamatan (untuk tujuan reset kata laluan)" (Security Questions), "Maklumat Kata Laluan" (Password Information), and "Kod Keselamatan" (Security Code). The "Maklumat Asas" section includes fields for "No Kad Pengenalan (contoh: 760910015001)", "Nama Penuh (seperti dalam kad pengenalan)", "No Telefon Bimbit", and "Alamat Emel". The "Soalan Keselamatan" section includes fields for "Siapakah Nama Ibu (First Name) Pemohon?", "Dimanakah Negeri Kelahiran Pemohon?", "Sahkan Nama Ibu (First Name) Pemohon", and "Sahkan Negeri Kelahiran Pemohon". The "Maklumat Kata Laluan" section includes fields for "Masukkan Kata Laluan" and "Sahkan Kata Laluan". The "Kod Keselamatan" section displays a security code "O W 2 6 7". At the bottom of the form, there are two buttons: "Daftar" and "Semula".

Google Chrome

Active link (1/2)

Kategori	Keterangan
Definisi	<p><i>Active link</i> merujuk kepada hyper rangkai (<i>hyperlink</i>) yang aktif dan bebas ralat yang membolehkan pengguna melayari sesuatu fail lain atau melayari lokasi lain.</p> <p><i>Broken link</i> merujuk kepada <i>hyperlink</i> yang tidak lagi menunjuk ke destinasi asalnya. Ini mungkin kerana pelbagai sebab seperti halaman telah dipindahkan atau halaman telah dinamakan semula.</p>
Syarat	<p>Semua syarat mesti dipatuhi :</p> <ol style="list-style-type: none">1. Tiada pautan yang terputus (<i>broken link</i>) ditemui di laman web dan GOS2. Atribut 'nofollow' tidak dibenarkan bagi pautan laman web agensi dan GOS
Pematuhan	Ya / Tidak
Mekanisma	Crawler (Automated Assessment)

¹ <https://techterms.com/definition/hyperlink>

² <https://support.google.com/webmasters/answer/76329>

³ <https://www.nngroup.com/articles/duplicate-links/>

Active link (2/2)

Processing <http://www.doa.gov.my/>

Go to [the results](#).

For reliable link checking results, check [HTML validity](#) and [CSS validity](#) first.

Back to the [link checker](#).

Status: Done. Document processed in 9.67 seconds.

```
HEAD http://www.doa.gov.my/home;jsessionid=0155B4CD342976062B21B731F8D2F955 fetched in 1.39 seconds
Checking link http://www.openmobilealliance.org/Tech/DTD/xhtml1-mobile12.dtd
HEAD http://www.openmobilealliance.org/Tech/DTD/xhtml1-mobile12.dtd
-> HEAD http://technical.openmobilealliance.org/Tech/DTD/xhtml1-mobile12.dtd fetched in 3.23 seconds
Checking link http://www.doa.gov.my/warga-doa;jsessionid=0155B4CD342976062B21B731F8D2F955
HEAD http://www.doa.gov.my/warga-doa;jsessionid=0155B4CD342976062B21B731F8D2F955 fetched in 0.61 seconds
Checking link http://www.doa.gov.my/customer;jsessionid=0155B4CD342976062B21B731F8D2F955
HEAD http://www.doa.gov.my/customer;jsessionid=0155B4CD342976062B21B731F8D2F955 fetched in 1.31 seconds
Processed in 9.67 seconds.
```

Results

Links

Valid links!

Enter the address ([URL](#)) of a document that you would like to check:

<http://www.doa.gov.my/>

More Options

- ☐ Summary only
- ☐ Hide [redirects](#): ☒ all ☐ for directories only
- ☐ Don't send the [Accept-Language](#) header
- ☐ Don't send the [Referer](#) header
- ☐ Check linked documents recursively, recursion depth:
- ☐ Save options in a [cookie](#)

Check

checking options:

- [Accept](#): text/html, application/*
- [Accept-Language](#): en-us
- [Referer](#): sending
- Sleeping 1 second between rec

Device responsiveness (1/2)

Kategori	Keterangan
Definisi	Merujuk kepada pendekatan Reka Bentuk Web Responsif (RWD) di mana penampilan laman web atau GOS bergantung kepada saiz skrin dan orientasi peranti yang digunakan
Syarat	Semua syarat mesti dipatuhi : <ol style="list-style-type: none">1. Paparan laman web atau GOS disesuaikan dengan saiz skrin dan orientasi peranti2. Maklumat, ciri dan fungsi laman web atau GOS mesti tersedia pada peranti dan dipaparkan dengan sewajarnya3. Laman web dan GOS mesti mempunyai <meta name = "viewport" content = "width = device-width, initial-scale = 1.0">
Pematuhan	Ya / Tidak
Mekanisma	Crawler (Automated Assessment)

Device responsiveness (2/2)



Search Engine Optimisation (1/2)

Kategori	Keterangan
Definisi	<i>Search Engine Optimazation</i> (SEO) adalah amalan untuk meningkatkan kuantiti dan kualiti web <i>traffics</i> ke laman web dan GOS agensi melalui keputusan enjin carian yang organik ¹
Syarat	Semua syarat mesti dipatuhi : <ol style="list-style-type: none"> 1. <i>Meta title</i> < 70 aksara 2. <i>Meta descriptions</i> < 160 aksara 3. Semua imej mestilah mentakrifkan atribut 'alt' dalam tag Html 4. Tidak menggunakan tag HTML yang depreacated³ yang ditakrifkan oleh W3S di halaman utama laman web dan GOS 5. Sekurang-kurangnya mempunyai <i>tag header</i> <H1> di halaman utama untuk mewakili topik yang paling penting
Pematuhan	Ya / Tidak
Mekanisma	Crawler (Automated Assessment)

¹ <https://moz.com/learn/seo/what-is-seo>

² <https://seositecheckup.com>

³ <https://www.w3schools.com/tags/default.asp>

Search Engine Optimisation (2/2)

```
<!DOCTYPE html>
<html lang="ms-MY" dir="ltr">
  <head>
    <meta name="viewport" content="width=device-width, initial-scale=1.0">
    <meta http-equiv="X-UA-Compatible" content="IE=edge">

    <meta charset="utf-8" />
    <base href="http://www.mampu.gov.my/ms/" />
    <meta name="description" content="Mampu" />
    <meta name="generator" content="Joomla! - Open Source Content Management" />
    <title>Portal Rasmi MAMPU</title>
    <link href="/ms/?format=feed&type=rss" rel="alternate" type="application/rss+xml" title="RSS 2.0" />
    <link href="/ms/?format=feed&type=atom" rel="alternate" type="application/atom+xml" title="Atom 1.0" />
    <link href="http://www.mampu.gov.my/" rel="shortcut icon" type="image/vnd.microsoft.icon" />
    <link href="http://www.mampu.gov.my/en/" rel="alternate" hreflang="en-GB" />
    <link href="/templates/rt_isotope/favicon.ico" rel="shortcut icon" type="image/vnd.microsoft.icon" />
    <link href="/media/tabs/css/style.min.css?v=7.1.7" rel="stylesheet" />
    <link href="http://www.mampu.gov.my/modules/mod_datetime/tmpl/default.css" rel="stylesheet" />
    <link href="/media/jui/css/chosen.css?47e221b9476fd190a38bead1defaded4" rel="stylesheet" />
    <link href="/media/com_finder/css/finder.css?47e221b9476fd190a38bead1defaded4" rel="stylesheet" />
    <link href="/media/mod_languages/css/template.css?47e221b9476fd190a38bead1defaded4" rel="stylesheet" />
```

< 160 characters

< 70 characters

Loading time (1/2)

Kategori	Keterangan
Definisi	Merujuk kepada jumlah masa (dalam saat) yang diperlukan untuk memuatkan halaman web sehingga selesai <i>web request</i> .
Syarat	Semua syarat mesti dipatuhi : <ol style="list-style-type: none">1. Masa untuk memuatkan untuk laman web atau GOS adalah 5 saat dan ke bawah melalui sistem pemantauan2. Hanya masa yang diambil melalui sistem pemantauan ini sahaja yang diambil kira bagi meluluskan kriteria ini.3. Setiap <i>web request</i> tidak boleh dialihkan (<i>redirect</i>) lebih daripada 5 kali sebelum selesai.
Pematuhan	Ya / Tidak
Mekanisma	Crawler (Automated assessment)

Kategori	Keterangan
Definisi	<p>Merujuk kepada peristiwa di mana laman web atau GOS tidak beroperasi dan tidak dapat diakses oleh pengguna.</p> <p><i>Downtime</i> tidak termasuk tempoh penyelenggaraan yang dirancang di mana agensi telah memaklumkan kepada pengguna mengenai masa dan tempoh laman web dan GOS yang tidak tersedia untuk diakses</p>
Syarat	<p>Semua syarat mesti dipatuhi :</p> <ol style="list-style-type: none">1. <i>Downtime</i> mestilah dalam SLA yang ditetapkan oleh agensi masing-masing. Bagi laman web atau GOS yang tiada SLA mestilah mematuhi 99.5% <i>uptime</i>. <i>Downtime</i> yang dirancang mestilah dimaklumkan/dikemas kini melalui sistem pemantauan yang baharu.2. Pemberitahuan mengenai aksesibiliti laman web mesti dipaparkan pada saluran rasmi lain seperti GOS Gateway atau akaun media sosial agensi. Agensi yang tidak memiliki akaun media sosial rasmi perlu menggunakan laman web induknya3. Semakan <i>uptime</i> adalah dalam tempoh selang seminit.
Pematuhan	Ya / Tidak
Mekanisma	Crawler (Automated Assessment)

¹ <https://www.w3.org/Protocols/rfc2616/rfc2616-sec10.html>

Kriteria GOS

Quick link(1/2)

GOS

1. Ease of use

Kategori	Penerangan
Definisi	Merujuk kepada bilangan klik untuk mencapai halaman GOS
Syarat	Semua syarat mesti dipatuhi : a) Maksimum 3 klik dari halaman utama laman web agensi itu bagi mengakses GOS
Pematuhan	Ya / Tidak
Mekanisma	Crawler (Automated Assessment)

Quick link(2/2)

GOS

1. Ease of use

Navigation menu: HOME, CORPORATE, POLICIES, CIRCULARS, MEDIA, SOURCES, FAQ, ARCHIVE, CONTACT US

20 Nov 2017
Gangguan Capaian Perkhidmatan Aplikasi Dalam Talian (Online) Kementerian Pendidikan Malaysia

16 Nov 2017
Kenyataan Media: Keputusan Peperiksaan Ujian Pencapaian Sekolah Rendah (UPSR) Tahun 2017

15 Nov 2017
Kenyataan Media : Mangsa Banjir Boleh Mohon Salinan Sijil Secara Percuma

13 Nov 2017
NUR Alert: Kanak-Kanak Hilang - Adik Desmond Eddieyson Anak Davey

13 Nov 2017
[Dibuka Sekarang] Permohonan Murid Secara Online Kemasukan Ke Tingkatan Empat (4) Sekolah Berasrama Penuh (SBP) KPM Tahun 2018

Read More

SPM (Lisan) [Completed]
SPM (Bertulis) [On Going]
STAM (Kerja Kursus) [Completed]
STAM (Lisan) [Completed]
STAM (Bertulis) [Completed]
STPM (P2 Bertulis) [Completed]
STPM (P3 Bertulis) [Completed]
STPM (P3 ULBA) [Completed]
STPM (U1 Bertulis) [Completed]
STPM (U2 Bertulis) [On Going]

* Number of days before exam starts.

e-Services

Opening Periodic On Going EG Application Intranet Mobile

CONTACT US QUICK LINKS PARTICIPATION TAG CLOUD

Logos: PADU, NBOS

PORTAL RASMI
JABATAN AKAUNTAN NEGARA MALAYSIA
Excellent Accounting @ Your Service

اكاونتن نگارا

SELAMAT DATANG KE
PAUTAN PINTAS PORTAL RASMI
JABATAN AKAUNTAN NEGARA MALAYSIA

WELCOME TO
THE FAST LINK OF THE
ACCOUNTANT GENERAL'S DEPARTMENT OF MALAYSIA
OFFICIAL PORTAL

SILA KLIK PAUTAN DI BAWAH UNTUK KOMUNIKASI YANG LEBIH CEPAT DAN PANTAS
PLEASE CLICK THE ICONS BELOW FOR A FASTER AND SPEEDY COMMUNICATION



SISTEM e-PENYATA GAJI
DAN LAPORAN



LAMAN UTAMA PORTAL RASMI JANM
AGD OFFICIAL PORTAL MAINPAGE



SISTEM e-MAKLUM

Online Service Security (1/2)

GOS

3. Privacy / Security

Kategori	Penerangan
Definisi	Merujuk kepada tahap konfigurasi keselamatan dan penyulitan Perkhidmatan Atas Talian
Syarat	Semua syarat mesti dipatuhi : <ul style="list-style-type: none">a) GOS mesti melaksanakan protokol HTTPS dengan sijil SSL yang sahb) Konfigurasi <i>Web Server Signature</i> disembunyikan, khususnya kepada nama, versi dan Sistem Operasi pelayan webc) Nyah-aktifkan <i>directory browsing</i> bagi <i>common directory</i> yang ditakrifkan oleh perisian WFUZZ ¹
Pematuhan	Ya / Tidak
Mekanisma	Crawler (Automated Assessment)

¹ Wfuzz is a web application security fuzzer tool and library for Python. <https://github.com/xmendez/wfuzz/blob/master/wordlist/general/common.txt>

Online Service Security (2/2)

The image displays two web browser windows side-by-side, illustrating online service security analysis.

Left Browser (MyGovernment Portal):

- Address bar: <https://www.malaysia.gov.my/public/cms/>. The word "Secure" is highlighted with an orange circle.
- Page Content: MyGovernment logo, "Gerbang Rasmi Kerajaan Malaysia", and a banner asking "Apakah MyGovernment?" with the text "Gerbang tunggal yang menawarkan perkhidmatan dalam talian Kerajaan dan in berkonsepkan 'life event'".

Right Browser (Penang Government Portal):

- Address bar: <https://www.penang.gov.my>.
- Wappalyzer Overlay: A purple overlay titled "Wappalyzer" lists detected technologies:
 - JavaScript Framework:** jQuery 1.12.0, jQuery Migrate
 - Font Script:** Google Font API
 - Web Framework:** Bootstrap, UIKit
- Alert Box: A grey box at the bottom of the overlay states "Tiada webservice signature".
- Footer: Navigation links (BAHASA & WARNA, MAKLUMBALAS, LOKASI, PAUTAN, ARKIB, LAIN-LAIN, HUBUNGI KAMI) and a date "Kemaskini Terakhir: 10 April 2018".

Ketersediaan GOS e-Rating (1/2)

Kategori	Penerangan
Definisi	<p>Merujuk kepada ketersediaan kaji selidik GOS e-Rating di dalam GOS</p> <p>Skrip e-Rating GOS harus disematkan saat penyelesaian transaksi Layanan Online.</p>
Syarat	<p>Semua syarat mesti dipatuhi :</p> <ul style="list-style-type: none">a) Skrip GOS e-Rating mestilah ditampal (<i>embedded</i>) pada GOS dan dimaklumkan pada bahagian profil GOS dalam sistem pemantauan inib) <i>The embedded script</i> mestilah sepadan dengan skrip yang dijana oleh Sistem GOS e-Rating
Pematuhan	Ya / Tidak
Mekanisma	<i>Crawler</i> (Automated Assessment)

Availability of GOS e-Rating (2/2)



```
2452     </div>
2453     <div class="font-size-m"> Sila rujuk
2454       <span style="font-style: italic; font-weight: bold;"
2455         class="font-size-l msg_email"></span>
2456       untuk pengaktifan akaun.
2457     </div>
2458   </div>
2459   <div class="modalCust-footer text-center padding-bottom-1">
2460     <a href="https://gov.mdec.com.my/erating-public/?services_key=eb895a82-
b23f-11e7-af34-000d3..." onclick="location.href='/public/cms/'" target="_blank"
class="btn btn-primary btn-md btn-outline font-size-s">
2461       <i class="fa fa-home"></i> Kembali ke laman utama
2462     </a>
2463   </div>
2464 </div>
2465 </div>
2466 <div id="RepeatErrorMsg" class="modalCust">
```

Kriteria GOS e-Rating

Kandungan mudah difahami

Kategori	Huraian
Definisi	Merujuk kepada penyediaan maklumat yang jelas.
Panduan	<p>(a) Maklumat yang disediakan mesti jelas dan secara langsung</p> <p>(b) Penggunaan istilah awam ('layman term') dengan teknikal jargons yang minimal</p> <p>(c) Penggunaan bahasa yang mudah.</p> <p>(d) Susun atur kandungan bagi setiap halaman adalah tersusun dan konsisten.</p> <p>Soalan Kaji selidik : <u>Perkhidmatan ini menyediakan maklumat atau arahan yang mudah difahami</u></p>
Pematuhan	<p>Skala likert (1 hingga 5)</p> <p>Skor 4 & 5 lebih daripada tahap National Compliance</p>
Mekanisme pengesahan	GOS e-Rating

Ketepatan Kandungan

Kategori	Huraian
Definisi	Merujuk kepada penyediaan maklumat yang tepat dalam perkhidmatan dalam talian kerajaan
Panduan	<p>(a) Penyediaan maklumat di dalam GOS mesti terkini dan spesifik</p> <p>(b) Maklumat yang disediakan mestilah mencerminkan amalan semasa daripada perkhidmatan yang ditawarkan (Contoh: Senarai dokumentasi yang diterbitkan di dalam talian mestilah dokumen yang sama diperlukan di kaunter)</p> <p>Soalan Kaji selidik : <u>Perkhidmatan ini menyediakan maklumat atau arahan yang tepat</u></p>
Pematuhan	<p>Skala likert (1 hingga 5)</p> <p>Skor 4 & 5 lebih daripada tahap National Compliance</p>
Mekanisme pengesahan	GOS e-Rating

Responsive to Enquiries

Kategori	Huraian
Definisi	Merujuk kepada kerangka masa yang diberikan kepada agensi untuk memberi respons akan pertanyaan yang dibuat oleh pengguna melalui GOS
Panduan	<p>(a) Respons lalai (<i>default</i>) terhadap sebarang pertanyaan oleh pengguna adalah dalam masa 7 hari bekerja seperti 'Panduan Pengurusan Perhubungan Pelanggan' daripada 'Pekeliling Kemajuan Kemajuan Pentadbiran Awam Bilangan 1 Tahun 2008'.</p> <p>Soalan Kaji selidik : <u>Perkhidmatan ini memberikan maklum balas yang cepat kepada anda</u></p>
Pematuhan	<p>Skala likert (1 hingga 5)</p> <p>Skor 4 & 5 lebih daripada tahap National Compliance</p>
Mekanisme pengesahan	GOS e-Rating

Aid, Tools and Help Resources

Kategori	Huraian
Definisi	Merujuk kepada maklumat yang akan membantu pengguna apabila menggunakan GOS termasuk <i>tips</i>, garis panduan, manual pengguna, carta alir, tutorial video dan sebagainya.
Panduan	<ol style="list-style-type: none"> 1. Semua GOS digalakkan mempunyai salah satu daripada lima contoh tersebut. 2. Ia digalakkan untuk disediakan di halaman utama GOS masing-masing. 3. Soalan Lazim tidak dianggap sebagai sebahagian daripada kriteria ini. <p>Soalan Kaji selidik : <u>Panduan pengguna membantu anda membuat transaksi perkhidmatan ini</u></p>
Pematuhan	<p>Skala likert (1 hingga 5)</p> <p>Skor 4 & 5 lebih daripada tahap National Compliance</p>
Mekanisme pengesahan	GOS e-Rating

Feedback Auto Notification

Kategori	Huraian
Definisi	Merujuk kepada paparan notifikasi selepas penghantaran maklum balas oleh pengguna
Panduan	<p>1. Notifikasi haruslah memberi maklumat mengenai status penghantaran borang maklumbalas sama ada ia telah berjaya dihantar atau diterima.</p> <p>Soalan Kaji selidik : <u>Paparan notifikasi selepas tamat transaksi adalah meyakinkan</u></p>
Pematuhan	<p>Skala likert (1 hingga 5)</p> <p>Skor 4 & 5 lebih daripada tahap National Compliance</p>
Mekanisme pengesahan	GOS e-Rating

Look and Feel

Kategori	Huraian
Definisi	Merujuk kepada bagaimana sesuatu laman web kelihatan dan bagaimana pengalaman pengguna (<i>user experience</i>) apabila pengguna tersebut berinteraksi dengannya.
Panduan	<ol style="list-style-type: none">1. Mengekalkan <i>look and feel</i> pada setiap halaman.2. Header, footer dan panel sisi yang konsisten pada setiap halaman. <p>Soalan Kaji selidik : <u>Susun atur pada setiap halaman adalah seragam</u></p>
Pematuhan	Skala likert (1 hingga 5) Skor 4 & 5 lebih daripada tahap National Compliance
Mekanisme pengesahan	GOS e-Rating

Q & A

Terima kasih