Mario Chong Loo

Limits, like fears, are often an illusion.

El Monte, CA 91732 (626) 262-8349 mariochong113@gmail.com Portfolio Website

JOB EXPERIENCE/PROJECTS

Field Support Technician — RiverStreamz

(2024)

As an IT Field Support Technician for the 2024 Primary Elections, I effectively troubleshoot technical issues, optimized device performance, and implemented stringent security measures, playing a pivotal role in ensuring the seamless operation and safeguarding the integrity of essential election infrastructure.

EDUCATION

East Los Angeles College, CA— Associate's *Degree in Math/Physics.* (2021–Now)

San Gabriel Academy, CA — High School Degree. (2019-2021)

RELEVANT

- Object Oriented Programming in C++.
- Data Structures and Algorithms in C++.
- Programming in Java.
- Programming in HTML and CSS.
- Intro to Cyber Security.
- CS 101 Intro to Comp Sci in Python.

PROJECTS

TicTacToe — C++

Snake_Game — C++ 35 hours

First_Person_Maze— C++
50 hours

WORK AND LEADERSHIP

- Provide excellent customer service, including taking orders, answering questions about drink offerings, and ensuring customer satisfaction.
- Manage inventory by restocking items.
- Greet and assist customers in a friendly and welcoming manner, providing product information and recommendations to meet their needs.
- Maintain a clean, organized working area, ensuring appealing visual displays and well-stocked shelves.

Programming Languages

C++, HTML CSS, Java, Python.

AWARDS

Dean's List in East Los Angeles College.

High School Degree with honors.

LANGUAGES

Fluent in English(Speak/Read/Write)

Fluent in Spanish(Speak/Read/Write)

Fluent in Chinese/Cantonese(Speak)

OTHER SKILLS

80+ wpm, Excel, Word, Powerpoint, Photoshop, Premiere Pro, Visual Studio, JGRASP, SFML.