## Wikipedia User Behavior Analysis

An in-depth analysis of Wikipedia's user interaction data.

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#### Introduction

- Wikipedia serves millions of users daily, offering insights into a wide array of topics.
- Understanding the patterns and trends in user interaction provides a window into the collective interests and behaviors of a global audience and offers valuable data for strategic enhancements to the platform.
- The objective is to uncover underlying trends and user preferences that can inform content strategy, website design, and overall user experience.

#### **Data**

- The dataset contains the daily number of webpage visits for 1500
   Wikipedia webpages with around 549,000 entries.
- The dataset was sourced from Kaggle in its wide format.
- The data was transformed from wide to long with 3 columns for date, page names and page visits.

## **Solution Approach**

• "Unpivot" the table from wide to long format.

1	A			В	C	D	E	
1	Page			2016-01-01	2016-01-02	2016-01-03	2016-01-04	###
2	.xxx_en.wikipedia.org_all-access_all-agents		7089 6182 20	7592 6447 49	7436 6437 33	7032 5912 49		
3	.xxx_en.wikipedia.org_mobile-web_all-agents 1Juli_de.wikipedia.org_desktop_all-agents							
4								
5	2014_FIFA_World_Cup_en.wikipedia.org_all-access @ agen			5363	6280	6297	6288	
		date	page			visit	s	
	A	В	0	С		D		
	0	2016-01-01 00:00:00	.xxx_en.wikipedia.org_all-a	all-access_all-agents			089	
	1	2016-01-01 00:00:00	.xxx_en.wikipedia.org_mobile-web_all-agents				182	
	2	2016-01-01 00:00:00	L_Juli_de.wikipedia.org_desktop_all-agents				200	
	3	2016-01-01 00:00:00	2014_FIFA_World_Cup_en.wikipedia.org_all-access_all-agents			nts 5	363	
	4	2016-01-01 00:00:00	2014_FIFA_World_Cup_en.wikipedia.org_desktop_all-agents			s 3:	186	
	5	2016-01-01 00:00:00	2014_FIFA_World_Cup_en.wikipedia.org_mobile-web_all-agents			gents 2:	136	
	6	2016-01-01 00:00:00	2015_Copa_América_en.wikipedia.org_all-access_all-agents			nts 1	160	
	7	2016 01 01 00:00:00	2015 Cons Am@Orica on wikingdia org dockton all agents				5640	

## **Solution Approach**

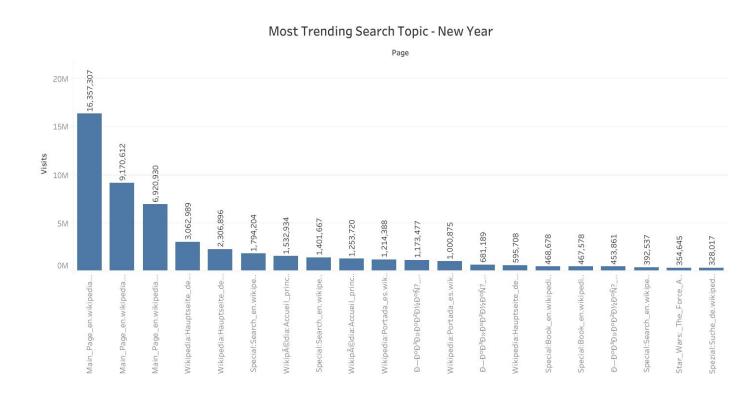
- Inspecting, understanding and cleaning the data in Python Pandas.
- Transforming the cleaned data into a SQLite database for querying.
- Exporting query results into CSV file for visualization in Tableau.
- Extracting language codes and device types in Pandas for visualization in Tableau.
- Data Analysis to answer project questions.

#### **Project Questions**

- What were some of the most trending search topics on Wikipedia on the following days?
  - New year's day
  - November 8, 2016
- Which day(s) of the week is/are the most/least popular for visiting wikipedia?
- How many languages are represented in this dataset? What proportion of the pages does each language represent?
- Which device type is used more frequently for visiting wikipedia i.e. desktop or mobile devices?

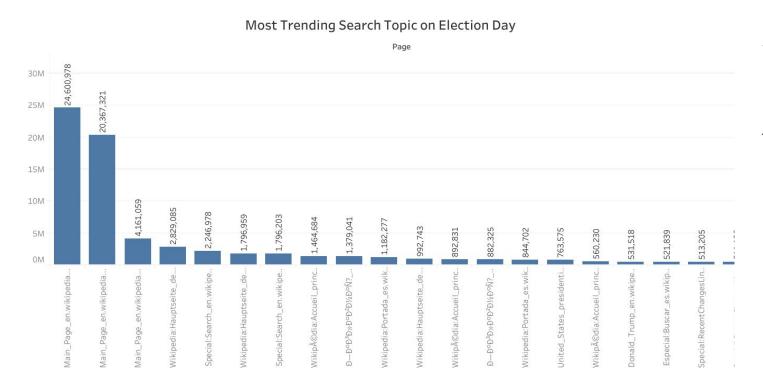
# Findings & Insights

### **Most Trending Search Topics on New Year's Day**



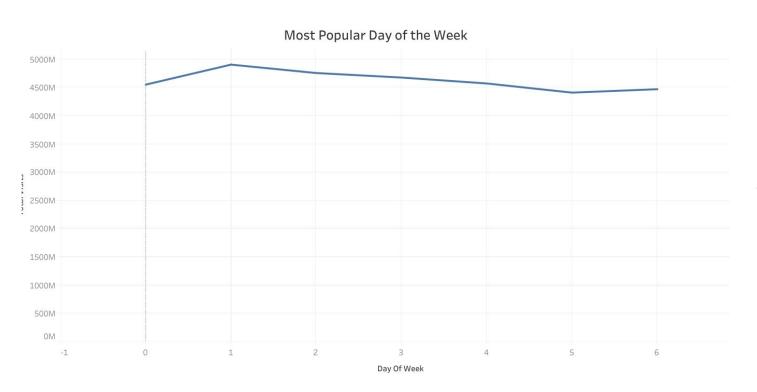
- The highest page visits was the wikipedia main page.
- The newly released Star Wars movie "The Force Awakens" made it to the top 20 most visited pages.

### **Most Trending Search Topics on New Year's Day**



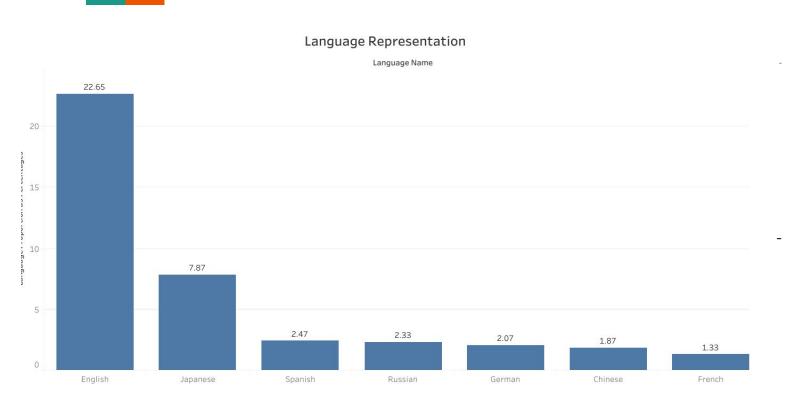
- The highest page visits was the wikipedia main page.
- The United
  States
  Presidential
  Election and
  Donald Trump
  appeared in the
  top 20 most
  visited pages on
  that day.

## Popularity by Day of the Week



- Mondays are
  the most
  popular for
  visiting
  Wikipedia with
  4.9m visits.
- Fridays are the least popular with 4.4m visits.

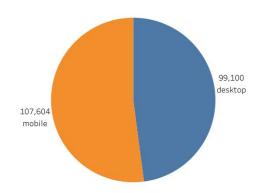
## **Language Representation**



- Languages
  include
  Chinese,
  English, French,
  German,
  Japanese,
  Russian and
  Spanish
- English had the highest at 22.65%, followed by Japanese at 7.87% and French at 1.33%.

## **Device Type Usage**

Most Frequently Used Device Type



In 2016, Wikipedia had more visits from mobile devices at 107.6k visits than desktop devices at 99.1k visits.

# Summary

## **Summary of findings**

#### Most Trending Search Topics

- The Star Wars movie, "The force awakens" trended on New Year's day.
- The United States Presidential Election and Donald Trump trended on the day of the US elections.

#### Popularity by Day of the Week

- Mondays are the peak of Wikipedia visits and Fridays are the least

## **Summary of findings**

#### • Language Representation

- English and Japanese are leading as the most represented languages.
- Chinese and French are lagging as the least represented languages.

#### Device Type Usage

 Mobile devices are the most frequently used compared to desktop devices.

## **Actions & Recommendations**

#### **Recommended Actions**

#### • Content release and updates

- Prioritize content that provides timely information on current societal interests in the content strategy.
- Strategically schedule the release of new content, updates, or maintenance activities taking days with highest traffic into account.
- As mobile usage continues to grow, focusing on mobile-friendly content and design will be crucial for maintaining and expanding Wikipedia's user base.

#### Accessibility and inclusion

- Enhance content in underrepresented languages to improve accessibility and inclusivity, fostering a more diverse user base.

# Thank you!