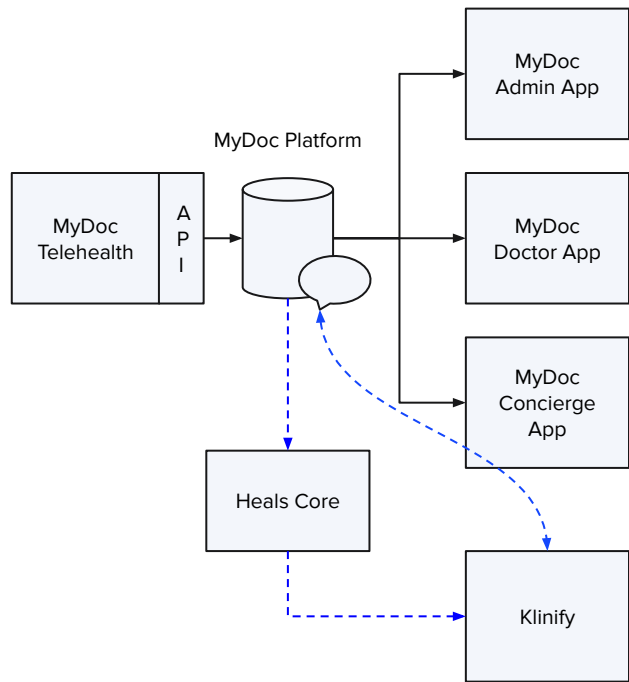


# P100 MyDoc Core Roadmap

# MyDoc Migration Roadmap

# MyDoc Migration Phase 1: MyDoc x Klinify

Goal: Switch MyDoc doctors to Klinify without interruption to service. Both MyDoc Doctor/Concierge and Klinify shall work in parallel during the transition.



## MyDoc x Heals Core

1. Request Klinify clinic-doctor list
2. Given that patient selected a MyDoc group-doctor-timeslot, translate it to Klinify clinic-doctor-timeslot based on Klinify's published clinic-doctor-timeslot list.
3. Publish new incoming episode-appointment request
4. Publish payment status isSettled: false
5. Subscribe to ticket status (accepted/cancelled)
6. Subscribe to ticket status (isVideoReady: true)
7. Subscribe to video session token
8. Subscribe to ticket status (completed)
9. Subscribe to payment status (isSettled: boolean)
10. Fetch consultation data from document repository

## Klinify x MyDoc

1. Embed MyDoc Chat Widget

## Klinify x Heals Core

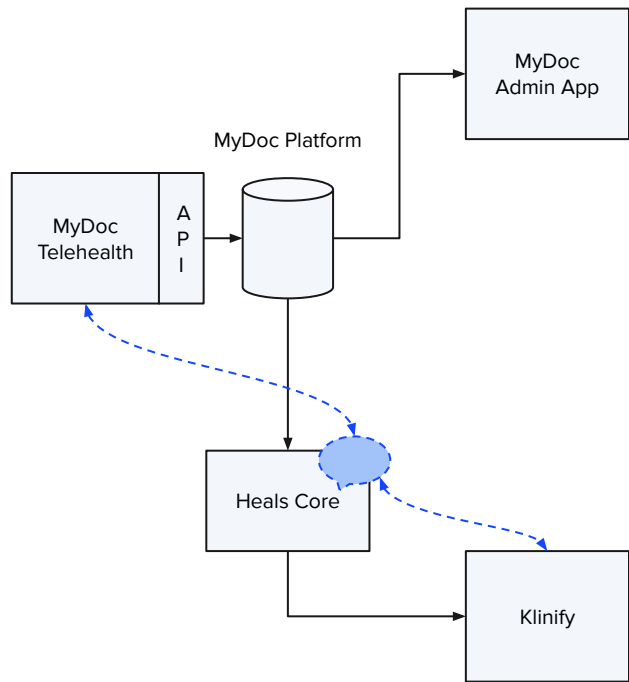
1. Publish clinic-doctor list
2. Subscribe to online patient queue ticket events
3. Publish ticket status (accepted/cancelled)
4. Publish ticket status isVideoReady: boolean
5. Publish video session token
6. Publish ticket status (noshow)
7. Publish ticket status (completed)
8. Submit consultation data and custom documents to document repository
9. When bill is finalised, publish payment status (isSettled: false) so that Heals Core must process payment and publish new payment status (isSettled: boolean)

## Heals Core

1. Add support for MyDoc and Prudential Payment Gateways
2. Add support for accepting bill items from Telehealth (shopping cart)

# MyDoc Migration Phase 2: Heals Core Chat

Goal: Migrate Chat service into Heals Core - code, infrastructure, historical chat data



## MyDoc x Heals Core

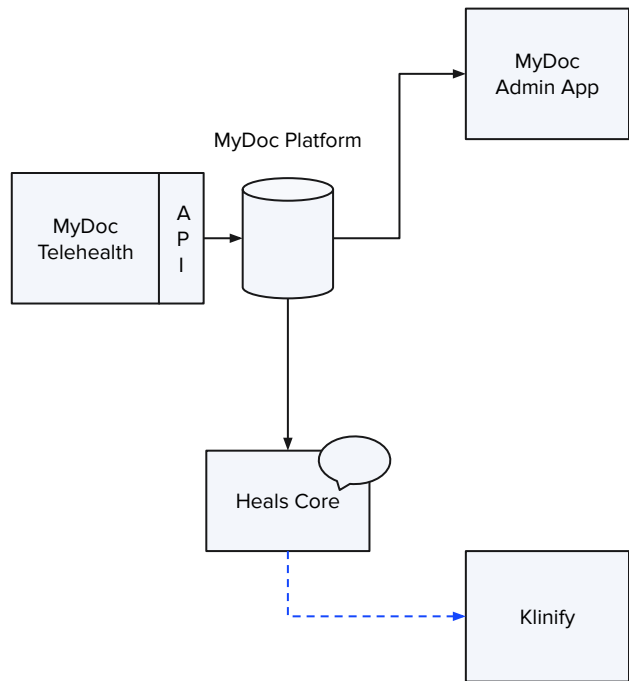
1. Refactor and route chat messages to Heals Core

## Klinify x MyDoc

1. Refactor and embed Heals Core Chat Widget

# MyDoc Migration Phase 3: NC3

Goal: Payors can supply policy details for each patient for claims adjudication

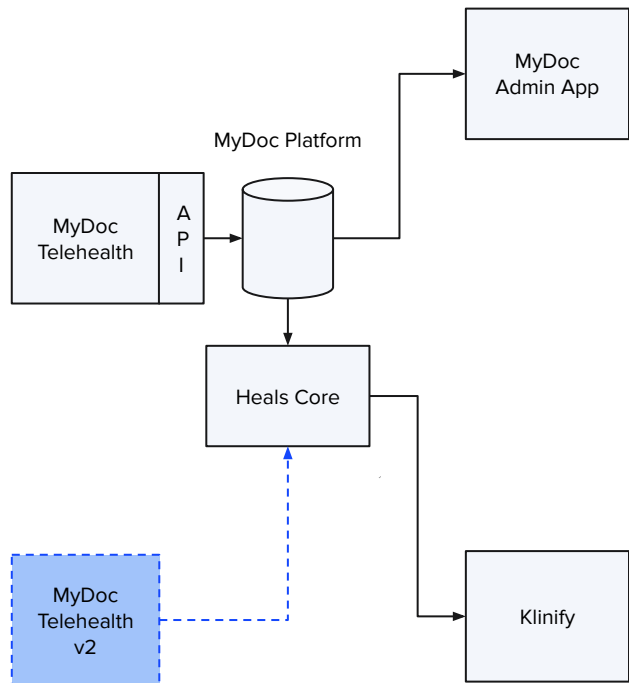


## Klinify x Heals Core

1. Submit bill to Heals Core for processing

# MyDoc Migration Phase 3: MyDoc v2 Revamped

Goal: Migrate MyDoc Core App to Heals Core e.g. Aetna, Allianz (all those groups without API integrations)



## MyDoc x Heals Core

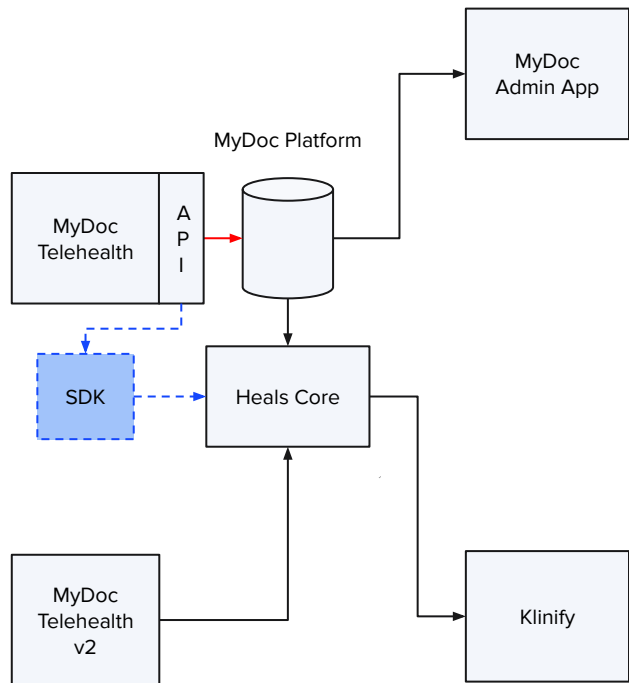
1. Load client app context based on sub-domain
2. Brandable front-end
3. Single/Multiple routing of selected source clinic to destination CMS (healthcare provider)

## Heals Core

1. Enhance Heals Core to support any required Virtual CMS sub-modules

# MyDoc Migration Phase 4: MyDoc API Migration

Goal: Migrate MyDoc API clients to Heals Core e.g. Prudential, HSBC, Allianz Mastercard

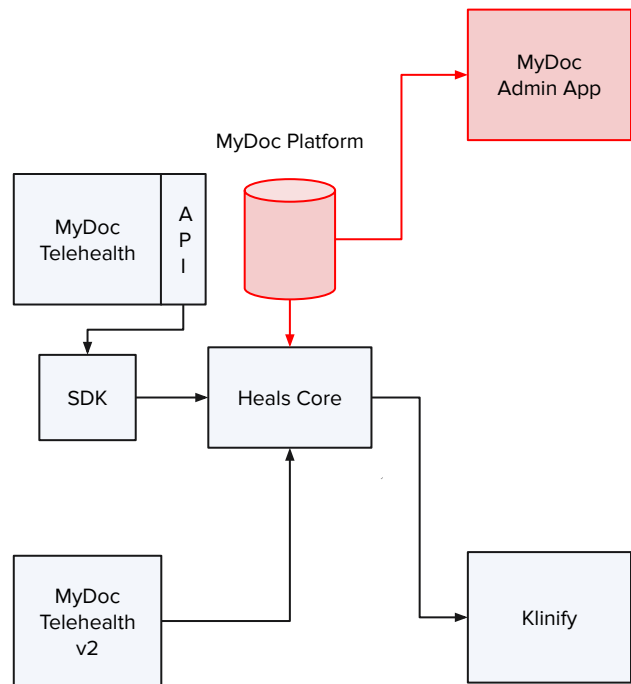


## MyDoc API x Heals Core GraphQL

1. Map MyDoc APIs to Heals Core GraphQL
2. Develop a standardised SDK

# MyDoc Migration Phase 5: Decommission MyDoc Platform

Goal: Decommission MyDoc Platform



## MyDoc API x Heals Core GraphQL

1. Decommission MyDoc Platform