



Decking Collection Rack Rollout Process

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January 2017

Decking Rack Rollout Process Overview

Step 1:

Initial data is supplied to the rollout centers

Friday, January 20, 2017 for Wave 1

Friday, February 17, 2017 for Wave 2

Friday, March 17, 2017 for Wave 3

Step 2:

A conference call is scheduled with the SCM, SA-CP, and MGR-Service Assurance

Wednesday, January 25, 2017 for Wave 1

Wednesday, February 22, 2017 for Wave 2

Wednesday, March 22, 2017 for Wave 3

Step 3:

Centers order supplies

Immediately after their wave call, but not before

Step 4:

Support schedules an initial setup visit based off the projected delivery date

Step 5:

Support assists with dock location selection & education

Step 6:

2-Week out SA-CP follow-up

Step 1: Initial Data Is Supplied To The Rollout Centers

Green Excess Decking Beam Rack / Wave 1

REG	DI	CNTR	SCM	SA-CP	DOM	MGR-SA
NOWE	PL	SEA	DUANE CHERNOFF	CARSON TRAFTON	POR	RENE LOPEZ
SOEA	OR	ORL	P. BROOKOVER	SEAN PIERCE	ORL	ROSS HOLCOMB
NOWE	MR	SBO	RUSS FLECK	LESTER HESSE	MRL	RENE LOPEZ
NOWE	SC	SAC	JOE CHARBONNEAU	LARRY THOMAS	SAC	RENE LOPEZ
NOWE	SC	OAK	J. SOUTHWORTH	LARRY THOMAS	SAC	RENE LOPEZ
NOWE	SC	SJC	R. VILLANUEVA	LARRY THOMAS	SAC	RENE LOPEZ
NOWE	WT	GAR	DAVID CHACON	MARK OJEDA	WHT	RENE LOPEZ
NOWE	WT	WHT	ANDY LESSIN	MARK OJEDA	WHT	RENE LOPEZ
NOEA	PO	POS	DALE SYMONS	GEORGE PARKER	WNJ	MARKUS STOMMEN
CAND	CA	WTO	MARK STRACHAN	DARA LAY	HFD	KATHLEEN CRAWFORD
NOEA	HF	HFD	JEFF BAUSCH	MICHAEL MONAGHAN	HFD	MARKUS STOMMEN
NOWE	PX	NPX	ED MCDERMOTT	MARK MADSEN	NPX	RENE LOPEZ
NOEA	PO	CIN	D SHELLENBERGER	GEORGE PARKER	WNJ	MARKUS STOMMEN
SOEA	OR	HWO	ROY WETHY	SEAN PIERCE	ORL	ROSS HOLCOMB
NOWE	DN	DEN	AARON HOLLIS	MATT FIKE	NSL	RENE LOPEZ
NOEA	HB	NHS	LEN MYERS	LONNIE HAMMAKER	NHS	MARKUS STOMMEN
NOEA	SN	DRT	DAVID HUGHES	JASON COTTEN	HOU	MARKUS STOMMEN
SOWE	HU	BTR	CHRIS PANKS	JASON COTTEN	HOU	MARK KEELING
NOWE	PL	POR	MIKE HARRIS	CARSON TRAFTON	POR	RENE LOPEZ
NOEA	HF	NWB	S. LAMBERTON	MICHAEL MONAGHAN	HFD	MARKUS STOMMEN

Step 1: Initial Data Is Supplied To The Rollout Centers

Red Damaged Decking Beam Rack / With Wave 1 Green Rack Rollout

REG	DI	CNTR	SCM	SA-CP	DOM	MGR-SA
SOEA	CL	CLT	BILL AGNEW	MICHELE BLAKE	CLT	ROSS HOLCOMB
NOWE	WT	WHT	ANDY LESSIN	MARK OJEDA	WHT	RENE LOPEZ
NOWE	MR	MRL	BOB TILLET	LESTER HESSE	MRL	RENE LOPEZ
NOWE	DN	DEN	AARON HOLLIS	MATT FIKE	NSL	RENE LOPEZ
NOEA	HF	NWB	S. LAMBERTON	MICHAEL MONAGHAN	HFD	MARKUS STOMMEN
MIWE	ST	DSM	NATE GRIGGS	MARK WOFFORD	STL	KELLI OSTERTAG
SOEA	OR	ORL	P. BROOKOVER	SEAN PIERCE	ORL	ROSS HOLCOMB
NOWE	PL	SEA	DUANE CHERNOFF	CARSON TRAFTON	POR	RENE LOPEZ
MIWE	ST	STL	CORY HERRMAN	MARK WOFFORD	STL	KELLI OSTERTAG

Initial data rolled out to Wave 1 locations, SA-CP's, & MGR-SA's:
Conference call to discuss ordering, rollout, setup, & expectations:

Friday, January 20, 2017

Wednesday, January 25, 2017

Step 1: Initial Data Is Supplied To The Rollout Centers

Green Excess Decking Beam Rack / Wave 2

REG	DI	CNTR	SCM	SA-CP	DOM	MGR-SA
SOEA	AT	ATL	TOMMY LAMBERT	DEREK DALLAS	ATL	ROSS HOLCOMB
MIWE	ST	DSM	NATE GRIGGS	MARK WOFFORD	STL	KELLI OSTERTAG
SOWE	KC	WTK	TYLER FLEMING	ROGER GEARY	KCY	MARK KEELING
NOWE	MR	SLV	DAVID ROCCO	LESTER HESSE	MRL	RENE LOPEZ
NOWE	MR	MRL	BOB TILLET	LESTER HESSE	MRL	RENE LOPEZ
NOEA	HG	HGR	JASON LEWIS	LONNIE HAMMAKER	NHS	MARKUS STOMMEN
NOEA	HF	AVO	CLINT ALLISON	MICHAEL MONAGHAN	HFD	MARKUS STOMMEN
NOWE	MR	SDO	BOB CANTY	LESTER HESSE	MRL	RENE LOPEZ
SOEA	OR	MDL	ROY WETHY	SEAN PIERCE	ORL	ROSS HOLCOMB
MIWE	ST	WTL	NATE DIXSON	MARK WOFFORD	STL	KELLI OSTERTAG
NOWE	WT	KTL	ARMANDO MAGANA	MARK OJEDA	WHT	RENE LOPEZ
NOWE	WT	SFV	GREG SULLIVAN	MARK OJEDA	WHT	RENE LOPEZ
SOEA	ME	JKM	SCOTTIE STUBBS	JACOB KIRKPATRICK	BHM	ROSS HOLCOMB
NOWE	WT	SLG	MATT LOWE	MARK OJEDA	WHT	RENE LOPEZ
NOWE	PX	AQE	RUDY ROMO	MARK MADSEN	NPX	RENE LOPEZ
NOWE	PL	SPO	BEN JAGELSKI	CARSON TRAFTON	POR	RENE LOPEZ
SOWE	SN	AMA	JOYCE SULLINS	JASON COTTEN	HOU	MARK KEELING
NOWE	SC	PET	STEVE ROLLS	LARRY THOMAS	SAC	RENE LOPEZ
NOWE	SC	STK	JW GURTIS	LARRY THOMAS	SAC	RENE LOPEZ
SOWE	KC	FAR	ANTHONY BRAATEN	ROGER GEARY	KCY	MARK KEELING
NOWE	PL	HMS	TOM MELDER	CARSON TRAFTON	POR	RENE LOPEZ

Step 1: Initial Data Is Supplied To The Rollout Centers

Red Damaged Decking Beam Rack / With Wave 2 Green Rack Rollout

REG	DI	CNTR	SCM	SA-CP	DOM	MGR-SA
NOEA	HG	HGR	JASON LEWIS	LONNIE HAMMAKER	NHS	MARKUS STOMMEN
SOEA	NA	LOU	JIM MINIUM	MIKE BENZY	NAS	ROSS HOLCOMB
NOEA	PO	POS	DALE SYMONS	GEORGE PARKER	WNJ	MARKUS STOMMEN
SOEA	ME	WME	AARON LAGING	JACOB KIRKPATRICK	BHM	ROSS HOLCOMB
MIWE	CH	CGX	TIM DOODY	DANNY MELLIS	CGT	KELLI OSTERTAG
MIWE	RK	RKI	DAN CONWAY	KEVIN NORVILLE	RKI	KELLI OSTERTAG
SOEA	CL	GSP	RICH NOEL	MICHELE BLAKE	CLT	ROSS HOLCOMB
SOWE	DA	FTW	MIKE GARRISON	DANNY MCGUIRE	DAL	MARK KEELING
SOEA	CL	GBO	ADAM DOWNS	MICHELE BLAKE	CLT	ROSS HOLCOMB
NOEA	YN	TOL	JACOB GARNER	GEORGE GRIMES	YNG	MARKUS STOMMEN

Initial data rolled out to Wave 2 locations, SA-CP's, & MGR-SA's:
Conference call to discuss ordering, rollout, setup, & expectations:

Friday, February 17, 2017

Wednesday, February 22, 2017

Step 1: Initial Data Is Supplied To The Rollout Centers

Green Excess Decking Beam Rack / Wave 3

REG	DI	CNTR	SCM	SA-CP	DOM	MGR-SA
NOWE	DN	GJN	JEFFREY BLACK	MATT FIKE	NSL	RENE LOPEZ
SOWE	LI	LIT	FRANK DYER	SCOTT WESSEL	LIT	MARK KEELING

Step 1: Initial Data Is Supplied To The Rollout Centers

Red Damaged Decking Beam Rack / With Wave 3 Green Rack Rollout

REG	DI	CNTR	SCM	SA-CP	DOM	MGR-SA
SOWE	HU	SHV	CHRIS CHANDLER	JASON COTTEN	HOU	MARK KEELING
SOWE	HU	HOU	FERRELL HYATT	JASON COTTEN	HOU	MARK KEELING
NOEA	HF	HFD	JEFF BAUSCH	MICHAEL MONAGHAN	HFD	MARKUS STOMMEN
NOWE	PL	POR	MIKE HARRIS	CARSON TRAFTON	POR	RENE LOPEZ
NOEA	YN	CMH	RICK CRISENBERRY	GEORGE GRIMES	YNG	MARKUS STOMMEN
SOWE	KC	WTK	TYLER FLEMING	ROGER GEARY	KCY	MARK KEELING
MIWE	ST	SGF	BROOK WHEELER	MARK WOFFORD	STL	KELLI OSTERTAG
MIWE	RK	EFH	SCOTT RICHES	KEVIN NORVILLE	RKI	KELLI OSTERTAG
SOWE	LI	OKC	WINFORD NAVRATH	SCOTT WESSEL	LIT	MARK KEELING
NOEA	PO	SNW	CHARLES LONG	GEORGE PARKER	WNJ	MARKUS STOMMEN
NOWE	PX	PHX	SCOTT DEPOTO	MARK MADSEN	PHX	RENE LOPEZ
SOWE	KC	FAR	ANTHONY BRAATEN	ROGER GEARY	KCY	MARK KEELING
SOEA	NA	KNX	ANTHONY JOHNSON	MIKE BENZY	NAS	ROSS HOLCOMB
SOEA	ME	JKM	SCOTTIE STUBBS	JACOB KIRKPATRICK	BHM	ROSS HOLCOMB
SOEA	OR	VLD	RANDY WICKER	SEAN PIERCE	ORL	ROSS HOLCOMB
NOWE	DN	BTE	GREG PETERS	MATT FIKE	NSL	RENE LOPEZ
MIWE	ST	MSP	JEFF MCKENZIE	MARK WOFFORD	STL	KELLI OSTERTAG
MIWE	RK	MAU	STEVE CARPENTER	KEVIN NORVILLE	RKI	KELLI OSTERTAG

Initial data rolled out to Wave 3 locations, SA-CP's, & MGR-SA's:
Conference call to discuss ordering, rollout, setup, & expectations:

Friday, March 17, 2017

Wednesday, March 22, 2017

Step 1: Initial Data Is Supplied To The Rollout Centers

The Sr. Analyst – Claims Prevention responsible will provide the following information to each center receiving a rack:

1. 25-Day Average Over Current Decking Allocation (*Green racks only*)

- This data can be derived from the Daily Decking Inventory Charts for each operation region:

[H:\GO\CLAIMPRE\Decking\Decking Trends\Daily Decking Inventory Charts CAND.xlsb](#)

[H:\GO\CLAIMPRE\Decking\Decking Trends\Daily Decking Inventory Charts MIWE.xlsb](#)

[H:\GO\CLAIMPRE\Decking\Decking Trends\Daily Decking Inventory Charts NOEA.xlsb](#)

[H:\GO\CLAIMPRE\Decking\Decking Trends\Daily Decking Inventory Charts NOWE.xlsb](#)

[H:\GO\CLAIMPRE\Decking\Decking Trends\Daily Decking Inventory Charts SOEA.xlsb](#)

[H:\GO\CLAIMPRE\Decking\Decking Trends\Daily Decking Inventory Charts SOWE.xlsb](#)

2a. Inform Receiving Center of Decking Plan Movement Locations (*Green racks only*)

- Referenced from the Decking Movement Plan: [Decking Movement Plan](#)

2b. Inform Receiving Center of Decking Repair Locations (*Green and Red racks*)

- ATL, BOL, DAL, DAY, IND, KCY, LIT, NEM, NHS, RCH, SAC, SBO, YNG

Step 1: Initial Data Is Supplied To The Rollout Centers

Rollout Worksheet Print Sheet:

- Print this page and use as a personal reference when different events happen
- Please use the "Entry Sheet" to enter dates and confirmations so we can keep track of where we are at with the process
- Filter the entry sheet to your region, district, or centers to stay on track

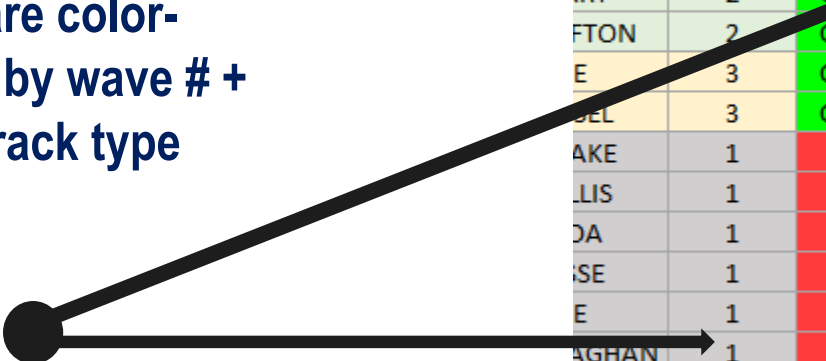
Service Center:	<input type="text"/>	SACP:	<input type="text"/>		
Overview Received:	<input type="text" value="/ / 2017"/>				
Conference Call:	<input type="text" value="/ / 2017"/>				
Supplies Ordered:	<input type="text" value="/ / 2017"/> eProcurement GREEN Rack	<input type="text" value="/ / 2017"/> eProcurement RED Rack	<input type="text" value="/ / 2017"/> eProcurement Sign Kit	<input type="text" value="/ / 2017"/> Shop Location Ends Drum	<input type="text" value="/ / 2017"/> Print Locally Drum Sign
Dock Placement:	<input type="text"/> Bay #	SACP Approved?	<input type="text"/> YES/NO		
Sign Installation Date:	<input type="text" value="/ / 2017"/>				
Banding Process Reviewed?	<input type="text"/> YES/NO	<input type="text" value="/ / 2017"/>			
Billing Process Reviewed?	<input type="text"/>	<input type="text" value="/ / 2017"/>			
Loading Process Reviewed?	<input type="text"/>	<input type="text" value="/ / 2017"/>			
Who Will Own The Process?	<input type="text"/>		<input type="text"/>		
25 Day Beam Daily Average:	<input type="text"/>	Allocation:	<input type="text"/>	Difference:	<input type="text"/>

<H:\GO\CLAIMPRE\Decking\Decking Trends\Rack Rollout Worksheet.xlsx>

Step 1: Initial Data Is Supplied To The Rollout Centers

Rollout Worksheet:

- Cells are color-coded by wave # + beam rack type



	Wave #	Rack Color	Overview Message Sent	Process Conference Call Date	Date of Rack Order	Date of Sign Kit Order	Sign Installation Date	Loose E Drun Receiv
TEN	2	GREEN	02/17/17	02/22/17				
MAS	2	GREEN	02/17/17	02/22/17				
MAS	2	GREEN	02/17/17	02/22/17				
RY	2	GREEN	02/17/17	02/22/17				
FTON	2	GREEN	02/17/17	02/22/17				
E	3	GREEN	03/17/17	03/22/17				
EL	3	GREEN	03/17/17	03/22/17				
AKE	1	RED	01/20/17	01/25/17				
LIS	1	RED	01/20/17	01/25/17				
DA	1	RED	01/20/17	01/25/17				
SE	1	RED	01/20/17	01/25/17				
E	1	RED	01/20/17	01/25/17				
AGHAN	1	RED	01/20/17	01/25/17				
ORD	1	RED	01/20/17	01/25/17				
CE	1	RED	01/20/17	01/25/17				
FTON	1	RED	01/20/17	01/25/17				
ORD	1	RED	01/20/17	01/25/17				
MAKER	2	RED	02/17/17	02/22/17				
ZY	2	RED	02/17/17	02/22/17				

<H:\GO\CLAIMPRE\Decking\Decking Trends\Rack Rollout Worksheet.xlsx>

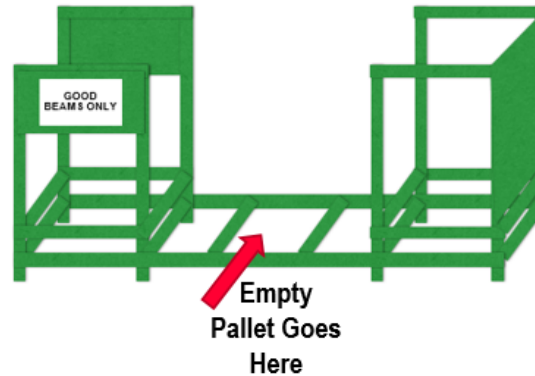
Step 1: Initial Data Is Supplied To The Rollout Centers

Excess (**GREEN**) Decking Rack Overview:

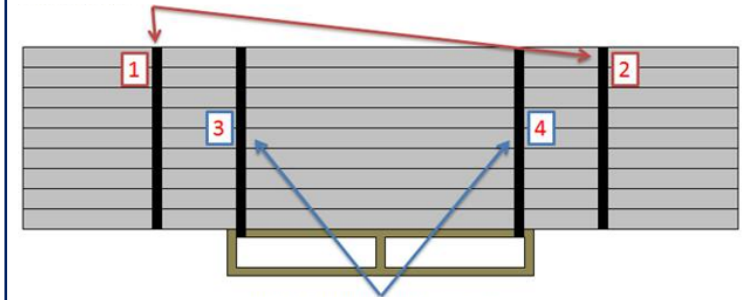
DOCK PLACEMENT

- Centralized dock location with maximum visibility and exposure to traffic
- Chosen location is permanent and rack should not ever be moved around the dock
- These racks are not for beam storage

RACK SETUP



BANDING PROCESS

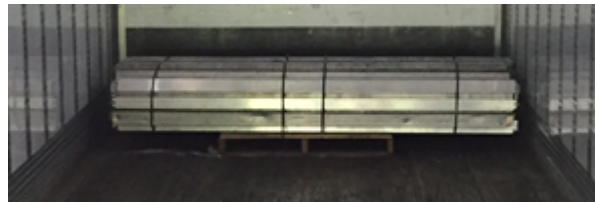


BILLING PROCESS

- Bill as a C0 type sub-bill
- **BEAM** keyword for excess beams
- Please weigh before billing
- Please enter the total billed

LOADING PROCESS

- Loaded in trailers sideways to maximize cube



- Entire dock works together to fill
- Who is responsible to monitor and band when the rack reaches the desired amount, based off the 25-day average per day? (**Green** racks only)

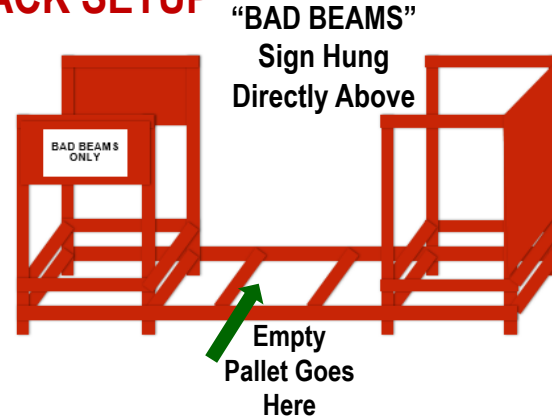
Step 1: Initial Data Is Supplied To The Rollout Centers

Bad Beam (**RED**) Decking Rack Overview:

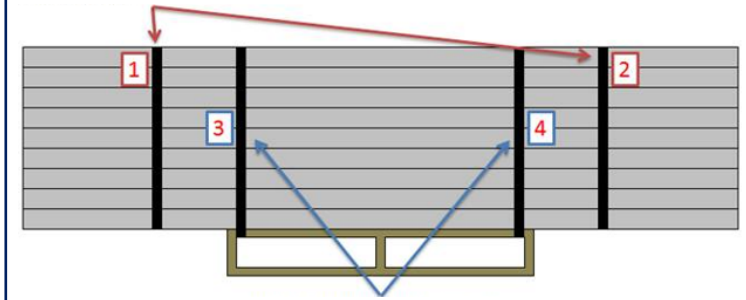
DOCK PLACEMENT

- Centralized dock location with maximum visibility and exposure to traffic
- Chosen location is permanent and rack should not ever be moved around the dock
- These racks are not for beam storage

RACK SETUP



BANDING PROCESS

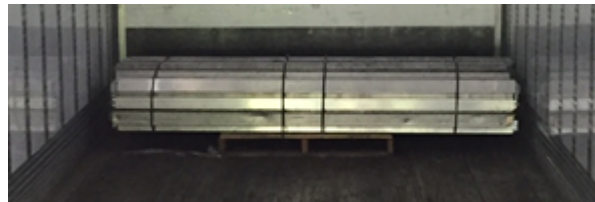


BILLING PROCESS

- Bill as a C0 type sub-bill
- **BROK** keyword for damaged beams
- Please weigh before billing
- Please enter the total beams billed

LOADING PROCESS

- Loaded in trailers sideways to maximize cube (if possible)



- Entire dock works together to fill
- Who is responsible to monitor and band when the rack is full of damaged beams? (**Red** racks only)
- Load rack until $\frac{3}{4}$ full, then band & remove

Step 1: Initial Data Is Supplied To The Rollout Centers

Loose Decking Beam End Collection Drum Overview:

DOCK PLACEMENT

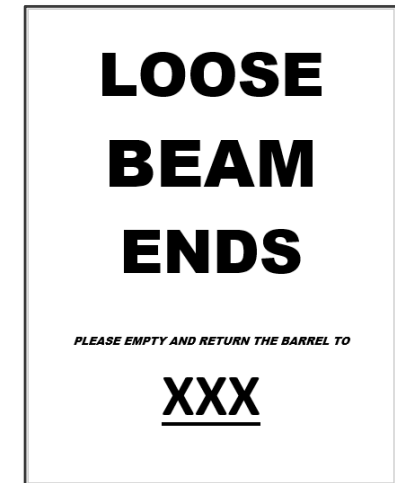
- Centralized dock location with maximum visibility and exposure to traffic
- Chosen location is permanent and drum should not ever be moved around the dock
- Place next to the banding racks

BILLING PROCESS

- Bill as a C0 type sub-bill
- **BROK** keyword for loose beam ends
- Please weigh before billing
- Please enter 120 as the total billed for full drums



- Obtain a clean, empty drum from a shop location
- Save the label to your file
- Change "XXX" to your center



- [Loose Beam Ends Label Link](#)

Step 2: A conference call is scheduled with the SCM, SA-CP, and MGR-Service Assurance

Decking Rack Overview

- How To Order
- Dock Placement
- Rack Setup
- Sign Installation (Red Damaged Beam Racks Only)
- Banding Process
- Billing Process
- Loading Process
- How it all gets done – Who will own it?

Scheduling a visit from the SA-CP if needed

Utilizing the worksheet

10-day follow-up

- Amount billed & billed correctly?
- Is it still in the same location?
- Usage feedback

**Any questions
or concerns
with the
equipment or
process?**



Step 3: Centers Order Supplies

eProcurement Vendor Item Descriptions

**EXCESS
GOOD
BEAM
RACK**



Excess Good Beam Rack (59682) **\$695.00 EACH**

GOOD BEAM RACK – EXCESS DECKING BEAM CONSOLIDATION CART 94 1
BEARDS WELDING

Damaged Beam Rack (59683) **\$695.00 EACH**

BAD BEAM RACK – DAMAGED DECKING BEAM CONSOLIDATION CART 94 1
BEARDS WELDING

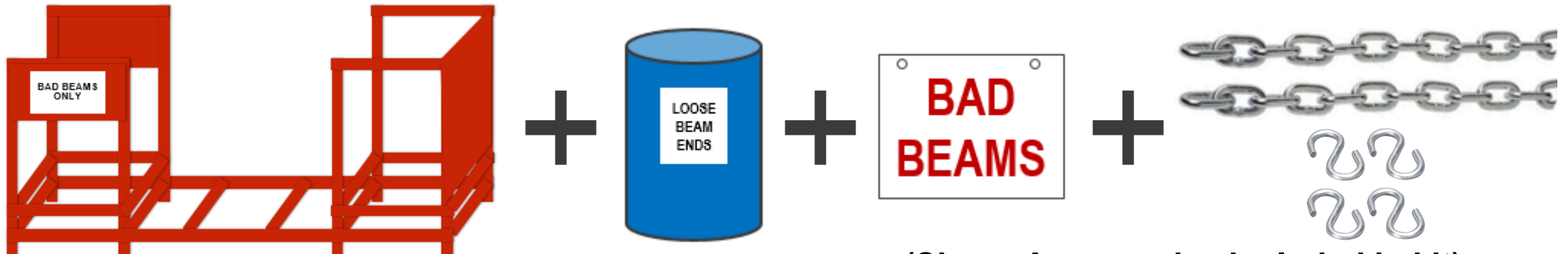
Bad Beams Sign Kit (59696) **\$70.00 EACH**

SIGN, BAD BEAMS 36X24 RED AND WHITE VINYL (4) S-HOOKS, 36"
IBISTEK SIGNS & ACCESSORIES

55 Gallon Drum **Get From Shop Locations**

Loose Ends Sign for Drums **Print Locally**

**DAMAGED
BEAM
RACK**



(Sign + Accessories included in kit)

Step 4: Support schedules an initial setup conference call (or visit) based off the projected delivery date

It is extremely important that someone from a support role is able to assist with the setup & initial round of collecting, banding, billing, & loading onto a trailer. We can all become accustomed to certain routines when it comes to the handling of beams, so it is vitally important this particular proven method is followed exactly as intended.

Step 5: Support assists with dock location selection & education

Proper dock location is key. These collection racks need to be in the center of the action to contribute to wasted time on the dock surrounding the management of excess good or bad beams. If one of these tools is placed out of the way, all the benefits associated with them go away. Docks must be reminded of the following:

- *These racks are not for storage. Once a beam goes in, it does not come out.*
- *Everyone needs to contribute. Many hands make light work!*
- *The rack locations are permanent. Get comfortable with a placement, then leave it there.*

Step 6: 2-Week out SA-CP follow-up

Check to see if the proper amount is getting billed, if the tools are in the same location, and gather any usage feedback. Can be done remotely if desired.

THANK YOU!