

# Saif-Ur Rahman

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*IAM engineer with 3 years of Fortune-500 SailPoint IdentityIQ/IdentityNow design and automation experience*

## EDUCATION

**George Mason University**

**2020-2024**

BS Biology, concentration in Bioinformatics. Minor: Computer Science **GPA: 3.6/4.0**

## WORK EXPERIENCE

**IAM Engineer at Fiserv**

**Jan 2024-Present**

**Full-time · Berkeley Heights, NJ · Hybrid**

*Automated SailPoint onboarding and governance for 50+ applications and 40,000+ identities, slashing manual access reviews by 30 % and disaster-recovery restore time by 80 %.*

- Gathered requirements from the application team and performed design analysis to integrate IdentityIQ. Led App onboarding meetings with business owners to integrate new applications into SailPoint for governance and provisioning access.
- Developed custom workflows with approvals and modified OOTB workflows as per client requirements.
- Involved in various patch upgrades including version upgrades.
- Involved in designing, requirement gathering, talking to the business team, development and deployment of SailPoint IIQ
- Responsible for Developing and applying storage strategies and disaster-recovery plan for a large operational database that guaranteed recovery performance and high availability
- Developed rules in Beanshell – Application rules, identity trigger rules, aggregation rules, connector rules, certification rules, and policy rules.

**SailPoint Developer at Home Depot**

**Nov 2022-Dec 2023**

**Full-time · Atlanta, GA · Remote**

*Implemented SailPoint IIQ for 350 K associates, integrating AD/PeopleSoft/Salesforce, automating lifecycle & certification workflows, and cutting onboarding time from 2 days to 30 minutes while reducing help-desk tickets by 40 %.*

- Led the design, implementation, and development of SailPoint IdentityIQ, serving as the IAM/IDM technical expert for the Operations team.
- Implemented Access Certification, automated provisioning workflows, and governance controls in IIQ.
- Built and optimized Lifecycle Manager workflows, lifecycle and certification events, custom email templates, and task definitions.
- Integrated key connectors (Active Directory, PeopleSoft, Salesforce, ServiceNow) and enhanced AD attribute management.
- Automated cloud-application account creation and updates, maximizing self-service and password-management features in SailPoint.

## SKILLS

- **Identity & Access Platforms:** SailPoint IdentityIQ / IdentityNow, Okta, Secret Server, ServiceNow, Varonis
- **Directory / HR Sources:** Active Directory, PeopleSoft, Salesforce, SQL
- **Scripting & Programming:** Java, Python, PowerShell, Bash, Beanshell, SQL, VBA
- **Automation & Governance:** Lifecycle Manager workflows, Access Certifications, Role & Policy models, UiPath RPA, CI/CD (Git)
- **Cloud & Security:** AWS IAM / EC2 / S3
- **Standards & Protocols:** SAML 2.0, SCIM, OAuth 2.0, OIDC, REST / SOAP APIs

## CERTIFICATIONS

**AWS Certified Cloud Practitioner (CLF-C02)**

**Issued March 21, 2024**

- Certifies a strong foundational knowledge of AWS cloud services, their capabilities, and typical use cases

## PROJECTS

**Automated Joiner Workflow – Microsoft Forms, Power Automate & Azure AD PIM**

**2025**

- Architected and delivered a fully-automated employee onboarding (Joiner) pipeline that links Microsoft Forms → Power Automate → Azure AD, replacing manual account creation and group assignment with a 100 % hands-off workflow
- Built an HR intake form in Microsoft Forms; used Power Automate cloud flow to provision disabled Azure AD user objects, generate initial passwords, and write key attributes (dept., start date, asset needs) at submission time
- Implemented attribute-based access control (ABAC) via Azure AD dynamic security groups and Privileged Identity Management (PIM); new Help-Desk hires are auto-enrolled into the correct group/role the moment their “Department = Help Desk” attribute appears
- Demonstrated cost-efficient IAM governance with < \$20 USD per tenant/month using Microsoft 365 Business Basic + Azure AD P2 trial. Documented the solution for hiring managers to showcase practical experience with Joiner/Leaver/Mover lifecycles, RBAC vs. ABAC, and cloud IAM tooling

**Okta ↔ Azure AD SAML Federation**

**2025**

- Spun up a free Okta dev tenant and Azure AD P2 trial, then built a SAML trust so partners log in with their own Azure

credentials, no local accounts to manage

- Mapped custom claims, enabled just-in-time user creation, and dropped new partner users straight into least-privilege groups
- Added Okta routing rules that detect \*@companyname.com addresses and auto-redirect to the partner's IdP, cutting manual onboarding to zero

## **VOLUNTEER EXPERIENCE**

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### **Islamic Relief USA**

**2021-Present**

- Participating in fundraising events and campaigns to raise awareness and support for humanitarian causes.
- Assisting in the distribution of essential supplies such as food and water to individuals and families affected by crises.

### **Loudoun Hunger Relief**

**2023-Present**

- Contributed to the organization's mission of providing essential support to families facing food insecurity