

# J O R G E   H E R N A N D E Z

## C L O U D   P R A C T I T I O N E R

### C O N T A C T

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### P R O F I L E

Hello, World. I was an assistant English professor and teacher in South Korea for 9 years. About a year ago, I decided that I wanted to drastically change my career and work on a team providing viable solutions to customers and business clients.

### E D U C A T I O N

MA TESOL  
Azusa Pacific University  
2011 - 2013

BA ENGLISH  
UC Riverside  
2004 - 2008

### S K I L L S

Google Analytics  
Customer Service  
WordPress  
Facebook Business Suite  
HTML 5/ CSS  
Visual Studio Code

### P R O F E S S I O N A L   E X P E R I E N C E

#### Web and Social Media Curator, Customer Service

<https://patiofurnitureplus.com>

Patio Furniture Plus, *Ontario* | Oct 2020 - Present

- Created company website
- Manage Google Analytics/Adwords
- Curate social media: Instagram @patiofurnitureplus, Facebook Business Suite
- Provide customers with products and information
- Generate sales by answering customer questions
- Answer phones and help customers

#### Assistant Professor

Kwangwoon University, *Seoul, Korea* | 2015 - 2020

English language instruction ranging from conversational skills to business communication at the university level.

- Achieved high student evaluation: 4.89/5
- Strong reputation of valuable courses
- One semester of online instruction
- Provided students with feedback

### C E R T I F I C A T I O N

AWS Cloud Practitioner | May 2021