Mykolas Stramkauskas

Software Developer

👤 Profile

I'm a proactive individual with a desire for self-improvement in software development.

💼 Employment History

Customer Support Specialist at CoinGate

March 2021 — October 2021

- Responding to customer queries via Zendesk and live chat
- Working with Compliance and Payments teams
- Working with JIRA tickets

Technical Support Specialist at CoinGate

June 2021 — June 2022

- Installing and configuring computer systems and applications within the company
- Installing hardware parts for laptops
- Responding to technical queries
- Troubleshooting software and hardware issues

QA Specialist at CoinGate

October 2021 — June 2022

- Manual testing of front end and back end tickets
- Writing bug reports on JIRA
- API testing with Postman
- Testing Woocommerce, PrestaShop and Opencart plugins

Details

Vilnius
Lithuania
+37062444773
msmykolas@gmail.com

Date of birth

1998-08-25

Links

Linkedin
Github

Skills

Python

Quality Assurance

Software Installation

Technical Support

JIRA

Office 365 Administration

Linux

Postman API

Hardware Installation

WooCommerce

HTML5/CSS, Javascript

GitHub

Zendesk

Ruby on Rails

Java

React

Php

Languages

Lithuanian

English