

ANTHROPIC

Claude Procure-to-Pay Agent: Agent to streamline expense management

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Claude Procure-to-Pay (P2P) is an ambient agent that automatically monitors transactions across the following enterprise applications:

- **General ledgers:** Journal Entries, Fixed Assets, and Amortization in NetSuite
- **Subledgers:** ZipHQ, Ramp
- **Employee activities:** Workday, Google Calendar, and Slack

Claude P2P Agent is an AI co-worker, operating and communicating with employees directly in Slack by providing suggested actions to stakeholders within procurement and T&E transactions, automatically assisting them with proactive measures to prevent approval delays. Sample suggested actions include:

- When users submit time off in Workday, detect transactions pending their approval across ZipHQ, Ramp, and NetSuite to recommend delegations directly in Slack.
- When users request purchases, research and retrieve potential vendor MSAs, Terms of Service, and Order Forms.
- When users book travels in Ramp, suggest Employee Verification letters for travel visas.
- When users' time off requests are approved, prompt users to update Google Calendars and Slack status.

Before executing any material actions, Claude communicates with impacted stakeholders its proposed course of action. Upon user consent and confirmation, Claude orchestrates the actions across multiple enterprise applications.

