MILO SHERMAN

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EDUCATION

End-User Desktop Support | Per Scholas | Seattle, WA
Associate Degree, Web Design | Seattle Central College | Seattle, WA

Nov 2021 - Present Aug 2014 - Nov 2018

CERTIFICATIONS

CompTIA A+ | CompTIA

Google IT Support Professional Certificate | Coursera

In Progress

2021

EXPERIENCE

Web Design | Freelance | Seattle, WA

2016 - 2021

- Provide website services and tech support remotely and in-person for local businesses ensuring all issues were resolved in a timely matter
- Implement content management systems, front end frameworks, plugins for small businesses to improve traffic and accessibility to their websites
- Launch new client websites by supervising hosting, acquiring domains, & troubleshooting
- Supervised hosting, acquired domains, and troubleshot issues for new client websites, ensuring all customer needs were accounted for

Web Design & Frontend Development | Javelin Shelving | Seattle, WA

2018 - 2021

- Streamlined and modernized existing site by restructuring into a one-page layout
- Utilized CSS3 and HTML5 to reconstruct existing websites creating a more streamlined and modernized product
- Organized content with clear calls to action, enhancing user experience and business outcomes
- Edited images in Photoshop and Illustrator, creating a clear visual theme
- Improved accessibility with CSS3 media gueries for mobile responsiveness

Web Design & Frontend Development | LucaLight | Seattle, WA

2017 - 2018

- Developed custom WordPress theme for an existing site for the site owner to have more customizability over their website
- Implemented plugins and photo gallery using HTML, CSS, JavaScript for the site owners to add their own photos, calendars, and other information
- Improved accessibility with CSS3 media queries for mobile responsiveness

Web Design & Frontend Development | Seattle Hiroshima Club | Seattle, WA

2016 - 2017

- Customized PHP templates with HTML5, CSS3, and Bootstrap for ease of use in a WordPress theme
- Increased revenue by implementing WordPress plugin for donations and membership dues
- Strengthened community by deploying WordPress database for member accounts and private content
- Improved accessibility with media gueries for mobile responsiveness

PROIECTS

Twitter API Search Website

2018

- Used a minified Twitter API to pull the latest 200 tweets from a specific user
- Parsed data with JavaScript to improve readability, and integrated avatars io to display the user's avatar

Seattle Eyewear Website

2015

- Researched user needs and clarified website objectives to define explicit goals
- Documented clear specifications for branding, design, content, and site features
- Designed wireframes and visuals in Illustrator and Photoshop
- Developed a protosite with HTML5, CSS3, and Bootstrap

TECHNICAL SKILLS

HTML5 | CSS3 | JavaScript | jQuery | node.js | PHP | WordPress | Bootstrap | MySQL | MongoDB | Adobe Illustrator & Photoshop | Git | Github | Mac & Windows OS | Computer Networking | IT security | Network Security