

# Mymanat Mohammed

[LinkedIn](#) | [E-portfolio](#) | [Github](#)

Montreal, Quebec, Canada

(438)-630-2531

## Professional Summary

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Creative and detail-oriented Software Engineer seeking an internship for the summer of 2022. Searching for a role where skills can be applied towards building innovative tools and applications with responsive modern UI standards.

## Education

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**Bachelor of Engineering- Software Engineering** **2020-2024**  
École Polytechnique de Montréal

**Diploma of College Studies- Arts and Sciences** **2016-2018**  
Collège Jean-de-Brébeuf

## Experience

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**TD Canada Trust** Jan 2022 - Current  
Personal Banking Associate

- Engage customers in day-to-day advice needs, service transactions, digital education, and customer problem resolution related to banking solutions.
- Understand customer needs and guide them to the right contact person for appropriate solutions while exercising good judgement in confidential matters.
- Build customer confidence on emerging digital banking trends by educating them on mobile, ATM, and online banking.

**TD Canada Trust** Mar 2021 – Dec 2021  
Customer Experience Associate

- Process financial transactions like deposits, withdrawals and bill payments as per standardized operating procedures and TD's Code of Conduct and Ethics.
- Understand and determine customer needs to recommend solutions specific to those needs while exercising discretion in confidential matters.
- Achieve assigned goals and business objectives by promoting banking solutions and completing business processes in a timely and accurate manner.

**Centrétudes** Apr 2019 - Current  
Tutor

- Conduct one-on-one tutoring sessions for elementary and high school students in mathematics and sciences.
- Lead weekly discussions with students and parents to identify and work on their difficulties.
- Enhance student learning by optimizing a wide range of instructional approaches and innovative classroom activities.

**Bell Technical Solutions**  
Field Service Technician

May 2019 – Aug 2019

- Install, repair and maintain Bell Canada's advanced Fiber and Copper Network while adhering to health and safety protocols.
- Troubleshoot complex telecommunications issues using tools and equipment provided.

## **Best Buy Canada**

Jun 2017 – Aug 2017

Sales Associate

- Drive sales through customer engagement, suggestive selling and sharing product knowledge.
- Process payments by totaling purchases, processing cash, and store or other credit and debit cards.
- Achieve assigned goals by promoting Best Buys' products and services (warranty and memberships) based on customer needs.

## **Projects**

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### **Initial Embedded System Project- INF1900 | [Github](#) | [Course](#)**

- Built a simulated robot based on an ATmega8 microprocessor on a Linux environment.
- Developed the interactions between software and hardware required to create a simple system with its inputs, outputs and peripherals in C/C++ using the AVR library and Makefiles.

### **E-commerce Website | [Github](#)**

- Designed the website using HTML, CSS (+BEM), JavaScript and ReactJS best practices.
- Included SEO, responsive and skeleton loading states to improve user experience.

### **Recipes Website | [Github](#)**

- Developed a fullstack recipes website using HTML, CSS, JavaScript and MERN (MongoDB, Express, React, NodeJS).
- Implemented unit tests and Jest technology (Mock, Stub, Spy).

## **Technical Skills**

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**Proficient:** [Python, C++, HTML, CSS, JavaScript, React, Git, Microsoft Office]

**Familiar:** [NodeJS, MongoDB, Express/Ajax, JSON]