

# Mymanat Mohammed

[LinkedIn](#) | [E-portfolio](#) | [Github](#)

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## Professional Summary

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Software engineering student with a great passion for developing innovative programs. Capable of working with a variety of technologies whether it be in software or web development. Confident communicator and strategic thinker to develop systems that are reliable and user-friendly.

## Education

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<b>Bachelor of Engineering- Software Engineering</b> Polytechnique Montréal	2020-2024
<b>Diploma of College Studies- Arts and Sciences</b> Collège Jean-de-Brébeuf	2016-2018

## Projects

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### Initial Embedded System Project- INF1900 | [Github](#) | [Course](#)

- Built a simulated robot based on an ATmega8 microprocessor on a Linux environment.
- Developed the interactions between software and hardware required to create a simple system with its inputs, outputs and peripherals in C/C++ using the AVR library and Makefiles.

### E-commerce Website | [Github](#)

- Designed a website to purchase books and sort them by price and rating using HTML, CSS (+BEM), JavaScript and ReactJS best practices.
- Included SEO, responsive and skeleton loading states to improve user experience.

### Recipes Website | [Github](#)

- Developed a fullstack recipes website to sort and add new recipes using HTML, CSS, JavaScript, MERN (MongoDB, Express, React, NodeJS) and JSON.
- Implemented unit tests and Jest technology (Mock, Stub, Spy).

## Technical Skills

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**Proficient:** [Python, C++, HTML, CSS, JavaScript, ReactJS, Git]

**Familiar:** [Java, NodeJS, MongoDB, Express/Ajax]

## Experience

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### **Personal Banking Associate**

Jan 2022 - Current

TD Canada Trust

- Engage customers in day-to-day advice needs, service transactions, digital education, and customer problem resolution related to banking solutions.
- Understand customer needs and guide them to the right contact person for appropriate solutions while exercising good judgement in confidential matters.
- Build customer confidence on emerging digital banking trends by educating them on mobile, ATM, and online banking.

### **Customer Experience Associate**

Mar 2021 - Jan 2022

TD Canada Trust

- Process financial transactions like deposits, withdrawals and bill payments as per standardized operating procedures and TD's Code of Conduct and Ethics.
- Understand and determine customer needs to recommend solutions specific to those needs while exercising discretion in confidential matters.
- Achieve assigned goals and business objectives by promoting banking solutions and completing business processes in a timely and accurate manner.

### **Tutor**

Apr 2019 - Current

Centretudes

- Conduct one-on-one tutoring sessions for elementary and high school students in mathematics and sciences.
- Lead weekly discussions with students and parents to identify and work on their difficulties.
- Enhance student learning by optimizing a wide range of instructional approaches and innovative classroom activities.

### **Field Service Technician**

May 2019 – Aug 2019

Bell Technical Solutions

- Install, repair, and maintain Bell Canada's advanced Fiber and Copper Network (internet, telephony, TV services) while adhering to health and safety protocols.
- Troubleshoot complex telecommunication issues using tools and equipment provided.

### **Sales Associate**

Jun 2017 – Aug 2017

Best Buy Canada

- Drive sales through customer engagement, suggestive selling and sharing product knowledge.
- Process payments by totaling purchases, processing cash and credit/debit cards.
- Achieve assigned goals by promoting Best Buys' products and services (warranty and memberships) based on customer needs.

***References on request***