

Mymanat Mohammed

[LinkedIn](#) | [E-portfolio](#)

Montreal, Quebec, Canada
(438)-630-2531

Professional Summary

- Ability to teamwork; dynamism, active listening and proactive.
- Experience in solving problems through professional and academic involvement.
- Interest in web development and designing websites with great user experiences.
- Proficient in English, French and Bengali.

Education

Bachelor of Engineering- Software Engineering **2020-2024**
École Polytechnique de Montréal

Diploma of College Studies- Arts and Sciences **2016-2018**
Collège Jean-de-Brébeuf

Experience

TD Canada Trust Jan 2022 - Current
Personal Banking Associate

- Engage customers in day-to-day advice needs, service transactions, digital education, and customer problem resolution related to banking solutions.
- Understand customer needs and guide them to the right contact person for appropriate solutions while exercising good judgement in confidential matters.
- Build customer confidence on emerging digital banking trends by educating them on mobile, ATM, and online banking.

TD Canada Trust Mar 2021 – Dec 2021
Customer Experience Associate

- Process financial transactions like deposits, withdrawals and bill payments as per standardized operating procedures and TD's Code of Conduct and Ethics.
- Understand and determine customer needs to recommend solutions specific to those needs while exercising discretion in confidential matters.
- Achieve assigned goals and business objectives by promoting banking solutions and completing business processes in a timely and accurate manner.

Centrétudes Apr 2019 - Current
Tutor

- Conduct one-on-one tutoring sessions for elementary and high school students in mathematics and sciences.
- Lead weekly discussions with students and parents to identify and work on their difficulties.
- Enhance student learning by optimizing a wide range of instructional approaches and innovative classroom activities.

Bell Technical Solutions

May 2019 – Aug 2019

Field Service Technician

- Install, repair and maintain Bell's advanced Fiber and Copper Network while adhering to health and safety protocols.
- Troubleshoot complex telecommunications issues using tools and equipment provided.

Best Buy Canada

Jun 2017 – Aug 2017

Sales Associate

- Drive sales through customer engagement, suggestive selling and sharing product knowledge.
- Process payments by totaling purchases, processing cash, and store or other credit and debit cards.
- Achieve assigned goals by promoting Best Buys' products and services (warranty and memberships) based on customer needs.

Projects

Initial Embedded System Project- INF1900<https://cours.polymtl.ca/inf1900/><https://github.com/mymanat/robotics-INF1900>

- Introduce robotics by building a software system based on an ATmega8 microprocessor.
- Develop the system in C/C++ using the AVR library, Makefiles to program the simulated robot.
- Introduce the interactions between software and hardware required to create a simple system with its inputs, outputs and peripherals.

E-Portfolio<https://github.com/mymanat>

- Developed a responsive e-portfolio using HTML, CSS and JavaScript
- Use Promises, event listeners, light-dark mode and advanced animations and transitions to create a responsive website.

E-commerce Websitehttps://github.com/mymanat/Library_ReactJS

- Created the front-end of an e-commerce website using HTML, CSS, JavaScript and React.
- Build responsive, accessible, and dynamic web pages to enable users to easily navigate site.

Recipes Website<https://github.com/mymanat/FullstackRecipeWebsite>

- Developed a fullstack recipes website using HTML, CSS, JavaScript and MERN (MongoDB, Express, React, NodeJS).
- Create unit tests using Jest technology.

Technical Skills

Proficient: [Python, C++, HTML, CSS, JavaScript, React, Git, Microsoft Office]**Familiar:** [NodeJS, MongoDB, Express/Ajax]