mark **everett**

product manager, software engineer, damned good cook.

github.com/mynnx

PROFILE

Product manager who believes that the quickest and safest way to build a product is to empathize with customers. Willing to dip into code and design as needed. Enthusiastic about channelling the strengths of a passionate team in order to build great products.

SKILLS

Python	MySQL	Thrift	AMQP
JavaScript	D3.js	Node.js	Chef
UX prototyping			Customer research

EXPERIENCE

Rackspace Hosting   **Product Manager**   2012 - now

- Collaborated with a team of 5 engineers, UX, Support, Marketing, and stakeholders
- Determined requirements for a new product, with competitive analysis and customer research as input
- Built mockups of interface and worked towards final design with UX and engineering
- Delivered the open-source glimpse.js library and integrated it into the Rackspace Cloud Control Panel in 6 months

Rackspace Hosting   **Software Engineer**   2009 - 2012

- Worked with the Cloudkick team to transform their product into the Rackspace Cloud Control Panel
- Implemented Twisted services that use Thrift and RabbitMQ for coordination
- Set up a Jenkins CI instance and wrote code to support continuous testing/deployment
- Modified Chef recipes and deployment code to support new features
- Built provisioning APIs for the Email and Apps division of Rackspace in Python and Perl
- Wrote MapReduce jobs to obtain and report SMTP statistics

PROJECTS

What the Fuck Should I Name my Child? (.com)
Backbone single-page application that helps parents choose baby names, deployed to S3

SMS Story
D3 visualization of the most important people in your life, as measured by SMS volume

Call Your Mom
Node.js app that connects future phone calls from items in a Remember the Milk todo list

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EDUCATION

B.S. Computer Science
Virginia Tech
2009

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