

# mark everett

product manager, software engineer, damned good cook.

[github.com/mynnx](https://github.com/mynnx)

## PROFILE

Product manager who believes that the quickest and safest way to build a product is to empathize with customers. Willing to dip into code and design as needed. Enthusiastic about channelling the strengths of a passionate team in order to build great products.

## SKILLS

Python	MySQL	Thrift	AMQP
JavaScript	D3.js	Node.js	Chef
UX prototyping			Customer research

## EXPERIENCE

### Rackspace Hosting

### Product Manager

2012 - now

- Collaborated with a team of 5 engineers, UX, Support, Marketing, and stakeholders
- Determined requirements for a new product, with competitive analysis and customer research as input
- Built mockups of interface and worked towards final design with UX and engineering
- Delivered the open-source glimpse.js library and integrated it into the Rackspace Cloud Control Panel in 6 months

### Rackspace Hosting

### Software Engineer

2009 - 2012

- Worked with the Cloudkick team to transform their product into the Rackspace Cloud Control Panel
- Implemented Twisted services that use Thrift and RabbitMQ for coordination
- Set up a Jenkins CI instance and wrote code to support continuous testing/deployment
- Modified Chef recipes and deployment code to support new features
- Built provisioning APIs for the Email and Apps division of Rackspace in Python and Perl
- Wrote MapReduce jobs to obtain and report SMTP statistics

## OPEN SOURCE

### SMS Story

D3 visualization of the most important people in your life, as measured by SMS volume

### Call Your Mom

Node.js app that connects future phone calls from items in a Remember the Milk todo list

### Libcloud

Committed code and bug fixes to Apache Libcloud for early OpenStack integration

## EDUCATION

### B.S. Computer Science

Virginia Tech  
2009