

UI/UX Web App Design Project

Part 1

Requirement

Imagine that you've been hired by an entrepreneur who wants to open a new, delivery-only establishment that delivers food (or drinks) to customers living nearby. You have been asked to plan and design the restaurant's website. The centerpiece of this website will be an online food customization and ordering system.

Clickable mockup prototype link:

 $\frac{\text{https://www.figma.com/proto/m5MENN67K13aSS86J3o7I2/CakeCloudie?node-id=12-3\&viewport=397\%2C-3795\%2C0.5\&t=ITWGV2gKdOIYboAK-0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-point-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454}}{\text{0\&scaling=min-zoom\&starting-node-id=145\%3A1454$

Click step:

- 1. Sign in;
- 2. Add cake in stock to cart;
- 3. Add pre-order cake to cart;
- 4. View cart;
- 5. Check out.

Restaurant Concept

Restaurant Name & URL

Cake Cloudie

https://www.cakecloudie.com

Food & drink

Sponge cake.

- Size:
 - 6 inch
 - o 8 inch
 - o 10 inch
 - o 9x12 inch
- Flavor:
 - Original
 - Vanilla
 - Strawberry
 - Chocolate
 - o Lemon
 - Orange
 - o Pineapple
- Decoration:

Various decorations to choose from.

Location

Downtown, Woodlands, Texas, US.

Main target audience

Young parents

Cost

moderate to pricey, depending on options.

Elevator pitch

Indulge in our delectable airy cloudy sponge cakes, crafted to perfection for birthdays, celebrations, presents or simply as an everyday treat. With our prompt delivery, you can savor the fresh delicate goodness right in the comfort of your home.

Strategy

Target Audience

Roles (groups of people with similar goals)

- Mom who wants to get a fancy yummy cake to celebrate her children's birthday.
- Festival party organizer.
- Office lady who wants to have leisure snack and coffee time with her besties on weekends.
- Cake lover.
- People who have never tried sponge cake and want to give it a try.

Demographics

- Gender: More female than male
- Education: High school education or higher
- Occupations: Office lady who has children, single office lady, party planner
- **Age:** 20 70
- Marital status: married
- **Income:** average to high income
- Location: Woodlands, Texas.

Psychographics (personality, values, attitudes, interests, lifestyles)

- Personality & Attitudes:
 - Loving
 - o Positive
 - Exquisite
 - generous
 - o Curious
- Values:
 - Appreciation of beauty
 - Family bonds
 - Enjoyment and fulfillment
- Lifestyles:
 - Love family
 - Enjoy leisure time
 - Spend time with friends
 - Love parties

User Needs

The website needs to enable the users to:

- Find out if the cake shop delivers to their area
- Find out delivery date and time available
- Order cake online
- Currently available cake in stock
- Customize the pre-order cake and schedule a delivery
- Ingredients
- Price information and images of the cake
- tracking of order
- Contact information

Client Needs

The website needs to enable the client to:

- To sell food online that will be delivered only
- Show delivery date and time and no service days and time
- The store and products introduction, ingredients
- Show the specialty of the products
- Fancy and attractive interface
- Provide a system for order customization
- Easy contact for customers
- Order update and notification in real time and easy order tracking

Outline of Scope

Content Requirements

Content (text, images, video) that the user will need.

"The user will be looking for..."

- About the cake Cloudie shop and the sponge cake introduction, and the ingredients
- Delivery area (delivery available to the whole Woodlands city), delivery fee and delivery date and time
- No service days and time announcement.
- User account and shopping cart
- Cake ordering interfaces, including cake in stock and pre-order interfaces
- Cake images and prices
- Contact us
- Refund, cancellation and other policies
- Social medial (facebook and instagram, etc.) links
- FAQ

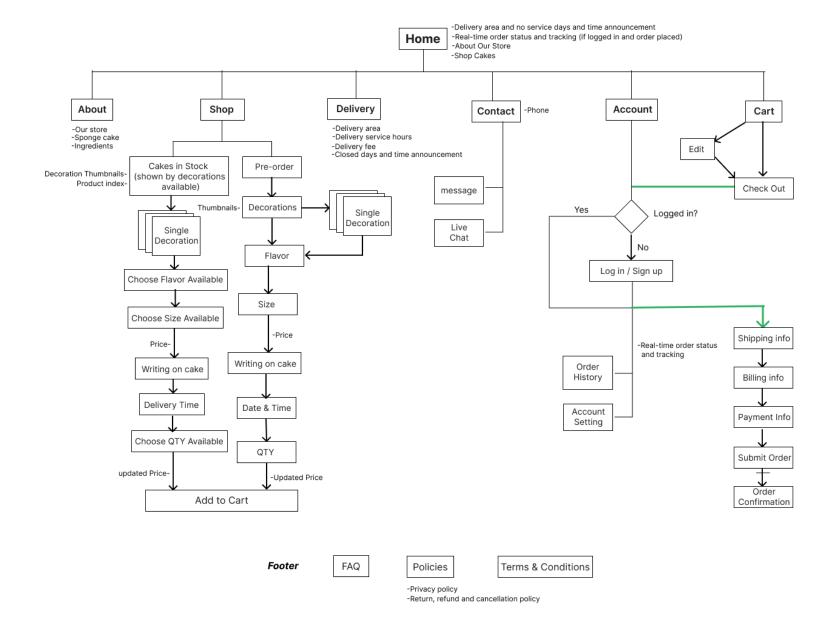
Functionality Requirements

Systems that will allow the user to accomplish tasks.

"The user will be able to..."

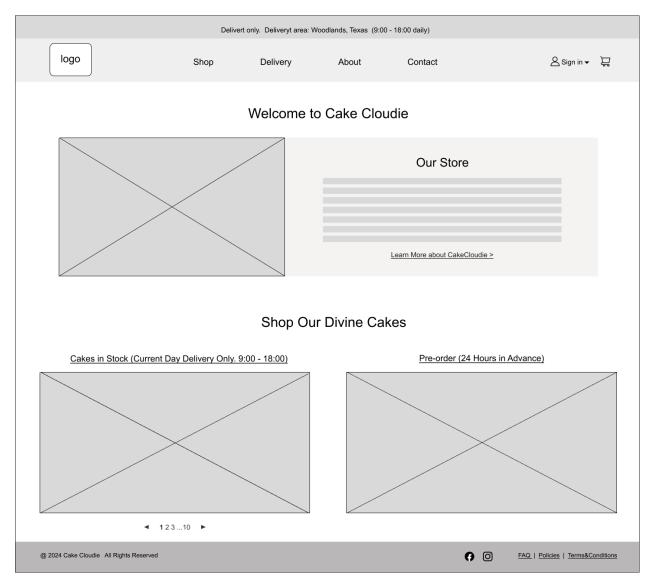
- Login or create an account
- Edit account information
- Customize cake by choosing options
- Customize delivery date and time
- Add item(s) to cart
- Edit items in shopping cart
- Check out (fill out shipping and billing address, payment information. Order confirmation after placing order)
- Order cancellation or ask for refund
- Real-time order status and delivery tracking
- Live chat

Sitemap



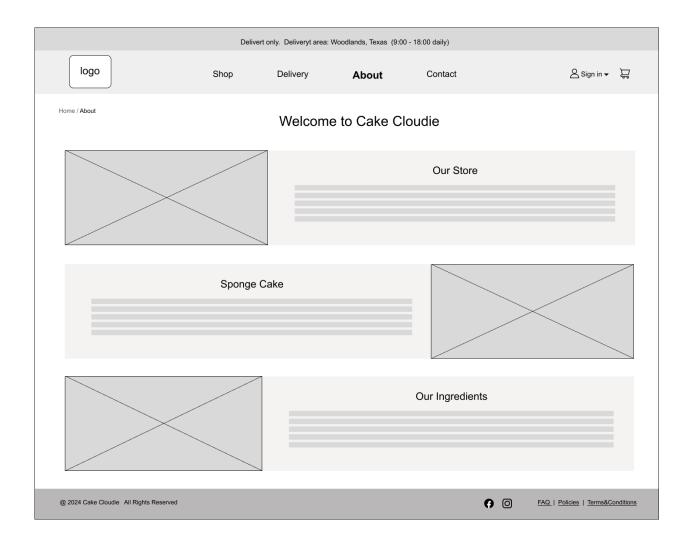
Wireframe

Home - unsigned in (desktop and mobile phone)

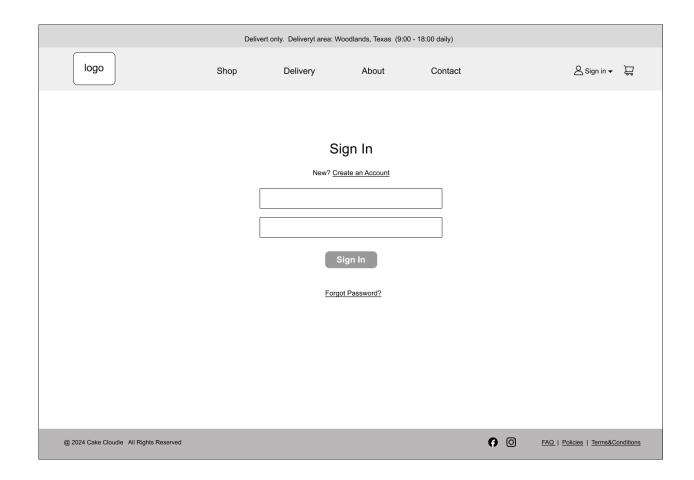




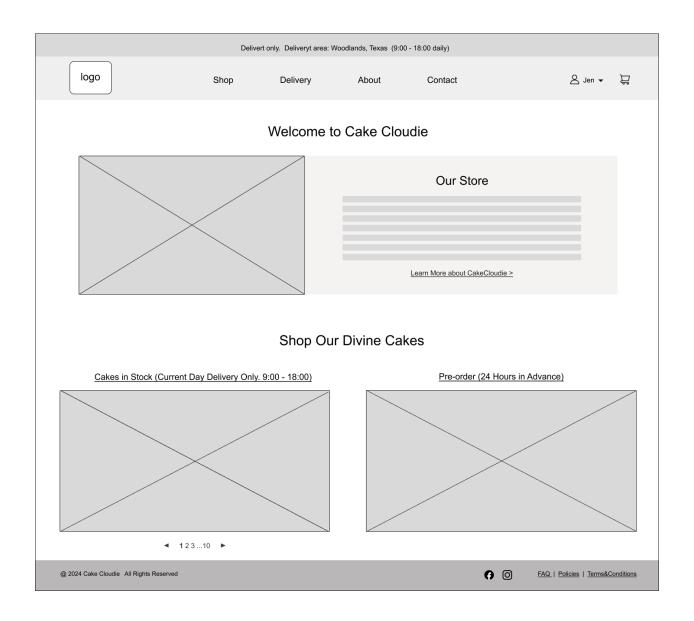
About



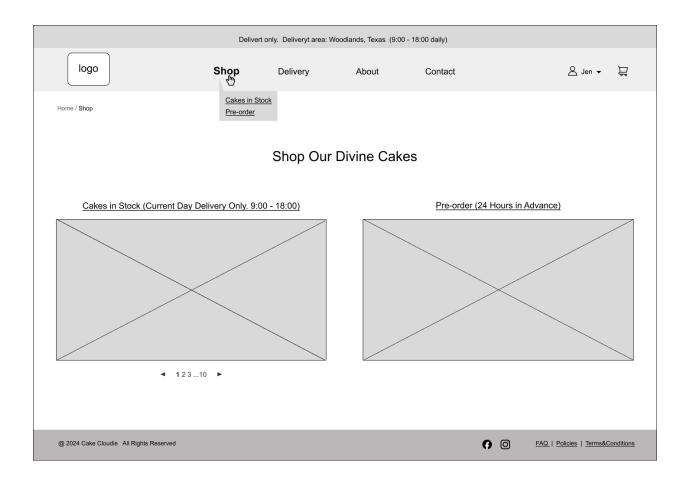
Sign in



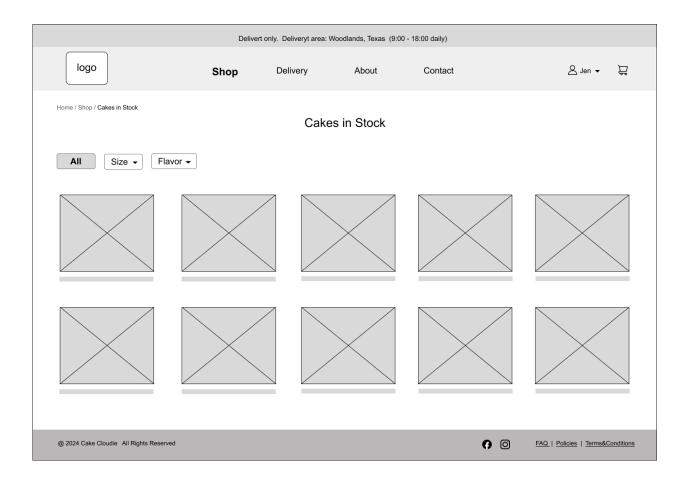
Home - Signed in as Jen



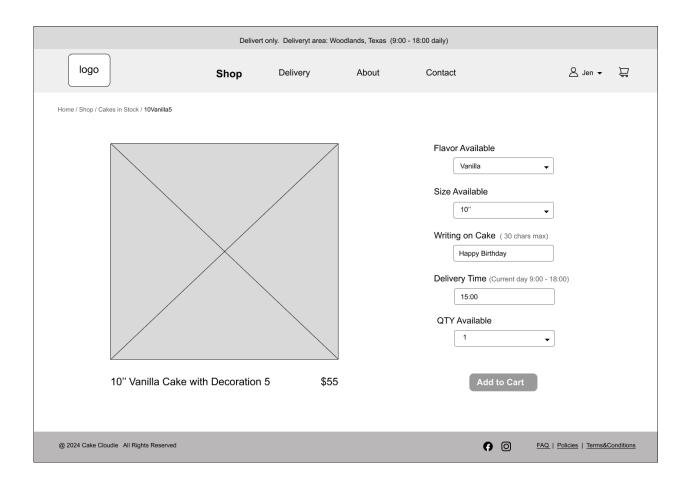
Shop



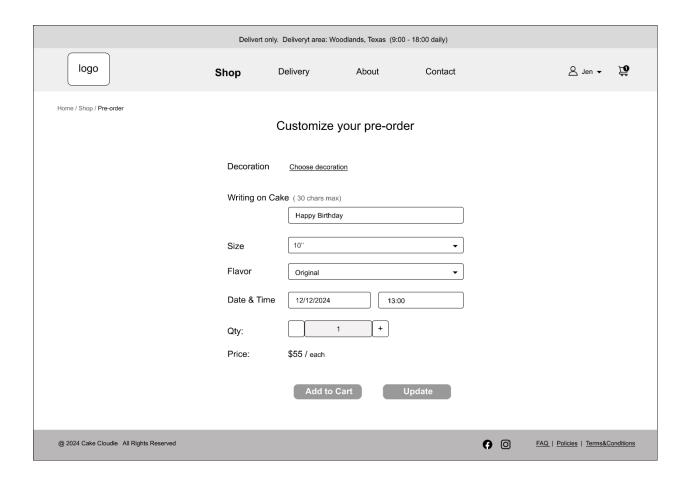
Shop cakes in stock



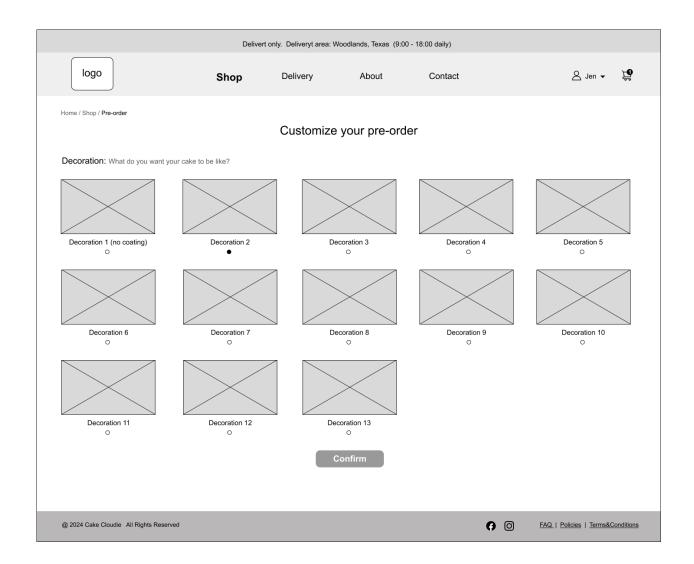
Shop single cake in stock



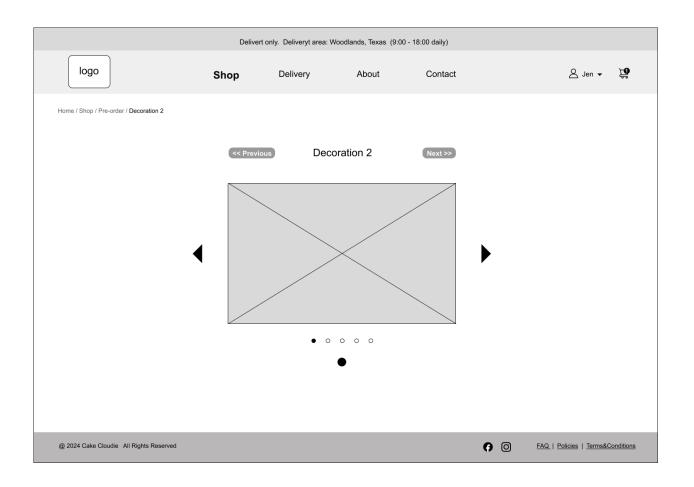
Pre-order cakes



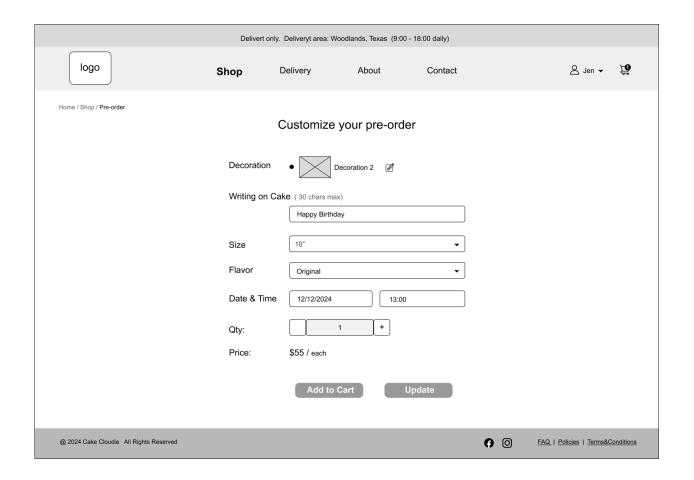
Pre-order cakes, select decoration style first



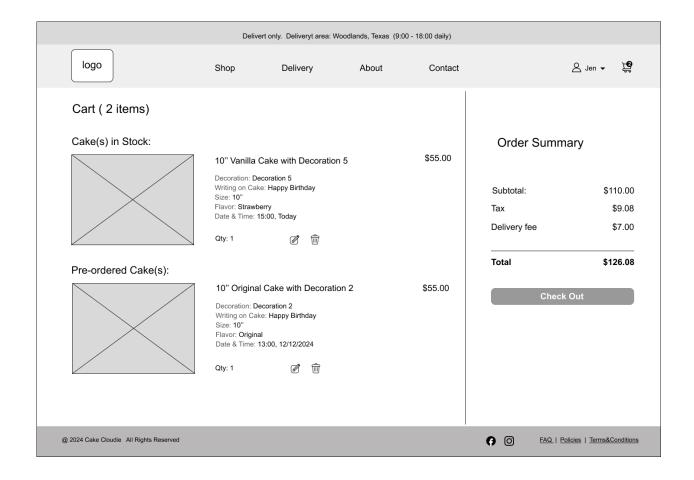
Pre-order cakes, select decoration style by browsing single decoration one by one



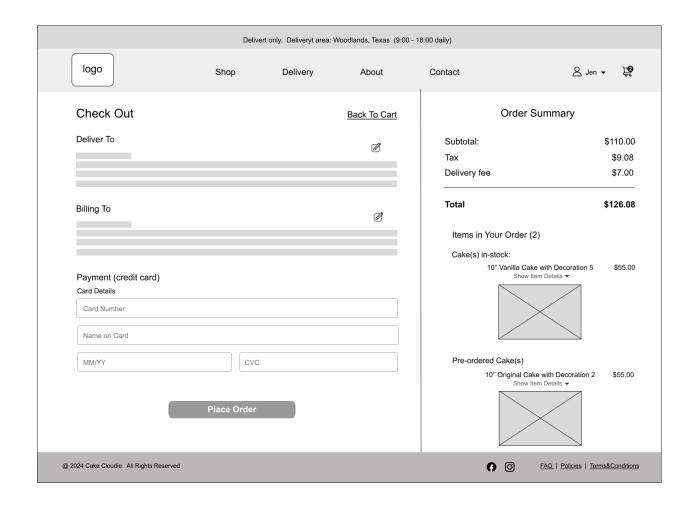
Continue pre-order cake



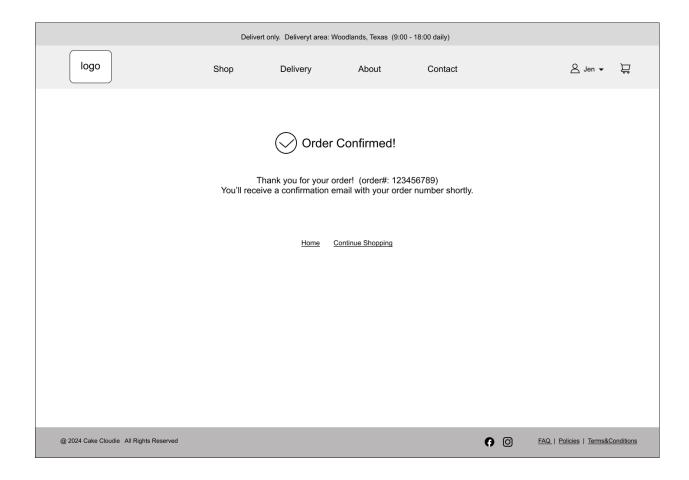
View cart



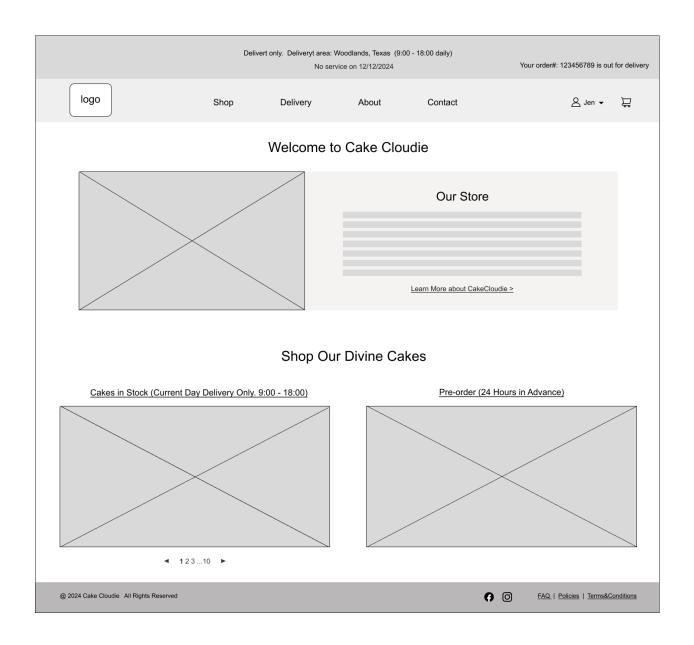
Check out



Order confirmation



Home - after order placed, with 'no service' announcement, and with order tracking information.



Moodboard

Cake Cloudie

