Mylene R. Obejero
9200, Kiwalan, Iligan City
(63+) 636518612
myleneobejero0243@gmail.com

To secure an opportunity where I can apply my skills, contribute to a collaborative environment, and grow through continuous learning and meaningful experiences. I am committed to delivering quality work while developing both personally and professionally.

EDUCATION

Mindanao State University - Iligan Institute of Technology

BS in Computer Applications – Major in Internet of Things	Andres Bonifacio Avenue, Tibanga, 9200 Iligan City, Philippines
Cum Laude	*(2021-2025)*

Iligan City East National High School

Humanities and Social Sciences (HUMSS)	Sta. Filomena, 9200 Iligan City, Philippines
With Honors	*(2019-2021)*

EXPERIENCE

Customer Service Representative Trainee (Retail Account)

Centrio Mall, 2/F Capt. Vicente Roa St, 9000 Cagayan de Oro, Philippines   (October 2025 – November 2025)

- Handled inbound customer inquiries for a retail account, assisting with order status, billing concerns, and product information
- Resolved customer complaints professionally while ensuring a positive service experience
- Maintained accurate and detailed documentation of customer interactions
- Followed company policies and quality standards, demonstrating strong communication and active listening skills

Web Developer (On-The-Job-Trainee)

Sitio Mapalad, Dalipuga, 9200 Iligan City, Philippines   (January 2025 – May 2025)

- Led a Team in enhancing an internal company website to improve posting of updates and announcements using HTML, CSS and JavaScript
- Coordinated tasks among team members to ensure the timely completion of website improvements
- Supported smooth communication within the team and across departments, improving overall workflow

LEADERSHIP EXPERIENCE

Auditor (2021-2022)	**Facility Committee Undersecretary (2024-2025)**
Society Officer – BS Computer Applications	EC – College of Computer Studies
Vice Mayor (2022-2023)	**Vice Mayor (2023-2024)**
Society Officer – BS Computer Applications	Society Officer – BS Computer Applications

ACTIVITIES

Research Colloquium   *March 6, 2024*

- Presented research on an AI-powered vision-based detection system during the research colloquium
- Demonstrated the system's capability for real-time image analysis and disease detection
- Engaged in discussion of research findings, methodology, and practical applications with participants

Research and Innovation Week   *January 23, 2024*

- Presented research titled *"Development of a Vision-Based Detection of Banana Bunchy Top Virus UsingYOLOv5 on Musa spp. with Raspberry Pi"*
- Demonstrated a smart vision-based solution for Banana Bunchy Top Virus detection using Raspberry Pi and YOLOv5

SKILLS & INTERESTS

- Programming & Web Development: Python, C, C++, HTML, CSS, JavaScript, MySQL; building responsive interfaces and managing databases
- Frameworks, Tools & Office Software: Arduino, ESP8266/ESP32 (IoT prototyping), Apache, PLC, Figma (UI/UX), Microsoft Word, Excel, and PowerPoint
- Professional Interests: Full-stack development, UI/UX design, hardware–software integration, creative technical projects, emerging technologies, continuous learning, and improving communication and client support skills

LANGUAGES

English	Tagalog	Bisaya