

Myriam Puchalt

myriam.puchalt@icloud.com
<https://uk.linkedin.com/in/myriampuchalt>
<https://github.com/myriampuchaltgisep>
<https://myriam.dev>

Hard-working leader with 5+ years of experience in tech environments.

Strong believer in teamwork and integrity as the basis for success.

Capable professional that constantly improves her skills in order to reach larger goals.

Not only a multi-tasker who thrives in fast-paced environments but a team player dedicated to help solving problems.

Motivated and committed to make a real success of a career in tech, I am looking for a suitable position with a company where outstanding performance is recognised and where I can work with a wide team of like-minded experienced professionals.

EDUCATION

2013 - 2016

BENG., WEB DEVELOPMENT

Polytechnic University
Valencia, Spain

2012 - 2013

MSc., SMES ADMINISTRATION

EFEM
Valencia, Spain

2011 - 2012

BENG., COMMUNICATIONS DESIGN

Fachhochschule
Düsseldorf, Germany

2008 - 2011

BENG., INDUSTRIAL DESIGN

Polytechnic University
Valencia, Spain

SOFT SKILLS

LEADERSHIP

Good Communication • Empathy
Motivate, Inspire and Empower others
Ability to delegate • Learning agility
Self-awareness • Time management
Believe in my team • Teamwork
Positivism • Strong charisma
Make the complex simple • Courage
Problem-Solving • Integrity

IBM | LEAD DEVELOPER

April 2020 – Current | London

- Led the IBMid Migration from IDaaS to IBM Cloud Identity, which involved replacing the underlying authentication service component of IBMid, IDaaS, by the commercial service: Cloud Identity. I managed the technical work, coordinated with teams in Mexico and India and deployed the changes without issues.
- Led the transition into London of an old .NET project that triggered PagerDuty Alerts nearly every day. After 2 month of owning the project the errors got reduced by a 95%, saving development time and leaving only external dependencies as the main trigger for alerts
- Trained to become a Software 'Craftwoman' and advised others how to deliver good work, focusing on DDD, CI/CD best practices and Extreme Programming values, principles and practices
- Introduced Spotify Squad Health Check to the team and analysed 11 dimensions, improving the Squad Health by 40% in only 4 months
- Broke down epics and made sure they were delivered, being the contact person between the Squad and the Product Owner
- Created an efficient Squad, led by trust, transparency, and hard work, where people felt safe to speak up and where team work is the main core value
- Led the team in the 2020 IBM AI Challenge, receiving a special mention from the judges
- Worked together with the other Squad Leads on a career progression tool for our developers
- Completed 133h of learning in the IBM Learning Platform in 2020

EDUCATION

2013 - 2016

BENG., WEB DEVELOPMENT

Polytechnic University
Valencia, Spain

2012 - 2013

MSc., SMES ADMINISTRATION

EFEM
Valencia, Spain

2011 - 2012

BENG., COMMUNICATIONS DESIGN

Fachhochschule
Düsseldorf, Germany

2008 - 2011

BENG., INDUSTRIAL DESIGN

Polytechnic University
Valencia, Spain

TECH STACK

HTML 5 • CSS 3 • Bootstrap 4
JS • React • Node
TypeScript • Jest • ES6/5
PHP • Laravel • MySQL
ElasticSearch • Kibana
Functional and OO Programming
Jenkins • TravisCI • GitHub Actions
Unix Command Line • JSON • GIT
Redis • REST APIs • Sonar

LANGUAGES

SPANISH
CATALAN
GERMAN
ENGLISH
ITALIAN

IBM | FULL STACK SOFTWARE DEVELOPER

Nov 2018 – April 2020 | London

- Worked as an experienced developer for the 'My Sales Activity' Squad, bringing expertise, guidance and mentoring to the less experience members of the team.
- Developed a new Deal Registration Process for Software products using React and IBM's Carbon Design System. It allowed IBM's Business Partners to easily apply for software incentives and register their deals. The likelihood to recommend the product went from a 5.2/10 to a 7.2/10 because we took a design led approach when developing the application and it became easy to use and understand, intuitive and it also saved around 30' of time when using the tool.
- Worked on the implementation of the Software Products Eligibility, which were the backbone of the functionality of the new programme, and gave partners a clear line of sight of what they were getting from IBM. This involved building a robust solution that wouldn't slow down the Deal Registration Process.
- Was involved in the recruitment process

ANYVAN | SOFTWARE DEVELOPER

Feb 2017 – Nov 2018 | London

- Worked on the integration with FreshDesk
- Led the automated verification of our drivers' VAT Certificates
- Built an internal Search Engine using Elasticsearch, PHP and AngularJS
- Developed an internal platform for our drivers to upload their driving documents
- Identified major IT issues and resolved them, saving 20h of support each week
- Analysed the existing work-flow of our internal system to identify and implement operational improvements
- Documented features and generated reports for stakeholders
- Ensured business' expectations were met at every stage

WORLDSTORES | SUPPORT DEVELOPER

June 2015 – Nov 2016 | London

- Provided technical support on PHP & JS (Bug Fix & Development)
- Wrote scripts to automate the execution of business repetitive tasks
- Worked alongside the marketing team generating quality data feeds for Google Merchant Center
- Created documentation for new starters, reducing the investigation time
- Managed tasks among the team, making sure deadlines were met