



Md Rezaul Karim

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Summary

I'm a Master's student in **International Management & Information System** (IMIS) with a background in operational leadership. I spent two years as an **Assistant Manager** where I learned that good management is about building better systems. Whether that's optimizing clinic workflows to cut wait times or managing supply chains. I focus on bridging the gap between business strategy and technical execution using **BPMN 2.0**, **SAP Signavio**, and **Power BI**.

Skills

Process Management:

SAP Signavio, BPMN 2.0 (Process Modeling)



Data & ERP

SAP, Power BI, KNIME, Data Analysis



Tech & Deployment:

Vercel (CI/CD), Github, HTML5, CSS4,

Bootstrap 4.0



Microsoft Office 365



Languages

Bengali

Native



English

Proficient (IELTS 7.0)



German

A1 (Currently enrolled in A2)



Experience

Renaissance Diagnostic Care

07/2022 – 05/2024

Assistant Manager

Munshiganj, Bangladesh

- Redesigned internal workflows to cut patient wait times and improve overall service efficiency.
- Managed the full inventory of medical supplies to ensure zero downtime for the lab.
- Handled daily billing and financial reconciliations, consistently hitting monthly revenue targets.
- Led marketing campaigns that increased reach by 30% in just six months.
- Developed pricing strategies that lowered acquisition costs by 15% while keeping patient retention high.

Education

South Westphalia University of

03/2025 – Present

Applied Sciences

M.A. International Management & Information System

Focusing on SAP-integrated management, data analysis, digital transformation, and information systems.

Govt. Haraganga College, Munshiganj

10/2016 – 05/2022

3.23/4.00

Bachelor of Business Administration (BBA)

Focused on Business Statistics, Information Technology, Operations & Supply Chain Management, Marketing Management, and Financial Management

Projects

NexTep Edu | Consultancy

05/2025 – Present

Founder & Operations Manager

🔗 <https://www.nextepedu.com>

- Automated international admission workflows using BPMN 2.0, speeding up the process for students.
- Built the business from scratch, handling everything from client consultations to technical deployment on Vercel.

PetBhai | Ecommerce

06/2025 – Present

Founder & Operations Manager

🔗 <https://www.petbhai.com>

- Designed and launched the website from scratch, focusing on a clean and mobile-friendly user interface.
- Used data analysis to manage inventory and ensure stock always matches customer demand.
- Set up automated order tracking and confirmation workflows to improve the customer experience.