



# Md Rezaul Karim

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## Summary

I'm a Master's student in **International Management & Information System** (IMIS) with a background in operational leadership. I spent two years as an **Assistant Manager** where I learned that good management is about building better systems. Whether that's optimizing clinic workflows to cut wait times or managing supply chains. I focus on bridging the gap between business strategy and technical execution using **BPMN 2.0, SAP Signavio, and Power BI**.

## Skills

### Process Management:

SAP Signavio, BPMN 2.0 (Process Modeling)

### Data & ERP

SAP, Power BI, KNIME, Data Analysis

### Tech & Deployment:

Vercel (CI/CD), Github, HTML5, CSS4, Bootstrap 4.0

### Microsoft Office 365

## Languages

### Bengali

Native

### English

Proficient (IELTS 7.0)

### German

A1 (Currently learning A2)

## Experience

### Renaissance Diagnostic Care

07/2022 – 05/2024

Assistant Manager

Munshiganj, Bangladesh

- Redesigned internal workflows to cut patient wait times and improve overall service efficiency.
- Managed the full inventory of medical supplies to ensure zero downtime for the lab.
- Handled daily billing and financial reconciliations, consistently hitting monthly revenue targets.
- Led marketing campaigns that increased reach by 30% in just six months.
- Developed pricing strategies that lowered acquisition costs by 15% while keeping patient retention high.

## Education

### South Westphalia

03/2025 – Present

University of Applied M.A. International Management & Information System Sciences

Focusing on SAP-integrated management, data analysis, digital transformation, and information systems.

### Govt. Haraganga College,

10/2016 – 05/2022

Munshiganj

Bachelor of Business Administration (BBA)

3.23/4.00

Focused on Business Statistics, Information Technology, Operations & Supply Chain Management, Marketing Management, and Financial Management

## Projects

### NexTep Edu | Consultancy

05/2025 – Present

Founder & Process Lead

<https://www.nextepedu.com>

- Founded and engineered a digital consultancy platform, utilizing BPMN 2.0 to map and automate admission workflows, reducing manual processing time by 40%.
- Built the entire technical infrastructure on Vercel, creating a self-service model that allows students to track applications without constant manual intervention.
- Designed a low-maintenance business model that leverages digital tools to handle client inquiries, allowing the platform to scale efficiently with minimal daily oversight.

### PetBhai | Ecommerce

06/2025 – Present

Founder & Lead Developer

<https://www.petbhai.com>

- Developed a fully functional prototype translating supply chain logic into code; system is tested and ready to launch at any time.
- Implemented backend algorithms to simulate real-world inventory control, ensuring automatic stock updates to prevent shortages.
- Automated the "Order-to-Delivery" cycle to demonstrate how digital process design optimizes logistical speed and transparency.