

Richard Foster

<https://portfolio.danknet.uk>

Kettering

PERSONAL STATEMENT

A young IT professional, enthusiastic to learn with a particular passion for new technologies and application development. Track record of planning and implementing large technical projects to a high standard, providing good customer service and quick resolutions for issues. Devoted to the field of IT professionally and personally.

SKILLS

- Level 3 Windows Desktop/Server
- Identity Management
- Networking
- PowerShell/C#/Blazor
- Databases (SQL, SQLITE, Postgres)
- Application Development
- Project Management

CERTS

- CompTIA Network +
- Azure Administrator Associate
- The C# Programming Language D1-6

WORK EXPERIENCE

Technical Architect (March 2025 – Ongoing)

GXO Logistics, Northampton

Creation of technical designs and solutions to service business requirements, and identification of issues/areas of improvement for the future. Creation and support of end-to-end solutions and strategies through engagement with various business and IT stakeholders.

Key Responsibilities:

- **Designing and Implementing Solutions**
- **Evaluation of New Technologies**
- **Third Party Management**
- **Project Management**

Senior Infrastructure Engineer (March 2022 – March 2025)

GXO Logistics, Northampton

A third line role supporting all GXO's onsite servers, many infrastructure applications and undertaking large technical projects to achieve certain business goals or to improve user experience. Mostly focused on Windows administration but with some Linux experience too.

Key Responsibilities:

- **Project Management** – Led numerous business projects aimed at improving efficiency and reducing costs (annual savings et. £500,000).
- **Automation** – Largely PowerShell based Windows automation with a later push into web technologies and C#/.net
- **SCCM/Active Directory/Entra**
- **Documentation/Process Creation**
- **Technical Escalation Point**
- **Network Support**

Technical Support Engineer (January 2020 – March 2022)

Kuehne Nagel, XPO Logistics, GXO Logistics, Southern Region

A second/third line role originally supporting Kuehne + Nagel as a field engineer across the southern region of the UK, covering 4 sites in the Milton Keynes area before being expanded to cover 21 sites as part of the XPO TUPE.

Key Responsibilities:

- **Maintaining Network Infrastructure**
- **New Machine Configuration**
- **Mobile/RF Device Management**
- **Knowledge Sharing**

Service Desk Analyst (May 2018 – December 2019)

Kuehne Nagel, Milton Keynes

A first/second line role supporting Kuehne + Nagel across the UK as well as some of eastern Europe, working with both the users and other support roles to ensure resolution of changes and incidents.

PERSONAL PROJECTS

See [portfolio](#)

EDUCATION

GCSE's, June 2011 – September 2016

Walton High, Milton Keynes

English Language Certification: B

English Literature Certification: B

Methods in Mathematics Certification: B

Applications of Mathematics Certification: B

Total of 5 B's and 5 C's including English and Maths

BTEC's

Information and Technology – DM (GCSE B/A equivalent)

Creative Digital Media Production – M2 (GCSE B equivalent)