•it designers Italia
dalla parte dei cittadini

Gianni

School administrative officer

DIGITAL TOOLS

ACTIVITIES

Gianni is 60 years old and lives in a small town in the province of Turin. He is the administrative officer of a high school, and he is responsible for forming classes and enroll students. He has to pay a lot of attention for not doing mistakes while he does his job, so that there aren't problems when students are enrolled.

GOALS AND DESIRES

Gianni would like to improve the process of enrollment and classes generation by not using anymore pen and paper, but just with the help of the PC. He would like also these processes to be very fast and intuitive.

NEEDS

▪ Gianni needs to have a direct communication with the principal if some important communications have to be shared to the parents.
▪ Gianni would like to be helped in the process of enrollment so that he can't make any errors while inserting students or while associating parents to them.

OBSTACLES AND FRUSTRATIONS

▪ Gianni is so annoyed of having to enroll the students by preparing lots of papers by hand.
▪ Gianni is also frustrated of creating timetables for the different classes by scratch.