



You will **no longer** be able to use your CUNY Portal username and password to access Blackboard. Moving forward, you will access Blackboard using your CUNYfirst username followed by and your CUNYfirst password.

Example

Robert.Smith46 + @login.cuny.edu = **Robert.Smith46@login.cuny.edu**

1. Access the Blackboard link from the main [CUNY](#) website at the upper right-hand corner of the webpage. Please **do not** bookmark the Blackboard link as it may change.



2. You will be prompted to enter your CUNYfirst username (@login.cuny.edu has been prepopulated for your convenience) and your CUNYfirst password. Do not bookmark this page.

The screenshot shows the CUNY Blackboard Login page. At the top, there is a 'CUNY Login Blackboard' header. Below it, the text reads 'Log in with your CUNY Login credentials (CUNYfirst Username@login.cuny.edu and CUNYfirst Password)'. There are two input fields: 'Username' with the prepopulated text '@login.cuny.edu' and 'Password'. A 'Log in' button is below the fields. At the bottom, there are links for 'Forgot Password', 'Change Password', and 'New User'. A note at the very bottom states: 'Note: Please do not bookmark this page. See FAQs.'

3. If you do not recall your CUNYfirst account information, please select the **"New User"** link on the bottom right-hand corner of the CUNY Blackboard Login module.
4. Safari web browser - There is a known issue regarding the use of the Safari web browser and logging in and out error messages. Central Office is working with Oracle to install a patch to resolve this issue but in the interim, they recommend that you either completely shut down the Safari web browser each time you sign in and out of CUNYFirst\Blackboard or use [Mozilla Firefox](#) instead.
5. If you have any questions or concerns, please contact the CUNY SPS Help Desk for assistance at helpdesk@sps.cuny.edu or 646.664.8592.