

# Eye-on-the-Dial Lease Agreement



## HOW IT WORKS!

Consumers commit to paying **my Water R80.00 per month rental** for the hardware to be installed and fully maintained for a minimum of 36 consecutive months. Payment for all water consumed to be made directly to the municipality, either by **TOP UP** with MOBILE MONEY for a positive balance (in credit to the municipality) or as per existing municipal accounts (as debt). **DOMESTIC CUSTOMERS ONLY – NOT KEY ACCOUNTS**

Application: (Registered Plumbers)

**Municipality/Utility:**

**Acc. Number:**

Surname:		First Name(s):	
ID number:		Address:	
Cell:			
Work:			Code:
Next of Kin:		Address:	
Cell:			
Work:			Code:

**\*NB\* COPY OF IDENTITY DOCUMENT TO BE ATTACHED**

### Terms and Conditions:

- Consumer agrees to pay R 80.00/month every month for **minimum 36 months**, thereafter on a month to month basis.
- The R 80.00 payment to be made on or around the 1<sup>st</sup> of the month, but no later than the 7<sup>th</sup> day of each and every month and made via **Mobile** payment.
- Should customers have difficulty in paying the contract amount no later than the 7<sup>th</sup> of the month, the consumer agrees to make alternative arrangements by sending an SMS with their Monitor serial number displayed on the monitor to **4935** for a new arrangement
- Should the consumer default without notice or consultation, myWater reserves the right to suspend the service, reclaim the hardware (at consumer's expense) and notify the Credit Bureaus of such which may have an adverse effect on their credit rating
- Consumer will be obliged to open a MOBILE MONEY account with any BOXER or Pick 'n Pay store or by dialing **\*120\*668#** for online application. Consumers to then follow the **myWater** prompts and make a minimum deposit of **R200.00 incl. VAT**, comprising of; R120.00 Registration and R 80.00 first month's fee. Amount is payable on/before installation.
- **It is the responsibility of the Consumer to insure the myWater system remains fully functional all times by notifying myWater of any Queries or changes, as well as any change of Cell phone number and/or details**
- **The myWater meter will not replace the Municipal meter which remains the Legal measurement instrument for tender.**
- **The myWater system will not dissolve the Municipality of their responsibility to enforce Municipal by-laws and debt management policies.**
- **The myWater system cannot be used to challenge the Municipality in the event of a dispute.**

I, the undersigned, by my signature below hereby bind myself to, and warrant that

1. I agree without prejudice to these conditions and understand that should I default without arrangement, **myWater** are to suspend and remove the hardware, at my expense as well as notify the credit bureaus of same.
2. I understand my past debt with the municipality will still be enforceable.
3. I shall adhere to and have both read and understood the Terms and Conditions herein.

**Name:**

**Sign:**

**Date:**