Maggie Mengqing Zhang

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PhD Candidate in Communication & Master of Computer Science University of Illinois Urbana-Champaign

EDUCATION

University of Illinois at Urbana-Champaign

Ph.D. in Communication, Institute of Communication Research

Jan 2021–

Urbana-Champaign, IL, US

University of Illinois at Urbana-Champaign

Master in Computer Science, Department of Computer Science

Urbana-Champaign, IL, US Aug 2023-Aug 2024 (Expected)

Chinese University of Hong Kong

M.Phil. in Communication, School of Journalism and Communication

Hong Kong, HKSAR Aug 2018–Jul 2020

Tsinghua University

B.A. in Journalism, School of Journalism and Communication Two years' undergraduate study in Department of Hydraulic Engineering Beijing, China Aug 2015–Jul 2018 Aug 2013–Jul 2015

PUBLICATIONS

- 1. **Zhang, M.** and Ng, Y.M.M. (2023) #TrendingNow: How Twitter trending topics impact public and individual agenda? International Journal of Communication, 17, 20.
- 2. Wang, X., and **Zhang, M.** (2022). Sharing the same bed with different dreams: Topic modeling the research-practice gap in public relations 2011-2020. *Journal of Marketing Communications*, 1-25.
- 3. **Zhang, M.**, Wang, X. and Hu, Y. (2021), Strategic Framing Matters but Varies: A Structural Topic Modeling Approach to Analyzing China's Foreign Propaganda about the 2019 Hong Kong Protests on Twitter, *Social Science Computer Review*, 41(1), 265–285.

WORKING PAPERS

- 1. **Zhang, M.** and Ng, Y.M.M. Beyond Dislike Counts: How YouTube Users React to the Visibility of Social Cues. R&R at *New Media & Society*.
- 2. Yang, G., **Zhang, M.** and Lysyakov, M. Is Social Bot Socializing? Evidence from A Microblogging Platform. Under Review at *Information System Research*.
- 3. Ji, Y., **Zhang, M.**, and Liang, H. Beyond Anthropomorphism: Feeling Heard and Perceived Human Dominance in Human-Generative-AI Communication. Under Review at *Human Communication Research*

Selected Work-in-Progress

- 1. Repurposed Accounts and Public Discussion on Social Media during Political Unrest. (With Hai Liang)
- 2. Network Structure, Information Diffusion and Social Contagion.
- 3. How Generative AI Transform Content Generation on Social Media? (With Yang Gao and Huaxia Rui)
- 4. Evolution of Human-AI Communication (Short Title) (With Hai Liang and Longhan Wei)

TEACHING

• Instructor at University of Illinois at Urbana-Champaign Social Media Analytics (ADV480)

Spring 2023

• Teaching Assistant at University of Illinois at Urbana-Champaign Multimedia Editing and Design (JOUR 425)

Fall 2021 - Dec 2021

• Teaching Assistant at University of Illinois at Urbana-Champaign Data Storytelling (JOUR 460)

Spring 2021

Teaching Assistant at the Chinese University of Hong Kong Digital Research (COMM 6320)

Spring 2020

Professional Experience

Center for Innovation in Teaching & Learning, UIUC

IL. US

Statistics, Data, and Survey Research Consultant

Aug 2023 - May 2024

- Provided comprehensive consultation service in data analysis and experiment design
- Taught data science workshops to students campus-wide.

Environmental Change Institute, University of Oxford

Oxford, UK

Beijing, China

Research Assistant

Jun 2017 - Aug 2017

News Channel of China Central Television (CCTV)

Intern Reporter at Social News Department

May 2016 - August 2016

SERVICE

• Mentor for Promoting Undergraduate Research in Engineering at UIUC

2023/2024 academic year

Led four CS undergraduate students and built a social media platform to conduct social contagion experiments

• ICR representative at UIUC

2022/2023 academic year

College of Media Academic Misconduct and Capricious Grading Committee

SKILLS

Web Development:

Python & Streamlit: Proficient — Developed AI-driven chatbot web applications for response generation. JavaScript: Proficient — Built a Chrome extension integrating LLMs to improve social media content creation. GCP & AWS: Proficient — Deployed AI features on a self-developed fully functional social media platform.

• Data Analysis and Programming:

R: Proficient — Designed and executed text mining projects.

Python: Advanced Proficiency — Developed automated web crawlers for efficient data collection. Trained machine learning models for text classification. Specialized in prompt engineering for LLMs for complex NLP tasks like dialogue topic segmentation.

Computational Methods:

Web Data Collection — Applied advanced data scraping techniques to gather web data.

Text Mining — Expert in deploying both supervised and unsupervised learning algorithms to extract patterns from large textual datasets.

AWARDS AND GRANTS

Co-Principle Investigator, Direct Grant by The Chinese University of Hong Kong, 48,880 HKD (6K	USD) 2024
Top Paper Award, AEJMC, Communication Technology Division	2024
Lynne Blanton Student Travel Fund Award	2023
James Webb Young Travel Fund Award	2023
Research grant from SICSS-Main Site, \$2,428	2021
Research grant from SICSS-Chicago, \$1,068	2021
Top 2 Student Paper Award, ICA the Mass Communication Division	2019
Thesis Award with Excellence, School of Journalism and Communication, Tsinghua U	2018
Sino Group Innovation Contribution Award, Tsinghua U X-lab	2018
Renmin Scholarship, People.cn	2017
Tsinghua Top-Open Undergraduate Overseas Academic Training Fellowship	2017
Tsinghua Undergraduate Research Advance Fellowship	2016