

# TradePal AI Pricing Guide

## Subscription Plans

Our flexible pricing model offers three tiers to meet your needs:

### ***Starter Plan - \$29/month***

Perfect for individuals and small teams:

- Up to 5 users
- 1,000 API calls per month
- Email support
- Basic analytics dashboard
- PDF document processing (up to 50 pages/month)

### ***Professional Plan - \$99/month***

Ideal for growing businesses:

- Up to 25 users
- 10,000 API calls per month
- Priority email and chat support
- Advanced analytics and reporting
- PDF document processing (up to 500 pages/month)
- Custom agent training
- 99.9% uptime SLA

### ***Enterprise Plan - Custom Pricing***

For large organizations with specific needs:

- Unlimited users
- Unlimited API calls
- 24/7 phone and dedicated support
- White-label options

- Unlimited PDF processing
- Custom integrations and workflows
- On-premise deployment available
- 99.99% uptime SLA

## **Billing Information**

### ***Payment Methods***

We accept all major credit cards (Visa, MasterCard, American Express, Discover), PayPal, and wire transfers for Enterprise customers. All plans are billed monthly in advance.

### ***Invoicing***

Invoices are sent via email on the 1st of each month. Enterprise customers can request custom billing cycles and purchase orders.

### ***Refund Policy***

We offer a 30-day money-back guarantee for new subscriptions. If you're not satisfied within the first 30 days, contact our billing department for a full refund.

### ***Overage Charges***

If you exceed your plan's API call limit, overage charges apply at \$0.01 per additional API call. You'll receive email notifications at 80% and 100% of your monthly limit.

### ***Cancellation***

You can cancel your subscription anytime from your account dashboard. Cancellations take effect at the end of your current billing period. No refunds are provided for partial months.