

TradePal AI Pricing Guide

Subscription Plans

Our flexible pricing model offers three tiers to meet your needs:

Starter Plan - \$29/month

Perfect for individuals and small teams:

- Up to 5 users
- 1,000 API calls per month
- Email support
- Basic analytics dashboard
- PDF document processing (up to 50 pages/month)

Professional Plan - \$99/month

Ideal for growing businesses:

- Up to 25 users
- 10,000 API calls per month
- Priority email and chat support
- Advanced analytics and reporting
- PDF document processing (up to 500 pages/month)
- Custom agent training
- 99.9% uptime SLA

Enterprise Plan - Custom Pricing

For large organizations with specific needs:

- Unlimited users
- Unlimited API calls
- 24/7 phone and dedicated support
- White-label options

- Unlimited PDF processing
- Custom integrations and workflows
- On-premise deployment available
- 99.99% uptime SLA

Billing Information

Payment Methods

We accept all major credit cards (Visa, MasterCard, American Express, Discover), PayPal, and wire transfers for Enterprise customers. All plans are billed monthly in advance.

Invoicing

Invoices are sent via email on the 1st of each month. Enterprise customers can request custom billing cycles and purchase orders.

Refund Policy

We offer a 30-day money-back guarantee for new subscriptions. If you're not satisfied within the first 30 days, contact our billing department for a full refund.

Overage Charges

If you exceed your plan's API call limit, overage charges apply at \$0.01 per additional API call. You'll receive email notifications at 80% and 100% of your monthly limit.

Cancellation

You can cancel your subscription anytime from your account dashboard. Cancellations take effect at the end of your current billing period. No refunds are provided for partial months.