

# Maksymilian Zak

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## SUMMARY

A driven and versatile individual with a passion for software development and technology. Excelling as a Salesforce Developer with a proven track record of delivering innovative and scalable solutions for large-scale clients. Possessing a strong drive and analytical acumen, I am committed to tackling complex challenges to advance the intersection of technology and engineering excellence.

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## EXPERIENCE

### Salesforce Developer

Data#3

July 2024 - Present

- Developed, tested, and deployed scalable Salesforce solutions using Apex, Lightning Web Components (LWC), and Flow, applying OOP, design patterns, and reusable frameworks for maintainability.
- Optimized Apex code performance, ensuring bulk-safe operations, efficient SOQL queries, and governor limit compliance, while maintaining high test coverage (>90%) with unit tests.
- Integrate RESTful APIs, enabling seamless data exchange between systems and improving interoperability.
- Implemented secure and efficient data management, designing SOQL, SOSL, and SQL queries while ensuring data integrity and compliance with security best practices.
- Collaborated cross-functionally with developers, business analysts, and stakeholders to align technical solutions with business needs in an Agile (Scrum/Kanban) environment.

### Salesforce Lead - Senior Application Analyst

Accenture

January 2024 - July 2024

- Led CRM development and support for an IT operations project, managing multiple production applications while ensuring system reliability and performance.
- Optimized data integrity and performance by managing relational databases (SOQL, SQL) and designing scalable data distribution strategies.
- Enhanced Financial Services Cloud (FSC) by customizing Action Plans, Relationship Groups, and Financial Accounts, improving client onboarding efficiency and data accuracy.
- Engaged daily with senior client stakeholders, translating business objectives into scalable Salesforce solutions to align technical and operational goals.
- Standardized development workflows, replacing manual, error-prone processes with version control and structured deployment strategies.

### Salesforce Developer - Senior Application Analyst

Accenture

November 2022 - January 2024

- Developed and maintained a customized Salesforce cloud solution, supporting 2,000+ users across 7 APAC countries, ensuring scalability and performance.
- Built backend functionality in Apex, implementing modular, bulk-safe logic, RESTful API integrations, and third-party service connections to extend system capabilities.
- Enhanced system reliability and performance using Event-Driven Architecture (EDA), asynchronous processing (Future Methods, Queueable, Batch Apex), and structured error handling.
- Integrated and customized Salesforce cloud offerings, including Service Cloud, and Sales Cloud, and CPQ, tailoring solutions to complex business workflows.
- Utilised Git for version control and CI/CD pipelines to automate deployment processes, ensuring faster, more reliable releases across environments.
- Earned 5 Salesforce Certifications, including Platform Developer I, showcasing deep expertise in Apex, LWC, integrations, and Salesforce architecture.

### Salesforce Developer - Application Analyst

Accenture

February 2022 - November 2022

- Onboarded into the Salesforce practice as a developer on an international project.
- Gained hands-on experience with the Salesforce platform, mastering development best practices, security models, and data management strategies.
- Developed a strong foundation in Salesforce automation, implementing Flows for declarative processes and Apex for advanced business logic and integrations.
- Contributed to initial bug fixes, minor enhancements, and test case creation, supporting the project's ongoing development and maintenance.

## Technical Service Professional

### Macquarie Telecom

July 2021 – October 2021

- Problem-solved network connectivity issues for clients Australia-wide, applying network and cloud basics.
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## EDUCATION

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### Bachelor of Engineering Honours (Mechatronic Engineering) and Bachelor of Project Management - Honours Class II, Division I

University of Sydney • 2022

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## SKILLS

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Programming languages: Java | JavaScript | TypeScript | Apex | SOQL | SQL | Python | C/C++ | HTML | CSS

Software engineering concepts: Object-Oriented Programming (OOP) | Testing | Source Control | CI/CD | REST APIs | Design Patterns | Data Structures & Algorithms

Frameworks & Libraries: React | Next.js | Tailwind CSS | Lightning Web Components (LWC)

Development Tools: VsCode | Git | Linux | SQL Server Management Studio | Vite | Vercel | SupaBase | Firebase

| Project Management Concepts & Tools: Agile | Scrum | Jira | Confluence | MS Project

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## REFERENCES

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Available on request.

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