

# Michael Zarafonetis, PhD

Critical thinker, strategic leader, and lifelong learner with a decade of experience creating knowledge and positive user experiences through technology.

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## PROFESSIONAL EXPERIENCE

### **Haverford College Libraries, Haverford, PA** *Coordinator of Digital Scholarship and Research Services*

2016 - Present

I lead a program that creates knowledge with digital tools. I help establish strategic goals from an idea or question and lead collaborative teams to advance our projects. We use UX design and research practices, project management tools, and full stack web frameworks and CMSs to advance the mission of the College and impact stakeholding communities.

### *Digital Scholarship Librarian*

2011 - 2016

I helped build a program that supports digital scholarship in the Libraries by collaboratively building digital projects with diverse and multidisciplinary teams. I collaborated with IT staff to build capacity in web application development, GIS, text encoding and analysis, and data management. I also led workshops on digital tools, UX design, and project management.

### **Museum Studies Program, University of Delaware, Newark, DE** *Faculty*

2013 - 2019

I designed and taught a graduate-level seminar, "The Digital Museum." A major component of the course is the design of user experiences through creating user roles and personas, wireframing, and rapid prototyping.

### **Hagley Museum and Library, Wilmington, DE** *Web Exhibit Developer*

2010 - 2011

I built interactive elements in museum exhibits and web-based digital exhibits. I also enhanced the UI of our public digital collections platform.

## EDUCATION

### **Auburn University — PhD, History**

2010

### **Kalamazoo College — BA, Computer Science**

2002

## SKILLS

Change management

Collaboration

Critical thinking

Data visualization  
(Tableau, Plotly, P5)

Google Analytics

HTML/CSS/Javascript

Information design

Project management

Research

Service design

Strategic leadership

Teaching

User research and  
interviews

Wireframing and UI  
design

Workflow design

Writing