

# Terms and Conditions

Serendipity Place, 6 London Road, Great Shelford CB22 5DD

1. Payment can only be made by cash, cheque or via bank transfer.
2. 50% deposit is required within 24 hours of booking being made and a booking cannot be confirmed until this deposit has been received.
3. The balance is to be paid 2 weeks prior to arrival, failure to send the balance by this date will be regarded as a cancellation and the deposit not refunded.
4. Cancellations must be made in writing and will result in the loss of the deposit, unless the property can be re-let for that same period.
5. The rental of the annex includes electricity, heating, water, bed linen and towels, bath mats, tea towels.
6. Accommodation will be available from 3pm on day of arrival and must be vacated by 11 am on day of departure.
7. We cannot accept any liability for any of the following; injuries or loss of life of anyone in the party, loss or damage to any property brought onto the premises or loss or damage caused by any vehicles on the premises.
8. To close and secure all windows and doors whenever the Property is unoccupied and when vacating the Property on the last day of the Holiday Let. If theft or damage occurs due to an unsecured access you will be liable for the costs of any loss or damage.
9. To observe the no smoking and no pets policy inside the Property.

<http://www.serendipityplace.co.uk/>