**PERSONAL DETAILS**

**Name:** Hassan Waswa Kawesa

**Permit:** SA working and residence permit.

**Birthday:** 04.05.1983

**Nationality:** Ugandan

**Address:** Tyger falls

Villas 2 unit 86

Tygervalley Cape Town

South Africa

**Mobile Nr:** 0027742703217

**Email:** [hassan\_kawesa@yahoo.com](mailto:hassan_kawesa@yahoo.com)

**EDUCATION**

**2011-2011 Honors degree in Information Systems,** University of the Western Cape.

**2004-2009** **Bachelor of Commerce**. University of the Western Cape (UWC).

Major in Information System.

- Information systems research Methods.

- Information systems Consulting Skills.

- Project Management.

**2003-2004** **Certificate in Business Studies**, University of the Western Cape.

**2002-2003** **Software architecture and Networking**. A+ and N+ Networking, Damelin College Cape Town.

* 1. **Ordinary Level Cambridge Certificate,** Kabojja Secondary school, Kampala Uganda.

**1991-1998** **Primary School** at Kamuli Boys, Kamuli Uganda.

**JOB/ PROJECT EXPERIENCE**

**May 2012- Nov 2012 Junior IT support at** Zando: Cape Town South Africa.

**Key Responsibilities:**

* Assisting in network administration and management.
* Hardware installation on desktops and laptops.
* Troubleshooting technical issues and managing problems.
* Monitoring and managing performance of the local networks.
* Maintaining VPN connections.
* Supporting PC users and ensuring that everyone is 100% operational at all times. This covers mainly Microsoft Windows 7 based operating systems.
* Collection of hardware and software from suppliers as needed.
* Documentation of systems and infrastructure.
* Assisting with general neatness of the office IT environment.

**Feb 2012 – May 2012 Business Analyst Intern**: Zando: Cape Town South Africa.

**Key Responsibilities:**

* Overlooking Inter departmental order management processes
* Analyzing of reports and order processes. Reporting has enhanced my computer literacy (Excel & Access).
* Voucher Tracking, Reporting & Data Analysis for Marketing which resulted in better communication, becoming deadline driven, and accurate, assessing, integrating and enhanced attention to detail.
* Outsourcing suppliers for the travel and African Art categories
* Buyer for African Art stock

**July 2011 – Nov 2011** **Temporary Associate Research Analyst:** at FROST AND SULLIVAN: Cape Town South Africa

**Key Responsibilities:**

* Researcher on various topics
* Unpacked the East African Mobile market communication tracker 2011. Here I identified Key growth drivers in the East African mobile communications market include strong economic growth and consumer spending, increasing demand for value-adds such as mobile money transfer services and declining handset costs. I identified the drivers for the growth of mobile markets and penetration in East Africa and analyzed the key trends in the market.
* Forecasting of the Quarterly quantitative tracker Q3 2011 for the East African Mobile communications market. With this topic I researched on an inaugural report on the telecommunications markets of East Africa providing a seven-year forecasts for the fixed-line telephony, mobile subscriber and internet sectors of countries. The growth forecasts for these three countries, (Uganda, Kenya and Tanzania) which extend to the end of 2016, based on historical market data published by the regions operators and telecoms regulators, industry and regulatory developments, and macroeconomic factors expected to affect consumer spending during the next five years.
* Unpacked the Financial and Retail sector uptake of outsourcing services in the South African Market. This report presented the IT services industry in South Africa in 2010 and forecasts expenditures on IT services through 2016. The study contains market size, vendor market shares, and forecasts for 13 foundation market categories. The study ranks the top IT services providers by their 2011 revenues and includes detailed profiles of IT services portfolios for the top 10, their presence in individual vertical markets, and their largest contracts.

**2009- Present:**  **Business owner** of a small import and export business in Cape Town South Africa.

I export fruits like apples, grapes, oranges and citrus fruits to Uganda and East Africa.

Here I gained good leadership, dealing with organizational management issues, communication and negotiation skills as well as skills on how to engage with clients and suppliers in the industry. Some of the challenges I encountered were dealing with competition and time management.

**2009- Present:** **Business owner** of a car wash in Cape Town South Africa.

**January 2008** **Internship as a System Engineer** at British American Tobacco in Cape Town,

**RESPONSIBILITIES;**

* Computer roll outs.
* Handling of incoming and outgoing correspondence.
* Assisting with quotes for IT capital requests.
* Systems support.

**June 2006-Dec 2007 Accountant support** at Casidra Paarl

**RESPONSIBILITIES;**

* Invoice administration and control for budgetary line items as per contracts on a provincial level.
* Preparation of monthly financial reports, cost control and analysis as per department as stipulated per contract.
  + - Follow up and settlement of departmental invoices and payments.
    - Monthly banking.
    - Respond to customer accounting query.

**February 2007** **Lab assistant** at the University of The Western Cape

**RESPONSIBILITIES**;

* Network set up of the University's computers in the computer libraries.
* Improving the web solutions of University responsible in implementing new solutions of the University's web site.
* Used the Universities ERP and created a system that improved flow of Data and it’s functionality from bottom to top management.
* In a team, we implemented as well as improved the University's web site. (i.e. usability of on line service such as on line results).
* In a team, we changed the Universities web processes in order to improve on its functioning.

**September 2001**  **Summer placement** at Spear Motors Mercedes-Benz in Kampala, Uganda where I gained sales experience in the motor industry.

**LANGUAGES**

**English** Fluent.

**German** Intermediate (working knowledge)

**Luganda** Mother Tongue.

**Swahili** Fluent.

**Arabic** Good in reading, basic in speaking.

**SOFTWARE KNOWLEDGE PROJECT IMPLEMENTATION**

* Basic Oracle database.
* Basic experience in installing, upgrading, supporting and maintaining Windows based operating systems.
* Basic experience in Linux based operating systems (RHEL, UBUNTU).
* Basic knowledge of Microsoft Windows based networks and file sharing.
* Basic knowledge of mail systems (POP3, SMTP, IMAP).
* Basic knowledge of firewalls and networking (NAT, PPTP / IPSEC VPN).
* Preferred product installation and configuration knowledge within the following product sets: Microsoft Office, Windows 7 and Server 2008R2.
* Knowledge of virus and malware removal.
* Knowledge of implementing archiving and backup solutions.
* Software architecture (A+ and N+).
* SQL formulations.
* Data modeling (ERP, DFD).
* Process modeling.

**SOFT SKILLS AND HOBIES**

Proactive, communication skills, leadership skills, listening skills, team player.

I enjoy football, traveling and meeting new people.