

Empty & Error States

Visual examples of various empty and error states throughout the platform

No Services Found



No Services Match Your Search

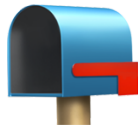
Try adjusting your filters or search terms to find what you're looking for.

[Clear Filters](#)

[Browse All Services](#)

When to show: Search/filter results return no matches

No Applications Yet



No Applications Yet

Your service hasn't received any applications yet.
Share it with your community or adjust your listing to
attract more providers.

[Edit Service](#)[Share Service](#)

When to show: Consumer's need has zero applicants



No Active Services



You Haven't Posted Any Services

Start by creating your first need or offer to connect
with your community.

[Post a Need](#)[Create an Offer](#)

When to show: User's profile/dashboard with no services

No Messages



No Messages Yet

When you apply to services or receive applications,
your conversations will appear here.

[Find Services](#)

When to show: Empty inbox/messages section

No Transactions



No Transaction History

Complete your first service to see your time credit transactions here.

[Browse Services](#)

When to show: New user with no completed transactions

Error States

Examples of error messages and failure scenarios



Page Not Found

The page you're looking for doesn't exist or has been moved.

[Go Back](#)

[Go to Homepage](#)

When to show: Invalid URL or deleted resource

🌐 Network Error



Connection Failed

Unable to connect to the server. Please check your internet connection and try again.

[Retry](#)

When to show: Network timeout or connectivity issues

Service Unavailable



Service Temporarily Unavailable

This service is no longer available. It may have been completed, cancelled, or removed by the owner.

[Browse Similar Services](#)

When to show: Deleted service or unavailable resource



Access Denied



Access Denied

You don't have permission to view this content. Please sign in or contact support if you believe this is an error.

[Sign In](#)

[Contact Support](#)

When to show: Unauthorized access attempt

✖ Validation Error



Please Fix the Following Errors

Some fields contain invalid information. Please review and correct the highlighted fields.

- Email address is required
- Password must be at least 8 characters
- Service description is too short (minimum 50 characters)

Review Form

When to show: Form submission with validation errors

 Location Error



Location Access Required

We need access to your location to show nearby services. Please enable location permissions in your browser.

[Enable Location](#)

[Enter Manually](#)

When to show: Location permission denied or unavailable



Insufficient Balance



Insufficient Time Credits

You don't have enough time credits to request this service. Complete offers to earn more credits.

[Find Offers](#)

[Learn More](#)

When to show: User tries to book service without sufficient credits



Maintenance Mode



Under Maintenance

We're currently performing scheduled maintenance.
The platform will be back online shortly.

Estimated time: 30 minutes

When to show: System maintenance or updates



Rate Limit Exceeded



Too Many Requests

You've exceeded the maximum number of requests.
Please wait a few minutes before trying again.

Wait and Retry

When to show: API rate limiting triggered



Session Expired



Your Session Has Expired

For your security, you've been signed out due to inactivity. Please sign in again to continue.

[Sign In Again](#)

When to show: User session timeout or expired JWT token



Upload Error



Upload Failed

File upload failed. Please check the file size and format.

Failed to upload image. File size must be under 5MB
and in JPG, PNG, or GIF format.

[Try Again](#)

[Choose Different File](#)

When to show: File upload failures (size, type, network)

Account Suspended



Account Temporarily Suspended

Your account has been temporarily suspended due to a
policy violation. Please contact support for more
information.

[Contact Support](#)

[Learn More](#)

When to show: Account suspension or ban



Best Practices for Empty & Error States

Empty States Should:

- Clearly explain why the space is empty
- Provide actionable next steps
- Use friendly, encouraging language
- Include relevant CTAs to guide users
- Use appropriate icons or illustrations

Error States Should:

- Clearly state what went wrong
- Avoid technical jargon when possible
- Provide specific next steps or solutions
- Include a way to get help (support link)
- Use appropriate urgency levels (error vs warning)

General Guidelines:

- Keep messages concise but informative
- Use consistent tone across all states
- Provide visual hierarchy (icon → title → description → actions)
- Make CTAs prominent and clear
- Test states on mobile devices