# NUNO ALEXANDRE GONCALVES

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## **WORK EXPERIENCE**

INFOSYS Aug 2022 – Present

Software Engineer (Strategic Technology Group)

London, UK

- Built key backend **Python APIs** using **SQLAlchemy**, **GraphQL**, **AWS** to serve/model PostgreSQL fuel cost data into the frontend, achieving response times of **under 2.1 seconds**.
- Created an AI chatbot with **TensorFlow** and **HuggingFace** to automate XML file conversion into **Mocha/Chai** integration tests, utilizing prompt engineering techniques.
- Developed **CRUD** applications with **React, SpringBoot, Next.JS, TypeScript**, ensuring maintainability by applying **SOLID** and **OOP** practices.
- Awarded the **Rising Star Award (March 2024)** for outstanding contributions to agile development and team mentorship.

**BARCLAYS** Jan 2020 – May 2023

LifeSkills Youth Advisory Councillor (Volunteer)

London, UK

- Selected as a panellist at the **Barclays LifeSkills Unpacked** seminar, helping **over 300 teachers nationally** on integrating career-ready skills into their curriculum to prepare students for the workforce.
- Delivered workshop sessions in collaboration with the **Talent Foundry charity**, encouraging over 50 students in **underprivileged schools** to succeed and prepare for their exams.

**ECHOBOX** Jul 2021 – Sep 2021

Operations Intern

London, UK

- Analyzed 40% of Echobox's customer base in Salesforce, reviewed 200 360 customers weekly and added over 2000 company accounts in Q3, significantly improving Echobox's customer insights.
- Automated client reminder emails using **Java**, **Apex**, **Salesforce**, decreasing business development relation meeting no-show rates and boosting overall client engagement.

#### J.P. MORGAN CHASE & CO

Mar 2020 – Apr 2020

Spring Into Technology Intern

London, UK

- Participated in **fintech workshops** focused on **distributed databases**, **cybersecurity**, and **machine learning**, gaining insights into core fintech technologies.
- Attended presentations by **fintech professionals** to learn about their career progression and day-to-day operations within the industry.

#### **EDUCATION**

## UNIVERSITY OF BATH Bath, UK

BSc (Hons) Computer Science Degree

• Degree Classification: First Class Honours

## PERSONAL PROJECTS

#### TURING MACHINE LAMBDA CALCULUS CONVERTER

Dec 2021 – May 2022

• Built a bidirectional Turing machine and lambda calculus translator using JavaScript, Bootstrap, Jest, mechanically validating the Church-Turing Thesis in polynomial time.

#### TEMPLATE-BASED ICON MATCHING

Feb 2022 – May 2022

Built a Python icon-detection program using SIFT, OpenCV to detect icons within larger images, achieving 98.5% accuracy with a 10.29s runtime.

## TECHNICAL SKILLS & CERTIFICATIONS

- LANGUAGES: Python, SQL, C++, TypeScript, JavaScript, Java
- TECHNOLOGIES: AWS, Pandas, NumPy, SQLAlchemy, React, Next.js, Node.js, MERN