


## Examples of writing bug reports (Jira)

### **[QAT-1] [Galaxy J5] - [Change PIN code] - The old and new pin codes do not work after changing on the account.**

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">qatest</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Highest
<b>Reporter:</b>	<a href="#">Назар Людвиг 1БС-20Б</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	Samsung Galaxy J5, Android 9		

<b>Attachments:</b>	 Change PIN CODE issue.mp4
<b>Sprint:</b>	QAT Sprint 1
<b>Story point estimate:</b>	0
<b>Rank:</b>	0 i00007:

#### Description

1. Open app.
2. Login to the application.
3. In the settings, tap on change pin code.
4. Enter the old pin code "9999".
5. Enter the new pin code "1234".
6. Exiting the application.
7. Opening the application.
8. Enter the new pin code "1234".
9. Enter the old pin code "9999".

#### EXPECTED RESULT

After changing a new PIN code on the account, it should be applied, and the user will be able to log in using it.



#### ACTUAL RESULT

The old and new pin codes do not work after changing on the account.

**[QAT-2] [\[Windows 10\] - \[Change password\] - After trying to change the password, it just refreshes the page.](#)**

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">qatest</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Highest
<b>Reporter:</b>	<a href="#">Назар Людв 1БС-20Б</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	PC, Windows 10		

<b>Attachments:</b>	 Change password issue.mp4  Check in prod version.mp4
<b>Sprint:</b>	
<b>Rank:</b>	0 i0000f:

**Description**

1. Open Website.
2. At the top right, click on the personal account icon.
3. Click on the "Change password" button.
4. Enter old and new password.
5. Click the "Confirm" button.

**EXPECTED RESULT**

After clicking on the "Confirm" button, the user's password will be changed and a personal account will open.

**ACTUAL RESULT**

After trying to change the password, it just refreshes the page.

**[QAT-3] [Galaxy J5] - [Navigation] - After tapping on the "Forward" arrow, nothing happens.**

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">gatest</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	<a href="#">Назар Людвa 1БС-20Б</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	Samsung Galaxy J5, Android 9		

<b>Attachments:</b>	 Forward arrow.mp4  Forward arrows.jpg
<b>Sprint:</b>	
<b>Rank:</b>	0 i0000n:

**Description**

1. Open app
2. In the heading "Auctions" tap on the link "View all".
3. Tap on the first article.
4. Tap on the button "Lot info".
5. Tap on the forward arrow.

**EXPECTED RESULT**

After tapping on the arrow, it should redirect to the content page / site.

**ACTUAL RESULT**

After tapping on the "Forward" arrow, nothing happens.

**[QAT-4] [Windows 10] - [Book pages] - After swapping pages after 20 seconds it repeats the same swapping steps on its own.**

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">qatest</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">Назар Людвa 1БС-20Б</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	PC, Windows 10		

<b>Attachments:</b>	 Book pages.mp4  speedtest.mp4
<b>Sprint:</b>	
<b>Rank:</b>	0 i0000v:

**Description**

1. Open Website.
2. Click on make a book.
3. Create characters.
4. Choose the cover of any book.
5. Step by step choose what you are asked.
6. Swap book pages.

**EXPECTED RESULT**

Pages should not move again as the user moved them the first time.

**ACTUAL RESULT**

After swapping pages after 20 seconds it repeats the same swapping steps on its own.

**[QAT-5] [\[Windows 10\] - \[Text on photo\]- Write Cyrillic letters instead of text on the page, the photo will disappear.](#)**

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">qatest</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	<a href="#">Назар Людвa 1БС-20Б</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	PC, Windows 10		

<b>Attachments:</b>	 Issue.mp4  Photo disappear.jpg
<b>Sprint:</b>	
<b>Rank:</b>	0 i00013:

#### Description

1. Open Website
2. Create Account and Login using credentials.
3. On the main page, click on the "make a book" button.
4. Create characters and make all actions until build your book.
5. Select any page from Created book.
6. Click "Edit Text".
7. Write Cyrillic letters instead of text on the page.
8. Click on the "done" button at the top right.

#### EXPECTED RESULT

The page should not disappear or there should be a message stating that the Cyrillic alphabet cannot be used.

#### ACTUAL RESULT

Write Cyrillic letters instead of text on the page, the photo will disappear.

**[QAT-6] [\[Galaxy J5\] - \[Video\] - The app mini player becomes unresponsive after exiting the app.](#)**

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">qatest</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">Назар Людвa 1БС-20Б</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	Samsung Galaxy J5, Android 9		

<b>Attachments:</b>	 Issue.mp4
<b>Sprint:</b>	
<b>Rank:</b>	0ji0001b:

**Description**

1. Open IGN app.
2. At the bottom of the menu, tap on the "Video" tab.
3. Tap on any video.
4. Exit completely in the program.
5. Open notifications on your phone.
6. Tap pause/next on the video player.

**EXPECTED RESULT**

After exiting the program, the video player should not freeze and work properly, or just disappear.

**ACTUAL RESULT**

The app mini player becomes unresponsive after exiting the app.

**[QAT-7] [Galaxy J5] - [Chat] - After starting to record a video, two seconds pass and the video freezes.**

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">gatest</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Highest
<b>Reporter:</b>	<a href="#">Назар Людвa 1БС-20Б</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	Samsung Galaxy J5, Android 9		

<b>Attachments:</b>	 Issue.mp4
<b>Sprint:</b>	
<b>Rank:</b>	0 i0001j:

**Description**

1. Open the app.
2. Tap on the chat with the user.
3. Tap on the "photo" icon.
4. Hold the big button until the video starts recording.

**EXPECTED RESULT**

After the start of recording the video, you can move and it will record everything that happens properly.

**ACTUAL RESULT**

After the start of recording, the video passes two seconds and the video freezes, and automatically the video is saved with a time of 5:10, although it was recorded for a couple of seconds.

**[QAT-8] [Windows 10] - [Chrome] - Returning to the old page and selecting a new header the page goes through the page.**

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">qatest</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">Назар Людвa 1БС-20Б</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	PC, Windows 10		

<b>Attachments:</b>	 Issue.mp4
<b>Sprint:</b>	
<b>Rank:</b>	0ji0001r:

**Description**

1. Open Website.
2. Left click on hamburger menu.
3. Click on "Make a book".
4. Create a character.
5. When there is a page where there is a "Save" button, click on the "Go back" arrow at the top.
6. Choose a new hat
7. Click on the "next" button

**EXPECTED RESULT**

After selecting a new hat on an old page, it should not flip across the page.

**ACTUAL RESULT**

Returning to the old page and selecting a new header the page goes through the page