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MUICT Chatbot

By Group 4



Hello, what would you like to know about MUICT?

Please feel free to talk to me via chat box below.







l'd be happy to help you with any questions or issues you have regarding Mahidol University's ICT services. Here are so common topics and resources that might be helpful: 1. Email: You can access your Mahidol email account through the webmail interface at https://webmail.mahidol.ac.th. If you need help setting up email clients like Outlook or Thunderbird, please let know. 2. Wi-Fi: Mahidol University provides Wi-Fi coverage throughout its campuses. To connect, look for the "MU_WiFi" network and use your Mahidol ID and password to log in. 3. Software: Mahidol University provides various software packages for students and staff, including Microsoft Office, Adobe Creative Suite, and Matlab. These can be downloaded from the ICT website (https://www.ict.mahidol.ac.th/). 4. Printing: There are printing facilities available at all Mahidol University libraries and computer labs. You can print using your Mahidol ID card or by sending a print job from your computer to a specific printer. 5. Technical support: If you have any technical issues or questions, you can contact the ICT Helpdesk at ext. 6000 or by email at helpdesk@mahidol.ac.th. They are available Monday to Friday from 8:30am to 4:30pm. I hope this information is helpful! Let know if you have any specific questions or if there's anything else I can assist you with.

Chat with MUICT Chatbot



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