# About the CD-ROM

Mike Meyers has put together a bunch of resources that will help you prepare for the CompTIA A+ exams and that you will find invaluable in your career as a PC tech. The CD-ROM included with this book comes complete with the following:

- A sample version of the Total Tester practice exam software with two full practice exams
- All the chapter review questions from the book
- A searchable electronic copy of the book
- A document from CompTIA with a list of acronyms that you should know for the CompTIA A+ exams
- A complete list of the objectives for both of the CompTIA A+ exams
- A copy of several freeware and shareware programs that Mike talks about in the book
- A sample of LearnKey's video training featuring Mike Meyers

The practice tests and video software are easy to install on any Windows 98/NT/2000/ XP/Vista computer, and must be installed to access the Total Tester practice exams and LearnKey video sample. The eBook and CompTIA A+ acronyms and objectives lists are Adobe Acrobat files. If you don't have Adobe Acrobat Reader, it is available for installation on the CD-ROM.

## System Requirements

The software on the CD-ROM requires Windows 98 or higher, Internet Explorer 5.0 or higher, and 50 MB of hard disk space for full installation. To access the video training from LearnKey, you must have Windows Media Player 9, which will be automatically installed when you launch the online training.

## Installing and Running Total Tester

If your computer's optical drive is configured to Autorun, the CD-ROM will automatically start upon inserting the disk. If the Autorun feature does not launch the CD-ROM's splash screen, browse to the CD-ROM and double-click the Launch.exe icon.

From the splash screen, click the *Install A+ Practice Exams* button to install Total Tester. This will begin the installation process, create a program group named Total Seminars, and put an icon on your desktop. To run Total Tester, go to Start | Programs or All Programs | Total Seminars or just double-click the icon on your desktop.

To uninstall the Total Tester software, go to Start | Settings | Control Panel | Add/Remove Programs in Windows 2000/XP or Start | Control Panel | Uninstall a program in Windows Vista/7. Select the A+ Total Tester program. Select Remove, and Windows will completely uninstall the software.

### About Total Tester

The best way to prepare for the CompTIA A+ exams is to read the book and then test your knowledge and review. The CD-ROM includes a sample of Total Seminars' practice exam software to help you test your knowledge as you study. Total Tester provides you with a simulation of the actual exam. There are three exam suites: 220-701, 220-702, and Chapter Review. Each numbered suite contains an exam that can be taken in either practice or final mode. Practice mode provides an assistance window with hints, references to the book, and the ability to check your answer as you take the test. Both practice and final modes provide an overall grade and a grade broken down by certification objective. The Chapter Review suite has seven exams. Each exam covers chapter review questions from several chapters. To launch a test, select Suites from the menu at the top and then select an exam.

Additional practice exams are available for both of the CompTIA A+ exams. Visit our Web site at www.totalsem.com or call 800-446-6004 for more information.

# Accessing the eBook, CompTIA A+ Acronyms List, and CompTIA A+ Exam Objectives

You will find the eBook, CompTIA A+ acronyms list, and CompTIA A+ exam objectives useful in your preparation for the exams. To access these PDF documents, first be sure you have a copy of Adobe Acrobat Reader installed. If you don't have Acrobat Reader installed on your system, you can install it from the CD-ROM by clicking the *Install Adobe Acrobat Reader* button. Once you have installed Acrobat Reader, simply select the document you want to view from the CD-ROM's splash screen to open the document.

# Shareware and Freeware

Mike has put together copies of some of his favorite freeware and shareware programs that are mentioned in this book. The CD-ROM includes a list with short descriptions of the programs. To use these programs, select the Shareware and Freeware option on the CD-ROM splash screen. The next menu lists each program. Select a program and follow the installation instructions to load the utility on your system.

# LearnKey Video Training

If you like Mike's writing style, you will love watching him in his LearnKey video training. The CD-ROM includes sample videos of Mike covering several different topics. If you like them, you can purchase the full 20 hours of interactive video training by contacting Mike's company, Total Seminars, at www.totalsem.com or 800-446-6004.

To check out Mike's video training, click the *Install LearnKey demo* button to launch a wizard to install the software on your computer. Follow the instructions in the wizard to complete the installation. To run the LearnKey demo, use Start | Programs | LearnKey or just double-click the icon on your desktop. Enter a user name and password to begin your video training.

# Technical Support

For questions regarding the Total Tester software, visit www.totalsem.com or e-mail support@totalsem.com. For customers outside the United States, e-mail international_cs@mcgraw-hill.com. For questions regarding the content of the electronic book, visit www.mhprofessional.com/techsupport/.

## LearnKey Technical Support

For technical problems with the LearnKey video training software (installation, operation, or uninstalling the software) and for questions regarding LearnKey video training, e-mail techsupport@learnkey.com.