

# Noah Arcand Da Silva

IT AND NETWORK TECHNICIAN · SELF-EMPLOYED

Ottawa, Ontario, Canada

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“Own the day!”

## Summary

### OBJECTIVE

Dedicated and enthusiastic university student looking to pursue a career in network security and programming.

### PERSONAL INTERESTS

I am very passionate and skillful with computer technologies and enjoy learning and applying my knowledge for personal use, friends, and family. I also enjoy outdoors and nature, whether it's hiking, animals, sports, or fishing.

## Education

### Carleton University (School of Information Technology)

Ottawa, Canada

BACHELOR OF INFORMATION TECHNOLOGY, MAJOR IN NETWORK TECHNOLOGY

Sep. 2019 - May 2023

- Entrance Scholarship given to students entering Carleton University with excellent academic standing.

### Algonquin College (School of Advanced Technology)

Ottawa, Canada

ADVANCED TECHNOLOGY DIPLOMA

Sep. 2019 - May 2023

- Entrance Scholarship given to students entering Carleton University with excellent academic standing.

## Skills

<b>DevOps</b>	Virtual Machines, Docker, GitHub, GitLab, Kubernetes
<b>Operating Systems</b>	Linux/Unix, MacOS, Windows, Windows Server
<b>Back-end</b>	Django, PHP, REST API
<b>Front-end</b>	HTML, CSS, Javascript, React
<b>Programming</b>	Python, Java, C/CPP, LaTeX, ARM Assembly
<b>Networking</b>	Cisco IOS, Nokia SR OS, MicroTik, GNS3
<b>Languages</b>	French, English

## Experience

### Peano

Ottawa & Montreal, Canada

IT - NETWORK & HARDWARE TECHNOLOGIES

May 2021 - Present

- Design, deploy, and maintain websites for our businesses.
- Respond to user requests for service, troubleshoot problems and help develop solutions.
- Support PC hardware components, desktop operating system software, and application software.
- Perform minor repairs to equipment and arrange for other servicing needs.
- Identify and report system issues to vendors. Monitor and test resolution of those issues sent to vendors.
- Monitor antivirus software and updates, and repair computers infected with spyware, adware and/or viruses. Monitor backup systems and procedures to ensure data security.
- Record activities, solutions, and other responses to request for service.
- Contribute to technical documentation and participate in policy, procedure, and standards development. Assist in maintaining inventory records and documentation for equipment.
- Consult with vendors, perform research, and evaluate products to assist in the selection and purchase of equipment and installation or upgrade of systems.
- Develop and provide user training for basic hardware and software use.
- Provide backup technical support for network including router, firewall, and wireless access point.
- Perform other duties/projects as assigned.

## Self-employment

Ottawa, Canada

### WEB DESIGN & COMPUTER/NETWORK TECHNICIAN

May 2018 - Present

- Design, deploy, and maintain websites for small businesses and individuals.
- Optimize and expand home networks.
- Build computers according to the clients' needs and budget.
- Conduct hardware and software troubleshooting to repair and maximize the performance of computers.
- Write articles on technology topics of interest (security, decentralization, innovation, ...)

## Farm Boy

Ottawa, Canada

### IT TECHNICIAN | HIGH SCHOOL CO-OP

Mar. 2018 - May 2018

- Repair and upgrade computers, Macs, phones, and laptops.
- Set up phones, laptops, and workstations for staff.
- Ensure that inventory is properly maintained.
- Learn about scripting and networking.

## Petro-Canada

Ottawa, Canada

### GUEST SERVICE ATTENDANT

Dec. 2017 - Aug. 2019

- See the gas station's indoor and outdoor spaces (refuelling area, convenience store, car wash).
- Handle the cash register and gasoline pumps.
- Maintain fully-stocked shelves.
- Keep a clean and safe environment for customers.

## Projects

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### SORTING ALGORITHMS

#### Sorting Algorithms

PYTHON, JSON

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#### Price Comparator

PYTHON, SELENIUM, BEAUTIFUL SOUP

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#### Personal Website

HTML, CSS, JAVASCRIPT, PHP

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## Extracurricular Activity

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### Scouts Canada

Ontario/Quebec, Canada

#### SCOUT MEMBER & VOLUNTEER

2006 - 2016

- Gained knowledge about several business skills like teamwork, leadership, time management, and adaptability.
- Learnt critical wilderness survival abilities.
- Participated in several volunteering activities.

### Football & Soccer

Ontario/Quebec, Canada

#### SPORTS

2006 - 2016

- Gained knowledge about several business skills like teamwork, leadership, time management, and adaptability.
- Learnt critical wilderness survival abilities.
- Participated in several volunteering activities.

## Honors & Awards

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### DOMESTIC

2019 **FOCUS Recognition Award**, High School — Outstanding performance & dedication to the FOCUS program

Ottawa, Canada