Le Van Nam

Intern Tester

📞 0828869203

✉ pearleseed@gmail.com

📍 Trieu Khuc, Thanh Tri, Ha Noi

OBJECTIVE

Final-year Data Science student with a solid foundation in Manual Testing and hands-on Web Testing experience. Seeking an Intern Tester position where my short-term goal is to apply analytical skills and testing methodologies to gain practical industry experience, contribute effectively to software quality assurance tasks, and master relevant tools. Looking ahead, my long-term goal is to build a successful career as a skilled QA Engineer, continuously learning and potentially leveraging data insights to optimize testing processes.

WORK EXPERIENCE

Web Testing - E-commerce Website

11/2024 - Now

MANUAL TESTER

Responsibilities:
- Analyzed system requirements and defined testing scope for an e-commerce platform, ensuring test coverage for both functional and non-functional aspects.
- Designed and executed over 500 test cases for critical website functionalities, including login authentication, product search, shopping cart functionality, and checkout processes.
- Conducted UI Testing, Functional Testing, and Regression Testing to ensure a seamless and consistent user experience across different browsers and devices.
- Reported and categorized defects in Jira, ensure timely resolution.
- Performed exploratory testing to uncover hidden issues beyond documented test cases.

Tools: Jira, Zephyr.

Results: Reduced critical errors by 20%, improving system stability and enhancing user satisfaction.

Github: https://github.com/n1ml03/Website-Testing

Customer Behavior Analysis

2/2024 - 5/2024

DATA ANALYST

Responsibilities:
- Collected and processed user behavior data to identify purchasing trends and experience bottlenecks.
- Applied Exploratory Data Analysis (EDA) techniques to derive insights from structured datasets, leading to data-driven decision-making.
- Created data visualizations using Matplotlib and Seaborn to present findings effectively to stakeholders.

Tools: Python (Pandas, Matplotlib), SQL

Results: Proposed 3 strategies to improve conversion rates, while providing valuable insights for enhancing user experience.

Github: https://github.com/n1ml03/Project-Data-Mining

EDUCATION & COURSES

9/2021 - Now

MAJOR: DATA SCIENCE

Vietnam National University, University of Science - VNU-HUS

Relevant Project: Financial Data Analysis - Performed data cleaning and transaction analysis on stock exchange data; identified trends and anomalies, strengthening data handling skills and attention to detail.

1/2025 - 4/2025

MANUAL TESTING COURSE

T3H CENTER

Skills Acquired:
- Mastered Software Testing Life Cycle (STLC), Agile/Scrum workflows, and testing principles.
- Gained hands-on experience in Test Case Design, Bug Reporting, GUI, Mobile, and API Testing.
- Proficiently used test management tools including Jira and TestRail.

SKILLS

Testing Skills

- Manual Testing: Test Case Design, Test Execution (Functional, UI/UX, Regression, Exploratory).
- Bug Reporting & Tracking: Detailed defect reporting and lifecycle management.
- Process Knowledge: Understanding of STLC, SDLC, Agile/Scrum methodologies.
- Web Testing: Experience testing web applications, utilizing Chrome DevTools.

Tools & Technologies

- Bug/Test Management: Jira, Zephyr, TestRail.
- Programming Languages: Python, SQL.
- Office Software: Excel (large data processing), PowerPoint, Word.
- Others: Git, Chrome DevTools.

Data Analysis & Processing

- Data Cleaning & Preprocessing: Handling missing values, removing outliers.
- Exploratory Data Analysis (EDA): Identifying trends using Python.
- Data Visualization: Presenting insights effectively with visual tools.

English Proficiency

- Proficient in reading and understanding technical documents, requirements documents (SRS, Test Plan) in English, basic communication in a working environment with English documents and reports.

CERTIFICATIONS

12/2024

TOEIC Reading & Listening – 800 score

INTERESTS

- Actively participating in software testing communities and forums.
- Exploring new technologies and QA methodologies.
- Reading documentation and articles on software testing best practices.