



DIGITAL
LIFE

Mr. Navketan Kumar Singh
N/a N/a,n/a
Bajarang Path Bajarangpuri Shiv Mandir And Sagar Sweets K Bagal Ki
Gali Me
Patna Patna Bihar India 800007

Jio Number 6123569613
Account Number 400385642106
Jio Fibre ID 300577703837
Statement Date 13-Jul-2022
Statement Time 14:32:21
Security Deposit ₹ 500.00

Registered Mobile : +918709612121 | Aadhaar Number : XXXX XXXX 5137 | E-mail : n22nav@live.com

Account Usage and Recharge Statement from 05-Jul-2022 to 13-Jul-2022

Refer following pages for details of charges

| | | | Amount (₹) |
|----------------------------|-----------------------|--------------------|-------------|
| 1 | Plan Recharges | | 824.82 |
| 2 | Usage Charges | | |
| | Premium / ISD Calling | 00:00:00 | 0.00 |
| | Data | 0.000 GB | 0.00 |
| | VAS | 0 | <u>0.00</u> |
| 3 | Add On Packs | | 0.00 |
| Total Usage Summary | | | |
| | Used | Charged Amount (₹) | |
| | Voice Local | 00:00:00 | 0.00 |
| | Voice STD | 00:00:00 | 0.00 |
| | Premium / ISD Calling | 00:00:00 | 0.00 |
| | Data | 49.108 GB | 0.00 |
| | VAS | 0 | 0.00 |
| 4 | Other Purchases | | 0.00 |
| 5 | Credit & Adjustments | | 0.00 |

Recharge Option

Jio Self Care

My Jio & Jio.com

Recharge using credit / debit card or net banking on My Jio App or visit www.jio.com and click on Quick recharge. Download the app from Play Store or App Store

Jio Store



Cash / Credit / Debit

Walk into a Jio Store and recharge by cash, Credit card or debit card.

Reach Us

Call **198 / 199** (from JioFiber Voice Number) or from **1800-896-9999** (from other networks) | Write to JioFiberCare@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,
Ambawadi, Ahmedabad-380006, Gujarat, India
CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited,
Fortune 2000 Bldg. 3rd floor, Bharat Nagar,
Bandra Kurla Complex, Bandra (East), Mumbai
400051, India

PAN: AABC16363G



DIGITAL
LIFE

Mr. Navketan Kumar Singh

Account Number : 400385642106

Statement Date : 13-Jul-2022

Your Jio Plan Details

As On Date : 13-Jul-2022

Current Plan

- 1 JioFiber_1M_699 - Benefits
1. Unlimited Data @ 100 Mbps
 2. Unlimited Voice
- validity - 30 Days

Valid Till

04-AUG-22

Important Information

Tariff & Plans FTTH

1. There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
2. RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
3. As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
4. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
5. No migration fee is chargeable for changing tariff plan.
6. No charge will be levied for any service without your explicit consent.
7. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

DND (Do Not Disturb) Service

You can opt for DND if you do not wish to receive any promotional calls. To activate Full DND call 1909 (from your Jio Fixed line number) or 1800 896 9999 (from other networks), also you can activate DND through MyJio app or www.jio.com.

Charges

1. Any disagreement on charges levied should be informed within 60 Days failing which all charges will be considered valid.
2. Itemized statement will be charged ₹50 per printed copy (Itemized statement contain the details of all voice calls, VAS charges, data charges, premium rate services and roaming charges).

Complaints & Services Request

Visit www.jio.com, login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.

You can also call 198 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.

You can also do a self-correction by visiting www.jio.com or through the MyJio app.

Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.bih@jio.com, Telephone number: 18008893999

Fax : 18008891211, Address: Reliance Jio Infocomm Ltd., B.D Complex, Plot 210/233, Rupaspur,

Bailey Road, Patna - 801503, Bihar, India

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)



DIGITAL
LIFE

Mr. Navketan Kumar Singh

Account Number : 400385642106

Statement Date : 13-Jul-2022

Charges

Plan Charges

| No. | Date | Time | Plan Name | Amount (₹) | Transaction Mode |
|-----|-----------|----------|-----------------|------------|------------------|
| 1 | 05-JUL-22 | 10:24:57 | JioFiber_1M_699 | 824.82 | UPI Payments |

Usage Charges

| 1 Data | | Count | Billed Usage (GB) | Free Usage (GB) | Chargeable Usage (GB) | Amount(₹) |
|----------|------|-------|-------------------|-----------------|-----------------------|-----------|
| 1.1 | Data | 37 | 49.108 | 49.108 | 0.000 | 0.00 |
| Subtotal | | 37 | 49.108 | 49.108 | 0.000 | 0.00 |
| Total | | 37 | 49.108 | 49.108 | 0.000 | 0.00 |

DIGITAL
LIFE

Mr. Navketan Kumar Singh

Account Number : 400385642106

Statement Date : 13-Jul-2022

Itemized Usage

| No. | Start Date & Time | End Date & Time | Destination | Total Usage (MB) | Billed Usage (MB) (A) | Free Usage (MB) (B) | Chargeable Usage (MB) (C = A-B) | Amount (₹) |
|------------|--------------------|--------------------|-------------|---------------------|-----------------------------|---------------------------|---------------------------------------|---------------|
| 1.0 | Data | | | | | | | |
| 1 | 13-JUL-22 03:39:19 | 13-JUL-22 09:09:19 | JIONET | 352.471 | 352.471 | 352.471 | 0.000 | 0.00 |
| 2 | 12-JUL-22 22:09:18 | 13-JUL-22 03:39:19 | JIONET | 555.870 | 555.870 | 555.870 | 0.000 | 0.00 |
| 3 | 12-JUL-22 16:39:18 | 12-JUL-22 22:09:18 | JIONET | 2021.543 | 2021.543 | 2021.543 | 0.000 | 0.00 |
| 4 | 12-JUL-22 10:39:19 | 12-JUL-22 16:39:18 | JIONET | 3107.432 | 3107.432 | 3107.432 | 0.000 | 0.00 |
| 5 | 12-JUL-22 05:09:18 | 12-JUL-22 10:39:19 | JIONET | 661.514 | 661.514 | 661.514 | 0.000 | 0.00 |
| 6 | 11-JUL-22 23:39:18 | 12-JUL-22 05:09:18 | JIONET | 344.170 | 344.170 | 344.170 | 0.000 | 0.00 |
| 7 | 11-JUL-22 18:09:19 | 11-JUL-22 23:39:18 | JIONET | 2826.045 | 2826.045 | 2826.045 | 0.000 | 0.00 |
| 8 | 11-JUL-22 12:39:19 | 11-JUL-22 18:09:19 | JIONET | 2816.514 | 2816.514 | 2816.514 | 0.000 | 0.00 |
| 9 | 11-JUL-22 07:09:18 | 11-JUL-22 12:39:19 | JIONET | 2457.081 | 2457.081 | 2457.081 | 0.000 | 0.00 |
| 10 | 11-JUL-22 01:39:18 | 11-JUL-22 07:09:18 | JIONET | 24.258 | 24.258 | 24.258 | 0.000 | 0.00 |
| 11 | 10-JUL-22 20:09:17 | 11-JUL-22 01:39:18 | JIONET | 885.079 | 885.079 | 885.079 | 0.000 | 0.00 |
| 12 | 10-JUL-22 14:51:30 | 10-JUL-22 16:20:42 | JIONET | 391.573 | 391.573 | 391.573 | 0.000 | 0.00 |
| 13 | 10-JUL-22 09:21:29 | 10-JUL-22 14:51:30 | JIONET | 1390.362 | 1390.362 | 1390.362 | 0.000 | 0.00 |
| 14 | 10-JUL-22 03:21:30 | 10-JUL-22 09:21:29 | JIONET | 580.606 | 580.606 | 580.606 | 0.000 | 0.00 |
| 15 | 09-JUL-22 21:51:30 | 10-JUL-22 03:21:30 | JIONET | 499.151 | 499.151 | 499.151 | 0.000 | 0.00 |
| 16 | 09-JUL-22 16:21:30 | 09-JUL-22 21:51:30 | JIONET | 1638.682 | 1638.682 | 1638.682 | 0.000 | 0.00 |
| 17 | 09-JUL-22 10:51:29 | 09-JUL-22 16:21:30 | JIONET | 874.756 | 874.756 | 874.756 | 0.000 | 0.00 |
| 18 | 09-JUL-22 05:21:29 | 09-JUL-22 10:51:29 | JIONET | 823.467 | 823.467 | 823.467 | 0.000 | 0.00 |
| 19 | 08-JUL-22 23:51:29 | 09-JUL-22 05:21:29 | JIONET | 27.813 | 27.813 | 27.813 | 0.000 | 0.00 |
| 20 | 08-JUL-22 18:21:29 | 08-JUL-22 23:51:29 | JIONET | 1424.444 | 1424.444 | 1424.444 | 0.000 | 0.00 |
| 21 | 08-JUL-22 12:51:29 | 08-JUL-22 18:21:29 | JIONET | 1478.926 | 1478.926 | 1478.926 | 0.000 | 0.00 |
| 22 | 08-JUL-22 06:51:30 | 08-JUL-22 12:51:29 | JIONET | 1106.817 | 1106.817 | 1106.817 | 0.000 | 0.00 |
| 23 | 08-JUL-22 01:21:29 | 08-JUL-22 06:51:30 | JIONET | 14.571 | 14.571 | 14.571 | 0.000 | 0.00 |
| 24 | 07-JUL-22 19:21:30 | 08-JUL-22 01:21:29 | JIONET | 636.172 | 636.172 | 636.172 | 0.000 | 0.00 |
| 25 | 07-JUL-22 13:51:30 | 07-JUL-22 19:21:30 | JIONET | 0.967 | 0.967 | 0.967 | 0.000 | 0.00 |
| 26 | 07-JUL-22 08:21:30 | 07-JUL-22 13:51:30 | JIONET | 2250.391 | 2250.391 | 2250.391 | 0.000 | 0.00 |
| 27 | 07-JUL-22 02:51:30 | 07-JUL-22 08:21:30 | JIONET | 444.747 | 444.747 | 444.747 | 0.000 | 0.00 |
| 28 | 06-JUL-22 21:21:30 | 07-JUL-22 02:51:30 | JIONET | 780.860 | 780.860 | 780.860 | 0.000 | 0.00 |
| 29 | 06-JUL-22 15:51:30 | 06-JUL-22 21:21:30 | JIONET | 1360.118 | 1360.118 | 1360.118 | 0.000 | 0.00 |
| 30 | 06-JUL-22 10:21:30 | 06-JUL-22 15:51:30 | JIONET | 2113.829 | 2113.829 | 2113.829 | 0.000 | 0.00 |
| 31 | 06-JUL-22 04:51:29 | 06-JUL-22 10:21:30 | JIONET | 1651.084 | 1651.084 | 1651.084 | 0.000 | 0.00 |
| 32 | 06-JUL-22 03:34:33 | 06-JUL-22 04:04:33 | JIONET | 0.000 | 0.000 | 0.000 | 0.000 | 0.00 |
| 33 | 05-JUL-22 22:04:33 | 06-JUL-22 00:34:33 | JIONET | 1776.475 | 1776.475 | 1776.475 | 0.000 | 0.00 |
| 34 | 05-JUL-22 16:04:33 | 05-JUL-22 22:04:33 | JIONET | 7595.030 | 7595.030 | 7595.030 | 0.000 | 0.00 |
| 35 | 05-JUL-22 10:34:32 | 05-JUL-22 16:04:33 | JIONET | 5033.682 | 5033.682 | 5033.682 | 0.000 | 0.00 |
| 36 | 05-JUL-22 10:25:00 | 05-JUL-22 10:34:24 | JIONET | 339.639 | 339.639 | 339.639 | 0.000 | 0.00 |
| 37 | 05-JUL-22 10:24:51 | 05-JUL-22 10:24:59 | JIONET | 0.001 | 0.001 | 0.001 | 0.000 | 0.00 |
| Subtotal | | | 37 | 50286.140 | 50286.140 | 50286.140 | 0.000 | 0.00 |
| Data Total | | | 37 | 50286.140 | 50286.140 | 50286.140 | 0.000 | 0.00 |