Bangalore
India. PIN - 560066

PRITI KUMARI

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CAREER ABSTRACT

Results-oriented Business Analyst with 3 years of experience in commercial and healthcare domains. Skilled in translating complex business needs into actionable insights and user stories. Eager to contribute analytical expertise in a challenging Bangalore-based role. ***Available immediately***.

EMPLOYMENT

Associate   **Genpact, Noida**   **Sept 2023 – Apr 2025**

- Gathered and documented business requirements translated them into clear, actionable user stories for development teams.
- Owned and prioritized the product backlog, ensuring alignment with business goals and timely delivery.
- Collaborated closely with cross-functional teams (development, QA, UX) to clarify requirements and refine solutions.
- Identified and analyzed production issues, user feedback, and data to drive root cause analysis and resolution.
- Created process flow diagrams to enhance cross-team understanding and collaborated with UX designers to align product designs with business requirements.
- Delivered regular progress reports and dashboards to key stakeholders, maintaining transparency on feature completion and issue resolution.
- Acted as a bridge between business stakeholders and technical teams, ensuring requirements were understood and met effectively. And participated in sprint planning, backlog grooming, and UAT support to ensure seamless product delivery.

Junior Associate   **Accenture, Noida**   **June 2022 – Sept 2023**

- Conducted competitive data analysis, providing actionable healthcare market insights that informed strategic business decisions.
- Developed detailed business process flows and roadmaps based on comprehensive client discussions and requirements gathering.
- Collaborated closely with development teams during planning sessions to clearly communicate feature requirements and objectives.
- Reviewed and validated UX designs, securing client approval through iterative feedback and alignment sessions.
- Participated actively in development and client demos, facilitating smooth feature releases and ensuring stakeholder satisfaction.

Skills

- Operating System - Windows
- Database - SQL
- Tools – BRD, FRD, Azure Board, Azure Wiki, JIRA, Excel, Power Point, Word, Figma, Agile, RCA, BPM

EDUCATION

Patna (Bihar), India   **BBA**   **July 2019 - May 2022**

- Bachelor of business Administration, Birla institute of technology Mesra. CGPA: 8.7
- Guru Gobind Singh Public School, CBSE Class 12. CGPA: 7.0

ACHIEVEMENTS AND RESPONSIBILITIES

- Received best performance for the quarter in Genpact Q4 2024.
- College annual function coordinator and Taekwondo yellow belt holder.