

September 30, 2024

To Whom It May Concern:

This letter confirms that Nicole Milmine held the role of Software QA Analyst at Sonova Kitchener for several periods between 2021 and 2024, most recently from May to August 2024. I was Nicole's supervisor while she was employed at Sonova.

Throughout her employment, Nicole continuously proved to be a reliable worker and a thorough professional who was dedicated to her work. Responsibilities included manual software test case execution, including software bug investigation and reporting.

Nicole was known for high attention to detail in ensuring the software met all expected functionality. Additionally, investigations were prompt, efficient and thorough while providing clear and concise details for stakeholders to review and make decisions.

Nicole left Sonova on her own decision to pursue her degree.

Please feel free to contact me directly if you need any additional information.

Sincerely,

Kevin Lee

Kevin Lee
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