

Nicole Milmine

I'm a recent graduate seeking employment in a collaborative environment.

Education

George Brown College | Toronto, ON Jan 2023 - Apr 2025
Advanced Diploma in Computer Programming and Analysis
Relevant Courses: Mobile Application Development, Agile Software Development, Data Structures & Algorithms, FullStack Development.

University of Waterloo | Waterloo, ON Sep 2019 - Aug 2022
Bachelor of Science in Physics and Astronomy (voluntarily ceased)

Work Experience

Unitron, a Sonova Brand | Kitchener, ON May 2024 - Aug 2024
Software Quality Assurance Analyst Co-op Sep 2021 - Apr 2022

- Mobile and Software Team Member Jan 2021 - Apr 2021
- Conducted integration, regression and release bug testing on iOS, Android, macOS and Windows devices, ensuring software stability.
- Participated in daily team stand-up and monthly Sprint refinement and planning meetings.
- Utilized Jira and Polarion for bug documentation, management, and resolution, reducing post-release issues through comprehensive documentation and tracking.
- Investigated returning and fixed bugs, assisting developers in resolving issues promptly and improving efficiency.
- Created comprehensive documentation for new features on Confluence, enhancing team collaboration and knowledge sharing.

Outlier | Remote Oct 2024 - Present
AI Trainer

- Constructing questions and answers to train Large Language Models, improving model accuracy.
- Evaluating model performance by assessing AI-generated responses and enhancing AI response quality.

Grand River Rafting Co. | Brant, ON Jun - Sep (2018 - 2020)
Seasonal Employee (2018, 2019), Office Assistant (2020)


- Interacted with customers in a fast-paced, labour-intensive environment and coordinated teamwork on and off the river.
- Answered phones and emails to provide a seamless customer experience.


Mel's Diner | Kitchener & Waterloo, ON Oct 2022 - April 2023
Hostess


Contact


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Technical Skills


Python, C#, JavaScript, Java, Bash



MySQL, PostgreSQL, MongoDB



AWS, Azure, Docker, Git



Microservices, Kubernetes



Node.js, TypeScript, React, Angular


Swift, SwiftUI


Mocha, Ranorex, JUnit


Confluence, JIRA, GitHub


GitHub Actions, Jenkins


HTML, CSS, XML


Extracurriculars

Space Society Co-President - 2020 to 2023
Physics Club Secretary - Spring 2020
Tree Planting Committee - Fall 2017 to Spring 2018.