Simulacron-3 12:00 00:30 Day: 2 Track: Failosophy en

Chef: 2433 Lindworm: 5463 Emergency: 112 Security: 110 Heaven: 1023 Speakers Desk: 1020 Info Desk: 1111

Translation (check if available): 8012 Technical Coordinator: 1621

Title: Building a culture of courage

Subtitle:

Speaker: linse

Short:

Starting my new job, I was surprised about my colleagues reactions to my mistakes. No blame! People trust me to own my mistakes and fix them! Complex systems are brittle. Developers work in a constant state of new things-not-quite-working-yet. Programming in pairs and code reviews help us. But what about the quality of human interaction? How can we build a culture of blamelessness and why is it crucial for learning and for brave decision making?