

Title: **Building a culture of courage**

Subtitle:

Speaker: **linse**

**Short:** *Starting my new job, I was surprised about my colleagues reactions to my mistakes. No blame! People trust me to own my mistakes and fix them! Complex systems are brittle. Developers work in a constant state of new things-not-quite-working-yet. Programming in pairs and code reviews help us. But what about the quality of human interaction? How can we build a culture of blamelessness and why is it crucial for learning and for brave decision making?*