

Title: **Security and Usability in Open Source**

Subtitle: What to do, what not to do

Speaker: **Gus Andrews**

Short: *Tools for encryption and circumventing censorship have developed a reputation for being confusing and difficult to use. Difficulty using tools has led to users in sensitive situations giving up on encrypting or misunderstanding how to do it, putting them at risk. What are the best ways to improve usability in free and open-source projects? Gus will discuss her experience doing usability work with developers of FLOSS tools like Mailpile, Bitmask, Enigmail, and Jitsi, suggesting some practices which have been obstacles to usability and others which support the development of great, usable interfaces.*