

December 11, 2020

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the South Louisiana ICE Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the South Louisiana ICE Processing Center in Basile, Louisiana during the period of December 9-11, 2020. This is an IGSA.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a rating of Meet Standards during the November 2019 inspection.

### **Inspection Summary**

The South Louisiana ICE Processing Center is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) – No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 compliance annual inspections:



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<b>2019 Annual Inspection</b>	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

<b>2020 Annual Inspection</b>	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	3

No components were rated Does Not Meet Standards.

### **Facility Snapshot/Description**

The South Louisiana ICE Processing Center (SLIPC) is owned and operated by The Geo Group, Inc. (GEO) who has an intergovernmental services agreement (IGSA) with Evangeline Parish. The facility is located in a rural area on the outskirts of Basile, Louisiana. The [REDACTED] facility houses female ICE detainees of all classification levels. [REDACTED]

The facility is located in rural Basile, Louisiana on 25 acres. The exterior building consists of the administration building and a separate warehouse and maintenance building. The interior compound is comprised of five housing units, a medical unit, kitchen and dining hall combination, laundry, central control and five courtrooms. The interior compound is equipped with a large and small recreation yard and is enclosed with a canopied walkway. The outer perimeter security fence is equipped with a microwave shaker system. Detainees are housed in dormitories. Detainees spend the majority of their time socializing in the dayrooms, watching television, using the electronic tablets for video visitation, video chatting, messaging, playing games and watching movies. They also participate in outdoor recreational activities. Food service operations are provided in a dining hall with a seating capacity of 240 serving three hot meals per day under the direction of a licensed registered dietician.

Fourteen detainees agreed to be interviewed by the inspectors; nine of the detainees declined to be interviewed when they were told that the inspectors were not ICE employees and did not have any information about their cases. Five detainees were interviewed by telephone. These interviews were conducted in a confidential manner. Two of the detainees stated they were being treated in a rude and disrespectful manner by one particular officer. The detainees stated the officer's behavior started during Ramadan of this year. Both detainees stated they had complained to facility managers about the officer's behavior but that the officer continues to treat them in a disrespectful manner. A review of the grievance log revealed that if an informal grievance is resolved, the grievance is documented in the grievance log and recorded in the detention file. The grievance officer reported there were three formal grievances filed during this inspection period. A review of the log revealed that there were 34 informal grievances documented in the file. A review of these informal grievances revealed that half of them involved allegations of staff misconduct. Interviews with the facility administrator and ICE AFOD confirmed that all of the allegations were reported to ICE and the issues were addressed.

Four detainees had no complaints about access to medical care or the treatment received. One detainee complained that her medical condition was not being properly treated by medical staff. This complaint was provided to the medical SME for follow-up. It was determined that she was receiving appropriate treatment in a timely manner. All detainees stated they were offered recreation each day and the televisions, telephones, and hand held tablets worked. They all stated the living units were clean and the sinks, toilets, and showers were in good working order. All stated the food was adequate, but complained



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they were not getting any fresh fruit. All of the detainees reported they had good access to the law library via the hand held tablets. All of the detainees stated they were aware of the grievance procedures; none had contacted the OIG.

Due to COVID-19 this inspection was conducted remotely. The facility provided the inspection team all requested documentation, photographs, and videos as evidence of practices and procedures within the facility. In addition to these materials, staff were interviewed by the inspection team. All staff interviewed were well versed in facility policy and the requirements of the standards and were responsive to all requests made by the inspection team. Based on photographs provided, the facility appears to be well-maintained with acceptable sanitation levels in all areas.

The facility has developed a COVID-19 plan to limit exposures/infections. All newly admitted detainees are on COHORT status for fourteen days. During the inspection there were two ICE detainees that had tested positive for COVID-19 and two housing units were on COHORT status.

### **Areas of Concern/Significant Observation**

There were no areas of concern or significant observations from this remote inspection. The inspection was conducted remotely and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (PBNDS 2011) unless unobserved practices and conditions are contrary to what was reported to the inspection team. No (0) standards were found Does Not Meet Standard and three (3) standards were Not Applicable (N/A). All remaining forty (40) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephone call-in out brief was conducted with the facility. In addition to the entire Nakamoto Group Inspection Team, the following participated in the conference call:

- Facility staff – [REDACTED]

[REDACTED]

, Lead Compliance Inspector

December 11, 2020

Printed Name of LCI

Date