

November 20, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Jackson Parish Correctional Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Jackson Parish Correctional Center in Jonesboro, Louisiana during the period of November 18-20, 2020. The inspection was conducted remotely due to the COVID-19 virus. This is an IGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS for Over 72-hour facilities. The facility received a rating of Meets Standards during the November 2019 annual inspection.

Inspection Summary

The Jackson Parish Correctional Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS 2011 compliance annual inspections:

2019 Annual Inspection	
Meets Standards	42
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	0

2020 Annual Inspection	
Meets Standards	42
Does Not Meet Standards	0
Repeat Findings	0
Not Applicable	1

The inspection team identified zero (0) deficient components.

Facility Snapshot/Description

The Jackson Parish Correctional Center located in Jonesboro, Louisiana is owned and operated by LaSalle Corrections via a contract with the Jackson Parish Sheriff's Office. The facility is situated on forty acres in a rural area, approximately seventy miles north of Alexandria, Louisiana. The [REDACTED] facility houses Jackson Parish pre-trial male inmates, Louisiana Department of Corrections male inmates, and male and female ICE detainees. [REDACTED]

The facility has thirteen general population housing units ranging from forty to 100 beds. ICE detainees of all custody levels occupy eleven of the thirteen housing units which are all dormitory-style beds. A review of detainee rosters verified that detainees are not commingling with other detainees of dissimilar custody levels. Indirect supervision of the general population housing units is provided by roving officers and an officer assigned to the housing unit control center to monitor surveillance cameras. There is a dedicated special management unit containing eleven cells with one and two-person occupancy. Living units appear well lit with both natural and artificial light and have adequate open space for detainees. A housing unit floor plan and photographs of the housing units were provided for review. General population housing units have dayrooms that are furnished with stainless steel tables with attached seats for detainees to participate in leisure time activities and socializing. The compliance manager reported that board games, ping pong, leisure reading material, playing cards, and televisions are among the amenities available to detainees. Staff reported that detainees have access to computer tablets in each housing unit for emailing family members and playing video games. Computer tablets are not used for submitting an electronic request to ICE. Detainees reported that they have daily access to outdoor recreational activities such as basketball, soccer, and walking/jogging areas. General visitation and group religious services have been temporarily suspended due to health concerns associated with the COVID-19 virus. Video visitation is available to detainees and the facility chaplain routinely distributes religious material to each of the housing units for detainees to view. Other COVID response operational changes include feeding detainees in the living units instead of the main dining area, and all newly received detainees are placed in a designated quarantine housing area for their first fourteen days at the facility. ICE has arranged with the telephone provider to allow 500 free monthly telephone minutes for detainees to maintain positive family ties in the absence of family visits.

The facility is reported to be climate controlled and appeared to be in good repair based on photographs reviewed by inspectors. A review of photographs, videos, sanitation inspection reports, and interviews with staff and detainees concluded that the sanitation level of the facility was average. All officers interviewed were well-versed in facility guidelines and operating procedures as well as the National Detention Standards. Officers and staff were professional during interviews and detainees spoke willingly and respectfully.



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The inspection team interviewed twenty limited English proficiency (LEP) and English-speaking detainees housed at the facility. Interviews were held telephonically and with the assistance of an interpreter when needed. There were no substantive concerns voiced when asked about their personal safety, treatment by staff, access to telephones, mail services, or access to ICE. Food was reported to be average in quality and some detainees complained of the lack of variety of food items, stating that rice and beans were served frequently and vegetarian detainees complained of lack of fresh fruit. A review of the common fare menu by the Health and Safety SME found that the facility was serving a variety of food that routinely included fresh fruit. Two detainees complained of medical-related issues. One detainee alleged that he lost a significant amount of weight and the medical department was not providing any treatment for his weight loss. The second detainee complained of a persistent dry cough and was prescribed medication for the cough but felt that the medication was ineffective. The HSA was informed of their concerns immediately arranged for the detainees to be brought to the medical area to be assessed. At the time of inspection, there were no ICE detainees housed in the special management unit.

Finally, two detainees of Chinese descent requested to speak with ICE officials during LEP interviews, stating that they had not been informed of the status of their deportation back to their country. This information was forwarded to the AFOD who agreed to have staff meet with the detainees and address their concerns. Detainees that raised substantive complaints or concerns during the interviews were asked if they had submitted their concerns to the Office of Inspector General. No detainees reported that they had submitted their concerns beyond facility staff.

Food and medical services are provided by LaSalle Corrections employees. The facility does not charge co-pays for medical, mental health, or dental care. Mental health and dental services are contracted through a local provider.

Detainee telephone services are provided by Correct Solutions, LLC via a contract with the facility.

Areas of Concern/Significant Observations

The inspection was conducted remotely, and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

There are no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standard was found as Does Not Meet Standard and one (1) standard was Not Applicable (N/A). The remaining forty-two (42) standards were found to Meet Standards.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted telephonically with facility staff and ICE representatives. In addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:



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- ICE Officials – [REDACTED]

- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

November 20, 2020
Date