

December 18, 2020

TO:

Assistant Director for Detention Management

FROM:

Lead Compliance Inspector The Nakamoto Group, Inc.

**SUBJECT:** Annual Detention Inspection of the Joe Corley Processing Center

The Nakamoto Group, Inc. performed a remote annual inspection for compliance with the ICE National Detention Standards (NDS 2019) of the Joe Corley Processing Center in Conroe, Texas, during the period of December 16-18, 2020. This is an IGSA facility.

The inspection was performed under the guidance of Team members were:

Subject Matter Field	Team Member
Detainee Rights	
Security	
Medical Care	
Medical Care	
Safety	

# **Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE National Detention Standards (NDS 2019) for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the November 2019 annual inspection.

#### **Inspection Summary**

The Joe Corley Processing Center is currently accredited by:

- The American Correctional Association (ACA) Yes
- The National Commission on Correctional Health Care (NCCHC) Yes
- The Joint Commission (TJC) No
- Prison Rape Elimination Act (PREA) Yes

## **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 annual compliance inspections:



2019 Annual Inspection	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

2020 Annual Inspection	
Meets Standard	32
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

The inspection team did not identify any deficiencies.

# **Facility Snapshot/Description**

According to the compliance administrator, the Joe Corley Processing Center is situated in an industrial area of northern Conroe, Texas, and is neighbor to a number of law enforcement/corrections agency buildings. The indirect supervision facility is owned and operated by The GEO Group, Inc., pursuant to a contract with Montgomery County which has an IGSA with ICE. The facility houses all custody levels of adult males and females for ICE and the United States Marshals Service. During the inspection, only male ICE detainees were housed at the facility.

The facility is located on nineteen acres with eleven acres within the security fence. The facility is a single story walled building with a double perimeter fence. Recreational, laundry, commissary, visitation and courtroom areas are located within the property in addition to housing units. ICE detainees are housed in dormitories with bed capacities of twelve to 36 beds. The facility also has a restricted housing unit for both administrative and disciplinary segregation which consists of six single cells. No detainees were housed in the restricted housing unit during the inspection. Each dormitory has a dayroom area equipped with televisions, telephones, various board games, and a microwave oven. Additionally, detainees may request issuance of a tablet on which they may, for a fee, watch movies, play games, text with family or friends, and make telephone calls. For no fee, the tablets facilitate electronic request forms to staff and the placement of commissary orders. Sections of both the local handbook and the ICE National Detainee Handbook are also on the tablets. Indoor and outdoor recreation areas outside of the housing units are available to detainees daily on a published schedule. The entire facility is climate controlled.

The inspection team remotely conducted twelve detainee interviews. There were no additional detainees willing to speak to the inspection team. One detainee stated that two telephones in the housing unit did not have very good audio feed. The GTL representative was assigned to look at the telephone and test the audio levels. There were no detainee complaints regarding personal safety, law library services, recreation, or food services. LEP detainees indicated no issues with obtaining services or staff assistance when needed. No detainee had used the OIG hotline.

All services are provided by The GEO Group, Inc. ICE detainees do not incur medical co-pay fees.

## Areas of Concern/Significant Observations

There were no areas of concern or significant observations from this remote inspection. The inspection was conducted remotely, and inspectors were unable to personally observe practices and procedures within the facility. Photo and video images were used to facilitate observations during the inspection.



## **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards (NDS 2019) for Over 72 hour facilities. No (0) standards were found Does Not Meet Standard and one (1) standard was Not Applicable (N/A). All remaining thirty-two (32) standards were found to Meet Standards.

## **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted remotely and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated in the conference call:

