

December 3, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Cibola County Correctional Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Cibola County Correctional Center in Milan, New Mexico during the period of December 1-3, 2020. This is an IGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. The facility received a rating of Meets Standards during the May 2019 annual inspection.

Inspection Summary

The Cibola County Correctional Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS 2011 annual inspections:

2019 Annual Inspection	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

2020 Annual Inspection	
Meets Standards	41
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

The inspection team identified seven (7) deficient components in the following five (5) standards:

Hold Rooms in Detention Facilities – 1
Key and Lock Control – 1
Special Management Units – 1
Disability Identification, Assessment and Accommodation – 3
Religious Practices – 1

Facility Snapshot/Description

The Cibola County Correctional Center is located in Milan, New Mexico approximately eighty miles west of Albuquerque on Interstate 40. The facility, constructed in 1994, is owned and operated by CoreCivic, a private prison corporation.

The facility can house all classification levels of ICE detainees. The remaining facility population is comprised of U.S. Marshal Service prisoners, Cibola and surrounding county inmates, and Bureau of Prisons inmates.

The compound is assemblage of eight structures all interconnected by enclosed or covered pedways. It is surrounded by two twelve-foot-high chain link fences supplemented with razor ribbon on top and bottom. The inside fence line is supplemented with electric stun circuitry. The entire perimeter is encircled by a paved road that is vehicle patrolled by an armed officer on each shift. Surveillance cameras offer visibility around the entire perimeter and into each housing unit, all the common areas, down the interior movement corridors, and into the outdoor recreation yards. All exterior building doors are under constant camera surveillance and controlled by central control staff. The facility surveillance camera network is monitored 24 hours a day.

The facility operates under a unit management structure. Each housing unit has a unit team that is comprised of a supervisor (unit manager), command staff, counselors, and, depending on the unit's demands/population, additional personnel. There are nine individual housing units, each configured into a one-tier or two-tier design. All of the units have sub-sections comprised with either one-bed or two-bed cells and/or a dormitory setting. There is one special management unit that provides 64 one-bed cells for housing disciplinary and administrative segregation status detainees. The health care unit has two rooms used for medical observation placements. The facility has dedicated parts of its housing units to serve as COVID-19 wings; it housed no ICE detainees during the inspection. ICE detainees are not housed or allowed to come in contact with non-ICE detainees.

Each living area, except the SMU, has a common dayroom that is equipped with a television, fixed table/chair units for detainees to eat their meals, play games, and gather for conversation. There are an adequate number of showers, toilets, and wash basins in each housing unit for the rated capacity. Each housing unit has electronic tablets and kiosks on which detainees can: purchase commissary items; send and receive emails; conduct video-visits; file grievances; submit requests directly to designated recipients; make telephone calls; read books; and access the facility handbook, bulletins/announcements, LexisNexis



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law library collection, activity/program schedules, and access fee-based entertainment services. All detainees are offered indoor and/or outdoor recreation daily for at least one hour.

The facility did not house ICE detainees during the inspection; therefore, no detainee interviews were conducted. There was one non-ICE detainee death during this inspection period.

An assessment of the general cleanliness of the facility could not be determined due to the remote nature of the inspection.

Medical and maintenance services are provided by CoreCivic employees. Food service are provided by Trinity Services Group. Detainee telephone and electronic tablet services are provided by Talton Communications, Inc. ICE detainees are not charged medical co-pays.

Areas of Concern/Significant Observations

The inspection was conducted remotely, and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011 for Over 72-hour facilities. No (0) Standards were rated as Does Not Meet Standard and two (2) standards were Not Applicable (N/A). The remaining forty-one (41) standards were found to Meet Standards.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. A call-in out brief was conducted and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]

- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

December 3, 2020

Printed Name of LCI

Date