



February 27, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Immigration Centers of America- Farmville**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Immigration Centers of America (ICA) – Farmville in Farmville, Virginia during the period of February 25-27, 2020. This is a DIGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a rating of Meets Standards during the February 2019 annual inspection.

Inspection Summary

ICA - Farmville is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS 2011 annual compliance inspections:

2019 Annual Inspection	
Meets Standards	41
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	1

2020 Annual Inspection	
Meets Standards	41
Does Not Meet Standards	0
Repeat Findings	0
Not Applicable	1

The inspection team identified three (3) deficient components in the following three (3) standards:

Hold Rooms - 1

Staff-Detainee Communication – 1, which is a repeat deficiency

Detainee Transfers - 1

Facility Snapshot/Description

The Farmville Detention Center (FDC) located in Farmville, Virginia is owned and operated by Immigration Centers of America (ICA). The facility is a Dedicated IGSA situated in a rural area seventy miles southwest of Richmond, Virginia. FDC has a [REDACTED], housing all custody levels of adult male detainees for ICE. [REDACTED]

Detainees are comingled in seven of the nine dormitories with populations of similar custody levels. There are two celled units used for special management housing and protective control placements. Two dormitories are currently vacant due to the current number of detainees. The facility is a single-story building operated under the direct supervision model. Living units are well lit with both natural and artificial light and have adequate open space for detainees. The dayrooms in each of the housing units are furnished with tables and chairs for detainees to participate in leisure time activities and socializing. Detainees were observed playing board games, reading, playing cards, visiting, watching television, and talking on the telephones. Detainees have access to computer tablets in the housing units for checking account balances, reviewing the detainee handbook and sending and receiving emails to and from family/friends. ICE officials confirmed that detainees do not use tablets to submit detainee requests. There are five outdoor recreation areas and two indoor recreation areas available to general population detainees. A volleyball court and soccer field are among activities available to detainees outside, while gaming, movie watching, ping pong and stationary exercise equipment are available at the indoor recreation areas. Detainees in each housing unit have the opportunity, every nine days, to participate in indoor overnight recreation providing their recreation privilege has not been temporarily suspended.

The entire facility is climate controlled. The inspection team found the environment to be relaxed with detainees freely approaching inspectors, ICE officials, and facility personnel to participate in formal interviews and general discussions. The facility appeared in good repair with an average level of sanitation. All officers interviewed were well-versed in facility guidelines and operating procedures as well as the National Detention Standards. Officers and staff were professional when dealing with detainees and the inspection team.

The inspection team interviewed or extended the opportunity to be interviewed to no less than ninety LEP and English-speaking detainees housed at the facility. Interviews were held confidentially in small groups and individually in housing units or other common areas of the facility. There were no substantive concerns voiced when asked about their personal safety, ICE services, treatment by staff, access to telephones or access to the law library. Two detainees raised concern for the lack of cleanliness of an overhead air vent in one housing unit, alleging that dust accumulating on the vent contributes to coughs and the common cold. The Safety SME visually inspected overhead vents in all of the housing units and found them to be reasonably clean, adding that vent grills have filters attached inside the grills which darkens the view when observed from a distance. A review of a ventilation survey in three of the living units conducted over the inspection period by an outside



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contractor revealed that the air flow measured at the time of the survey exceeded industry standards. The facility housekeeping plan requires quarterly servicing and cleaning of overhead ventilation systems. The concern was brought to the attention of the OIC. While touring a housing unit, an SME was given a note from one detainee listing forty additional detainee names citing their concerns for the variety and quality of the food. The safety SME discussed the concerns with the food service director, reviewed menu items and observed a lunch meal plated and served. Portion sizes and quality of food was observed to be adequate and palatable. The food service director indicated that he would send a food survey to the detainee population for consideration of new menu items. This issue was brought to the attention of the OIC. During one LEP confidential interview, a detainee of Spanish descent complained that he needed assigned to a bottom bed because his feet hurt while climbing onto a top bed. At the conclusion of the interview, the detainee was sent to medical to be evaluated for a bottom bed assignment.

Food services are provided by Trinity Services Group and medical services are provided by Armor Correctional Services. The facility does not charge co-pays for medical, mental health, or dental care. The facility doctor, dentist and mental health services are contracted with local providers.

Detainee telephone services are provided by ICSolutions via contract with the facility.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standard was found as Does Not Meets and one (1) standard was Not Applicable (N/A). All remaining forty-one (41) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]

- Facility Staff – [REDACTED]



The Nakamoto Group, Inc.



[Redacted], Lead Compliance Inspector

February 27, 2020

Printed Name of LCI

Date

