

September 17, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Hall County Department of Corrections**

The Nakamoto Group, Inc. performed an annual remote inspection for compliance with the National Detention Standards (NDS-Over 72 Hours; PBNDS 2011 SAAP1) of the Hall County Department of Corrections in Grand Island, Nebraska, during the period of September 15-17, 2020. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled remote annual inspection which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a previous rating of Acceptable during the July 2019 annual inspection.

Inspection Summary

The Hall County Department of Corrections is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 NDS and the 2020 annual compliance inspections:



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2019 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Deficiency	0
Not Applicable	2

2020 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified sixty-two (62) deficient components in the following twenty (20) standards:

- Access to Legal Materials - 1
- Detainee Handbook - 1
- Food Service - 9
- Funds and Personal Property - 2
- Recreation - 1
- Religious Practices - 1
- Access to Telephones - 1
- Access to Medical Care - 4, two of which are repeat deficiencies
- Detention Files - 1
- Emergency (Contingency) Plans - 2
- Environmental Health and Safety - 5
- Hold Rooms - 1
- Key and Lock Control - 5
- Security Inspections - 4
- Special Management Unit (Adm. Segregation) - 8, two of which are repeat deficiencies
- Special Management Unit (Disc. Segregation) - 6, one of which is a repeat deficiency
- Tool Control - 2, both of which are repeat deficiencies
- Transportation (Land Transportation) - 1
- Staff Detainee Communications - 4, one of which is a repeat deficiency
- Detainee Transfer - 3

Facility Snapshot/Description

The inspection was conducted remotely. The description of the facility was captured from the floor plan and confirmed verbally with the ICE liaison sergeant. The Hall County Department of Corrections, located in Grand Island, Nebraska, is owned and operated by the Hall County Board of Corrections. The Director of the facility reports to the Board of Supervisors. The facility houses both male and female detainees of all custody levels for ICE, the U.S. Marshals Service (USMS), Hall County, and several surrounding counties. The facility was constructed and opened in 2008

The facility is a single-story structure which contains ten housing units; two used only for county work release non-ICE detainees (not being used for work release at this time due to COVID-19 restrictions); seven general population housing units; and one segregation management unit. ICE detainees are commingled with USMS detainees and county non-ICE detainees of compatible custody levels. Two of the general population housing units are managed by direct supervision. The remaining general population housing units are managed by indirect supervision with roving officers and via master control camera monitors.



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Photo images confirmed that general population housing unit dayroom, areas are equipped with tables, chairs, televisions, telephones, board games, and video visitation stations and program services kiosks. The program services kiosks may be used for viewing documents such as the local handbook, communicating with ICE and facility staff, filing grievances, and ordering commissary. Detainees housed in general population have access to one of four indoor/outdoor recreation yards one hour per day, seven days per week. ICE detainees do not participate in the voluntary work program.

Seven detainees were interviewed remotely. The interviews with LEP detainees were facilitated by use of a telephonic translation service. Detainees voiced no concerns regarding life/safety issues. Detainees stated they felt safe and were generally satisfied with the interaction, responsiveness, and professionalism of facility staff, and with access to medical services, mail, law library access, telephones, visitation, and recreation. Detainees expressed general satisfaction with the quantity and quality of food provided. Three detainees requested to speak to their ICE case officer. The information was relayed to the acting SDDO. Two detainees expressed concerns with medical services. One female detainee stated that she is experiencing issues with her prescribed medications. The detainee also mentioned that there is a shortage of ibuprofen. The detainee stated that the “facility ran out of ibuprofen” and “she needs it for a toothache”. Follow up with the Regional Nurse Manager (RNM) confirmed that the detainee’s medication “is scheduled to be delivered today”. The RNM confirmed that the ibuprofen was out of stock for one day. One male detainee stated that he was evaluated by the dermatologist for a skin condition in August 2020. The specialist recommended that all medications be stopped for thirty days as he suspected that the medications were the possible cause of the rash. The Regional Nurse Manager confirmed that the detainee is still on monthly blood pressure checks and has been seen 8/28/2020, 9/5/2020 and 9/14/2020. He was also scheduled to be seen by the physician on 9/19/2020 for re-assessment.

The facility does not charge a co-payment for medical, mental health, or dental care. Medical services are provided by Advanced Correctional Health Care. Food service is provided by Summit Food Services Management, LLC.

Areas of Concern/Significant Observations

The inspection team identified sixty-one (61) component deficiencies. This elevated number of deficient components was due largely to the inability of the inspectors to observe practices and procedures within the facility, or video/photographic evidence of practices and procedures within the facility. There is no indication otherwise that compliance with these components is at issue; however, without absolute confirmation, the components requiring observation had to be rated as Deficient.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable, unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards. No (0) standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted



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telephonically and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

ICE Officials – [REDACTED]

Facility Staff – [REDACTED]
[REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

September 17, 2020
Date