

March 7, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Calhoun County Correctional Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS 2000/SAAPI 2011) of the Calhoun County Correctional Center in Battle Creek, MI, during the period of March 5-7, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS 2000/SAAPI 2011 for Over 72 hour facilities. The facility received a rating of Acceptable during the March 2018 inspection.

Inspection Summary

The Calhoun County Correctional Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and the 2019 annual inspections:

2018 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Finding	0
Not Applicable	2

2019 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Finding	0
Not Applicable	2

The inspection team identified twelve (12) deficient components in the following six (6) standards:

- Food Service - 2
- Recreation – 2
- Disciplinary Policy - 1
- Environmental Health and Safety - 3
- Special Management Units (Disciplinary) - 1
- Tool Control - 3

Facility Snapshot/Description

The Calhoun County Correctional Center is a [REDACTED] facility operated by the Office of the Sheriff of Calhoun County, a political subdivision of Calhoun County, Michigan. The facility houses adult male and female ICE detainees and detainees from Calhoun County and neighboring counties. [REDACTED]

Detainees are housed in either direct supervision housing units with an officer stationed in the unit or in indirect supervision units with roving officers providing supervision. The type of housing unit that a detainee is assigned to is based on his/her classification designation. Televisions, board games and micro-waves are available in the housing units. Outdoor recreation yards are connected to the housing units. Telephones and video visitation kiosks are available in each unit during facility waking hours.

The inspection team toured all units housing ICE detainees several times during the inspection. Detainees were interviewed in all of the units either in groups or individually in a confidential setting. Several LEP detainees were interviewed in Spanish by bilingual inspectors. None of the detainees expressed any concerns about their safety and all detainees were complimentary of the officers stating that they treated them with respect. Sanitation in the housing units was found to be above average.

During interviews in one of the female housing units it was noted that there were three ICE detainees sleeping in “boats” and two were sleeping on mattresses on the floor. When officers were questioned about this, they stated that the detainees preferred the “boats” to sleeping on the upper bunks. The inspector noticed that there were empty upper bunks and one detainee stated that it hurt her back to climb up to the bunk so she preferred to sleep on the floor. The escorting officer made arrangements to provide the two detainees whose mattresses were on the floor with a boat.

A common complaint from the female detainees was about the quality and quantity of the underwear provided by the facility. The handbook stated that female detainees were provided with four pair of panties and several detainees stated that they only had three pair. Some detainees also stated that the panties they



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had been issued were damaged. Officers were informed of the issues and the damaged panties were replaced and all detainees were provided with four pair.

Seven detainees voiced medical concerns. The medical SME spoke to them and reviewed their medical records. The records indicated that their concerns were being addressed as they all had been treated and most are scheduled for follow up visits.

A vast majority of the detainees complained about the quality of the food. The facility has recently converted to a textured vegetable protein substitute for all meat items previously offered on the menu. The only meat served is for the sack lunches used for transportation and court feeding. The facility has documentation indicating that the menus have been nutritionally certified by a registered dietitian to be nutritionally adequate. Detainees all stated that the food served in the units was not hot, only "warm." Evaluation of this complaint by the safety/food SME verified that food temperatures were sub-standard and that the facility and food service staff were attempting to correct the issue.

The facility does not charge co-pays for medical, mental health or dental care. Health services are provided by Corizon. Food service operations are contracted with TIGS Canteen. Detainee telephone services and video visitation kiosks are provided via a contract with IC Solutions.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations during this inspection.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS/SAAPI 2011) for Over 72-hour facilities. No (0) standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff [REDACTED]
[REDACTED] and numerous other facility and contract staff.

[REDACTED]

[REDACTED], Lead Compliance Inspector

Printed Name of LCI

March 7, 2019

Date