

May 9, 2019

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Cibola County Correctional Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Cibola County Correctional Center in Milan, NM, during the period of May 7-9, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the May 2018 annual inspection.

### **Inspection Summary**

The Cibola County Correctional Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) – No

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and the 2019 PBNDS 2011 annual inspections:

<b>2018 Annual Inspection</b>	
Meets Standard	40
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

<b>2019 Annual Inspection</b>	
Meets Standard	40
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

The inspection team identified four (4) deficient components in the following four (4) standards:

Admission and Release—1  
Correspondence and Other Mail—1  
Grievance System—1  
Detention Files—1

### **Facility Snapshot/Description**

The Cibola County Correctional Center is located in Milan, NM, 87 miles west of the Albuquerque International Sunport Airport, Albuquerque, NM. The facility, constructed in 1994 and renovated in 2000, is owned and operated by CoreCivic, a private prison corporation headquartered in Nashville, TN. CoreCivic operates the facility pursuant to a contract with Cibola County which has an IGSA with the United States Department of Homeland Security ICE. [REDACTED]

[REDACTED] Low and medium-low custody adult male ICE detainees and all custody levels of transgender ICE detainees, male and female U.S. Marshals Service prisoners and male and female county inmates are housed at the facility. [REDACTED]

The facility is a one-story structure which contains nine detainee housing units, administrative offices, the medical department and various programmatic and service areas. The housing units consist of either one or two tiers and several housing pods within each housing unit. During the inspection, four housing units were occupied by ICE detainees. The ICE detainee general population housing pods range in capacities from 38 to 60 beds. Both cell and dormitory housing is available. Detainees receive indirect supervision from the housing unit officer's station and a roving officer. Each housing pod is also monitored by cameras which feed into the central control center. A restrictive housing unit is available for administrative and disciplinary segregation housing. ICE detainees are not commingled with non-ICE detainees.

The secure perimeter of the facility is surrounded by a twelve-foot fence enhanced by razor ribbon on the top and bottom. The fence is electrified and is equipped with zone alarms. The perimeter is patrolled around the clock by an armed officer in a vehicle. A fixed post outside the fence is manned around the clock by an unarmed officer.

The facility provides both indoor and outdoor recreation areas. Detainees in the general population are offered either indoor or outdoor recreation two hours per day, seven days per week. Housing areas provide dayroom space, adequate restroom facilities and seating areas for their maximum occupancy. Televisions, playing cards, board games, kiosks for purchasing commissary items and a microwave oven are available in the dayrooms.

The entire facility is climate controlled. Cleanliness and sanitation throughout the facility were observed to be average with the exception of the restricted housing unit which was observed to be above average.



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All housing units and common areas of the facility were visited and/or observed during the inspection with the exception of two housing units which were under cohort (quarantine); 32 detainees for varicella (chickenpox) and 29 for mumps. The inspection team members did not enter the cohort housing units and the medical authorities disapproved the LCI's request to escort detainees from those housing units to a private room for interviews. The 29 detainees under cohort for mumps were identified as transgender.

Numerous detainees were interviewed; some interviews were in housing units or work areas with small groups of detainees and several were private and confidential and included detainees with limited English proficiency (LEP). Interviews included detainees who had recently arrived at the facility and some who had been housed at the facility for longer periods of time. The detainees voiced no concerns regarding life/safety issues. Detainees stated they felt safe and were generally satisfied with the interaction, responsiveness and professionalism of facility and ICE staff and with access to medical services, mail, the law library, telephones, visitation and recreation. Detainees expressed general satisfaction with the quantity and quality of food provided.

Detainee telephone services are provided via the ICE contract with Talton Communications, Inc.; medical services are provided by Wellpath; and food service operations are contracted with Trinity Services Group. All other services are provided by CoreCivic. ICE detainees do not incur medical co-pays.

#### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations.

#### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to be in compliance.

#### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector  
Printed Name of LCI

May 9, 2019  
Date