

October 23, 2020

TO:

Assistant Director for Detention Management

FROM:

Lead Compliance Inspector The Nakamoto Group, Inc.

SUBJECT: Annual/90 Day Follow-Up Inspection of the Bluebonnet Detention Center

The Nakamoto Group, Inc. performed an annual/90 day follow-up remote inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS 2011 with 2016 revisions) of the Bluebonnet Detention Center in Anson, Texas, during the period of October 21-23, 2020. This is a DIG-SA facility.

The inspection was performed under the guidance of members were:

Subject Matter Field	Team Member
Detainee Rights	
Security	
Medical Care	
Medical Care	
Safety	

# **Type of Inspection**

This is a scheduled annual/90 day follow-up inspection which is performed to determine overall compliance with the ICE PBNDS 2011 with 2016 revisions for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the December 2019 pre-occupancy inspection.

## **Inspection Summary**

The Bluebonnet Detention Center is currently accredited by:

- The American Correctional Association (ACA) No
- The National Commission on Correctional Health Care (NCCHC) No
- The Joint Commission (TJC) No
- Prison Rape Elimination Act (PREA) No



## **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 pre-occupancy inspection and the 2020 compliance inspection:

2019 Annual Inspection	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

2020 Annual Inspection	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

The inspection team identified one (1) deficient component in the following one (1) standard:

Correspondence and Other Mail—1

## **Facility Snapshot/Description**

The Bluebonnet Detention Center is located in a remote area of northern Anson, Texas. The facility is owned by Jones County, Texas and operated by Management & Training Corporation (MTC) as a Dedicated IGSA. The facility houses all custody levels of adult males and females for ICE.

Detainees are housed in dormitories with various bed capacities ranging from 28 to 72 beds. The facility has a special management unit for both administrative and disciplinary segregation which consists of 26 beds. Eight detainees were housed in the SMU during the inspection; three in administrative segregation and five in disciplinary segregation. There is one detention cell available for the segregation of female detainees, if needed. Each dormitory has a dayroom area equipped with televisions, telephones, various games, and two microwave ovens. Additionally, detainees may request issuance of a tablet on which they may, for a fee, listen to music, play games, and have video visits with family or friends. For no fee, the tablets facilitate electronic request forms to staff; sick call requests; video relay services for deaf detainees; composition and transmission of grievances; play free games; and the placement of commissary orders. The local handbook is also loaded on the tablets. Outdoor recreation yards are available to detainees daily on a published schedule.

The facility achieves optimum compliance with standards in a number of areas to include; issuance of headsets that permit detainees to listen to the television of their choice in the dormitories; recreation opportunities for detainees in disciplinary segregation; the required presence of medical personnel during transgender strip searches; adequate space and staff for tele-medicine; providing telephones at a ratio of one telephone per every ten detainees; and the availability of the video relay system for deaf detainees.

Pursuant to COVID-19 protocols, ICE suspended on-site general/social visitation at all ICE facilities in March 2020. Moreover, the Governor of Texas issued an Executive Order on May 22, 2020 suspending on-site general/social visitation in municipal and county jails. Legal and professional visitation are exempt from this suspension. To mitigate the impact of the visitation suspension, ICE provides each detainee at the facility with thirteen, ten-minute telephone calls each week. Additionally, ICE detainees may, for



a fee, visit remotely with family and friends via the electronic tablets which are available in each housing unit.

Sixteen detainees were interviewed telephonically. Five of the interviews were with detainees with limited English proficiency; the telephonic interpreter service, Certified Languages International, was used. No detainees expressed any concerns related to their physical safety. All of the detainees expressed satisfaction with the quality and quantity of the food provided to them. One detainee requested assistance completing a form for the immigration court. The assistant OIC was contacted and committed to offering the detainee the assistance he requested. One detainee who spoke Mandarin stated he received an English version of the handbooks upon arrival at the facility. The assistant OIC was advised and stated he would make sure the detainee received a Mandarin version of the ICE National Detainee handbook. One female detainee stated she needed medical attention regarding her wisdom teeth. The Medical SME checked with the medical department and found that the detainee submitted a sick call request on 10/17/2020 and is scheduled to see the dentist on 10/26/2020.

The facility does not charge co-pays for medical, mental health, or dental care. Medical care, food services, and commissary are provided by MTC. Detainee telephone services are provided via the ICE national telephone contract with Talton Communications, Inc.

### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observation noted during the inspection. The inspection was conducted remotely and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards. Additionally, interviews were conducted with multiple key staff members.

#### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards, unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance Based National Detention Standards (PBNDS 2011). No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty-one (41) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephone, call-in out brief was conducted. In addition to the entire Nakamoto Group, Inc. Inspection Team, there were several facility and ICE/ERO field office personnel who participated in the call:







, Lead Compliance Inspector

October 23, 2020

Printed Name of LCI

Date