

November 21, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Adelanto ICE Processing Center West**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Adelanto ICE Processing Center West in Adelanto, California during the period of November 19-21, 2019. This is a DIGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the October 2018 annual inspection.

Inspection Summary

The Adelanto ICE Processing Center West is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 PBNDS annual compliance inspections:



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2018 Annual Inspection	
Meets Standards	40
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

2019 Annual Inspection	
Meets Standards	39
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	3

The inspection team identified seven (7) deficient components in the following three (3) standards:

Classification System- 1

Medical Care- 2

Terminal Illness, Advance Directives, and Death- 4

Facility Snapshot/Description

The Adelanto ICE Processing Center West is located in the high desert southwest region of Adelanto, California, neighboring other correctional facilities and government buildings. The facility is owned and operated by the Geo Group, Inc.; as is the adjacent facility, Adelanto ICE Processing Center East. The Geo Group has an intergovernmental services agreement with ICE and the City of Adelanto, California. The facility is a Dedicated IGSA housing male ICE detainees of all classification levels under the direct supervision model. [REDACTED]

Detainees are housed in sixteen cellblocks in two- or four-person cells situated on upper and lower ranges in each housing unit. There is a segregation unit as well. The entire building is air-conditioned. The housing units have dayrooms with televisions, video games, board games, and telephones. Attached to each unit is an outdoor recreation area which detainees may use up to six hours per day, seven days per week, resulting in optimal compliance for the outdoor recreation requirements. Detainees are offered additional recreation on a large centralized outdoor recreation yard for at least one hour per day. Each housing unit is equipped with two kiosk computers loaded with the LexisNexis program available to detainees every day during waking hours as well as two stand-alone law libraries providing optimal compliance in regards to access to legal services.

The atmosphere was relaxed throughout the facility and detainees were observed interacting with one another and recreating for the most part. Staff and detainees interact informally and without apparent hesitation. Staff are professional in appearance and tend to be informed regarding the standards as related to their individual duties. A significant percentage of the staff are bilingual.

The inspection team conducted no less than eighty detainee interviews; 23 of which were formal interviews. One detainee stated that an officer had made a sarcastic comment to him. He did not file a complaint or a grievance. The inspector suggested that he do so if he wanted the complaint investigated. Five detainees complained that they did not like the food and one detainee stated that the meal portions were too small; yet another did not like the menu variety. The Safety SME confirmed that the menu was approved by a dietician; that the serving size of food portions met the minimum daily requirements; and that the menu had sufficient variety for the demographics of the detainee population. One detainee stated that there were ventilation problems and a lack of air conditioning in the housing units. The Safety SME confirmed that the ambient temperatures in the housing units were within the guidelines of the standards. One detainee complained of mold in the showers. Every shower in the facility was inspected and one individual shower had a small patch of mildew on the ceiling; and upon notification of the findings, the facility took immediate action to eradicate the mildew. One detainee complained that an x-ray was overdue. The Medical SME checked and determined that the medical department had not ordered the x-ray as intended; the facility then scheduled the x-ray for the next day. Three detainees complained of miscellaneous medical issues and all were under current, active care of the health services department with their conditions being addressed. Without exception, detainees stated that they felt safe at this facility and



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knew how to contact ICE officers if they had questions or concerns. Interviews with LEP detainees indicated that they had no problem obtaining services. Confidential interviews revealed no concerns.

Medical services are provided by Wellpath. All other services are provided by the GEO Group, Inc. Detainees are not charged a co-payment for medical or mental health services.

Areas of Concern/Significant Observations

Of significance is that the facility achieves optimal compliance with a number of standards' requirements such as telephone ratios, law library access, and outdoor recreation opportunities.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standard and three (3) standards were Not Applicable (N/A). The remaining thirty-nine (39) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]

- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

November 21, 2019

Printed Name of LCI

Date