

February 5, 2021

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Eloy Detention Center**

The Nakamoto Group, Inc. performed a remote annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Eloy Detention Center, Eloy, Arizona during the period of February 3-5, 2021. This is a dedicated IGSA (DIGSA) facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. The facility received a previous rating of Meets Standards during the February 2020 inspection.

### **Inspection Summary**

The Eloy Detention Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 PBNDS 2011 compliance annual inspections:



The Nakamoto Group, Inc.

<b>2020 Annual Inspection</b>	
Meets Standards	41
Does Not Meet Standards	0
Repeat Deficiency	0
Not Applicable	1

<b>2021 Annual Inspection</b>	
Meets Standards	41
Does Not Meet Standards	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified ten (10) deficient components in two (2) standards:

Special Management Units - 5

Visitation – 5, two of which are priority components

### **Facility Snapshot/Description**

Eloy Detention Center (EDC) is owned and operated by CoreCivic. The City of Eloy has an Inter-governmental Service Agreement (IGSA) with Immigration and Customs Enforcement (ICE). Eloy Detention Center is located in Eloy, Arizona, approximately eighteen miles east of Casa Grande, Arizona. The facility houses low, medium-low, medium-high, and high custody adult male and female detainees. [REDACTED]

According to the classification coordinator, the EDC physical plant is campus style with individual housing units. The buildings are primarily constructed of concrete and comprise almost 400,000 square feet of space. There are six general population (four units are closed at this time) and two special confinement housing units as well as seventeen support buildings. The facility is secured by dual 12-foot chain-link fences. The facility includes four courtrooms which are used for deportation hearings. Direct supervision is provided by the twelve-hour day shift officers. The twelve-hour night shift officers provide indirect supervision. Detainees are afforded outdoor recreation, including turf fields, volleyball nets, basketball courts, and track. Each dormitory has a large dayroom area equipped with tables, chairs, telephone banks, commissary kiosks, and televisions. Board games, puzzles, playing cards, x-box gaming systems, exercise videos, and movies are available.

Twelve detainees, including five detainees in the special management unit (SMU), volunteered to speak to the inspectors. Four males and one female were housed in the special management unit. Two detainees were LEP and three spoke English. They were housed at EDC from two months to one year. Two detainees mentioned that they were placed on SMU the day they arrived at the facility, one on protective custody the other on administrative segregation. The detainee that was placed on administrative segregation has remained in SMU since 12/08/2020, due to her continued disruptive behavior. The remaining seven detainees stated, without exception, they each felt safe, recreation was offered every day, and library services were available. Detainees with limited English proficiency (LEP) had no issues with communicating with staff.

The facility does not charge a co-payment for medical, mental health, or dental care. Health services are provided by IHSC and their contractors. Food service operations are provided by Trinity Services Group, Inc.

### **Areas of Concern/Significant Observations**

The inspection was conducted remotely and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

Priority components that Do Not Meet Standards:

### **Visitation**

**Component 5** – General visitation is permitted during set hours on Saturdays, Sundays, and holidays, and, to the extent practicable, the facility also establishes visiting hours on weekdays and during evening hours. The facility accommodates the scheduling needs of visitors for whom scheduled visiting hours pose a hardship. The number of visitors a detainee receives and the length of visits are limited only by reasonable constraints of space, scheduling, staff availability, safety, security, and good order.

**Finding:** General visitation has been suspended since March 2020 due to COVID-19 concerns. The facility has continued to provide legal visitation.

**Recommendation:** The facility should provide general visitation, i.e. video visitation.

**Component 9** – The facility’s written rules shall specify time limits for visits. Visits should be for the maximum period practicable but not less than one hour with special consideration given to family circumstances and individuals who have traveled long distances.

**Finding:** General visitation has been suspended since March 2020 due to COVID-19 concerns.

**Recommendation:** The facility should provide general visitation, i.e. video visitation.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining forty-one (41) standards were found to Meet Standards.

### **LCI Assurance Statement**


The findings of Meets Standards and Does Not Meet Standards are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted remotely and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]



The Nakamoto Group, Inc.



, Lead Compliance Inspector

February 5, 2021

Printed Name of LCI

Date