

November 20, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Henderson Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS) of the Henderson Detention Center in Henderson, Nevada during the period of November 18 - 20, 2020. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a rating of Meets Standards during the July 2019 inspection.

Inspection Summary

The Henderson Detention Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) -No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 annual inspections:



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2019 Annual Inspection	
Meets Standards	36
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	3

2020 Annual Inspection	
Meets Standards	36
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	3

The inspection team identified one (1) deficient component in the following one (1) standard:

Detainee Grievance Procedures - 1

Facility Snapshot/Description

The Henderson Detention Center is owned by the city of Henderson, Nevada, and operated by the Henderson Police Department. The facility is located in the downtown business district of the city and is neighbored by commercial, government, and residential buildings. The facility houses adult male and female detainees of all security levels for the local county and cities, the neighboring Indian Reservation, the U.S. Marshals Service, and ICE. [REDACTED]

The two-story facility houses detainees in one, two, or three-person cells; using both direct and indirect supervision models depending on the housing unit. Security posts are established inside the newer housing units accounting for approximately one-half of the housing areas. The original housing units are supervised via control center vision panels and video cameras. Housing unit and control center posts are staffed 24 hours per day providing observation of detainees at all times. Housing areas provide adequate open space and each has a television viewing area, commissary kiosks, telephone banks, and video visitation terminals. The newer units have adjacent outdoor recreation areas which allow detainees to traverse freely between the dayrooms and the outdoor recreation areas which are open during waking hours. The original structure, which houses the older housing units, does not have outdoor recreation areas attached to the housing units. The various detainee populations are commingled according to security level, but non-ICE detainees are granted essentially the same privileges as ICE detainees, providing less opportunity for staff confusion and detainee complaints.

No less than thirty detainees were interviewed by the inspection team via telephones in confidential settings and at least ten of the interviews were with LEP interviews using interpreters on the telephone. Two detainees in SMU were interviewed and two female detainees were interviewed. The detainees voiced no substantive concerns regarding life/safety issues, conditions of confinement, treatment by staff, access to facility or ICE/ERO personnel, access to medical services, meals served, clothing issued, law library, telephone access, visitation procedures, access to recreation areas or the variety and availability of established program and activities. One detainee complained that he had received injuries and did not receive any treatment by medical. The medical SME reviewed the medical chart of the detainee and found that he had indeed received injuries, but had been provided prompt treatment. Detainees interviewed were asked if they had filed a grievance and/or had called the OIG hotline. When they responded in the negative, detainees were informed of the grievance process and the availability of the OIG hotline. In addition, detainees interviewed stated that the facility is maintaining an above average level of cleanliness and sanitation.



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ICE/ERO detainees are not charged medical co-payments. Medical services are contracted to NaphCare, Inc. and there are no medical co-payments. All other services are provided by Henderson City employees.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations noted during the inspection. The inspection was conducted remotely, and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (NDS). No (0) standards were found Deficient and three (3) standards were Not Applicable (N/A). All remaining thirty-six (36) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted remotely and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated via telephone:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

November 20, 2020

Printed Name of LCI

Date