

September 19, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Val Verde Correctional Facility**

The Nakamoto Group, Inc. performed an annual inspection with the ICE National Detention Standards (Over 72 Hours-NDS) of the Val Verde Correctional Facility, Del Rio, Texas during the period of September 17-19, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72-hour facilities. The facility was not inspected in 2018.

Inspection Summary

The Val Verde Correctional Facility is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 annual inspection. The facility was not inspected in 2018.



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2019 Annual Inspection	
Acceptable	35
Deficient	1
Repeat Finding	0
Not Applicable	3

The inspection team identified thirty-three (33) deficient components in the following fifteen (15) standards:

- Access to Legal Materials - 1
- Admission and Release - 2
- Classification System - 1
- Correspondence and Other Mail - 3
- Detainee Handbook - 6
- Funds and Personal Property - 2
- Terminal Illness, Advanced Directives, and Death - 1
- Emergency Plans - 1
- Key and Lock Control - 1
- Special Management Unit (Administrative Segregation) - 1
- Special Management Unit (Disciplinary Segregation) - 1
- Staff/Detainee Communications - 7
- Detainee Transfer Standard - 1
- Sexual Abuse and Abuse and Assault Prevention and Intervention – 3
- Environmental Health and Safety - 1

Facility Snapshot/Description

The Val Verde Correctional Facility is located in Del Rio, Texas near the United States border. The facility is operated by the GEO Group, Inc. through an agreement with Val Verde County. The facility houses male and female detainees for the United States Marshal Service, Customs and Border Patrol, ICE and the local county.

[REDACTED] Recently, the facility has also housed a number of non-ICE detainees using portable cots for them to sleep on. It was reported that the vast majority of the ICE population rolls over from other agency's custody while at the facility. Very few ICE detainees are processed into the facility from outside as an ICE detainee.

The 62,456 square foot complex occupies approximately fifteen acres.

[REDACTED] The facility consists of eight housing areas within the building. Six of these housing areas have two-man cells in each dorm totaling 96 beds in each housing unit. The facility has one single open-bay dorm style unit which houses 64 inmates. The facility has a one segregation housing dorm which has 29 cells. The facility now has two 48-bed dorms dedicated to housing male ICE detainees. Until recently, male ICE detainees were comingled with other detainees. Female ICE detainees are currently comingled with other detainees. Each housing unit is equipped with a control picket, a library, barber shop, recreation yard and medical triage room. A twelve-foot double perimeter fence is monitored by an electronic



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shaker fence system. The facility has 24-hour, seven day a week medical coverage and does not charge co-pays for medical, mental health, or dental care.

There were two ICE detainees housed at the facility on the first day of the inspection. Following a tour of the facility, one detainee was transferred out. Therefore, only one detainee was available for interview and she reported no issues or concerns with services. She stated that she felt safe at the facility. Most of the staff encountered during the inspection were bilingual. Most of the staff were very professional in appearance, but few were well versed in the ICE detention standards. Sanitation and cleanliness were observed to be above average in all areas of the facility.

Areas of Concern/Significant Observations

Staff/Detainee Communication

Policy: Procedures must be in place to allow for formal and informal contact between key facility staff, ICE staff and ICE detainees. ICE detainees must be able to make written requests to ICE staff and receive an answer in an acceptable time frame.

Finding: There is no procedure or system in place for ICE detainees to have formal or informal contact with ICE staff. There is no procedure for ICE detainees to make written requests to ICE staff and receive an answer in an acceptable length of time.

Recommendation: A procedure should be developed and implemented allowing for routine formal and informal contact between ICE detainees and ICE staff. A procedure should be developed and implemented for ICE detainees to be able to make written requests to ICE staff and receive an answer in an acceptable length of time.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS). One (1) standard was found Deficient and three (3) standards were Not Applicable (N/A). All remaining thirty-five (35) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED] and other staff.

[REDACTED]

[REDACTED], Lead Compliance Inspector

September 19, 2019

Printed Name of LCI

Date