



October 11, 2018

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Adelanto ICE Processing Center West**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Adelanto ICE Processing Center West in Adelanto, California during the period of October 9-11, 2018. This is a DIGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

| Subject Matter Field | Team Member |
|----------------------|-------------|
| Security | [REDACTED] |
| Detainee Rights | [REDACTED] |
| Medical Care | [REDACTED] |
| Safety | [REDACTED] |
| Medical Care | [REDACTED] |

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility was rated as Meets Standards during the October 2017 inspection.

Inspection Summary

The Adelanto ICE Processing Center West is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2017 and 2018 PBNDS 2011 annual compliance inspections:



The Nakamoto Group, Inc.

| 2017 Annual Inspection | | 2018 Annual Inspection | |
|-------------------------|----|-------------------------|----|
| Meets Standards | 40 | Meets Standards | 40 |
| Does Not Meet Standards | 0 | Does Not Meet Standards | 0 |
| Repeat Finding | 0 | Repeat Finding | 0 |
| Not Applicable | 2 | Not Applicable | 2 |

The inspection team identified one (1) deficient component in the following one (1) standard:

Funds and Personal Property- 1, which is a repeat deficiency

Facility Snapshot/Description

The Adelanto ICE Processing Center West is owned and operated by The GEO Group, Inc. (GEO) and is located in a commercial district of southwestern Adelanto, California, a high desert region. The current ICE contract was promulgated between ICE and the City of Adelanto. GEO is the sub-contractor for the City. The one-story direct supervision facility houses adult male detainees of all classification levels. The facility is a Dedicated IGSA facility. [REDACTED]

The physical plant includes visitor and reception areas, five court rooms, indoor and outdoor recreation, an artificial soccer field and a 112-bed special management unit. The building is air-conditioned. The housing units consist of upper and lower ranges of cells in every housing unit. The facility is made up of sixteen (16) dormitory style housing units equipped with eighty beds each. There are also two segregation cellblocks. The housing units have spacious dayrooms. Cell doors are never locked, except in the segregation areas. Every unit includes two televisions, telephone banks and various board games. Each housing unit is equipped with two kiosks programmed with LexisNexis which are available to detainees 24 hours a day, seven days a week. There is one outdoor recreation area for every two cellblocks. There is also a large centralized outdoor recreation yard in which all detainees are offered recreation at least one hour per day. Detainees have access to movies and x-box games in each day room. The atmosphere throughout the housing units was relaxed. Detainee visitation is offered seven days per week. Detainee programs include religious services, 12-step addiction/recovery, anger management, mindfulness, self-esteem and positive coping skills. Detainees interacted with staff and each other without hesitation. Detainees were forthcoming in interviews with the inspection team. No common complaints were noted. Without exception, detainees stated that they felt safe at this facility and knew how to contact ICE officers if they had questions or concerns. There were no complaints about food, telephone access, or recreation. None of the detainees voiced any concerns relative to their care and treatment while being housed in the SMU. A couple of detainees voiced complaints about officers being disrespectful. This complaint was reported to the chief of security who stated supervisory staff was already aware of this and monitoring the situation. Ten detainees were interviewed by the medical SME. There was one complaint. The detainee complained that he was not receiving appropriate medication for his condition and that he could not understand the medical provider. Further review of this detainee's medical record confirmed that he was seen by a medical provider who was fluent in Spanish. The medical record confirmed that the detainee was treated according to medical protocol.

The staff was professional and displayed a clear understanding of the concept of civil detention and the PBNDS 2011 Standards. Many of the staff are bilingual. Interviews with LEP detainees indicated that they had no issues communicating with staff and no problems obtaining services. Confidential interviews revealed no concerns. The inspection team interviewed no less than 125 detainees during the inspection.

Medical services are provided by Correct Care Solutions. All other services are provided by The GEO Group, Inc. employees. Detainees are not charged a co-payment for medical or mental health services.

Areas of Concern/Significant Observations

The recent OIG report indicated that a detainee had been confined to a wheelchair for nine days without moving from the chair. A medical record review and interviews with staff and the detainee during this annual inspection revealed that the detainee is in fact not confined to a wheelchair, but was rather issued a wheelchair out of courtesy so that he could sit in his cell and watch television. Segregation records indicate that, during the nine days cited on the OIG report as the detainee having no movement, he in fact was walking, standing, eating, and lying on his bed. He was clearly not in the wheelchair for nine consecutive days with no movement, as reported by OIG. This fact was easily documented via records review. Although the detainee is legally blind, he could make out enough images to enjoy television viewing, and the facility made the decision to give him a wheelchair to sit in while watching television, for his convenience. All of these facts were readily available, but it seems that the OIG inspection team chose not to check them or include them in their report. ICE and facility staff also reported that an OIG inspector spent two hours trying to talk the same detainee into another housing assignment, to no avail. The detainee ultimately dismissed the OIG inspector so that he could return to his personal recreation in his cell. There was apparently no thought given by the OIG inspector to the possibility that the detainee preferred his living arrangement to others offered throughout the facility, as records indicate that the detainee had been housed in a number of settings throughout the facility, including the medical area, general population housing, disciplinary housing, and administrative segregation housing. The onsite staff question the appropriateness of an OIG inspector involving themselves in the counseling or daily management of detainees at the facility; an excellent question in the view of the annual inspection team.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to be in compliance.

LCI Assurance Statement

The findings of Meets Standards and Does Not Meet Standards are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED] and various supervisors and staff

[REDACTED]
[REDACTED], Lead Compliance Inspector
Printed Name of LCI

October 11, 2018
Date