

November 7, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Alamance County Jail**

The Nakamoto Group, Inc. performed an annual/180-day re-inspection for compliance with the ICE National Detention Standards (NDS/2011 SA-API) of the Alamance County Jail in Graham, North Carolina during the period of November 5-7, 2019. This is an IGSA facility.

The annual/180-day re-inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

| Subject Matter Field | Team Member |
|----------------------|-------------|
| Detainee Rights | [REDACTED] |
| Security | [REDACTED] |
| Medical Care | [REDACTED] |
| Medical Care | [REDACTED] |
| Safety | [REDACTED] |

Type of Inspection

This is a scheduled annual/180-day re-inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a rating of Deficient during the December 2018 pre-occupancy inspection.

Inspection Summary

The Alamance County Jail is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 pre-occupancy inspection and the 2019 NDS annual/180-day re-inspection:



The Nakamoto Group, Inc.

| 2018 Pre-Occupancy Inspection | |
|--------------------------------------|----|
| Acceptable | 30 |
| Deficient | 5 |
| Repeat Finding | 0 |
| Not Applicable | 4 |

| 2019 Annual/180-Day Reinspection | |
|---|----|
| Acceptable | 35 |
| Deficient | 0 |
| Repeat Finding | 0 |
| Not Applicable | 4 |

The inspection team identified eleven (11) deficient components in the following seven (7) standards:

Detainee Handbook – 1, which is a repeat deficiency
Food Service – 1, which is a repeat deficiency
Access to Medical Care – 2, one of which is a repeat deficiency
Environmental Health and Safety – 3, two of which are repeat deficiencies
Key and Lock Control – 1, which is a repeat deficiency
Tool Control – 1, which is a repeat deficiency
Staff/Detainee Communication - 2

Facility Snapshot/Description

The Alamance County Detention Facility is located in Graham, North Carolina and is operated by the Alamance County Sheriff's Office. The facility was originally built in 1986 and has been expanded three times. The physical plant consists of East and West sections, two floors and three floors respectively. There is a control center for each floor and a control "tower" for the East section. Housing units consist of open bay dormitories and double occupancy cells. The [REDACTED] indirect supervision facility houses male and female detainees for Alamance County, State Misdemeanor Confinement Program (SMCP), U.S. Marshals Service and ICE. The facility houses non-ICE juvenile detainees in the east wing of the jail.

[REDACTED] The facility began housing ICE detainees in February 2019. Male ICE detainees are housed separately from non-ICE detainees. Female ICE detainees are housed with local detainees with compatible classification designations. There were no female ICE detainees housed in the facility during the inspection.

There is no outdoor recreation available. Each housing unit dayroom is utilized for recreation. The dayroom is furnished with televisions, telephones, board games and kiosks. General visitation is via video with the detainee in the housing unit and the visitor in the visiting room near the entrance to the facility. Detainees may receive two onsite visits each week. There is no charge for the visits. Visitors may also visit from their homes or other locations via remote video visitation for a fee. There is no restriction on the number of remote visits detainees may receive.

There are currently two ICE/ERO personnel who are assigned onsite and maintain an office at the facility.

During the inspection, team members toured the housing units multiple times interviewing detainees either in groups or in a private, confidential setting. LEP detainees speaking Spanish, Arabic and Mandarin were interviewed using the language line. The detainee speaking Mandarin stated that he had not received a handbook that he could understand. The lieutenant was advised and he provided the detainee a National Detainee Handbook in Mandarin. Facility personnel and ICE personnel were observed using the language line in several areas of the facility during the inspection. Medical staff stated that the translation line is also used during medical encounters.

No detainees expressed any concerns about their treatment by staff and all stated they felt safe at the facility. None of the detainees voiced any concerns regarding access to medical care and all were aware of the procedure for submitting a sick call request. The only complaint regarding food was that some detainees felt the portions were too small.

One detainee told inspectors that he was being subjected to “psychological torture” due to the lack of outdoor recreation. The detainee has been housed in the facility for eighteen days. His complaint was shared with onsite ICE personnel and they stated that they were very familiar with the detainee and that he had voiced numerous complaints to them. Only indoor dayroom activities are offered to detainees. Outside recreation and access to fresh air is not available. Detainees have access to indoor dayroom activities from 6:30 a.m. to 10:30 p.m., seven days a week. Daily recreation is limited to television, board games, cards and other sedentary activities. Detainees are considered for transfer to a facility offering outdoor recreation after six months. ICE case officers are responsible for making recommendations for every detainee held for six months. All transfer recommendations are documented in the detainee's A-file. The average length of stay at this facility is 21 days. There have been no transfer requests or any detainee that has been housed here for more than six months.

All areas of the facility were visited and found to be secure, properly ventilated, well-lit and with sanitation levels maintained at an average level. The housing units were observed to be clean with limited graffiti present. Hot water temperatures were observed to be maintained within industry standards. An inspection of the facility overall reflected a positive environment with no issues being noted with the conditions of confinement.

The facility does not charge ICE detainees co-pays for medical, mental health or dental care. Health services are provided by Southern Health Services. Food service is provided by county employees. Detainee telephone services and kiosks are provided via a contract with Pay-Tel Communications.

Areas of Concern/Significant Observations

There were no concerns or significant observations during this inspection.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS/SAAPI 2011). No (0) Standard was found Deficient and four (4) standards were Not Applicable (N/A). All remaining thirty-five (35) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]



The Nakamoto Group, Inc.

- Facility Staff [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

November 7, 2019

Printed Name of LCI

Date