



November 15, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Joe Corley Detention Facility**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Joe Corley Detention Facility in Conroe, Texas, during the period of November 13-15, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the November 2018 annual inspection.

Inspection Summary

The Joe Corley Detention Facility is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 annual compliance inspections:

2018 Annual Inspection	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

2019 Annual Inspection	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

The inspection team identified two (2) deficient components in the following two (2) standards:

Sexual Abuse and Assault Prevention and Intervention - 1
Special Management Units - 1

Facility Snapshot/Description

The Joe Corley Detention Facility is situated in an industrial area of northern Conroe, Texas, and is neighbor to a number of law enforcement/corrections agency buildings. The indirect-supervision facility is owned and operated by the GEO Group, Inc., pursuant to a contract with Montgomery County which has an IGSA with ICE. The facility has an [REDACTED] and houses all custody levels of adult males and females for ICE and the United States Marshals Service. [REDACTED]

ICE detainees are housed in dormitories with bed capacities of twelve or 36 beds. The facility also has a restricted housing unit for both administrative and disciplinary segregation which consists of six single cells. No detainees were housed in the restricted housing unit during the inspection. Each dormitory has a dayroom area equipped with a television, telephones, various board games, and a microwave oven. Additionally, detainees may request issuance of a tablet on which they may, for a fee, watch movies, play games, text with family or friends, and make telephone calls. For no fee, the tablets facilitate electronic request forms to staff and the placement of commissary orders. Sections of both the local handbook and the ICE National Detainee Handbook are also on the tablets. Indoor and outdoor recreation areas outside of the housing units are available to detainees daily on a published schedule. The entire facility is climate controlled. Sanitation throughout the facility is above average.

Facility staff are familiar with the requirements of the standards as they relate to their specific duties. Observed interactions between staff and detainees were relaxed and professional. Several staff are bilingual.

The inspection team conducted no less than sixty detainee interviews including thirty formal interviews. A number of detainees complained of cold and influenza symptoms stating that they did not get the treatment they expected. The Medical SME checked and discovered that cold and influenza symptoms are the most dominant complaint in the facility and that all of the detainees who complained to the inspectors had in fact been seen by medical staff and treated. One detainee stated that she needed surgery. The Medical SME reviewed her records and determined that the detainee has been under the care of the medical department and has tests scheduled that will determine whether or not she must have surgery. One detainee stated that he had not been able to get a job in the kitchen. The Safety SME checked out the complaint and it was determined that the detainee's request had been received but the kitchen supervisor had not yet responded. The same detainee stated that he had been asking for a sweatshirt but had not been able to get one. The Safety SME inquired about this and learned that the facility had been out of sweatshirts until recently and as a result of the inquiry a sweatshirt was issued to the detainee. Several detainees stated that they were not able to use the telephone because the numbers they wanted to call had not been programmed into the telephone. Upon investigation, it was revealed that the complaining detainees had only



been at the facility for three to four days and their requested numbers had not yet been programmed into the telephone. It generally takes up to four days to get the numbers programmed into the system. There were no detainee complaints regarding personal safety. LEP detainees indicated no issues with obtaining services or staff assistance when needed.

All services are provided by the GEO Group, Inc. ICE detainees do not incur medical co-pay fees.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS 2011). No (0) standards were found Does Not Meet Standard and one (1) standard was Not Applicable (N/A). All remaining forty-one (41) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials - [REDACTED]
- Facility Staff - [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

November 15, 2019

Printed Name of LCI

Date