

September 17, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Caroline Detention Facility**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Caroline Detention Facility in Bowling Green, Virginia during the period of September 15-17, 2020. This is a DIGSA.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. The facility received a rating of Meets Standards during the May 2019 inspection.

Inspection Summary

The Caroline Detention Facility is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS 2011 annual compliance inspections:

2019 Annual Inspection	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

2020 Annual Inspection	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

The inspection team identified two (2) deficient components in the following standard:

Sexual Abuse and Assault Prevention and Intervention - 2

Facility Snapshot/Description

The Caroline Detention Facility, a DIGSA facility, is located in Bowling Green, Virginia. The facility is governed by the Peumansend Regional Jail Authority. Although “regional” is in the title of the Authority, neither the facility nor the Authority is regional. The Authority is considered a Jail Authority. Current members of the Jail Authority are Caroline County and the town of Port Royal. The facility land is leased to Caroline County while the Jail Authority owns the buildings and assets. The direct supervision facility began housing ICE detainees on September 4, 2018. The facility currently houses male and female ICE detainees of all classification levels.

ICE maintains an on-site presence in the facility.

The facility has six housing units with a design capacity of 56 detainees per unit. The units are single-story design with each unit containing a lower and upper tier. Both cell and dormitory beds are available. Each housing unit has a dayroom which provides open space and seating for detainees to socialize and tables for board games. Board games, a television, microwave, telephones, video visitation kiosks, and tablets are available for detainees. A law library computer and printer are also available in a separate room. Each general population cell is equipped with a television and a telephone. Detainees may visit with family and friends through video visitation, on-site contact, and non-contact visitation. Due to COVID-19, on-site visitation has been temporarily suspended. Recreation is afforded through a full-size gymnasium and an outdoor recreation yard with basketball and volleyball courts. Meals are served in the dining hall.

Due to COVID-19, this inspection was conducted remotely. The facility provided the inspection team all requested documentation, photographs, and videos as evidence of practices and procedures within the facility. In addition to the materials, detainees were questioned regarding the services they received. At the request of the inspection team, the facility posted notices in English and Spanish announcing the inspection and allowing any detainee who wished to be interviewed to sign up. Nine detainees requested an interview. A total of fourteen detainees, including three detainees housed in the SMU, were interviewed by telephone. Limited English proficient (LEP) detainees were interviewed by a bilingual inspector. All detainees stated that they felt safe in the facility and that they were treated well by staff. Several detainees stated that the food was not always to their liking but that they were being fed three times a day. Other detainees stated that the food was good. The detainees stated that the facility was clean and that extra steps were being taken due to COVID-19. Several detainees stated that they felt the cost for telephone calls was too high but that the telephones work well. A female detainee stated that she needed dental care but that the dentist was not seeing anyone due to COVID-19. The medical SME verified this. One detain-



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ee stated that he was having problems getting a money order from Egypt and another stated that he had written to ICE and had not received an answer. This information was forwarded to ICE staff for follow-up. All facility staff interviewed were well versed in facility policy and the requirements of the standards and were responsive to all requests made by the inspection team.

Medical care is provided by IHSC and food services are provided by Trinity Services Group. All other services are provided by LaSalle Corrections. Detainees are not charged co-pay fees for medical, dental, or mental health services

Areas of Concern/Significant Observations

There were no areas of concern or significant observations during this inspection. The inspection was conducted remotely, and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephone, call-in out brief was conducted at the facility. In addition to the entire Nakamoto Group Inspection Team, there were several facility and ICE/ERO personnel who phoned in and listened to the comments and concerns.

[REDACTED], Lead Compliance Inspector

September 17, 2020

Printed Name of LCI

Date