

August 29, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Central Arizona Florence Correctional Complex**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2008) of the Central Arizona Florence Correctional Complex in Florence, Arizona, during the period of August 27-29, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the August 2018 annual inspection.

Inspection Summary

The Central Arizona Florence Correctional Complex is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and the 2019 annual inspections:

2018 Annual Inspection	
Meets Standard	39
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

2019 Annual Inspection	
Meets Standard	39
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

The inspection team identified one (1) deficient component in the following standard:

Special Management Units - 1

Facility Snapshot/Description

The Central Arizona Florence Correctional Complex, owned and operated by CoreCivic, is located in Florence, Arizona, approximately sixty miles southeast of the Phoenix Sky Harbor Airport in Phoenix, Arizona and approximately 65 miles north of Tucson, Arizona. Florence, Arizona, which in 2017 had a population of 26,074 residents, is home to several correctional facilities including city, county, state and federal facilities. Originally constructed in 1999 and operated as two facilities, the Central Arizona Detention Center (west compound) and the Florence Correctional Center (east compound) were merged in 2017 as the Central Arizona Florence Correctional Complex. [REDACTED]

[REDACTED] Level 2 (medium-high) custody and Level 3 (high) custody male ICE detainees and all custody levels of non-ICE detainees for the U.S. Marshals Service, the Federal Bureau of Prisons, and the City of Mesa are housed at the facility. [REDACTED]

[REDACTED] When the number of ICE detainees exceeds the number of allotted beds, temporary “boat beds” are provided to detainees. [REDACTED]

The complex consists of two major compounds identified as east compound and west compound. Each compound is surrounded by a double security fence enhanced with razor ribbon. The inner fence is an electrified stun fence. The entire perimeter is under camera surveillance and is continuously monitored by central control officers. There is a paved perimeter road that encircles the entire compound which is patrolled 24 hours a day by an armed officer.

ICE detainees are housed on the east compound. The east compound has six major general population housing units; one of which is dedicated for ICE detainees. The ICE dedicated general population housing unit contains eight pods; each with a capacity of [REDACTED]. There is also a restricted housing unit (RHU) with a capacity of 98 beds. The general population housing pods are under 24-hour indirect supervision by two officers in a control pod on the unit and two officers in the housing unit hallway. Multiple video cameras are located throughout the facility. There are two outdoor recreation yards available for ICE detainees housed in the general population. Detainees have daily access to the area for at least one hour per day. Each housing pod has dayroom space, tables, four telephones, two televisions, two microwave ovens, and kiosks for ordering commissary and communicating via email with facility staff and, for a fee, family and friends.

The entire facility is climate controlled. Cleanliness and sanitation throughout the facility were observed to be above average. The facility conducted a fire drill of a housing pod during the inspection.

All housing pods occupied by ICE detainees and common areas of the facility used by ICE detainees were visited and/or observed during the inspection. Numerous detainees were interviewed; some interviews



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were in housing pods with either individuals or small groups of detainees and several were private and confidential and included detainees with limited English proficiency (LEP). Language line was used to facilitate the LEP interviews. Interviews included detainees who had recently arrived at the facility and some who had been housed at the facility for longer periods of time. The detainees voiced no concerns regarding life/safety issues. All of the detainees interviewed stated they felt safe and were generally satisfied with the interaction, responsiveness, and professionalism of facility and ICE staff and with access to medical services, mail, the law library, telephones, visitation, and recreation. Detainees expressed general satisfaction with the quantity and quality of food provided.

Detainee telephone services are provided by Century Link. Food services are provided via a contract with Trinity Services Group. All other services are provided by CoreCivic.

ICE detainees do not incur medical co-pays.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS 2008). No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining thirty-nine (39) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

August 29, 2019
Date