

October 23, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Laredo Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the National Detention Standards (NDS 2000) of the Laredo Processing Center in Laredo, Texas, during the period of October 21-23, 2020. This is an IGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS for Over 72-hour facilities. The facility received a rating of Acceptable during the September 2019 annual inspection.

Inspection Summary

The Laredo Processing Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 NDS annual inspections:



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2019 Annual Inspection	
Meets Standards	37
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

2020 Annual Inspection	
Meets Standards	37
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

The inspection team identified five (5) deficient components in the following four (4) standards:

Environmental Health and Safety - 2, one is a repeat deficiency
Special Management Unit (Administrative Segregation) - 1
Special Management Unit (Disciplinary Segregation) - 1
Tool Control - 1, which is a repeat deficiency

Facility Snapshot/Description

The Laredo Processing Center is located in Laredo, Texas. It is owned and operated by CoreCivic (a corrections and detention management company). It only houses adult male and female ICE detainees of all custody levels. [REDACTED]

The detention complex is a single one-story building constructed in 1985. It is surrounded by one sixteen-foot chain linked fence supplemented with a row of razor ribbon on the top. There is no perimeter road but the fence line is patrolled by an unarmed officer once each shift on an irregular schedule. Surveillance cameras offer visibility around the entire perimeter, as well as, sight lines down interior movement corridors, into the housing units, common areas, and outdoor recreation yards. All exterior building doors are under constant camera surveillance and regulated by central control staff. The facility is equipped with a surveillance network of eighty cameras, which are monitored 24 hours a day.

There are seven separate general population dormitory housing units ranging in size from 36-80 beds. There is one special management unit (SMU) designed with four one-bed cells. It houses detainees in disciplinary and administrative segregation status. There were no ICE detainees housed in the SMU during the inspection. The medical unit has two negative pressure observation rooms, each with one bed. The facility has dedicated part of one housing unit to serve as a COVID-19 wing; it was empty during the inspection.

Each general population living area has a common dayroom, which is equipped with a television, fixed table/chair units for detainees to eat their meals, play games and gather for conversation, and an information kiosk on which detainees can order commissary, participate in video-visits, send/receive emails and view program schedules and announcements. Detainees are provided indoor and outdoor recreation.

Inspectors interviewed ten detainees during the inspection; nine females and one male, which exhausted the volunteer list despite the quality assurance manager's personal recruitment effort. The detainees were a mixture of LEP and English-speaking individuals; the language line was used in five of the interviews.

All of the detainees stated they felt safe in the facility and had not been threatened or mistreated by staff or other detainees since their arrival. When questioned about their living conditions all felt the facility was clean and they had ready access to cleaning supplies for their housekeeping chores. Showers, sinks and toilets were functioning and sanitary. All realized their access to a full schedule of programs and activities has been limited by COVID-19 conditions and they were understanding of the situation. There was comment about the food and its quantity more than quality. This issue was discussed with the food



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service director by the safety SME. The menu has good variety and serving amounts adhere to the registered dietician recommendations. A 2000 calorie count is the daily target. All detainees received and signed a receipt for the local detainee handbook and the National Detainee Handbook. Most of the detainees had not accessed the law library but knew how to do it if needed. Religious programming has been suspended due to COVID-19 conditions but they knew access to religious articles was available to them. There was one detainee who registered a medical concern regarding her treatment. Her claim was discussed with the health services administrator by the medical SME. It was discovered she had already been seen for her reported condition and had follow-up appointments scheduled. No further action was necessary. There were no concerns raised about COVID-19 protocols and the safety measures required of the detainee population. No detainees were housed in the COVID-19 housing wing during the inspection.

An assessment of the general cleanliness of the facility could not be determined due to the remote nature of the inspection.

Medical services and maintenance operations are provided by CoreCivic employees. Food service is managed by Trinity Services Group. Detainee telephone services are provided by Talton Communications, Inc. ICE detainees are not charged medical co-pays.

Areas of Concern/Significant Observations

The inspection was conducted remotely, and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards (NDS) for Over 72-hour facilities. No (0) Standards were rated as Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. A call-in out brief was conducted. In addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

October 23, 2020
Date