

September 19, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Cass County Jail**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS) of the Cass County Jail in Plattsmouth, Nebraska, during the period of September 17-19, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a rating of Acceptable during the September 2018 annual inspection.

Inspection Summary

The Cass County Jail is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 annual inspections:

<i>2018 Annual Inspection</i>	
Acceptable	37
Deficient	0
Repeat Finding	0
Not Applicable	2

<i>2019 Annual Inspection</i>	
Acceptable	37
Deficient	0
Repeat Finding	0
Not Applicable	2

The inspection team identified twenty (20) deficient components in the following eight (8) standards:

Admission and Release – 1, which is a repeat deficiency
Correspondence and Other Mail – 3, two of which are repeat deficiencies
Detainee Handbook – 3, one of which is a repeat deficiency
Food Service – 5
Recreation - 2, one of which is a repeat deficiency
Access to Medical Care – 2
Environmental Health and Safety – 2
Staff / Detainee Communication – 2, both are repeat deficiencies

Facility Snapshot/Description

The Cass County Jail is located in Plattsmouth, Nebraska, approximately twenty miles south of downtown Omaha, Nebraska. The facility is owned by Cass County and operated by the Cass County Sheriff's Office. The facility houses male and female detainees for ICE, the U. S. Marshals Service, surrounding counties and local jurisdictions. [REDACTED]

The facility is a four-story, indirect-supervision jail. The first floor is the garage and vehicle sally port area; the second floor houses the agency's administrative offices; the third floor contains the detainee housing units; and the fourth floor contains the master control center which is located above the housing units. The control room officer has visual observation of every unit through large windows. The facility currently houses ICE detainees of all custody levels. ICE detainees are comingled with detainees from other jurisdictions. General population detainees are permitted to be out of their cells the majority of the day socializing in the dayroom or enjoying other indoor recreational activities. The dayrooms are equipped with televisions, cards, board games, telephones, leisure library books and visitation kiosks. There is a separate television for perpetual scrolling of facility rules and other information during waking hours. Detainees have access to a large indoor gymnasium for one hour per day, Monday through Friday.

The inspection team visited the detainee housing units numerous times during the inspection, observing detainees interacting with each other and with facility staff. Detainees were relaxed and spoke to the inspectors without hesitation. LEP detainees were interviewed via a telephonic translation service. All English-speaking detainees who wished to speak to the inspectors were interviewed in a private, confidential setting. The detainees voiced no concerns regarding their safety and stated they are treated with respect by facility staff and other detainees. Detainees indicated an overall favorable opinion of the quality, quantity and variety of food being served in the facility. In one of the housing units detainees complained that the water in the showers was too hot. The Safety SME and maintenance employees checked the temperature and found it to be within normal limits.



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The one female detainee complained of tooth pain in the area of her right lower jaw. The Medical SME followed-up on the complaint and determined that this was a new complaint and it was brought to the attention of medical staff. A male detainee related that he did not feel safe at this facility. He was interviewed two separate times, one privately and another time with a supervisor present. He related that two other detainees were harassing him but their actions had ceased after one of them was moved or left the facility. He understood how to contact security immediately if the mistreatment continued. The deputies and shift supervisors are aware of his concerns and will respond accordingly.

A fire drill was conducted during the inspection. The drill simulated a trash can fire in one of the detainee housing units. Staff responded appropriately with fire extinguishers and evacuated the detainees to the designated evacuation area. The emergency keys were drawn and timed. The keys arrived to the scene of the drill within the four- and one-half minute target. No concerns were noted.

The facility does not charge co-pays for medical, mental health or dental care. Health care is provided by Cass County personnel and food service operations are provided by Summit Food Service, LLC. Detainee telephone services are provided by Encartele. Sanitation throughout the facility was observed to be good.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations during this inspection.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS) for Over 72 hour facilities. No (0) standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

September 19, 2019

Printed Name of LCI

Date