

July 3, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Natchitoches Parish Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Natchitoches Parish Detention Center in Natchitoches, Louisiana during the period of July 1-3, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility had not previously been inspected.

Inspection Summary

The Natchitoches Parish Detention Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 annual inspection:

2019 Annual Inspection	
Meets Standards	32
Does Not Meet Standards	7
Repeat Finding	0
Not Applicable	3

The inspection team identified one hundred, fifty-nine (159) deficient components in the following thirty-three (33) standards:

Emergency Plans – 6, one of which is a priority
 Environmental Health and Safety – 9, one of which is a priority
 Transportation (By Land) - 2
 Admission and Release - 4, two of which are priority components
 Custody Classification System - 3
 Contraband - 1
 Facility Security and Control - 3
 Funds and Personal Property - 5, two of which are priority components
 Hold Rooms in Detention Facilities - 1
 Key and Lock Control - 2
 Population Counts - 1
 Post Orders - 8
 Sexual Abuse and Assault Prevention and Intervention - 2, one of which is a priority component
 Special Management Units - 19, five of which are priority components
 Staff-Detainee Communication - 1
 Tool Control - 1
 Use of Force and Restraints - 2, one of which is a priority component
 Disciplinary System - 1
 Food Service - 13, two of which are priority components
 Hunger Strikes - 1
 Medical Care - 12, seven of which are priority components
 Personal Hygiene - 3, one of which is a priority component
 Terminal Illness, Advance Directives, and Death - 3
 Correspondence and Other Mail - 2, one of which is a priority component
 Marriage Requests - 1
 Recreation - 2 priority components
 Religious Practices - 13, two of which are priority components
 Telephone Access - 2
 Detainee Handbook - 5, two of which are priority components
 Grievance System - 10, three of which are priority components
 Law Libraries and Legal Material - 12, three of which are priority components
 Detention Files - 5
 Staff Training - 4

Facility Snapshot/Description

The Natchitoches Parish Detention Center is a [REDACTED] IGSA facility operated under the jurisdiction of the Natchitoches Parish Sheriff's Office. The facility is located in Natchitoches, Louisiana, approximately sixty miles northwest of Alexandria, Louisiana. [REDACTED]

[REDACTED] The facility began housing ICE detainees in July of 2018 and this is the first inspection of the facility.

The facility was originally constructed in 1995 with an additional cell block, L-Dorm, constructed in 2000. L-Dorm has 124 beds in four housing units and is where a number of ICE detainees are housed. L-Dorm also contains the Special Management Unit (SMU), although no ICE detainees have been housed in the SMU in the previous twelve months. ICE detainees are also housed in two other housing units with other ICE detainees of like security classification levels. All housing units consist of open bay housing and there is indirect supervision with roving officers and control rooms with control room staff monitoring cameras. Each housing unit consists of a dayroom area with tables/chairs, a television, a bank of telephones, board games/cards, and enough showers and wash basins to serve the capacity of the unit.

All staff were professional and cordial to the inspection team. None of the personnel interviewed were well versed in the National Detention Standards nor did they have a good understanding of the concept of civil detention.

The inspection team visited the housing units several times during the inspection and interviewed no less than fifty detainees in groups and twenty detainees in a private setting. Ten of the interviews in a private setting were conducted with LEP detainees by a bilingual inspector. They registered no substantive concerns from detainees on health care, treatment by staff, participation in programs and activities, access to ICE, or conditions of confinement. Detainees stated that ICE personnel are available and responsive to their requests. LEP detainees stated they have no problem communicating with staff.

Detainee telephone services are provided by Ally Telecom Group and food services are provided by Aramark. All other services are provided by Natchitoches Parish employees. The facility does not charge co-pays for medical, mental health, or dental care.

Areas of Concern/Significant Observations

The inspection team identified seven (7) deficient standards and thirty-six (36) deficient priority components:

Emergency Plans

Component #3

Environmental Health and Safety

Component #14

Admission and Release

Components #10 and #15

Funds and Personal Property

Components #9 and #14

Sexual Abuse and Assault Prevention and Intervention

Component #5

Special Management Unit

Components #5, #7, #11, #17, and #18

Use of Force and Restraints

Component #11

Food Service

Components #10 and #39

Medical Care

Components #6, #32, #34, #40, #41, #47, and #70

Personal Hygiene

Component #12

Correspondence and Other Mail

Component #2

Recreation

Components #3 and #12

Religious Practices

Components #1 and #5

Detainee Handbook

Components #1 and #7

Grievance System

Components #1, #11, and #12

Law Libraries and Legal Material

Components #2, #3, and #7

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Does Not Meet Standards. The facility does not comply with the ICE Performance Based National Detention Standards (PBNDS) 2011. Seven (7) standards were found Does Not Meet Standards and three (3) standards were Not Applicable (N/A). All remaining thirty-two (32) standards were found to Meet Standard.



LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]
[REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

July 3, 2019

Printed Name of LCI

Date