

October 21, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Rolling Plains Detention Center**

The Nakamoto Group, Inc. performed an annual remote inspection for compliance with the National Detention Standards (NDS 2019) of the Rolling Plains Detention Center in Haskell, Texas, during the period of October 19-21, 2020. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS 2019 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the August 2019 (NDS 2000) annual inspection.

Inspection Summary

The Rolling Plains Detention Center is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 (NDS 2000) annual inspection and the 2020 (NDS 2019) annual compliance inspection:

2019 Annual Inspection	
Meets Standards	37
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

2020 Annual Inspection	
Meets Standards	31
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

The inspection team identified thirteen (13) deficient components in the following seven (7) standards:

- Environmental Health and Safety - 2
- Detainee Funds and Personal Property - 1
- Hold Rooms in Detention Facilities - 1
- Staff-Detainee Communication - 1
- Food Service - 5
- Correspondence and Other Mail - 1
- Detainee Handbook - 2

Facility Snapshot/Description

The Rolling Plains Detention Center is located in Haskell, Texas, approximately 180 miles west of the Dallas/Fort Worth (DFW) International Airport and 57 miles north of Abilene, Texas. Haskell, Texas, is a small rural town with a population of 3,322 residents as reported by the 2010 census. The facility is owned and operated by LaSalle Corrections with headquarters in Ruston, Louisiana and offices in Dripping Springs, Texas. The facility houses both male and female detainees of all custody levels for ICE, the U.S. Marshals Service (USMS), and Haskell County. The facility was opened in 2002

The facility is a single-story structure which contains fifty housing units; 45 general population housing units with dorm beds and five single cell housing units used for special management. Of the 45 general population dorms, eight house ICE detainees. Capacities of the dorms housing ICE detainees range from eight beds to 24 beds. ICE detainees do not commingle with non-ICE detainees. All supervision of detainees is indirect by roving officers and supplemented by cameras located in all housing units, hallways, and common areas of the facility.

Each general population housing unit is equipped with a television, board games, and telephones at a ratio of one per every eight detainees. Detainees housed in the general population have access to one of the facility's two indoor gyms and three large outdoor recreation yards. ICE detainees do not participate in the voluntary work program.

Per the OIC, all ICE detainees housed at the facility were contacted last week and offered the opportunity to speak to a member of the Nakamoto inspection team at which time all declined. At the request of the LCI, the OIC instructed a staff member to contact the detainees again on the first day of the inspection and ask if they would speak to the inspection team. Two female ICE detainees agreed to be interviewed. Both detainees spoke Spanish and were interviewed by the LCI via Certified Languages International, a



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telephonic interpreter service. One detainee stated she had submitted two requests for medical access but had been seen by a medical provider. The medical SME checked with the Health Services Administrator (HSA) who could find no written requests from the detainee. The detainee was placed on the schedule. The other detainee stated she was seen recently for broken ribs, a pre-existing injury, but also needed to have her eyes examined. The HSA initiated the process for the detainee to have an eye exam. Both detainees expressed concerns about the lack of family visitation. Pursuant to an Executive Order by the Governor of Texas dated May 22, 2020, all general/social visitation in municipal and county jails in Texas is suspended due to COVID-19. Attorney and professional visits are exempt from this suspension. In order to help mitigate the impact of this visitation suspension, ICE provides each detainee with 500 minutes of phone time each month.

The facility does not charge co-pays for medical, mental health, or dental care. Medical care, food services and commissary are provided by LaSalle Corrections. Detainee telephone services are provided via a contract with Correct Solutions Group.

The NDS 2019 revision requires that, except in emergencies, other detainees should not be used as interpreters or translators. Since this was a remote inspection, the inspectors did not have the opportunity to observe staff interacting with detainees. However, staff members interviewed all demonstrated awareness of the issue and knowledge of the availability of a telephonic interpreter service used by the facility. Bilingual staff are available for translation when necessary.

The NDS 2019 revisions also require that, generally, all written materials provided to detainees must be translated into Spanish and other frequently encountered languages. Oral interpretation or other language assistance must be provided to any detainee who speaks a language in which written material has not been translated. The facility provided examples of forms, postings, orientation materials, and request forms in English and Spanish. However, not all forms or written materials have been translated. Again, staff members interviewed demonstrated awareness of the issue and knowledge of the availability of a telephonic interpreter service used by the facility.

Areas of Concern/Significant Observations

The inspection was conducted remotely and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards. Additionally, interviews were conducted with multiple key staff members.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards, unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards. No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining thirty-one (31) standards were found to Meet Standards.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephone, call-in out brief was conducted. In addition to the entire Nakamoto Group, Inc. Inspection Team, there were several facility and ICE/ERO field office personnel who participated in the call:



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- ICE Officials - [REDACTED]
- Facility Staff - [REDACTED]

[REDACTED]

[REDACTED] Lead Compliance Inspector
Printed Name of LCI

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Date