

June 28, 2018

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Mesa Verde Detention Facility**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Mesa Verde Detention Facility in Bakersfield, CA, during the period of June 26-28, 2018. This is a DIGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the June 2017 inspection.

Inspection Summary

The Mesa Verde Detention Facility is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2017 and 2018 annual inspections:



The Nakamoto Group, Inc.

2017 Annual Inspection	
Meets Standard	40
Does Not Meet Standard	0
At Risk	0
Repeat Finding	0
Not Applicable	2

2018 Annual Inspection	
Meets Standard	40
Does Not Meet Standard	0
At Risk	0
Repeat Finding	0
Not Applicable	2

The inspection team identified seven (7) deficient components in the following six (6) standards:

- Special Management Units - 1
- Staff Detainee Communication - 1
- Food Service - 2, one of which is a repeat deficiency
- Recreation - 1
- Grievance System - 1
- Law Libraries and Legal Materials - 1

Facility Snapshot/Description

The Mesa Verde Detention Facility, located near downtown Bakersfield, CA, is owned and operated by The GEO Group, Inc. (GEO); a private corporation based in Boca Raton, FL. The city of McFarland, CA, who has an IGSA with ICE, contracts with GEO to house ICE detainees. The facility has a capacity of [REDACTED] and houses all classification custody levels of adult male and female ICE detainees.

The facility was constructed in 1988 but was not originally designed for use as a detention facility. The facility was renovated and retrofitted as a detention facility during the intervening years and purchased by GEO in 2014. The facility is a two-level structure containing [REDACTED] dormitory style general population housing units with two housing units located on each level. Three dormitories house male detainees and one houses females. All of the dormitories are under direct supervision around the clock. The facility also has a restricted housing unit which contains three single bed cells. On the first day of the inspection the population count was [REDACTED].

Each general population housing unit has a dayroom and contains televisions; telephones; various board games; kiosks equipped with LexisNexis; tablets for on-line visitation, messaging with family and friends, music and games; and at least one microwave oven. Additionally, there are two large outdoor recreation yards containing exercise equipment. Detainees have access to an outdoor recreation yard for four hours each day. The entire facility is climate controlled.

Numerous detainees were interviewed during the inspection to include thirteen private and confidential interviews which included detainees who spoke limited or no English. The detainees voiced no concerns regarding life/safety issues. Detainees were generally satisfied with the interaction, responsiveness and professionalism of facility staff; access to medical services, the law library, telephones and recreation; and with the quality of the food.

One male detainee interviewed by the Medical SME stated he had not received a copy of his medical records which he requested five months ago. He also complained of pain in his lower extremities which he stated has not been addressed. A review of the detainee's medical records indicated that he was provided a copy of his medical records two days after his request. According to the HSA, ICE does not permit detainees to keep a

copy of medical records in their possession in the housing units in order to protect the confidentiality of medical information. A copy of the detainee's medical records was placed in his property which he can access upon request. The detainee also has an appointment to see a neurologist regarding his lower extremity pain.

Sanitation throughout the facility was observed to be average. Overall, the atmosphere at the facility was generally calm with no obvious indicators of high stress.

Health services, with the exception of physicians who provide services via a contract, are provided by The GEO Group, Inc. The facility does not charge co-pays for medical, mental health or dental care. Detainee telephone services are provided through the ICE contract with Talton Communications, Inc. All other services are provided by The GEO Group, Inc.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS) 2011 for Over 72 hour facilities. No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff [REDACTED]

[REDACTED] and telephonically [REDACTED]

[REDACTED], Lead Compliance Inspector

June 28, 2018

Printed Name of LCI

Date