

November 6, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the CCA Florence Correctional Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2008) of the CCA Florence Correctional Center in Florence, Arizona during the period of November 4-6, 2020. This is an IGSA.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2008 for Over 72-hour facilities. The facility received a rating of Meets Standards during the August 2019 inspection.

Inspection Summary

The CCA Florence Correctional Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS 2008 annual compliance inspections:

<i>2019 Annual Inspection</i>	
Meets Standards	39
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

<i>2020 Annual Inspection</i>	
Meets Standards	39
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

Facility Snapshot/Description

The CCA Florence Correctional Center (Central Arizona Florence Correctional Complex), owned and operated by CoreCivic, is located in Florence, Arizona, approximately sixty miles southeast of Phoenix, Arizona. The facility is located on the outskirts of Florence in an area occupied by several correctional facilities, including city, county, state, and federal facilities. Originally constructed in 1999 and operated as two facilities, the Central Arizona Detention Center (west compound) and the Florence Correctional Center (east compound) were merged in 2017 as the Central Arizona Florence Correctional Complex. [REDACTED]

[REDACTED] The facility is currently housing detainees for the U. S. Marshals Service, the City of Mesa, Federal Bureau of Prisons, Nevada Department of Corrections and ICE. During the inspection the facility was housing male and female ICE detainees of all classification levels. [REDACTED]

The complex consists of two major compounds identified as east compound and west compound. Each compound is surrounded by a double security fence enhanced with razor ribbon. The inner fence is an electrified stun fence. The entire perimeter is under camera surveillance and is continuously monitored by central control officers. There is a paved perimeter road that encircles the entire compound that is patrolled 24 hours a day by an armed officer.

ICE detainees are housed on the east compound which has six major general population housing units; one of which is dedicated for ICE detainees. The general population housing unit contains eight pods; each with a capacity of forty beds (twenty two-man cells). There is also a housing unit (RHU) with a capacity of 98 beds. The general population housing units are under 24-hour indirect supervision by two officers in a control pod on the unit and two officers in the housing unit hallway. There are two outdoor recreation yards available for ICE detainees housed in general population. Detainees have daily access to the area for at least one hour per day. Each housing unit has dayroom space, tables, four telephones, two televisions, two microwave ovens, and kiosks for ordering commissary and communicating via email with facility staff and, for a fee, with family and friends. The entire facility is climate controlled. Cleanliness and sanitation throughout the facility were observed to be above average.

General visitation has been suspended due to COVID-19, so detainees are provided with thirty minutes of free telephone time each week. During the inspection several housing units were under cohort status. There were eleven detainees diagnosed with COVID-19, five of which were ICE detainees, during the inspection.

Sixteen detainees were interviewed by the inspectors. Five detainees were Spanish speakers who were interviewed via a telephonic translation line. Both males and females were interviewed. All detainees stated that they were treated well with only one detainee voicing a complaint about an officer that she felt was rude to the detainees. This information was passed on to facility staff. One detainee had a minor med-



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ical complaint which was looked into by the Medical SME; it was determined that she had been treated appropriately and in a timely manner. The other detainees all stated that the medical staff is responsive to their concerns and they felt they were getting good medical care. All detainees stated that ICE officers visit the housing units often and are responsive to their requests.

Food Service is provided by Trinity Services Group and telephone service is provided by ICSolutions. All other services are provided by CoreCivic. Detainees are not charged co-pay fees for medical, dental, or mental health services.

Areas of Concern/Significant Observations

There were no areas of concern identified during this inspection, there were no components rated Does Not Meet Standard.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS 2008). No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining thirty-nine (39) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted with the facility. In addition to the Nakamoto Group Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

November 6, 2020
Date