

October 8, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Wakulla County Detention Facility**

The Nakamoto Group, Inc. performed an annual remote inspection for compliance with the National Detention Standards (NDS) of the Wakulla County Detention Facility in Crawfordville, Florida, during the period of October 6-8, 2020. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a previous rating of Acceptable during the October 2019 annual inspection.

Inspection Summary

The Wakulla County Detention Facility is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 NDS annual inspection and the 2020 NDS compliance annual inspection:

2019 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Deficiency	0
Not Applicable	2

2020 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified two (2) deficient components in the following two (2) standards:

Security Inspections - 1, which is a repeat deficiency
Transportation - 1

Facility Snapshot/Description

Due to the inspection being conducted remotely, all details as described herein are based on photographs and documentation provided to the inspection team by the facility and interviews conducted with both facility and ICE personnel.

The Wakulla County Detention Facility is located in Crawfordville, Florida, approximately twenty miles south of Tallahassee and is operated by the Wakulla County Sheriff's Office. The facility is a single-story design with pod housing units. The facility houses male ICE detainees, U.S. Marshals Service detainees and local detainees. The section of the facility dedicated for ICE contains a control center providing indirect supervision to the housing units. All housing units and holding cells are subject to surveillance by cameras installed throughout the facility which are perpetually monitored by officers. Three of the housing units are furnished with open bay dormitory style beds and four are furnished with two-person cells. Detainees are assigned a housing unit based on their classification level. The facility houses all ICE classification levels. The county has an Intergovernmental Service Agreement (IGSA) with ICE to house male detainees. The facility was constructed in 1991 and has undergone a series of remodels and construction projects [REDACTED]

ICE detainees are housed separate from other populations. The housing units have a dayroom area with tables, a television, two telephones, a video visitation terminal, and a kiosk which provides detainees with the handbook and other facility information. Dayroom activities consist of board games, dominoes, cards, chess, checkers, television, and leisure books. Detainees may purchase puzzle books from the commissary. All visits are via video. For six weeks during the inspection period, visitation was suspended due to COVID-19 protocols (March 18, 2020-May 1, 2020).

Fifteen ICE detainees were interviewed telephonically; four interviews were with detainees who spoke Spanish with limited English proficiency and were conducted with the assistance of the telephone interpreter service Certified Languages International. According to the ICE liaison captain, only English and Spanish speaking detainees were housed at the facility during the inspection. The primary complaint received during the interviews pertained to the lack of access to ICE personnel. The ICE SDDO was alerted to these complaints. A review of facility liaison checklists for the inspection period indicated that ICE personnel visited the facility regularly. Several detainees also complained that during telephone calls from the housing units, their calls randomly and without notice disconnected. The facility's ICE liaison captain was made aware of this complaint and contacted the telephone vendor. The telephone vendor was unable



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to identify any specific problems with the system or with the calls of the detainees who asserted the complaints. However, the vendor advised the captain that a reboot of the facility's telephone system will be performed on Friday, October 9, 2020. Lastly, some detainees complained about the quality and quantity of food. Since this was a remote inspection, the food trays and temperatures could not be observed directly; however, the safety SME reviewed photographs of trays and officers taking temperatures during a meal and confirmed that the menu has been approved by a certified dietician. All detainees interviewed stated satisfaction with access to medical care and other services.

Due to this being a remote inspection, cleanliness and sanitation throughout the facility could not be observed nor could an assessment be rendered.

Detainee telephone services are provided by PayTel Communications, Inc. Food services are provided via a contract with Eagle Food service. Medical services are provided by Southern Correctional Medicine.

ICE detainees do not incur medical co-pays at this facility.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable, unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards. No (0) standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephone, call-in out brief was conducted. In addition to the entire Nakamoto Group, Inc. Inspection Team, there were several facility and ICE/ERO field office personnel who participated in the call:

- ICE Officials - [REDACTED]

- Facility Staff - [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

October 8, 2020

Printed Name of LCI

Date