

November 21, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Adelanto ICE Processing Center East**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Adelanto ICE Processing Center East in Adelanto, California, during the period of November 19-21, 2019. This is a DIGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the October 2018 inspection.

Inspection Summary

The Adelanto Ice Processing Center East is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 annual compliance inspections:



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2018 Annual Inspection	
Meets Standards	40
Does Not Meet Standard	0
Repeat Deficiency	0
Not Applicable	2

2019 Annual Inspection	
Meets Standards	40
Does Not Meet Standard	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified six (6) deficient components in the following three (3) standards:

Classification System - 1

Medical Care - 2

Terminal Illness, Advance Directives, and Death - 3

Facility Snapshot/Description

The Adelanto ICE Processing Center East is located in the desert southwest region of Adelanto, California, neighboring other correctional facilities and government buildings. The facility is owned and operated by the GEO Group, Inc. The facility is a Dedicated IGSA facility housing male and female detainees of all classification levels. [REDACTED]

The facility consists of direct supervision dormitory-style housing with an officer stationed inside each dormitory at all times and camera and direct surveillance from the control centers. Dayroom areas provide adequate open space and sedentary activities such as television viewing and board games. Telephones are provided in the housing units and are available to detainees 24 hours a day. There are also two computer kiosks providing access to LexisNexis in each housing unit. Outdoor recreation is available seven days a week. Sanitation was observed to be average with some clutter noted in the sleeping areas. Detainees interviewed during the inspection voiced few complaints regarding sanitation. Two female detainees complained of mold in housing unit D-1. One of the detainees pointed out an area on a back wall underneath a bunk that had a black discoloration on the wall and baseboard that may be mold. The other detainee stated that there was mold underneath the bench in one of the showers. Some soap scum was noted; however, there did not appear to be any mold. These areas were pointed out to facility staff. It was also noted that the heating vents and ceiling in the upper level sleeping area was in need of cleaning.

A male detainee approached an inspector with a litany of complaints about his treatment by officers and the lack of medical care for his high blood pressure. Investigation of his complaints found that he had been moved from the West facility because he was continually late when detainees from his housing unit were taken to the dining room for meals resulting in him missing meals from time to time. He was moved to the East facility where the meals are served in the housing units and he won't miss any meals. The Medical SME reviewed his medical chart and found that he has been seen by medical staff regularly and his blood pressure is being monitored. The detainee also stated that he had been on a hunger strike but when questioned further he admitted that he had only refused a couple of meals and never declared a hunger strike.

A female detainee stated that she has sent numerous requests to her ICE officer and has not received a response to these requests. A review of the request log and copies of the requests from the detainee indicated that her requests have all been responded to in a timely manner by the officer. The detainee also stated that she had suffered a concussion and had received no follow-up treatment. A review of her medical records indicated that she had been injured when another detainee fell on her while climbing up to the bunk above her. She was treated at the time of the accident and has been seen several times for ongoing complaints. She has been seen by a neurologist. Another female detainee complained about the lack of medical care. A review of her medical record indicated that she has been seen numerous times by medical staff and all of her complaints have been addressed.



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The telephonic translation line was used to conduct interviews of LEP detainees from Mexico and China. All of the detainees stated they felt safe at the facility. None of the detainees expressed any concerns about the facility. Several detainees from China informed inspectors that they had been unable to call their families. It was determined that the telephone provider (TALTON) is in negotiations with China to permit detainee calls. Facility staff stated that the detainees would be permitted to attempt to contact their families using a facility telephone.

The inspection team visited the housing units several times during the inspection to conduct group and confidential interviews. The atmosphere was relaxed and detainees were observed interacting with facility staff and other detainees. They approached the inspection team without hesitation. No detainees expressed any concerns about their safety. There were no concerns regarding the law library or recreation. Detainees were aware of the procedures to request health care.

Medical services are provided by WellPath. All other services are provided by the GEO Group, Inc. Detainees are not charged a co-payment for medical or mental health services.

Areas of Concern/Significant Observations

The facility achieves optimal compliance with a number of standard requirements such as telephone ratios, law library access, and outdoor recreation.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS 2011). No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]

- Facility Staff – [REDACTED]

[REDACTED]
[REDACTED], Lead Compliance Inspector
Printed Name of LCI

November 21, 2019
Date