

June 6, 2019

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Folkston ICE Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Folkston ICE Processing Center in Folkston, GA, during the period of June 4-6, 2019. This is a Dedicated IGSA (DIGSA).

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility was not inspected in 2018.

### **Inspection Summary**

The Folkston ICE Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 PBNDS 2011 compliance annual inspection:

<b>2018 Annual Inspection</b>	
Meets Standards	N/A
Does Not Meet Standard	N/A
Repeat Finding	N/A
Not Applicable	N/A

<b>2019 Annual Inspection</b>	
Meets Standards	39
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	3

The inspection team identified two (2) deficient components in the following two (2) standards:

Correspondence and Other Mail – 1  
Food Service - 1

### **Facility Snapshot/Description**

The Folkston Ice Processing Center is a GEO Group facility located in the northeast portion of Charlton County, Georgia. The [REDACTED] facility houses low security male ICE detainees in two-man cells or open bay dormitories. Officers are posted in the housing units providing direct supervision. [REDACTED]

The general population housing units have a dayroom area with tables, chairs, televisions, microwave ovens, and a sufficient number of showers and wash basins. Dayroom activities include board games, cards, dominoes, leisure reading, and television. Detainees are provided access to an outdoor recreation yard four hours each day. Outdoor recreational activities include basketball, soccer, handball, walking, and fixed dip/pull up benches. Intramural competitions among units are provided. Correctional officers and recreation supervisors oversee all recreational activities. The facility has two full-time recreation specialists who are responsible for the development and oversight of the recreation program. The individuals assigned to oversee the program have received training in implementing and overseeing a recreation program. Detainees may participate in the voluntary work program.

Telephones are provided in the housing units and detainees have access to them during facility waking hours. Communication assistance, such as bilingual staff and professional interpretation and translation services, is provided to detainees with disabilities and detainees who are limited in their English proficiency (LEP). All written materials are provided to detainees in English and Spanish. The facility provides detainees with auxiliary aids as needed. The telephones are equipped with volume control handsets and a TDD machine is available.

The inspection team visited the housing units multiple times during the inspection and found the atmosphere to be calm. The facility employs the concepts of civil detention and all staff interviewed during the inspection were professional and well-versed in the requirements of the standards. Interactions between facility staff and detainees were observed to be professional and cordial. ICE personnel were observed in the housing units meeting with detainees every day during the inspection. Sanitation throughout the facility was observed to be good.

Detainees were relaxed and approached the inspectors without hesitation. Detainees were interviewed in groups or in a private, confidential setting. LEP detainees speaking Spanish, Mandarin, Bangladesh and Punjabi were interviewed using a telephonic translation line. All stated that they were being treated respectfully by security staff and ICE officers and all stated they felt safe at the facility. None of the detainees voiced complaints about medical care. Two detainees stated that the food was marginal and did not



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contain a diverse menu. The menus were reviewed by the food service SME and no issues were noted in the diversity of food items. There were no concerns regarding the telephones, religious programs, law library, or their participation in in-dorm activities. One detainee indicated that they needed additional board games or other items to occupy their time.

Detainees are not charged co-pay fees for medical, dental, or mental health services. Medical care and food services are provided by GEO employees. Detainee telephone services are provided via the ICE national contract with Talton Communications, Inc.

### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations during the inspection

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and three (3) standards were Not Applicable (N/A). All remaining thirty-nine (39) standards were found to be in compliance.

### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED] ERO-HQ participated telephonically

- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

June 6, 2019

Printed Name of LCI

Date