

May 16, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Suffolk County House of Correction**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS) of the Suffolk County House of Correction in Boston, MA, during the period of May 14-16, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a rating of Acceptable during the May 2018 annual inspection.

Inspection Summary

The Suffolk County House of Correction is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 annual inspections:

2018 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Finding	0
Not Applicable	2

2019 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Finding	0
Not Applicable	2

The inspection team identified nine (9) deficient components in the following five (5) standards:

- Access to Legal Materials – 1, which is a repeat deficiency
- Food Service – 5, one of which is a repeat deficiency
- Visitation - 1, which is a repeat deficiency
- Environmental Health and Safety - 1
- Special Management Units (Disciplinary) – 1, which is a repeat deficiency

Facility Snapshot/Description

The Suffolk County House of Correction, operated by the Suffolk County Sheriff's Office, houses male and female detainees for local jurisdictions and ICE. The direct supervision facility is comprised of 27 separate housing units [REDACTED].

ICE detainees are housed separately from detainees from other jurisdictions. The facility houses male ICE detainees of all classification levels and Low and Medium custody female ICE detainees. Each housing unit has a dayroom area with tables, chairs, television viewing area, telephones and a microwave. There are adequate showers, toilets and wash basins. The showers were clean and in good repair. Detainees have access to indoor and outdoor recreation. Law libraries are adjacent to each housing unit. An ICE DO is present at the facility five days a week.

The inspection team visited all ICE detainee housing units several times during the inspection. Detainees were interviewed in groups and in a private, confidential setting. LEP detainees were interviewed using the language line. All detainees interviewed stated that they felt safe at the facility and were treated with respect by the officers. There were no complaints regarding medical care, access to legal materials or life safety issues.

Concerns were expressed by numerous detainees regarding mouse sightings in the housing units. Detainees stated that they placed towels under doors to keep mice out of their rooms. The facility has a contract with a licensed pest control company and review of documentation confirmed that inspections are routinely conducted for rodents, insects and vermin. However, pest control measures do not appear to be adequate due to numerous live mice noticed in the food service preparation areas as well as rodent droppings observed on floors along walls in storage areas. Sanitation in the food service area was below average.

The facility does not charge co-pays for medical, mental health or dental care. Health services are provided by NaphCare. The food service operations are operated by Summit Food Services. Detainee telephone services are provided via a contract with Securus Technologies.

Areas of Concern/Significant Observations

Numerous live mice were observed in several areas during the inspection.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS) for Over 72 hour facilities. No standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

May 16, 2019
Date