

September 13, 2018

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Hardin County Jail**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (Over 72 Hours-NDS/SAAPI 2011) of the Hardin County Jail in Eldora, IA during the period of September 11-13, 2018. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities (Over 72 hours-NDS/SAAPI 2011). The facility received a previous rating of Acceptable during the September 2017 inspection.

### **Inspection Summary**

The Hardin County Jail is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2017 and 2018 annual inspections:

<b>2017 Annual Inspection</b>	
Acceptable	37
Deficient	0
At Risk	0
Repeat Finding	0
Not Applicable	2

<b>2018 Annual Inspection</b>	
Acceptable	37
Deficient	0
At Risk	0
Repeat Finding	0
Not Applicable	2

The inspection team identified six (6) deficient components in the following four (4) standards:

- Food Service - 1
- Funds and Personal Property – 1, which is a repeat deficiency
- Environmental Health and Safety – 3, 1 of which is a repeat deficiency
- Sexual Abuse and Abuse and Assault Prevention and Intervention -1

### **Facility Snapshot/Description**

The Hardin County Jail is operated by the Hardin County Sheriff's Office. The facility is located in the rural town of Eldora, IA. [REDACTED]

[REDACTED] Hardin County Sheriff's Office employees provide all services; except for medical and food services. Medical services are provided by MEND Correctional Care and the food service department is operated by Catering by Marlin.

The facility is a one and one-half-story building, of in-direct supervision design, housing detainees in single, double, and quadruple bunk cells. There are eight housing units or pods arranged in a circular design around a central control center. The capacity of the housing units ranges from four to thirty detainees. ICE detainees are housed with other detainees of like classification designations. Normally, ICE detainees and non-ICE detainees are not housed together in the same housing unit. Officers assigned to roving twenty-four-hour correctional posts provide infrequent supervision of the housing units while the control center officer maintains visual observation of each housing pod. Additionally, the control center officer continually monitors security cameras which cover all areas of the facility including each cell. The housing units provide adequate open space, and detainees spend the majority of their time during waking hours socializing in the dayrooms or at recreation.

The facility was well maintained with above average sanitation levels in all areas. The housing areas were very clean. The shower areas and the common areas were also clean and no graffiti was observed. The cells were clean with very little personal items or clutter. The detainees are out of their cells most of the day except for those in administrative or disciplinary segregation. Adequate open space is provided within the housing units. There are tables for board games, televisions and telephones. Each unit or pod is equipped with two television sets. One continually plays the orientation video in English and Spanish, complete with all required information postings, while the other television is tuned to a channel of the detainee's choice.

The inspection team found the environment to be low-tension, with detainees freely approaching inspectors to converse. No less than twenty confidential interviews were conducted with male ICE detainees and three interviews were conducted with female ICE detainees. Additionally, no less than 25 informal interviews were conducted. An interview was conducted with the one LEP ICE detainee who stated that he had no issues communicating with staff. Almost all detainees interviewed spoke positively about their

interactions with officers. One medical complaint was expressed. This concern was referred to the Medical SME who determined the issue had been reported and was being appropriately addressed. Overall the ICE detainees felt safe and were satisfied with the manner in which they are being treated.

Facility employees presented themselves as a professional workforce, well versed in the administration of the ICE standards. The officers and supervisors were neatly groomed and receptive to detainee requests and concerns without any indication of hostility. Staff interaction with detainees was relaxed yet professional.

Telephones are available in the housing units and detainees have access to them during facility waking hours. Communication assistance, such as translation services, is provided to detainees with disabilities and detainees who are limited in their English proficiency (LEP). The facility provides detainees with a TTY machine and other auxiliary aids as needed.

Overall, the atmosphere at the facility was observed to be generally calm with no obvious indicators of high stress.

### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS). No (0) standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

September 13, 2018

Printed Name of LCI

Date