

Department of Homeland Security
Immigration and Customs Enforcement

Detention Review Summary Form
Facilities Used Over 72 hours

A. Type of Facility Reviewed

- ☒ ICE Service Processing Center
☐ ICE Contract Detention Facility
☐ ICE Intergovernmental Service Agreement

B. Current Inspection

Type of Inspection
☐ Field Office ☒ HQ Inspection

Date[s] of Facility Review
4/9/2019 - 4/11/2019

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review
4/10/2018- 4/12/2018

Previous Rating
☒ Meets Standards ☐ Does Not Meet Standards

D. Name and Location of Facility

Name
Florence Service Processing Center

Address (Street and Name)
3250 North Pinal Parkway

City, State and Zip Code
Florence, AZ 85132

County
Pinal

Name and Title of Facility Administrator
(Warden/OIC/Superintendent)
[REDACTED]

Telephone # (Include Area Code)
[REDACTED]

Field Office / Sub-Office (List Office with oversight responsibilities)
Phoenix

Distance from Field Office
64 miles

E. ICE Information

Name of Inspector (Last Name, Title and Duty Station)
[REDACTED] / LCI/Detainee Rights SME / Nakamoto Group

Name of Team Member / Title / Duty Location
[REDACTED] / Medical SME / Nakamoto Group

Name of Team Member / Title / Duty Location
[REDACTED] / Safety SME / Nakamoto Group

Name of Team Member / Title / Duty Location
[REDACTED] / Security SME / Nakamoto Group

Name of Team Member / Title / Duty Location
[REDACTED] / Medical SME / Nakamoto Group

F. CDF/IGSA Information Only

Contract Number
[REDACTED]

Date of Contract or IGSA

Basic Rates per Man-Day

Other Charges: (If None, Indicate N/A)
; ; ;

Estimated Man-days Per Year
[REDACTED]

G. Accreditation Certificates

List all State or National Accreditation[s] received:
ACA, NCCHC

☒ Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under Court Order or Class Action Finding
☐ Court Order ☐ Class Action Order

The Facility has Significant Litigation Pending
☐ Major Litigation ☐ Life/Safety Issues

☒ Check if None.

I. Facility History

Date Built
[REDACTED]

Date Last Remodeled or Upgraded
[REDACTED]

Date New Construction / Bedspace Added
[REDACTED]

Future Construction Planned
☐ [REDACTED] ☒ [REDACTED] Date:

Current Bedspace
[REDACTED]

Future Bedspace (# New Beds only)
Number: [REDACTED] Date:

J. Total Facility Population

Total Facility Intake for previous 12 months
[REDACTED]

Total ICE Mandays for Previous 12 months
[REDACTED]

K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

L. Facility Capacity

	Rated	Operational	Emergency
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
<input type="checkbox"/> [REDACTED]			

M. Average Daily Population

	ICE	USMS	Other
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

N. Facility Staffing Level

Security:
[REDACTED]

Support:
[REDACTED]

Significant Incident Summary Worksheet

For The Nakamoto Group to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders ¹	Types (Sexual ² , Physical, etc.)	Physical	Physical	Physical	N/A
	With Weapon	N/A	N/A	N/A	N/A
	Without Weapon	1	2	4	N/A
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	Physical	N/A	N/A	N/A
	With Weapon	0	0	0	0
	Without Weapon	1	0	0	0
Number of Forced Moves, incl. Forced Cell moves ³		0	0	0	0
Disturbances ⁴		0	0	0	0
Number of Times Chemical Agents Used		0	0	0	0
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Number of Times Canines Used in Facility		0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	0	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	0	1	0	0
	# Resolved in favor of Offender/Detainee	0	0	0	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	N/A	O	N/A	N/A
	Number	0	1	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	0	2	2	7
	# Psychiatric Cases referred for Outside Care	0	2	2	2

¹ Any attempted physical contact or physical contact that involves two or more offenders

² Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

³ Routine transportation of detainees/offenders is not considered "forced"



⁴ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large-scale incidents.

DHS/ICE Detention Standards Review Summary Report





1. Meets Standards		2. Does Not Meet Standards		3. Repeat Finding		4. Not Applicable		1	2	3	4
PART 1 SAFETY											
1	Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
2	Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
3	Transportation (By Land)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						<input type="checkbox"/>	
PART 2 SECURITY											
4	Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
5	Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
6	Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
7	Facility Security and Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
8	Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						<input type="checkbox"/>	
9	Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
10	Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
11	Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
12	Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
13	Searches of Detainees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
14	Sexual Abuse and Assault Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
15	Special Management Units	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
16	Staff-Detainee Communication	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
17	Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
18	Use of Force and Restraints	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
PART 3 ORDER											
19	Disciplinary System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
PART 4 CARE											
20	Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
21	Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
22	Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
23	Personal Hygiene	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
24	Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
25	Terminal Illness, Advance Directives, and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
PART 5 ACTIVITIES											
26	Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
27	Escorted Trips for Non-Medical Emergencies	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						<input type="checkbox"/>	
28	Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						<input type="checkbox"/>	
29	Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
30	Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
31	Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
32	Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
33	Voluntary Work Program	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						<input type="checkbox"/>	
PART 6 JUSTICE											
34	Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
35	Grievance System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
36	Law Libraries and Legal Material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
37	Legal Rights Group Presentations	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
PART 7 ADMINISTRATION & MANAGEMENT											
38	Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
39	News Media Interviews and Tours	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
40	Staff Training	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
41	Transfer of Detainees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							

LCI Review Assurance Statement

By signing below, the Lead Compliance Inspector (LCI) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Lead Compliance Inspector: (Print Name) 	 <i>Signature</i>
Title & Duty Location Lead Compliance Inspector, The Nakamoto Group, Inc.	Date 4/11/2019

Team Members

Print Name, Title, & Duty Location  , Security SME, The Nakamoto Group, Inc.	Print Name, Title, & Duty Location  , Safety SME, The Nakamoto Group, Inc.
Print Name, Title, & Duty Location  , Medical SME, The Nakamoto Group, Inc.	Print Name, Title, & Duty Location  , Medical SME, The Nakamoto Group, Inc.

Recommended Rating:

☒ Meets Standards
☐ Does Not Meet Standards

Comments: This inspection was conducted to determine overall compliance with the ICE Performance-Based National Detention Standards 2011 (42 standards), which include the following additions/changes to the standards listed on page three:

- Medical Care (Women), a new standard, was Not Applicable;
- Classification System is now titled Custody Classification System;
- Suicide Prevention and Intervention is now titled Significant Self-Harm and Suicide Prevention and Intervention;
- Escorted Trips for Non-Medical Emergencies is now titled Trips for Non-Medical Emergencies;
- News Media Interviews and Tours is now titled Interviews and Tours, and;
- Transfer of Detainees is now titled Detainee Transfer.

There were no SAAP I allegations during the inspection period. There were no escapes, use of force incidents or serious suicide attempts during the inspection period. The facility does not have a canine unit nor do they use Tasers. The only chemical agent authorized for use is pepper spray. Only ICE personnel are authorized to use chemical agents.

During the inspection period, there was one reported death. A 54-year-old Mexican male was admitted 2/26/2019. At the time of admission, vital signs were within normal limits. He reported having diabetes for three years. He denied a mental health history, use of tobacco or alcohol. The detainee was assessed with diabetes, restless leg syndrome and toenail fungus. The detainee was evaluated for the diabetes, medication was prescribed and lab work ordered. Lab results indicated normal cholesterol and triglyceride levels and a slightly elevated Hemoglobin A1c. The detainee was evaluated in sick call for sore feet on 3/4/2019. On 3/7/2019, he was evaluated in the diabetic chronic care clinic. On 3/25/2019 he received a 90-day follow-up physical examination. On 3/28/2019 he was evaluated in sick call for pain in both feet. On 4/1/2019 the detainee was evaluated during sick call for flu-like symptoms. Medication was

prescribed, and the detainee was placed on medical observation in the administrative segregation unit. The detainee was evaluated by an RN at 5:58 a.m. on 4/2/2019. The detainee was re-evaluated at 3:02 p.m. by an RN who notified a mid-level provider that the detainee had an abnormally low blood-oxygen saturation level. At 6:12 a.m. on 4/3/2019, the administrative segregation officer contacted the medical department to relay that the detainee needed assistance. Two RNs responded. Prior to their arrival, security officers began CPR. Upon arrival on scene, the RNs took over CPR, requested an AED and ordered that paramedics be called. The AED indicated "shock not advised" and CPR was continued. Paramedics arrived on scene at 6:23 a.m. and took over CPR. Paramedics stopped CPR and pronounced the detainee dead at 6:33 a.m. The medical examiner was contacted who arrived onsite at 7:43 a.m. and examined and transported the body. Autopsy results are pending, and the death remains under investigation.