

October 7, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Folkston ICE Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Folkston ICE Processing Center in Folkston, Georgia during the period of October 5-7, 2020. This inspection was conducted remotely due to the COVID-19 virus. This is a Dedicated IGSA (DIGSA).

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS for Over 72-hour facilities. The facility received a rating of Meets Standards during the September 2019 annual inspection.

Inspection Summary

The Folkston ICE Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS 2011 annual compliance inspections:

<i>2019 Annual Inspection</i>	
Meets Standards	39
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	3

<i>2020 Annual Inspection</i>	
Meets Standards	40
Does Not Meet Standards	0
Repeat Findings	0
Not Applicable	2

The inspection team identified zero (0) deficient components.

Facility Snapshot/Description

The Folkston ICE Processing Center located in Folkston, Georgia is owned and operated by The Geo Group, Inc. The facility is a DIGSA with an annex located within a quarter of a mile from the facility. The facility houses male ICE detainees.

There are twelve housing units comprised of two-person cells and an open dormitory arrangement used to house ICE detainees of all custody levels. A review of detainee rosters verified that detainees are not commingling with other detainees of dissimilar custody levels. Officers are posted in the living units providing direct supervision. There is a dedicated special management unit containing sixteen rooms with two-person occupancy. Living units appear well lit with both natural and artificial light and have adequate open space for detainees. A housing unit floor plan and photographs of the housing units were provided for review. General population housing units have dayrooms that are furnished with tables and chairs for detainees to participate in leisure time activities and socializing. The compliance administrator reported that board games, leisure reading material, playing cards, and televisions are among the amenities available to detainees. Staff reported that detainees have access to computer tablets in each housing unit for ordering commissary items, reviewing the detainee handbook, and submitting electronic requests to ICE. Detainees reported that they have daily access to outdoor recreational activities such as basketball, soccer, handball, fixed dip/pull up bars, and walking areas. General visitation and group religious services have been suspended due to health concerns associated with COVID-19. Video visitation is available to detainees and the facility chaplain conducts smaller group services in each housing unit. Other COVID-19 response operational changes include feeding detainees in the living units instead of the main dining area and all newly received detainees are placed in a designated quarantine housing area for their first fourteen days at the facility. The facility worked with the telephone provider to allow thirteen free weekly calls so detainees can maintain positive family ties in the absence of family visits due to COVID-19 restrictions.

The facility is reported to be climate controlled and appeared to be in good repair based on photographs reviewed by inspectors. Video footage provided of security equipment such as detention grade doors, grill gates, perimeter fence, and operating systems in the main control center verified adequate equipment is in place to maintain a secure facility. All officers interviewed were well-versed in facility guidelines and operating procedures as well as the National Detention Standards. Officers and staff were professional during interviews and detainees spoke willingly and respectfully. A review of photographs, videos, sanitation inspection reports, and interviews with staff and detainees concluded that the sanitation level of the facility was above average.

The inspection team interviewed twenty limited English proficient (LEP) and English-speaking detainees housed at the facility. Interviews were held telephonically and with the assistance of an interpreter when needed. There were no substantive concerns voiced when asked about their personal safety, access to medical care, treatment by



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staff, access to telephones, mail services, or access to ICE. Food was reported to be above-average in quality but detainees complained that portion sizes were too small. Some detainees complained of not having open access to the library, including the law library; however, all reported they could request access and would be permitted. An interview with the library assistant verified that the facility requires detainees to request library services. At the time of inspection, there were eleven detainees housed in the special management unit (SMU). All were allowed to speak to the security SME and two accepted. Both detainees interviewed were housed in disciplinary segregation status and reported that they were receiving medical services, recreation, hygiene items, and access to the law library when requested. Each complained of being restricted from commissary privileges while being housed in disciplinary segregation status. They both reported that commissary restriction was a sanction for discipline issued by the disciplinary panel. Appeals submitted by both detainees were denied.

During interviews, two LEP detainees stated they did not receive a handbook when they were processed into the facility. The facility staff completed a review of both detainee's detention file and provided a signed copy of a receipt verifying that each detainee received the local and National handbook during the admission process.

Food and medical services are provided by GEO employees which are shared services with the annex. The facility does not charge co-pays for medical, mental health, or dental care. Dental and mental health services are contracted with local providers. Detainee telephone services are provided by Talton Communication, Inc., via a contract with the facility.

Areas of Concern/Significant Observations

There are no areas of concern or significant observations. The inspection was conducted remotely, and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standard was found as Does Not Meets and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to be in compliance.

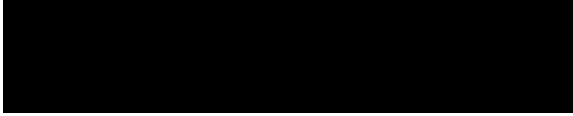
LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted telephonically with facility staff and ICE representatives. In addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]



The Nakamoto Group, Inc.



[Redacted], Lead Compliance Inspector

October 7, 2020

Printed Name of LCI

Date

