

October 15, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Washoe County Detention Center**

The Nakamoto Group, Inc. performed an annual remote inspection for compliance with the National Detention Standards (NDS 2000) of the Washoe County Detention Center in Reno, Nevada, during the period of October 13-15, 2020. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled biennial inspection which is performed to determine overall compliance with the ICE NDS 2000 for Over 72 hour facilities. The facility was not inspected in 2019.

Inspection Summary

The Washoe County Detention Center is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 NDS 2000 compliance biennial inspection:



The Nakamoto Group, Inc.

2019 Not Inspected	
Acceptable	N/A
Deficient	N/A
Repeat Deficiency	N/A
Not Applicable	N/A

2020 Biennial Inspection	
Acceptable	36
Deficient	0
Repeat Deficiency	0
Not Applicable	3

The inspection team identified seventeen (17) deficient components in the following fourteen (14) standards:

- Admission and Release - 1
- Food Service - 1
- Issuance and Exchange of Clothing, Bedding, and Towels - 1
- Detainee Telephone Access - 1
- Hunger Strikes - 1
- Access to Medical Care - 1
- Suicide Prevention and Intervention - 2
- Emergency Plans - 1
- Environmental Health and Safety - 2
- Key and Lock Control - 1
- Special Management Unit (Administrative Segregation) - 1
- Special Management Unit (Disciplinary Segregation) - 1
- Use of Force - 1
- Sexual Abuse and Assault Prevention and Intervention - 2

Facility Snapshot/Description

The Washoe County Detention Center is under the jurisdiction of the Sheriff of Washoe County, Nevada, and operated by the Sheriff's Department staff. The direct supervision, two-story facility is situated in a commercial district on the northern outskirts of Reno, Nevada. A double perimeter fence surrounds the facility. The facility houses adult male and female detainees of all security levels for the local county, the U.S. Marshals Service, and ICE.

Capacity numbers for ICE detainees has not been established or reported on the Facility Significant Incident Summary (SIS) since the facility houses relatively few ICE detainees and they are intermingled in housing with other populations.

ICE detainees are intermingled with other detainees and housed in cellblocks and dormitories. Twenty-four-hour security posts are established inside every housing unit. Direct supervision is provided by deputies and supplemented by cameras located throughout the facility. Housing areas provide adequate open space and each has a television viewing area; kiosks for ordering commissary, viewing handbooks and other important information, and for communications with facility and ICE staff; telephones; game boards; and video visitation terminals. The facility is currently undergoing a pilot program for electronic tablets which will have multi-purpose functionality. The units have adjacent outdoor recreation areas which allow detainees to move freely between the dayroom and the outdoor recreation area when the dayroom is open, which is generally no less than eight hours per day. The overall setting is corrections-oriented; ICE detainees are housed and programmed with non-ICE detainees.

No ICE detainees were interviewed during the inspection. Subsequent to requests made by the inspection team to interview detainees telephonically, the SDDO instructed ICE staff to speak to each of the thirteen ICE detainees and inquire as to whether they wanted to be interviewed. According to the SDDO, each ICE detainee declined the opportunity to be interviewed.

Detainee telephone services are provided by Legacy Inmate Communications. Medical services are provided via a contract with NaphCare, Inc.

Areas of Concern/Significant Observations

The inspection was conducted remotely and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards. Additionally, interviews were conducted with multiple key staff members.

ICE detainees are charged co-pays for medical services.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable, unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards. No (0) standards were found Deficient and three (3) standards were Not Applicable (N/A). All remaining thirty-six (36) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephone, call-in out brief was conducted. In addition to the entire Nakamoto Group, Inc. Inspection Team, there were several facility and ICE/ERO field office personnel who participated in the call:

- ICE Officials – [REDACTED]
- Facility Staff [REDACTED]

[REDACTED]

[REDACTED] Lead Compliance Inspector

Printed Name of LCI

October 15, 2020

Date