

December 19, 2019

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Montgomery Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Montgomery Processing Center in Conroe, Texas, during the period of December 17-19, 2019. This is a CDF.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a rating of Meets Standards during the December 2018 inspection.

### **Inspection Summary**

The Montgomery Processing Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 PBNDS 2011 compliance annual inspections:

<i><b>2018 Annual Inspection</b></i>	
Meets Standards	41
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	1

<i><b>2019 Annual Inspection</b></i>	
Meets Standards	41
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	1

The inspection team identified one (1) deficient component in the following one (1) standard:

Staff Training - 1

### **Facility Snapshot/Description**

The Montgomery Processing Center, a contract detention facility (CDF), is located in an industrial area of northeast Conroe, Texas. There are several law enforcement/corrections entities nearby including the Montgomery County Sheriff's Office and county jail, the Joe Corley Detention Facility, the Texas Department of Public Safety, and the Montgomery County Mental Health Facility. The facility, which is owned by The GEO Group, Inc. operates pursuant to a contract with ICE and houses adult male and female ICE detainees of all classification levels. [REDACTED]

[REDACTED] ICE maintains an on-site presence in the facility.

The facility is a single two-story building with the secure perimeter surrounded by an outer twelve-foot J-bar chain link fence and an inner eight-foot chain link fence which is supplemented by razor ribbon at the top and bottom. The entire perimeter is under camera surveillance and is continuously monitored by central control officers. There is a paved road that encircles the entire compound which is patrolled 24 hours a day by armed officers. All exterior door egress is controlled by central control officers. The facility has 527 surveillance cameras. The housing units and all support departments are accessible off one long main corridor. All detainee movement outside of the housing units is escorted.

The facility has both dormitory and cell design housing for general population. There are two restricted housing units (RHU); one for males and one for females. All housing units are under 24-hour direct supervision of at least one officer. General population housing units have an adjacent outdoor recreation area to which detainees have continuous access during daylight hours. There are three large soccer fields/yards which are available to all general population housing units on a rotating schedule.

The housing units provide a dayroom equipped with two televisions, telephones, various table-top board games, and two microwave ovens. The general population housing units have two computer kiosks equipped with LexisNexis in the "quiet room". Detainees have access to the kiosks during facility waking hours in addition to their five hours per week access to the law library. Electronic tablets are provided in each housing unit which allow detainees to submit requests to facility and ICE staff, place commissary orders, and review both the local site-specific handbook and the ICE National Detainee Handbook. For a fee, detainees may also watch movies, play games, text with family and friends, and have video visits. Vending machines are available in the housing units.

The inspection team visited the housing units multiple times during the inspection. Detainees were relaxed and approached the inspectors without hesitation. Detainees were interviewed in groups and in a private, confidential setting. Sixteen LEP detainees were interviewed using a telephonic translation line.



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All of the detainees stated that they felt safe at the facility and were able to access services. Detainees were asked about the quality of the food and the responses were generally positive. Detainees were complimentary of medical staff and voiced no complaints regarding medical care. Several detainees stated that some of the female officers were rude and often made fun of them. This complaint was discussed with the facility administrator and his assistant administrator. Numerous detainees stated that they were not able to speak to their ICE officer and they seldom visit the housing units. A review of the housing unit logs revealed that an ICE officer does visit the housing units weekly as scheduled to observe living conditions and check the telephones. The detainees stated that the officer does not speak with them. The logs also indicate that ICE officers also make unannounced visits but do not visit each unit every week; or if they do, they do not sign the log. The officers do not always announce their presence so if the detainees are not paying attention they are not aware that the officer is in the housing unit. The ICE OIC was made aware of this complaint.

An inspection of the facility including housing units and the medical unit revealed above average sanitation. Staff interaction with detainees was noted to be respectful and cordial and no issues were noted regarding the conditions of confinement.

Detainees are not charged co-pay fees for medical, dental, or mental health services. Medical services are provided IHSC. All other services are provided by The GEO Group, Inc.

#### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations during this inspection.

#### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS 2011). No (0) standards were found Does Not Meet Standard and one (1) standard was Not Applicable (N/A). All remaining forty-one (41) standards were found to be in compliance.

#### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED], Lead Compliance Inspector  
Printed Name of LCI

December 19, 2019  
Date