



September 12, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Hardin County Jail**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (Over 72 Hours-NDS/SAAPI 2011) of the Hardin County Jail in Eldora, Iowa during the period of September 10-12, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities (Over 72 hours-NDS/SAAPI 2011). The facility received a previous rating of Acceptable during the September 2018 inspection.

Inspection Summary

The Hardin County Jail is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 annual inspections:

2018 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Deficiency	0
Not Applicable	2

2019 Annual Inspection	
Acceptable	37
Deficient	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified six (6) deficient components in the following five (5) standards:

- Food Service - 1
- Suicide Prevention and Intervention - 1
- Environmental Health and Safety - 2
- Staff/Detainee Communication - 1
- Sexual Abuse and Abuse and Assault Prevention and Intervention - 1

Facility Snapshot/Description

The Hardin County Jail is operated by the Hardin County Sheriff's Office. The facility is located in the rural town of Eldora, Iowa; approximately eighty miles northeast of Des Moines. The facility houses adult male and female county inmates and ICE detainees.

Hardin County Sheriff's Office employees provide all services except for medical and food services. Medical services are provided by MEND Correctional Care and the food service department is operated by Summit Food Service, LLC.

The facility is a one and one-half story building of in-direct supervision design housing detainees in single, double, and quadruple bunk cells. There are eight housing units or pods arranged in a circular design around a central control center. The capacity of the housing units ranges from four to thirty detainees. ICE detainees are housed with other detainees of like classification designations. Normally, ICE detainees and non-ICE inmates are not housed together in the same housing unit. Officers assigned to roving 24-hour correctional posts provide infrequent supervision of the housing units while the control center officer maintains visual observation of each housing pod. Additionally, the control center officer continually monitors security cameras which cover all areas of the facility including each cell. The housing units provide adequate open space and detainees spend the majority of their time during waking hours socializing in the dayrooms or at recreation.

The facility was well maintained with acceptable sanitation levels in all areas. The housing areas were clean. The shower areas and the common areas were also clean and no graffiti was observed. The cells were clean with very little personal items or clutter. The detainees are out of their cells most of the day. Adequate open space is provided within the housing units. There are tables for board games, televisions, and telephones. Each unit or pod is equipped with two television sets. One continually plays the orientation video in English and Spanish complete with all required information postings while the other television is tuned to a channel of the detainee's choice. Additionally, there are kiosks in each housing unit where detainees may communicate with ICE agents or facility staff. Detainees may also submit sick call requests and file grievances through the kiosks.

The inspection team found the environment to be low tension with detainees freely approaching inspectors to converse. No less than thirty confidential interviews were conducted with male ICE detainees and three with female ICE detainees including the only two detainees identified as being LEP. The LEP interviews were conducted by a bilingual inspector. Additionally, no less than forty informal interviews were



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conducted. Three detainees alleged medical issues dealing with delays in care. One of the medical SME's reviewed the medical records of these detainees, interviewed them, and determined all were receiving appropriate and timely care. One detainee complained that meal portions were inadequate. The safety SME observed several meals being served during the inspection and reported that the portions were adequate. All of the ICE detainees interviewed stated that they felt safe and were satisfied with the manner in which they are being treated.

Facility employees presented the impression of a professional workforce; well versed in the administration of the ICE standards. The officers and supervisors are neatly groomed and receptive to detainee requests and concerns without any indication of hostility. Staff interaction with detainees was relaxed yet professional.

Telephones are available in the housing units and detainees have access to them during facility waking hours. Communication assistance such as translation services is provided to detainees with disabilities and detainees who are limited in their English proficiency (LEP). The facility provides detainees with a TTY machine and other auxiliary aids as needed. Additionally, there is an English - Spanish interpreter on staff.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS). No (0) standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]

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- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

September 12, 2019

Printed Name of LCI

Date