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Export

GET {tenant}/export/appointments

GET {tenant}/export/job-canceled-logs

GET {tenant}/export/job-history

GET {tenant}/export/job-notes

GET {tenant}/export/jobs

GET {tenant}/export/project-notes

GET {tenant}/export/projects

Appointments

GET {tenant}/appointments

POST {tenant}/appointments

GET {tenant}/appointments/{id}

DEL {tenant}/appointments/{id}

DEL {tenant}/appointments/{id}/confirmation

PUT {tenant}/appointments/{id}/confirmation

DEL {tenant}/appointments/{id}/hold

PUT {tenant}/appointments/{id}/hold

PATCH {tenant}/appointments/{id}/reschedule

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BudgetCodes

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POST {tenant}/work-breakdown-structure/budget-codes

POST {tenant}/work-breakdown-structure/budget-codes/batch

GET {tenant}/work-breakdown-structure/budget-codes/match?codes={cod...

POST {tenant}/work-breakdown-structure/budget-codes/partial

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GET {tenant}/work-breakdown-structure/projects/{projectId}/budget-codes

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JobCancelReasons

GET {tenant}/job-cancel-reasons

JobHoldReasons

GET {tenant}/job-hold-reasons

Jobs

GET {tenant}/jobs

POST {tenant}/jobs

GET {tenant}/jobs/cancel-reasons?ids={ids}

GET {tenant}/jobs/custom-fields

PATCH {tenant}/jobs/{id}

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GET {tenant}/jobs/{id}/booked-log

PUT {tenant}/jobs/{id}/cancel

GET {tenant}/jobs/{id}/canceled-log

GET {tenant}/jobs/{id}/history

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PUT {tenant}/jobs/{id}/remove-cancellation

JobTypes

GET {tenant}/job-types

POST {tenant}/job-types

PATCH {tenant}/job-types/{id}

GET {tenant}/job-types/{id}

Projects

GET {tenant}/projects

POST {tenant}/projects

GET {tenant}/projects/custom-fields

POST {tenant}/projects/detach-job/{jobId}

PATCH {tenant}/projects/{id}

GET {tenant}/projects/{id}

POST {tenant}/projects/{id}/attach-job/{jobId}

GET {tenant}/projects/{id}/notes

POST {tenant}/projects/{id}/notes

ProjectStatuses

GET {tenant}/project-statuses

GET {tenant}/project-statuses/{id}

ProjectSubStatuses

GET {tenant}/project-substatuses

GET {tenant}/project-substatuses/{id}

ProjectTypes

GET {tenant}/project-types

GET {tenant}/project-types/{id}

Job Planning and Management

API definition

Export_Appointments

Provides export feed for appointments

Request

Production Environment

GET

`https://api.servicetitan.io/jpm/v2/tenant/{tenant}/export/appointments[?from][&includeRecentChanges]`

Integration Environment

GET

`https://api-integration.servicetitan.io/jpm/v2/tenant/{tenant}/export/appointments[?from][&includeRecentChanges]`

Request parameters

Name	In	Required	Type	Descrip
tenant	template	true	integer	Tenant I
from	query	false	string	Continu request specifie beginnin Use cust the expc

includeRecentChanges

query

false

boolean

Use "true" to include recent changes results a request

Response: 200 OK

The request has succeeded

application/json

ExportResponse_Of_Jpm.V2.ExportAppointmentsRe...

Represents export API response.



Name	Required	Type	Description
hasMore	true	boolean	Indicates whether the export has reached its limit. If true, there is more data to export. If false, the export is complete. If true, the client should make another request with the continuation token to get the next page of results.
continueFrom	true	string	Continuation token from the previous export operation. It should be used as the 'continueFrom' parameter of the next request to get the next page of results.
data	true	Jpm.V2.ExportAppointmentsResponse	The collection of appointments. It is usually sorted by date in descending order.

default

```

{
  "hasMore": true,
  "continueFrom": "string",
  "data": [{
    "id": 0,
    "jobId": 0,
    "appointmentNumber": "string",
    "start": "string",
    "end": "string",
    "arrivalWindowStart": "string",
    "arrivalWindowEnd": "string",
    "status": {},
    "specialInstructions": "string",
    "createdOn": "string",
    "modifiedOn": "string",
    "customerId": 0,
    "unused": true,
    "createdById": 0,
    "isConfirmed": true,
    "active": true
  }]
}

```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).




Name	Required	Type	Description
type	true	string	A URI reference problem type
title	true	string	A short, human-readable title of the problem

status	true	integer (int32)	The HTTP status server
traceId	true	string	Internal trace diagnostics
errors	true	object	Provides more occurred, which used for visual
data	true	object	Provides additional for programming

default

DEFAULT - JSON

 Copy

```
{
  "type": "string",
  "title": "string",
  "status": 0,
  "traceId": "string",
  "errors": {},
  "data": {}
}
```

Definitions

Name	Description
Jpm.V2.Base.AppointmentStatus	Indicates the status of a Job Appointment.
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).
ExportResponse_Of_Jpm.V2.ExportAppointmentStatus	Represents export API response.
Jpm.V2.ExportAppointmentStatus	

Jpm.V2.Base.AppointmentStatus

Indicates the status of a Job Appointment.



Type	Values
string	Scheduled , Dispatched , Working , Hold , Done , Canceled

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).



Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable title for the problem type
status	true	integer (int32)	The HTTP status code
traceId	true	string	Internal trace ID for diagnostics
errors	true	object	Provides more details about the error that occurred, which can be used for visual display
data	true	object	Provides additional information for programmatic use

ExportResponse_Of_Jpm.V2.ExportAppointmentsResponse

Represents export API response.



Name	Required	Type	Description
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hasMore	true	boolean	Indicates whether the response has reached its limit. If true, there is more to export. If false, means the consumer should make another request right away. If new continuation token is provided, means there is no more to export, and the consumer should wait for some time (usually minutes) before making another request.
continueFrom	true	string	Continuation token from the previous export operation. If provided, should be used in the "continueFrom" parameter of the following request.
data	true	Jpm.V2.ExportAppointmentsResponse	The collection of export appointments, usually sorted chronologically and based on modification time.

Jpm.V2.ExportAppointmentsResponse



Name	Required	Type	Description
id	true	integer (int64)	Appointment ID
jobId	true	integer (int64)	ID of the job that this appointment was created for
appointmentNum	false	string	Appointment number
start	true	string (date-time)	Appointment's start time (UTC)
end	true	string (date-time)	Appointment's end time (UTC)
arrivalWindowStart	false	string (date-time)	Arrival window start time (UTC), if configured

arrivalWindo...	false	string (date-time)	Arrival window end (in UTC), if configured
status	true	One of: Jpm.V2.Base.Appointm...	Appointment's status
specialInstruc...	false	string (multiline)	Special instructions for the appointment
createdOn	true	string (date-time)	When the appointment was created (in UTC)
modifiedOn	true	string (date-time)	When the appointment was last modified (in UTC)
customerId	true	integer (int64)	ID of a customer that the appointment was created for
unused	true	boolean	Returns true if the appointment is unused
createdById	true	integer (int64)	ID of the user that created the appointment
isConfirmed	true	boolean	Returns true if the appointment is confirmed
active	true	boolean	Whether this appointment is active or not anymore.