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CallReasons

**GET** {tenant}/call-reasons

## Job Booking

API definition



## CallReasons\_Get

Gets a list of call reasons

## Request

### Production Environment

**GET** https://api.servicetitan.io/jbce/v2/tenant/{tenant}/call-reasons[?page][&pageSize][&includeTotal][&active][&createdBefore][&createdOnOrAfter][&modifiedBefore][&modifiedOnOrAfter][&sort]

### Integration Environment

**GET** https://api-integration.servicetitan.io/jbce/v2/tenant/{tenant}/call-

```
reasons[?page][&pageSize][&includeTotal][&active]
[&createdBefore][&createdOnOrAfter][&modifiedBefore]
[&modifiedOnOrAfter][&sort]
```

## Request parameters

Name	In	Required	Type	Description
tenant	template	true	integer	Format: integer Return, section
page	query	false	integer	Format: integer Return, section
pageSize	query	false	integer	Format: integer default)
includeTotal	query	false	boolean	Whether to include total count in response
active	query	false		What kind of items will be returned Values: [true, false]
createdBefore	query	false	string	Format: string Return in UTC (in UTC)
createdOnOrAfter	query	false	string	Format: string Return in UTC (in UTC)
modifiedBefore	query	false	string	Format: string Return in UTC (in UTC)
modifiedOnOrAfter	query	false	string	Format: string Return in date/time
sort	query	false	string	Applies to: ?sort=+/- Available values:

# Response: 200 OK

The request has succeeded

application/json

## PaginatedResponse.Of\_Jbce.V2.CallReasonResponse

Represents paginated API response.



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Name	Required	Type	Description
page	true	integer (int32)	From which page started
pageSize	true	integer (int32)	Page size for the number of records to return)
hasMore	true	boolean	True if there are more results than the query returned
totalCount	false	integer (int32)	Total count of results from the query (can be larger than the page size)
data	true	Jbce.V2.CallReasonResponse	The collection will never have more than 10 items

## default

DEFAULT - JSON

Copy

```
{
  "page": 0,
  "pageSize": 0,
  "hasMore": true,
  "totalCount": 0,
  "data": [
    {
      "id": 0,
      "name": "string",
      "isLead": true,
      "active": true,
      "order": 0
    }
  ]
}
```

```
        "createdOn": "string",
        "modifiedOn": "string"
    } ]
}
```

## Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

### ApiErrorResponse

Detailed error response, following RFC 7807 recommendations  
(<https://tools.ietf.org/html/rfc7807>).



{ }

Name	Required	Type	Description
type	true	string	A URI reference to the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code returned by the server
traceId	true	string	Internal trace identifier for diagnostics
errors	true	object	Provides more information about the errors that occurred, which can be used for visualization
data	true	object	Provides additional data for the application

default

DEFAULT - JSON

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```

{
    "type": "string",
    "title": "string",
    "status": 0,
    "traceId": "string",
    "errors": {},
    "data": {}
}

```

## Definitions

Name	Description
PaginatedResponse_Of...	Represents paginated API response.
Jbce.V2.CallReasonRes...	
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations ( <a href="https://tools.ietf.org/html/rfc7807">https://tools.ietf.org/html/rfc7807</a> ).

### PaginatedResponse\_Of\_Jbce.V2.CallReasonResponse

Represents paginated API response.



{ }

Name	Required	Type	Description
page	true	integer (int32)	From which page the query started
pageSize	true	integer (int32)	Page size for this query (how many records were returned)
hasMore	true	boolean	True if there are more results in the query than returned in the result
totalCount	false	integer (int32)	Total count of records in the query (can be optional)

data	true	<a href="#">Jbce.V2.CallReasonRe...</a>	The collection of reasons never have more than 10 items
------	------	---	---

## Jbce.V2.CallReasonResponse



Name	Required	Type	Description
id	true	integer (int64)	Call reason ID
name	true	string	Call reason name
isLead	true	boolean	Indicates that the call reason is the lead reason
active	true	boolean	Whether the call reason is active
createdOn	true	string (date-time)	Date/time (in UTC) when the call reason was created
modifiedOn	true	string (date-time)	Date/time (in UTC) when the call reason was last modified

## ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).



Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code returned by the server

traceld	true	string	Internal trace ID for diagnostics
errors	true	object	Provides more details about what error occurred, which can be used for visual display.
data	true	object	Provides additional data for programmatic analysis.

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