



 Search operations

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Export

**GET**    {tenant}/export/technician-ratings

TechnicianRating

**PUT**    {tenant}/technician-rating/technician/{technicianId}/job/{jobId}

TechnicianRatings

**GET**    {tenant}/technician-ratings

**POST**   {tenant}/technician-ratings

# Customer Interactions

API definition



## Export\_TechnicianRatings

Provides export feed for technician ratings

# Request

## Production Environment

**GET** `https://api.servicetitan.io/customer-interactions/v2/tenant/{tenant}/export/technician-ratings[?from][&includeRecentChanges]`

## Integration Environment

**GET** `https://api-integration.servicetitan.io/customer-interactions/v2/tenant/{tenant}/export/technician-ratings[?from][&includeRecentChanges]`

## Request parameters

Name	In	Required	Type	Description
tenant	template	true	integer	Tenant ID
from	query	false	string	Continuation token from previous request specifying beginning of results. Use customer ID for the export.
includeRecentChanges	query	false	boolean	Use "true" to include recent changes results in the request.


## Response: 200 OK

The request has succeeded

application/json

### ExportResponse\_Of\_CustomerInteractions.V2.Export...

Represents export API response.

 `{ }`

Name	Required	Type	Description
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hasMore	true	boolean	Indicates whether has reached its limit. If there is more data, means the controller will return another request. If new continuation means there is no more data to export, and should wait for (in minutes) before request.
continueFrom	true	string	Continuation token for the export operation. Should be used as a parameter of the next request.
data	true	CustomerInteractions...	The collection of customer interactions, usually sorted by date based on modification.

default

DEFAULT - JSON Copy

```
{
  "hasMore": true,
  "continueFrom": "string",
  "data": [{
    "technicianId": 0,
    "jobId": 0,
    "rating": 0,
    "active": true,
    "createdOn": "string",
    "modifiedOn": "string"
  }]
}
```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

# ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).



Name	Required	Type	Description
type	true	string	A URI referenc problem type
title	true	string	A short, huma of the problem
status	true	integer (int32)	The HTTP stati server
traceId	true	string	Internal trace diagnostics
errors	true	object	Provides more occurred, whic used for visua
data	true	object	Provides addit for programmm

## default

DEFAULT - JSONCopy

```
{
  "type": "string",
  "title": "string",
  "status": 0,
  "traceId": "string",
  "errors": {},
  "data": {}
}
```

# Definitions

Name	Description
<a href="#">ApiErrorResponse</a>	Detailed error response, following RFC 7807 recommendations ( <a href="https://tools.ietf.org/html/rfc7807">https://tools.ietf.org/html/rfc7807</a> ).
<a href="#">ExportResponse_Of_Cu...</a>	Represents export API response.
<a href="#">CustomerInteractions....</a>	

## ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).



Name	Required	Type	Description
type	true	string	A URI reference the problem type
title	true	string	A short, human-readable title of the problem type
status	true	integer (int32)	The HTTP status code
traceId	true	string	Internal trace ID for diagnostics
errors	true	object	Provides more details about the error that occurred, which can be used for visual display
data	true	object	Provides additional information for programmatic use

## ExportResponse\_Of\_CustomerInteractions.V2.ExportTe...

Represents export API response.



Name	Required	Type	Description
hasMore	true	boolean	Indicates whether the export operation has reached its log limit. If true, it means there is more to export and the consumer should make another request right after the response. If false, it means the continuation token is not valid, and the consumer should wait for some time (usually a few minutes) before making another request.
continueFrom	true	string	Continuation token from the previous export operation. If the export operation should be used in the "continueFrom" parameter of the following request.
data	true	<a href="#">CustomerInteractions...</a>	The collection of export data, usually sorted chronologically based on modification time.

## CustomerInteractions.V2.ExportTechnicianAssessment...



Name	Required	Type	Description
technicianId	true	integer (int64)	
jobId	true	integer (int64)	
rating	true	number (double)	Rating (0-10)
active	true	boolean	
createdOn	true	string (date-time)	
modifiedOn	<a href="#">ServiceTitan Inc</a> • <a href="#">Privacy Policy</a> • <a href="#">API Terms</a> • true	string (date-time)	