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 Search operations

CallReasons

GET {tenant}/call-reasons

Job Booking

API definition



CallReasons_Get

Gets a list of call reasons

Request

Production Environment

GET `https://api.servicetitan.io/jbce/v2/tenant/{tenant}/call-reasons[?page][&pageSize][&includeTotal][&active][&createdBefore][&createdOnOrAfter][&modifiedBefore][&modifiedOnOrAfter][&sort]`

Integration Environment

GET `https://api-integration.servicetitan.io/jbce/v2/tenant/{tenant}/call-`

reasons[?page][&pageSize][&includeTotal][&active]
[&createdBefore][&createdOnOrAfter][&modifiedBefore]
[&modifiedOnOrAfter][&sort]

Request parameters

Name	In	Required	Type	Descrip
tenant	template	true	integer	Format :
page	query	false	integer	Format : return, s
pageSize	query	false	integer	Format : default)
includeTotal	query	false	boolean	Whether
active	query	false		What kir items wi Values: [
createdBefore	query	false	string	Format : Return i UTC)
createdOnOrAfte r	query	false	string	Format : Return i (in UTC)
modifiedBefore	query	false	string	Format : Return i UTC)
modifiedOnOrAft er	query	false	string	Format : Return i date/tim
sort	query	false	string	Applies : "?sort=+ "?sort=-I Available

Response: 200 OK

The request has succeeded

application/json

PaginatedResponse_Of_Jbce.V2.CallReasonResponse

Represents paginated API response.



Name	Required	Type	Description
page	true	integer (int32)	From which page started
pageSize	true	integer (int32)	Page size for the many records return)
hasMore	true	boolean	True if there are the query that result
totalCount	false	integer (int32)	Total count of query (can optional)
data	true	Jbce.V2.CallReasonResponse	The collection never have more items

default

DEFAULT - JSONCopy

```
{
  "page": 0,
  "pageSize": 0,
  "hasMore": true,
  "totalCount": 0,
  "data": [{
    "id": 0,
    "name": "string",
    "isLead": true,
    "active": true,
```

```
        "createdOn": "string",
        "modifiedOn": "string"
    }
}
```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).



Name	Required	Type	Description
type	true	string	A URI reference problem type
title	true	string	A short, human-readable title of the problem
status	true	integer (int32)	The HTTP status code
traceId	true	string	Internal trace identifier for diagnostics
errors	true	object	Provides more details about the error, which can be used for visualization
data	true	object	Provides additional context for the problem

default

DEFAULT - JSON

 Copy

```

{
  "type": "string",
  "title": "string",
  "status": 0,
  "traceId": "string",
  "errors": {},
  "data": {}
}

```

Definitions

Name	Description
PaginatedResponse_Of...	Represents paginated API response.
Jbce.V2.CallReasonRes...	
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).

PaginatedResponse_Of_Jbce.V2.CallReasonResponse

Represents paginated API response.



Name	Required	Type	Description
page	true	integer (int32)	From which page tl started
pageSize	true	integer (int32)	Page size for this q many records were return)
hasMore	true	boolean	True if there are m the query than retu result
totalCount	false	integer (int32)	Total count of reco query (can optiona

data	true	Jbce.V2.CallReasonRe...	The collection of re never have more th items
------	------	---	---

Jbce.V2.CallReasonResponse



Name	Required	Type	Description
id	true	integer (int64)	Call reason ID
name	true	string	Call reason name
isLead	true	boolean	Indicates that the c
active	true	boolean	Whether the call re
createdOn	true	string (date-time)	Date/time (in UTC) was created
modifiedOn	true	string (date-time)	Date/time (in UTC) last modified

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations
(<https://tools.ietf.org/html/rfc7807>).



Name	Required	Type	Description
type	true	string	A URI reference tha problem type
title	true	string	A short, human-rea of the problem typ
status	true	integer (int32)	The HTTP status co server

traceld	true	string	Internal trace ID for diagnostics
errors	true	object	Provides more details about errors that occurred, which can be used for visual display
data	true	object	Provides additional information for programmatic use