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# Environments

## Integration Environment

All developers and ServiceTitan customers get access to one instance in the integration environment, similar to your access to NEXT for performing your development and pre production activities.

**Customers** Will get their latest copy of production data into integration environment by default. And can request for a refresh periodically by contacting [integrations@servicetitan.com](mailto:integrations@servicetitan.com).

**Developers** will have standard sample data to get started.

For making API calls in the integration environment:

- You need your app key generated in the developer portal.
- You need your Client & Secret Key generated for the integration environment by the ServiceTitan admin within your organization.
- Tenant ID against which you want to retrieve the data.
- Environment endpoint details.

*api-integration.servicetitan.io* is the domain for accessing APIs in the Integration environment.

*auth-integration.servicetitan.io/connect/token* is the OAuth 2.0 token endpoint of the integration environment.

## Production environment

Only ServiceTitan customers have access to a production environment.

For making API calls in the production environment:

- You need your application key generated for the integration or production environment.

- You need Client ID & Secret Key generated for the production environment only by the ServiceTitan admin within your organization. If you are a developer marketing your app to a ServiceTitan customer, you need to ask the ServiceTitan customer to enable your app and securely share Client ID & Secret Key details with you.
- Tenant ID against which you want to retrieve the data.
- Production environment endpoints:

*api.servicetitan.io* is the domain for accessing APIs in the Integration environment.

*auth.servicetitan.io/connect/token* is the OAuth 2.0 token endpoint of the production environment.