

[Home](#)[Docs](#)[API Reference](#)[FAQs](#)[Release Notes](#)[Request Access](#)[Login to My Apps](#)

⚲ Search operations

[Export](#)

GET {tenant}/export/appointments

GET {tenant}/export/job-canceled-logs

GET {tenant}/export/job-history

GET {tenant}/export/job-notes

GET {tenant}/export/jobs

GET {tenant}/export/project-notes

GET {tenant}/export/projects

[Appointments](#)

GET {tenant}/appointments

POST {tenant}/appointments

GET {tenant}/appointments/{id}

DEL {tenant}/appointments/{id}

DEL {tenant}/appointments/{id}/confirmation

PUT {tenant}/appointments/{id}/confirmation

DEL {tenant}/appointments/{id}/hold

PUT {tenant}/appointments/{id}/hold

PATCH {tenant}/appointments/{id}/reschedule

PUT {tenant}/appointments/{id}/special-instructions

BudgetCodes

GET {tenant}/work-breakdown-structure/budget-codes

POST {tenant}/work-breakdown-structure/budget-codes

POST {tenant}/work-breakdown-structure/budget-codes/batch

GET {tenant}/work-breakdown-structure/budget-codes/match?codes={cod...}

POST {tenant}/work-breakdown-structure/budget-codes/partial

POST {tenant}/work-breakdown-structure/budget-codes/partial/batch

GET {tenant}/work-breakdown-structure/projects/{projectId}/budget-codes

GET {tenant}/work-breakdown-structure/projects/{projectId}/budget-code...

GET {tenant}/work-breakdown-structure/projects/{projectId}/segments

GET {tenant}/work-breakdown-structure/projects/{projectId}/segments/{s...}

GET {tenant}/work-breakdown-structure/projects/{projectId}/segments/{s...}

GET {tenant}/work-breakdown-structure/segments

GET {tenant}/work-breakdown-structure/segments/{segmentId}/items

GET {tenant}/work-breakdown-structure/segments/{segmentId}/items/{se...

JobCancelReasons

GET {tenant}/job-cancel-reasons

JobHoldReasons

GET {tenant}/job-hold-reasons

Jobs

GET {tenant}/jobs

POST {tenant}/jobs

GET {tenant}/jobs/cancel-reasons?ids={ids}

GET {tenant}/jobs/custom-fields

PATCH {tenant}/jobs/{id}

GET {tenant}/jobs/{id}

GET {tenant}/jobs/{id}/booked-log

PUT {tenant}/jobs/{id}/cancel

GET {tenant}/jobs/{id}/canceled-log

GET {tenant}/jobs/{id}/history

GET {tenant}/jobs/{id}/notes

POST {tenant}/jobs/{id}/notes

PUT {tenant}/jobs/{id}/remove-cancellation

JobTypes

GET {tenant}/job-types

POST {tenant}/job-types

PATCH {tenant}/job-types/{id}

GET {tenant}/job-types/{id}

Projects

GET {tenant}/projects

POST {tenant}/projects

GET {tenant}/projects/custom-fields

POST {tenant}/projects/detach-job/{jobId}

PATCH {tenant}/projects/{id}

GET {tenant}/projects/{id}

POST {tenant}/projects/{id}/attach-job/{jobId}

GET {tenant}/projects/{id}/notes

POST {tenant}/projects/{id}/notes

ProjectStatuses

GET {tenant}/project-statuses

GET {tenant}/project-statuses/{id}

ProjectSubStatuses

GET {tenant}/project-substatuses

GET {tenant}/project-substatuses/{id}

ProjectTypes

GET {tenant}/project-types

GET {tenant}/project-types/{id}

Job Planning and Management

API definition



Export_Appointments

Provides export feed for appointments

Request

Production Environment

GET

`https://api.servicetitan.io/jpm/v2/tenant/{tenant}/export/appointments[?from][&includeRecentChanges]`

Integration Environment

GET `https://api-`

`integration.servicetitan.io/jpm/v2/tenant/{tenant}/export/appointments[?from][&includeRecentChanges]`

Request parameters

Name	In	Required	Type	Description
tenant	template	true	integer	Tenant ID
from	query	false	string	Continues request from specified beginning. Use custom value for the export.

includeRecentChanges	query	false	boolean	Use "true" changes results as request:
----------------------	-------	-------	---------	--

Response: 200 OK

The request has succeeded

application/json

ExportResponse_Of_Jpm.V2.ExportAppointmentsRe...

Represents export API response.



{ }

Name	Required	Type	Description
hasMore	true	boolean	Indicates whether the API has reached its limit. If true, there is more data available. This means the current response is part of another request and a new continuation token is provided. It means there is more data available for the export, and the client should wait for (e.g., 5 minutes) before making the next request.
continueFrom	true	string	Continuation token for the export operation. It should be used as the value of the 'continuationToken' parameter of the next request.
data	true	Jpm.V2.ExportAppointmentsResponse	The collection of appointments, usually sorted by modification date.

default

DEFAULT - JSON

Copy

```

{
    "hasMore": true,
    "continueFrom": "string",
    "data": [
        {
            "id": 0,
            "jobId": 0,
            "appointmentNumber": "string",
            "start": "string",
            "end": "string",
            "arrivalWindowStart": "string",
            "arrivalWindowEnd": "string",
            "status": {},
            "specialInstructions": "string",
            "createdOn": "string",
            "modifiedOn": "string",
            "customerId": 0,
            "unused": true,
            "createdById": 0,
            "isConfirmed": true,
            "active": true
        }
    ]
}

```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations
[\(<https://tools.ietf.org/html/rfc7807>\)](https://tools.ietf.org/html/rfc7807).



{ }

Name	Required	Type	Description
type	true	string	A URI reference problem type
title	true	string	A short, human-readable summary of the problem

status	true	integer (int32)	The HTTP status server
traceId	true	string	Internal trace diagnostics
errors	true	object	Provides more occurred, which used for visualization.
data	true	object	Provides additional information for programmatic use.

default

DEFAULT - JSON

 Copy

```
{
  "type": "string",
  "title": "string",
  "status": 0,
  "traceId": "string",
  "errors": {},
  "data": {}
}
```

Definitions

Name	Description
Jpm.V2.Base.AppointmentStatus	Indicates the status of a Job Appointment.
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).
ExportResponse.Of_JobAppointment	Represents export API response.
Jpm.V2.ExportAppointment	

Jpm.V2.Base.AppointmentStatus

Indicates the status of a Job Appointment.



Type	Values
string	Scheduled, Dispatched, Working, Hold, Done, Canceled

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).



Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code returned by the server
traceId	true	string	Internal trace ID for diagnostic purposes
errors	true	object	Provides more details about what went wrong, which can be used for visual diagnosis
data	true	object	Provides additional information for programmatic consumption

ExportResponse_Of_Jpm.V2.ExportAppointmentsRespo...

Represents export API response.



Name	Required	Type	Description
------	----------	------	-------------

hasMore	true	boolean	Indicates whether 1 has reached its log there is more to ex means the consum another request rig new continuation t means there is nov the export, and the should wait for son minutes) before ma request.
continueFrom	true	string	Continuation token for the export operation. It should be used in the 'from' parameter of the following request.
data	true	Jpm.V2.ExportAppointmentsResponse	The collection of exported appointments, usually sorted chronologically based on modification time.

Jpm.V2.ExportAppointmentsResponse



Name	Required	Type	Description
id	true	integer (int64)	Appointment ID
jobId	true	integer (int64)	ID of the job that this appointment was created for
appointmentNumber	false	string	Appointment number
start	true	string (date-time)	Appointment's start time (UTC)
end	true	string (date-time)	Appointment's end time (UTC)
arrivalWindowStart	false	string (date-time)	Arrival window start time (UTC), if configured

arrivalWindow	false	string (date-time)	Arrival window end UTC), if configured
status	true	One of: Jpm.V2.Base.AppointmentStatus	Appointment's status
specialInstructions	false	string (multiline)	Special instructions for the appointment
createdOn	true	string (date-time)	When the appointment was created (in UTC)
modifiedOn	true	string (date-time)	When the appointment was last modified (in UTC)
customerId	true	integer (int64)	Id of a customer the appointment was created for
unused	true	boolean	Returns true if the appointment is unused
createdById	true	integer (int64)	ID of the user that created the appointment
isConfirmed	true	boolean	Returns true if the appointment is confirmed
active	true	boolean	Whether this appointment is active or not anymore.

• [ServiceTitan Inc](#) • [Privacy Policy](#) • [API Terms](#) •