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POST {tenant}/customers/{id}/contacts

PATCH {tenant}/customers/{id}/contacts/{contactId}

DEL {tenant}/customers/{id}/contacts/{contactId}

GET {tenant}/customers/{id}/notes

POST {tenant}/customers/{id}/notes

DEL {tenant}/customers/{id}/notes/{noteId}

DEL {tenant}/customers/{id}/tags/{tagTypeId}

POST {tenant}/customers/{id}/tags/{tagTypeId}

Leads

GET {tenant}/leads

POST {tenant}/leads

POST {tenant}/leads/form

PATCH {tenant}/leads/{id}

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POST {tenant}/leads/{id}/notes

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PATCH {tenant}/locations/{id}/contacts/{contactId}

DEL {tenant}/locations/{id}/contacts/{contactId}

GET {tenant}/locations/{id}/notes

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DEL {tenant}/locations/{id}/notes/{noteId}

GET {tenant}/locations/{id}/preferredtechnician

POST {tenant}/locations/{id}/preferredtechnician/{preferredTechnicianId}

DEL {tenant}/locations/{id}/tags/{tagTypeId}

POST {tenant}/locations/{id}/tags/{tagTypeId}

CRM

ExportBookings_Get

Provides export feed for bookings

Request

Production Environment

GET

```
https://api.servicetitan.io/crm/v2/tenant/{tenant}/export/bookings[?from][&includeRecentChanges]
```

Integration Environment

GET https://api-

```
integration.servicetitan.io/crm/v2/tenant/{tenant}/export/bookings[?from][&includeRecentChanges]
```

Request parameters

Name	In	Required	Type	Description
tenant	template	true	integer	Tenant ID
from	query	false	string	Continues request from previous response. If specified, begins at the start of the previous response.
includeRecentChanges	query	false	boolean	Use "true" to include recent changes in the results of the request.

Response: 200 OK

The request has succeeded

application/json

ExportResponse.Of_Crm.V2.ExportBookingResponse

Represents export API response.



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Name	Required	Type	Description
hasMore	true	boolean	Indicates whether the request has reached its limit. If true, there is more data available. This means the current request is the last one and another request is needed to get new continuation data. If false, it means there is no more data available for the export, and the client should wait for a few minutes (approximately 5 minutes) before making another request.
continueFrom	true	string	Continuation token for the export operation. It should be used as the value of the 'continuationToken' parameter of the next request.
data	true	Crm.V2.ExportBooking...	The collection of booking objects, usually sorted based on modification date.

default

DEFAULT - JSON

| Copy

```
{
  "hasMore": true,
  "continueFrom": "string",
  "data": [
    {
      "summary": "string",
      "id": 0,
      "source": "string",
      "createdOn": "string",
      "name": "string",
      "address": {
        "street": "string",
        "unit": "string",
        "city": "string",
        "state": "string",
        "zip": "string",
        "country": "string"
      }
    }
  ]
}
```

```

    "customerType": {},
    "start": "string",
    "campaignId": 0,
    "businessUnitId": 0,
    "isFirstTimeClient": true,
    "uploadedImages": ["string"],
    "isSendConfirmationEmail": true,
    "status": {},
    "dismissingReasonId": 0,
    "jobId": 0,
    "externalId": "string",
    "priority": {},
    "jobTypeId": 0,
    "bookingProviderId": 0,
    "modifiedOn": "string",
    "active": true
  } ]
}

```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations
[\(<https://tools.ietf.org/html/rfc7807>\)](https://tools.ietf.org/html/rfc7807).



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Name	Required	Type	Description
type	true	string	A URI reference problem type
title	true	string	A short, human-readable summary of the problem
status	true	integer (int32)	The HTTP status code returned by the server

traceId	true	string	Internal trace diagnostics
errors	true	object	Provides more occurred, which used for visual
data	true	object	Provides additional information for programmatic
default			
DEFAULT - JSON			 Copy
<pre>{ "type": "string", "title": "string", "status": 0, "traceId": "string", "errors": {}, "data": {} }</pre>			

Definitions

Name	Description
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).
Crm.V2.AddressModel	
Crm.V2.CustomerType	Indicates a customer's type.
Crm.V2.BookingStatus	
Crm.V2.Priority	
ExportResponse_Of_Cr...	Represents export API response.
Crm.V2.ExportBooking...	

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations

(<https://tools.ietf.org/html/rfc7807>).



{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code returned by the server
traceId	true	string	Internal trace ID for diagnostics
errors	true	object	Provides more details about what went wrong, which can be used for visual display
data	true	object	Provides additional information for programmatic consumption

Crm.V2.AddressModel



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Name	Required	Type	Description
street	true	string	Booking address street
unit	false	string	Booking address unit
city	true	string	Booking address city
state	true	string	Booking address state

zip true string Booking address zip

country true string Booking address country

Crm.V2.CustomerType

Indicates a customer's type.



Type	Values
string	Residential, Commercial

Crm.V2.BookingStatus



Type	Values
string	New, Converted, Dismissed, Accepted

Crm.V2.Priority



Type	Values
string	Low, Normal, High, Urgent

ExportResponse_Of_Crm.V2.ExportBookingResponse

Represents export API response.



Name	Required	Type	Description
hasMore	true	boolean	Indicates whether the response has reached its logical limit. If there is more to export, this field will be true.

means the consumer should wait for another request right away. A new continuation token is returned, which means there is now no need to wait for the export, and the consumer should wait for some time (e.g. 5 minutes) before making the next request.

continueFrom	true	string	Continuation token for the export operation. It should be used in the 'from' parameter of the following request.
data	true	Crm.V2.ExportBookingResponse	The collection of export results. They are usually sorted chronologically based on modification date.

Crm.V2.ExportBookingResponse



Name	Required	Type	Description
summary	false	string	Booking summary
id	true	integer (int64)	ID of the booking
source	true	string	Source of the booking
createdOn	true	string (date-time)	When the booking was created
name	true	string	Name of the booking
address	false	One of: Crm.V2.AddressModel	Address of the booking
customerType	false	One of: Crm.V2.CustomerType	Type of customer (Residential/Commercial)
start	true	string (date-time)	Booking's start date and time
campaignId	false	integer (int64)	ID of the booking's campaign

businessUnitId	false	integer (int64)	ID of the booking's
isFirstTimeCli...	false	boolean	Returns true if first
uploadedImage...	false	string[]	Uploaded images
isSendConfirm...	false	boolean	Returns true if cust receive email when created
status	true	One of: Crm.V2.BookingStatus	Booking status
dismissingReason	false	integer (int64)	ID of the reason book dismissed
jobId	false	integer (int64)	ID of the job book booking
externalId	true	string	External ID of book
priority	false	One of: Crm.V2.Priority	Booking priority
jobTypeId	false	integer (int64)	ID of the booking's
bookingProvider	true	integer (int64)	Booking provider id
modifiedOn	true	string (date-time)	When the booking
active	true	boolean	

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