

MALIKA YUNUSOVA

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WORK EXPERIENCE

02.18 – 12.19 Ernst and Young, Financial Advisory Services, Moscow, Russia

10.19 – 12.19 Senior consultant

Project: location of the shared service center (SSC) for major Russian insurance company:

- Developed a scoring model to assess the suitability of 20+ regions for a back-office functions (800-1000 FTE) location
- Defined key scoring criteria for location of SSC, coordinated the data scoring and cleansing activities and presented the final report to the board of directors

05.18 – 10.19 Consultant

Project: worked on a project to determine and implement an optimal operating model for a major Russian Bank:

- Places a target operating model and optimized business processes for mortgage services
- Implemented key recommendations for operational readiness and prepared and delivered trainings to 60+ staff members

Project: workstream lead for the implementation of a shared service center/managed a team of 5 consultants:

- Prepared the organizational charts of the project workflow, developed a communication strategy, engaged in business process mapping and KPI definition
- Supported with the creation of the model to assess employee utilization rates and overall business case

02.18 – 05.18 Intern

Business need: Russian banking industry overview for a major Japanese Bank:

- Accomplished benchmarking of the Russian banking sector (ROE, ROA, NIM etc.) and completed detailed evaluation on several select target players
- Performed financial analysis and product strategy review of the key target players and defined business model and customer retention techniques

06.16 – 08.16 Deloitte Touche Tohmatsu, Audit, Moscow, Russia

Intern/consumer industrial products department

- Conducted audits of a Retail company and mastered MS excel and financial modelling skills
- Wrote reports on findings of the audit, evaluated key differences and presented the results to the manager

EDUCATION

2013 – 2017 BSc Banking and Finance in National Research University Higher School of Economics, Moscow, Russia

- Double-degree programme with University of London International Programmes (LSE Academic direction)
- Second Class Honors (top 30% of the course)

2013 – 2017 London School of Economics and Political Science, London, UK

- 07.15 – 08.15 • LSE Summer School: Course in Finance (Intermediate level)
- 07.14 – 07.14 • LSE Summer School: Managerial Accounting and Financial Control (Beginner level)
- 07.13 – 07.13 • LSE Summer School: Introduction to Macroeconomics (Beginner level)

ACTIVITIES/AWARDS

09.2019 – present Part-time seminars teacher in National Research University Higher School of Economics, Moscow, Russia

- 07.15 – 08.15 • Leading a class of 30 students on following subject matter: Financial intermediation and risk management in International College of Economics and Finance Faculty (got 8/10 – top 10% of the class on this subject)

2014 – 2015 Mentorship in International college of Economics and Finance Faculty

- Mentorship of 10+ first year students on English and Statistics

10.14 – 12.14 Participant in case championships:

- 11.14 – 12.14 • Cup Moscow 2014 – customers attraction and retention for Alfa-Bank (award – 25% quality certificate)
- 10.14 • Henkel Strategy game – strategy of long-term development of Henkel in Russia (award – 2nd place)

09.14 – 12.14 Deloitte Course "Theory and practice of Taxation, Accounting and Audit"

- Course grade – 9/10, was offered an internship
- Topics covered: M&A operations, IFRS and RAS basics, Transfer pricing and Corporate taxation

SKILLS AND ADDITIONAL INFORMATION

Languages: Russia (native), English (fluent), French (beginner)

Interests: Yoga, diving, skiing, film making

Computer skills: MS PowerPoint (Think-Cell), MS Excel (pivot tables), MS Visio (advanced), STATA & SQL (beginner)