

Nigel McKenzie-Ryan

Contact me via n.mckenryan@gmail.com

<http://linkedin.com/in/nmckenryan> | <https://github.com/nMckenryan>

SKILLS

IT and Computer Science Skills

- Proficient in HTML/CSS, JavaScript, React, Vue & Java
- Experienced in WordPress.
- Skilled in MongoDB and SQL
- Experience with Windows, Mac, Android and Linux
- Proficient with Microsoft Office & Adobe Suite

General Skills

- Customer Service Experience and Sales Technique
- IT Maintenance
- Digital Marketing and Social Media Experience
- Teamwork
- Written and Oral Communication Skills

QUALIFICATIONS

Graduate Diploma of Computing and Information Sciences 2017-2018 AUCKLAND UNIVERSITY OF TECHNOLOGY

- Introduction to Programming 1 & 2
- Information Security Management
- Web Development
- Object Oriented Applications
- IT Project Management
- Computer Network Principles

Bachelor of Communications (Radio Major) 2012-2014 AUCKLAND UNIVERSITY OF TECHNOLOGY

- Interpersonal Communication
- Principles of News Journalism
- Applied Radio Techniques
- Studio Production

WORK HISTORY

Web Developer with WEC Administration

- Maintaining and updating the websites of WEC's Brands
- Co-ordinating with WEC Stakeholders to scope project requirements
- Building Frontend Solutions through Wordpress with Vue.JS and Tailwind.
- Resolving compliance errors and fixing software bugs

2021

Reference: Daniel Ferguson
Chief Technology Officer
Contact Available on Request

Chief Invoicing Systems Manager with Ecotricity

- Initialising Monthly Invoicing Processes
- Resolving Invoicing and System Errors
- Ordering IT Equipment and Maintaining Workstations/Servers
- Improving efficiency for the Customer Service Team
- Coordinating with the technical support team to resolve issues

2019-2020

Reference: Thomas Land
Sales Manager
Contact Available on Request

Disputes Resolution Manager with Ecotricity

- Answering Customer queries and addressing their issues
- Liaising with Technicians and Specialist Colleagues
- Navigating Utilities Disputes processes with Customers.
- Promoting Carbon Neutral Power Generation & Electric Vehicles

2018-2019

WORK EXPERIENCE

Digital Marketing Intern with Screenies Children's Film Festival

2018

- Updating the Festival Website
- Scheduling targeted Content on the Festival Facebook page
- Building Marketing Plans
- Contacting Community Groups for Cross Promotion

E-Commerce Web Developer with Canterbury Business Association

2017-2018

- Building a Marketplace website for Ethnic Goods
- Coordinating with Team Members
- Modifying WordPress to provide custom site functionality.
- Writing Help Documents for Vendors

Assistant Volunteer with PPR New Zealand

2016

- Packing Media Kits to send to influential New Zealanders
- Retrieving supplies for the PPR Team
- Promoting PPR's brand in the field

Reference: Michael Bache

PPR Intern

Contact Available on Request

News Team Member with 95bFM

2014-2015

- Sourcing and writing Radio news bulletins
- Announcing news bulletins and headlines
- Interviewing Sources

PROJECTS

ConnectBush Link Hub Application with WEC Administration

2021

Designed and Developed a Linktree clone for WEC Administration's Promotions
Worked with Stakeholders in WEC to iron out the interface and functionality.
Connected and Implemented the Airtable Database so staff could easily update the page.
Built the User Interface with Vue.Js and Tailwind and implemented it into Wordpress

Dungeon Tracker RPG Session Tracker Web Application

2021

Designed and Developed Web application to help Users Tabletop RPG Players track their campaigns
Created the User Interface with ReactJS
Integrated a MongoDB Database to store and retrieve Campaign and Session information
Designed the layout of the website with Bootstrap and Sass

Project Management Tutorial Wiki

2017

Directed a Project to build an educational wiki site for my Project Management Class
Utilised PMBOK and Agile Methodologies to manage the Project
Guided and Lead Team Members
Communicated with Stakeholders throughout the Project

Radio Advertising Campaign

2014

Created a Radio Advertising campaign for Campus Specs, as part of a Radio Production Project
Conducted interviews with the client to discover their company culture and their requirements.
Drafted Advertisements as to the client's specifications.
Co-ordinated voice talent featured in the advertisement.
Uploaded and Scheduled Airtime the Advertisement.