NT

NIC TAMURA
JR WEB DEVELOPER & SR SERVICE TECHNICIAN

OBJECTIVE

I am looking for an entry level position to kick start my career as a Jr Developer.

My education experience consists of Ruby, JavaScript, Rails, Express, jQuery, React, Postgres, Active Record and a handful of CSS frameworks such as Bootstrap, Materialize and Semantic.

EXPERIENCE

SENIOR SERVICE TECHNICIAN • NCIX • NOVEMBER 2013 - CURRENT
- First technician in company to ever break $10K gross profit, and maintain and/or exceed the level of targeted forecast
- Increased service revenue in the Vancouver location by 45% within first 3 months, maintained consistency and growth
- Continuously the top performing technician based on the average of top revenue and gross profit within the company
- Achieved new personal and company-wide highest record for total gross profit (August 2016)
- Business and residential solutions; able to build, repair, upgrade, and troubleshoot
- Provide customer service and technical support via email, phone, remote, onsite and in-store
- Train new staff on proper diagnosis and troubleshooting procedures

SYSTEM BUILDER • NCIX • JULY 2013 - NOVEMBER 2013
- Became top PC builder within the first 3 months, with no previous hardware experience
- Exceeded build targets by 12%
- Assemble business desktops to customized gaming rigs

SKILLSET SUMMARY

- Proficient front-end abilities with Rails and CSS frameworks
- Working familiarity with Ruby, JavaScript, jQuery and AJAX
- Experience with APIs, JSON and PSQ databases
- Broad range of hardware and software familiarity and proficiencies
- Up to date knowledge with current and upcoming technologies
- High attention to detail, aptitude to identify problems
- Committed to learn and continually grow
- Excellent troubleshooting ability and resourcefulness
- Ability to effectively prioritize multiple tasks
- Experienced in leadership roles and team oriented workplaces
- Self-motivated individual with the ability to prioritize tasks alone

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EDUCATION

FULL-STACK DEVELOPMENT• CODECORE DEVELOPER BOOTCAMP •MAY 2017
Certificate of Full-stack Development
12 week full-stack development boot camp with focus on technologies including: Ruby, JavaScript, Rails, Express, Node.js, React, React Native,

NETWORK ADMINISTRATIVE TECHNICIAN • BCIT •JUNE 2013
NAT Associate Certificate of Technical Studies
CompTIA A+, CCNA Network Fundamentals, Microsoft Windows Network Infrastructure, Linux Essentials

COMPUTER INFORMATION SYSTEM ADMINISTRATION • BCIT • 2012 - 2013
Systems Administration level 1 & 2
CompTIA A+, Microsoft Active Directory, Microsoft Administrator, CCNA Routing Protocols & Concepts, CCNA LAN Switching & Wireless, Linux Administration

Notable Certifications | Classes
- Web Development Fundamentals- CodeCore Bootcamp (2016)
- Intro to Web Development - Lighthouse Labs (2016)
- Intel Retail Certified Professional, Specialist & Associate (2016)
- UX/UI Development COMP1011 - BCIT (2015)
- Emergency First Aid - Industry OFA Level 1 Certified

PROJECTS

KUMA SUITE • RAILS, JQUERY, AJAX, POSTGRES, STRIPE API, SEMANTIC UI
An all-in-one SMB solution to client support ticketing and staff management.

VANTECH WEB • RAILS, JQUERY, POSTGRES, API, SEMANTIC UI
A group collaboration project where I was designated the Front-End position. A web portal listing top Tech companies in Vancouver with features for adding Organizations and viewing Meetups.

PALATE NETWORKS • HTML5, SASS, JQUERY, MATERIALIZE
Personal project for a client, a static website for a local small business.

REFERENCES

Ryuji Kita Technical Services & Support Manager, NCIX Head Office
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Connor de Boer Retail Sales Manager, NCIX Vancouver
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More references available upon request.

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