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Nic Tamura

JR FULL-STACK DEVELOPER & SR SERVICE TECHNICIAN

PROFILE

I am an aspiring Full-Stack Web Developer looking for a junior position to kick start my career.

I have recently graduated from a Full-Stack Web Development bootcamp with subjects focused on Ruby, JavaScript, jQuery, Rails, React, React Native, Express.js and Postgres. I am profficient in a handfull of CSS frameworks like Bootstrap, Materiazlize, Semantic-UI and Pure.

CONTACT ME

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references available upon request

SKILLSET SUMMARY

- Profficiency in applications with Rails and various CSS fameworks
- Working familiarity with Ruby, JavaScript, jQuery and AJAX
- Experience with React, React Native, APIs, JSON and PSQ databases
- High attention to detail, aptitude to identify problems
- Committed to learn and continually grow
- Excellent troubleshooting ability and resourcefulness
- Ability to effectively prioritize multiple tasks
- Experienced in leadership roles and team oriented workplaces

PROJECTS

KUMA SUITE - Rails, jQuery, AJAX, Postgres, Semantic UI
- All in one SMB solution to client support ticketing and staff management

VANTECH WEB - Rails, jQuery, Postgres, API, Materialize
- Group collaboration project where I took the role of Front-End Dev, designed with Materialize. A web portal listing top tech companies in Vancouver with features for adding organizations and viewing meetups.

PALATE NETWORKS - HTML, SASS, jQuery, Materialize
- Personal project for a client, static website for a local small sized business

NTAMURA WEB - HTML, jQuery, Pure
- All in one SMB solution to client support ticketing and staff management

EXPERIENCE

SENIOR SERVICE TECHNICIAN Nov 2013 - Nov 2016
Netlink Computers Inc
- First technician in company to ever break $10K gross profit & maintain and/or exceed the level of targeted forecast
- Increased service revenue in the Vancouver location by 45% within first 3 months, maintained consistency and growth
- Continuously the top performing technician based on the average of top revenue & gross profit company-wide
- (Aug 2016) Highest ever service total gross profit achieved
- Business & residential solutions - build, repair, upgrade & troubleshoot
- Provide customer service & support via email, phone, remote, onsite & in-store
- Train new staff on proper diagnosis and troubleshooting procedures

SYSTEM BUILD ASSEMBLY Nov 2013 - Nov 2016
Netlink Computers Inc
- Became top PC builder within the first 3 months with no prior hardware experience
- Exceed build targets by 12%
- Assemble business desktops to customized gaming rigs

EDUCATION

FULL-STACK DEVELOPMENT May 2017
Certificate of Full-Stack Development - Codecore Developer Bootcamp
12 week full-stack development bootcamp with focus on technologies including:
Ruby, Javascript, Rails, Express, Node.js, React, React Native

NETWORK ADMINISTRATIVE TECHNICIAN June 2013
NAT Associate Certificate of Technical Studies - British Columbia Institute of Technology
CompTIA A+, CCNA Network Fundamentals, Microsoft Windows Network Infrastructure, Linux Essentials

COMPUTER INFORMATION SYSTEM ADMINISTRATION Mar 2013
Systems Administration Level 1 & 2 - British Columbia Institute of Technology
CompTIA A+, Microsoft Active Directory, Microsoft Administrator, CCNA Routing Protocols & Concepts, CCNA LAN Switching & Wireless, Linux Administration

Notable Certifications | Classes
- Web Development Fundamentals - CodeCore Bootcamp (2016)
- Intro to Web Development - Lighthouse Labs (2016)
- Intel Retail Certified Professional, Specialist & Associate (2016)
- UX/UI Development COMP1011 - BCIT (2015)
- Emergency First Aid - Industry OFA Level 1 Certified