



# Nic Tamura

JR FULL-STACK DEVELOPER  
& SR SERVICE TECHNICIAN

## PROFILE

I am an aspiring Full-Stack Web Developer with a strong technical background looking for a junior position to kick start my career.

I have recently graduated from a Full-Stack Web Development bootcamp with subjects focused on Ruby, JavaScript, jQuery, Rails, React, React Native, Express.js and Postgres. I am proficient in a handful of CSS frameworks like Bootstrap, Materialize, Semantic-UI and Pure.

## CONTACT ME

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references available upon request

 printer friendly resume available

## SKILLSET SUMMARY

- Proficiency in applications with Rails and various CSS Frameworks
- Working familiarity with Ruby, JavaScript, jQuery and AJAX
- Experience with React, React Native, APIs, JSON and PSQl databases
- High attention to detail, aptitude to identify problems
- Committed to learn and continually grow
- Excellent troubleshooting ability and resourcefulness
- Ability to effectively prioritize multiple tasks
- Experienced in leadership roles and team oriented workplaces

## PROJECTS

- **KUMA SUITE** - Rails, jQuery, AJAX, Postgres, Semantic UI
  - All in one SMB solution to client support ticketing and staff management
- **VANTECH WEB** - Rails, jQuery, Postgres, API, Materialize
  - Group collaboration project where I took the role of Front-End Dev, designed with Materialize. A web portal listing top tech companies in Vancouver with features for adding organizations and viewing meetups.
- **PALATE NETWORKS** - HTML, SASS, jQuery, Materialize
  - Personal project for a client, static website for a local small sized business
- **NTAMURA WEB** - HTML, jQuery, Pure
  - All in one SMB solution to client support ticketing and staff management

## EXPERIENCE

- **SENIOR SERVICE TECHNICIAN** Nov 2013 - Nov 2016  
Netlink Computers Inc
  - First technician in company to ever break \$10K gross profit & maintain and/or exceed the level of targeted forecast
  - Increased service revenue in the Vancouver location by 45% within first 3 months, maintained consistency and growth
  - Continuously the top performing technician based on the average of top revenue & gross profit company-wide
  - (Aug 2016) Highest ever service total gross profit achieved
  - Business & residential solutions - build, repair, upgrade & troubleshoot
  - Provide customer service & support via email, phone, remote, onsite & in-store
  - Train new staff on proper diagnosis and troubleshooting procedures
- **SYSTEM BUILD ASSEMBLY** Jul 2013 - Nov 2016  
Netlink Computers Inc
  - Became top PC builder within the first 3 months with no prior hardware experience
  - Exceed build targets by 12%
  - Assemble business desktops to customized gaming rigs

## EDUCATION

- **FULL-STACK DEVELOPMENT** May 2017  
*Certificate of Full-Stack Development* - Codecore Developer Bootcamp  
12 week full-stack development bootcamp with focus on technologies including: Ruby, Javascript, Rails, Express, Node.js, React, React Native
- **NETWORK ADMINISTRATIVE TECHNICIAN** June 2013  
*NAT Associate Certificate of Technical Studies* - British Columbia Institute of Technology  
CompTIA A+, CCNA Network Fundamentals, Microsoft Windows Network Infrastructure, Linux Essentials
- **COMPUTER INFORMATION SYSTEM ADMINISTRATION** Mar 2013  
*Systems Administration Level 1 & 2* - British Columbia Institute of Technology  
CompTIA A+, Microsoft Active Directory, Microsoft Administrator, CCNA Routing Protocols & Concepts, CCNA LAN Switching & Wireless, Linux Administration
- **Notable Certifications | Classes**
  - Web Development Fundamentals - CodeCore Bootcamp (2016)
  - Intro to Web Development - Lighthouse Labs (2016)
  - Intel Retail Certified Professional, Specialist & Associate (2016)
  - UX/UI Development COMP1011 - BCIT (2015)
  - Emergency First Aid - Industry OFA Level 1 Certified