Roberto Zumba Naranjo

Testing & Quality Assurance | Software Development

Contact information:

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Summary:

I possess strong self-motivation and exceptional skills, capable of thriving in both independent and collaborative team environments to achieve successful results. With a talent for problem-solving, I excel in resolving IT issues and am continuously seeking ways to improve processes by incorporating advanced technologies and innovative work approaches.

Qualifications:

- 6 months - Diploma in Software Development, Australia - Canberra Institute Technology (CIT), 2019
- 5 years - Bachelor's degree of Systems Engineer, Ecuador – University Polytechnic Salesian, 2012

Certifications / Working Rights:

- Permanent Resident of Australia, Visa Global Talent (subclass 858)
- Test and monitor applications through Non-functional and API Testing | April 2023
- Functional Testing, TDD, and DevOps integration | January 2023
- Software Development and database fundamentals through agile | November 2022
- Google Cloud Foundations | March 2021
- Amazon Web Services | May 2020

Experience:

➢ **Full Time | Senior Test Analyst | 10/2021 to 12/2023**

Devops1 Pty Ltd | Australia – Sydney, NSW | https://devops1.com.au

Technology: AWS Cloud Services, Pega Platform, Microsoft SQL Server database, Confluence, Jira Software, X-Ray Testing Management Tool, GitHub, Karate Framework, TestNG, Cypress, Selenium, Cucumber, Java SE, Docker, Microsoft Products, Postman, API, Rest Assured.

Achievements:

- Played a pivotal role in the seamless deployment of the Loan Management System on the AWS Cloud, demonstrating a commitment to excellence over a two-plus-year period. Executed a rigorous testing regimen, encompassing 3000 Test Cases in System Integration Testing (SIT) and 700 Test Cases in User Acceptance Testing (UAT). Identified and reported 1000 bugs, displaying a keen eye for detail and a proactive approach to quality assurance. During the project, maintained a notable individual contribution rate, accounting for 9% of executed Test Cases and 10% of reported Bugs. This dedication significantly contributed to the overall success of the project, resulting in a lower number of incidents during the go-live production phase.
- Implemented automatic Test Execution reports on XRAY, improving the Testing Process by reducing manual work by at least 80% in the testing team, increasing confidence at project level for business users and management.
- Demonstrated exceptional leadership skills within the Agile Scrum team, exceeding client expectations and timely completion of activities.
- Facilitated team members skill development and increased their productivity by conducting training sessions, mentoring new starters, and organizing knowledge transfer workshops.

➢ **Full Time | IT Technician | 07/2020 to 10/2021**

Randstad | Australia – Sydney, NSW | https://www.randstad.com.au

➢ **Full Time | IT Technician Level 2 | 12/2020 to 06/2021**

TES-AMM | Australia – Villawood, NSW | https://www.tes-amm.com

➢ **Full Time - Remote| Analyst Tester - Programmer | 01/2018 to 12/2020**

Go Getter Hub Pty Ltd | Australia – Preston, VIC

Technology: MySQL database, Java SE, Confluence, Jira Software, Jira-TestRail, Git, Cypress, SoapUI, Groovy, Virtualization, Linux, Microsoft Products.

Achievements:

- Automate business processes to place orders and monitor transactions in the stock market, decrease manual errors by at least 30% and improving risk management by 25%.

➢ **Part Time | Applications Developer | 02/2020 to 06/2020**

Mi Technologies Pty Ltd | Australia – Clyde, NSW | https://www.mitechnologies.com.au

Technology: SAP (ERP), AWS, Bitbucket, Microsoft Teams, Jira Software, Confluence, Git, Node, React Native, NET Core Web API, Microsoft SQL Server.

Achievements:

- Implemented a solution to integrate the SAP and local E-Commerce platform by developing a Web API to enable the exchange of information for accounting purposes. As a result, a reduction of manual intervention to amend data by 20%.
- Stablish the critical points of control in the current platform to reach financial goals.

➢ **Full Time | Family Commitments | 06/2014 to 01/2018**

Achievements:

- Improving English skills coming from a non-English country and currently an IELTS of 6.5
- Improving time management and organization skills.
- General enrichment and immersion in a different culture.

➢ **Full Time | Test Engineer | 07/2007 to 05/2014**

Movistar | Ecuador – Pichincha, Quito | https://www.movistar.com.ec

Technology: PeopleSoft, HP-PMP (Project Manager Portfolio), Quality Center, Quick Test Professional, Microsoft Products, Microsoft SQL Server, Oracle 8i, Linux

Achievements:

- Enhanced the testing process by building a custom Content Management System (CMS) to track and audit IT department's assets for the Software Development Life Cycle (SDLC).
- Streamlined the billing process of external Testing Services by implementing a custom timesheet system for external providers, to record activities and calculate hours, resulting on elimination of spreadsheets / excel and decrease of manual verification for leads and managers speeding up the invoicing process for the services.
- Boosted team productivity by implementing automatic email alerts from Portfolio Management Database, resulting on timely workload tracking and monitoring of pending work for all testing team.
- Successful implementation of Automation Framework (Quick Test Professional), collaborating with external providers to manage the allocation of $50k OPEX for in-premises automation projects.

References and certifications upon request.