

# Nida Aamir

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## Core Competencies

- Multilingual – English, Urdu and Punjabi
- Experience working in a high volume, fast paced environment
- Strong verbal communication skills
- Excellent client service skills
- Outgoing, able to command a room
- Knowledge on using POS systems
- Experienced in event management
- 1 year experience in Retail
- Able to work flexible shifts

## Skills Summary:

- Emotional intelligence and digital literacy.
- Confident, energetic, and charismatic.
- Quick learner, accountable and responsible, organized.
- Proven ability to prioritize and delegate tasks
- Able to set targets and ensure goals are achieved
- Skilled at balancing cash and interacting with customers
- Remains calm under pressure
- Detail oriented and proven ability to multitask

## Experience

### *Crew Member*

September 2021 – November 2022

McDonald's

Calgary, Alberta

- Utilized 2 POS systems to store and process more than 100 hours per shift while ensuring a \$0 dollar cash discrepancy
- Worked drive thru with a team of people to prepare and bag food items as well stocked and cleaned the workstation.
- Promoted the McDonald's app, new menu options and current promotions by initiating interactions and answering inquiries
- Delivered phenomenal service to large groups of people to ensure a positive customer experience

### *Volunteer CIWA Youth Forum*

September 2019 – February 2021

Calgary Immigrant Women's Association

Calgary, Alberta

- Planned and organized activities related to career development
- Gave a speech in front to approximately a thousand people
- Set up tables and other equipment while ensuring safety standards
- Shifted between multiple tasks, from supervising stations to performing and guiding visitors

*Volunteer Music Council*  
Turner Fenton High School

2018-2019  
Brampton, Ontario

- Prepared decorations for concerts
- Set up equipment and chairs for events
- Organized files and music records
- Worked as a receptionist during events

*In School Charity Organization – Co-Executive*  
*American International School of Bucharest*

2015 - 2017  
Bucharest, Romania

- Acquired a partnership with Invengim Autismul
- Organized various fundraisers, raised \$611 dollars
- Spread awareness about autism to elementary kids
- Bought Christmas presents for autistic children every year

## **Education and Training**

Software Development Diploma  
Southern Alberta Institute of Technology

September 2022 – Present  
Calgary, Alberta

High School Diploma  
Robert Thirsk High School

September 2018 – June 2  
Calgary, Alberta

Mentorship Training  
Calgary Immigrant Women's Association

August 20-22, 2019  
Calgary, Alberta

Central Ontario Leadership Seminar  
University of Toronto

March 2019  
Toronto, Ontario

References Available Upon Request