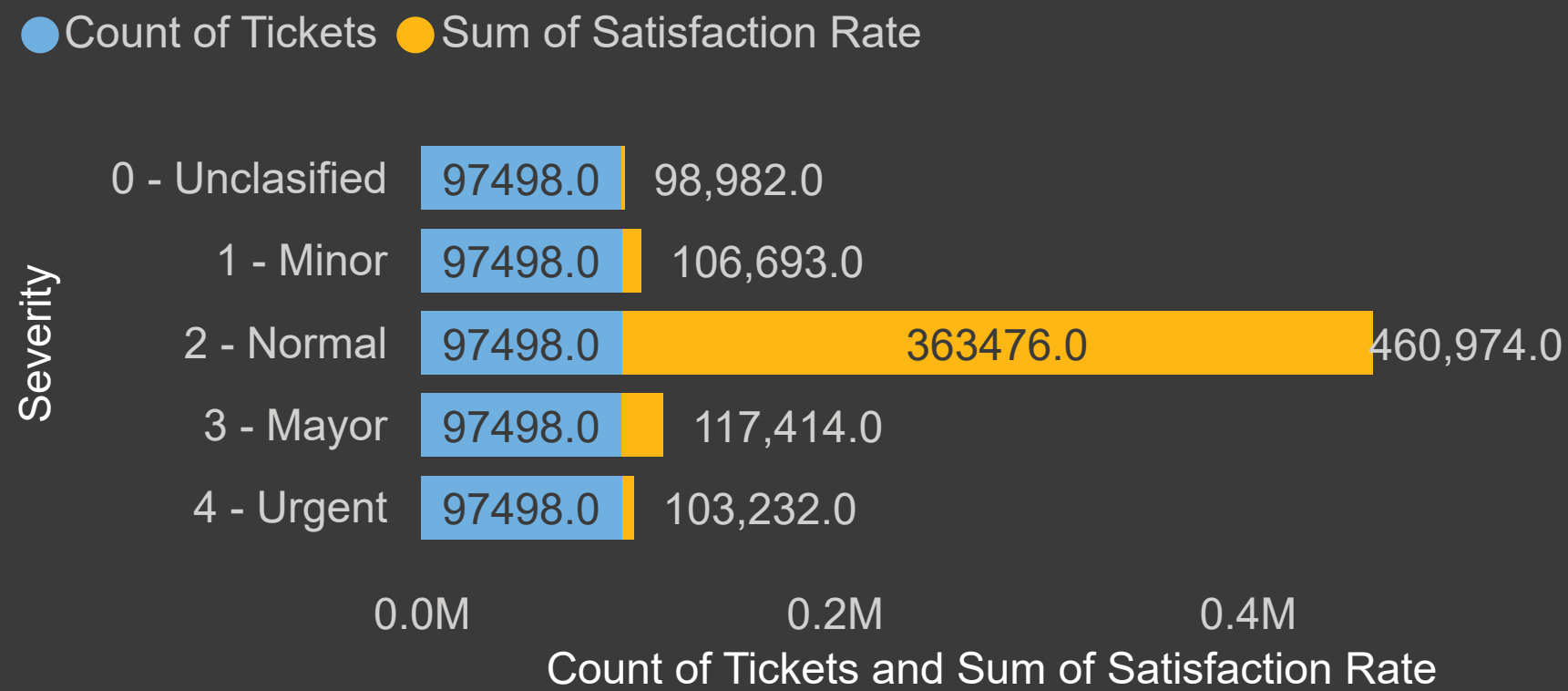
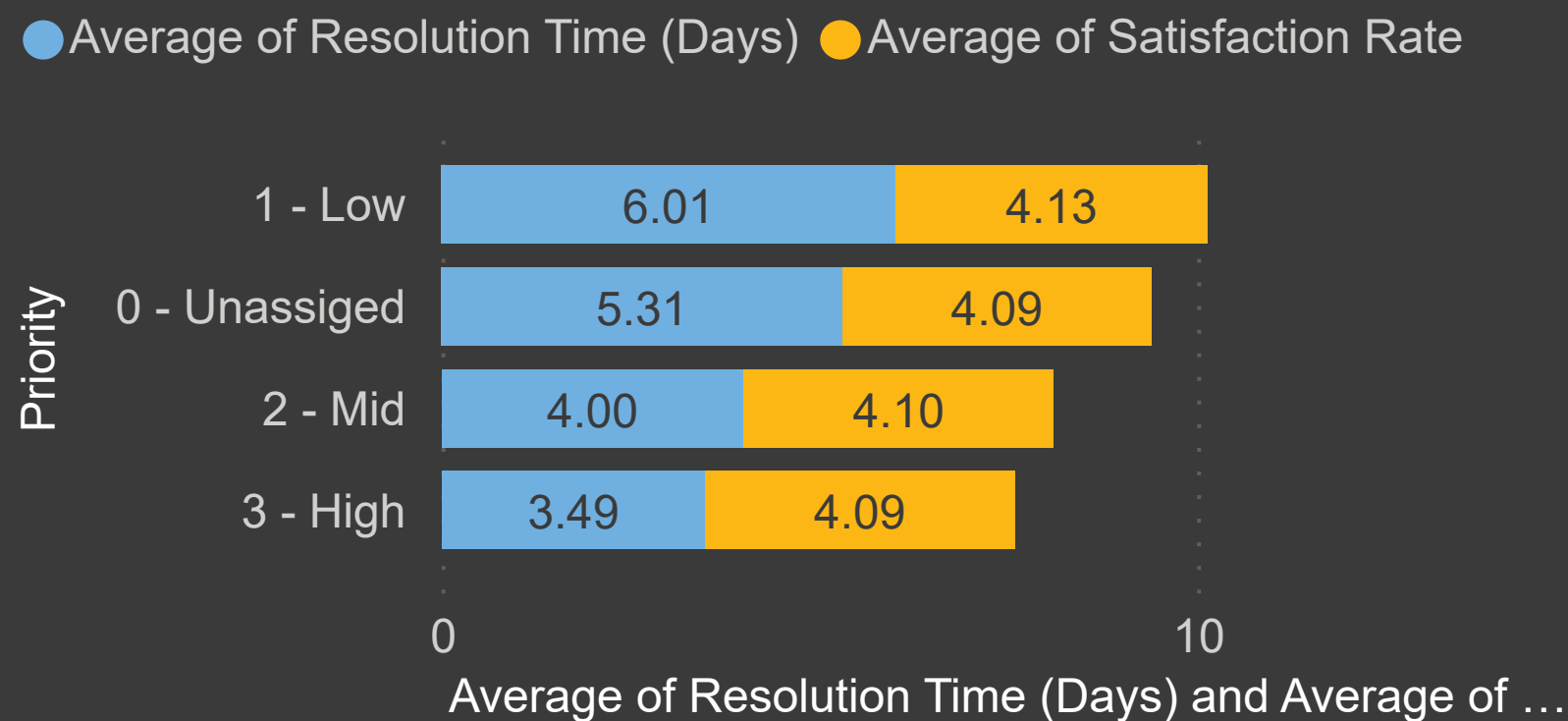


IT DESK HELP ANALYSES

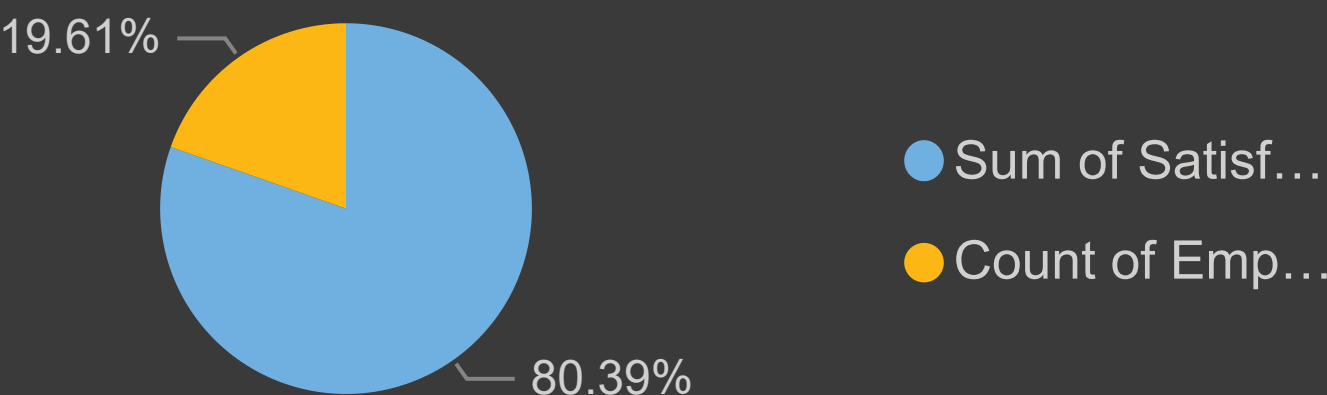
Agents by Severity



Agents by Priority



Satisfaction Rate by Employees



50

Count of IT_Agents

2000

Count of Employee ID

400K

Sum of Satisfaction Rate

444K

Sum of Resolution Time

4.55

Average of Resolution Time (Days)

1275

Sum of Agent ID

4.10

Average of Satisfaction Rate

4

Count of Priority

0 - Unassigned

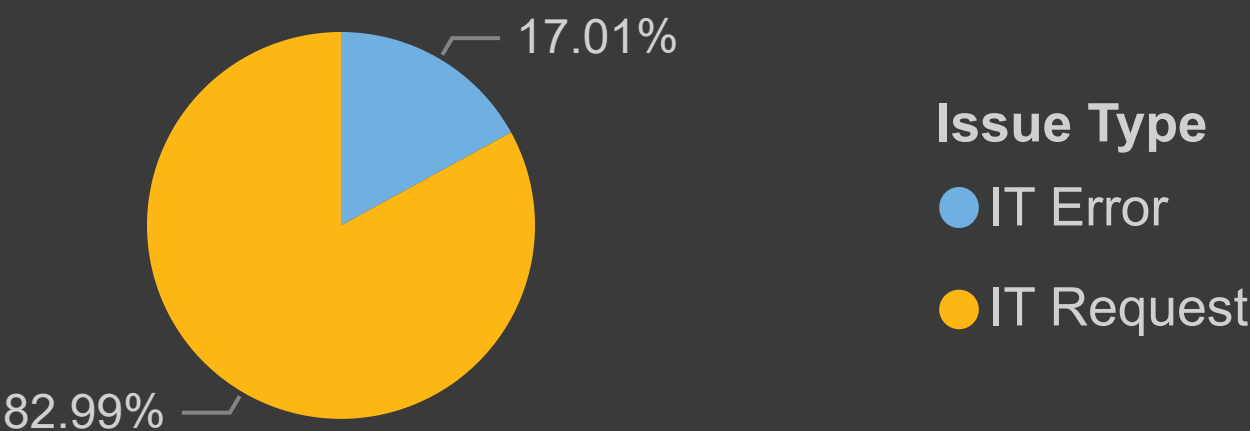
First Priority

0 -

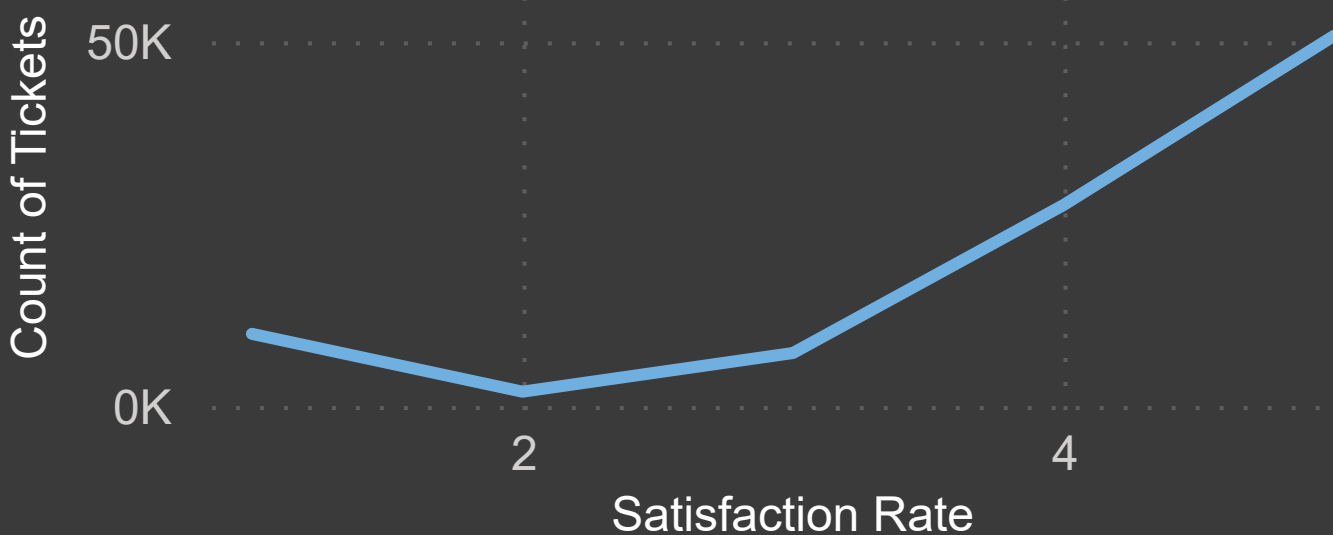
Unclassified

First Severity

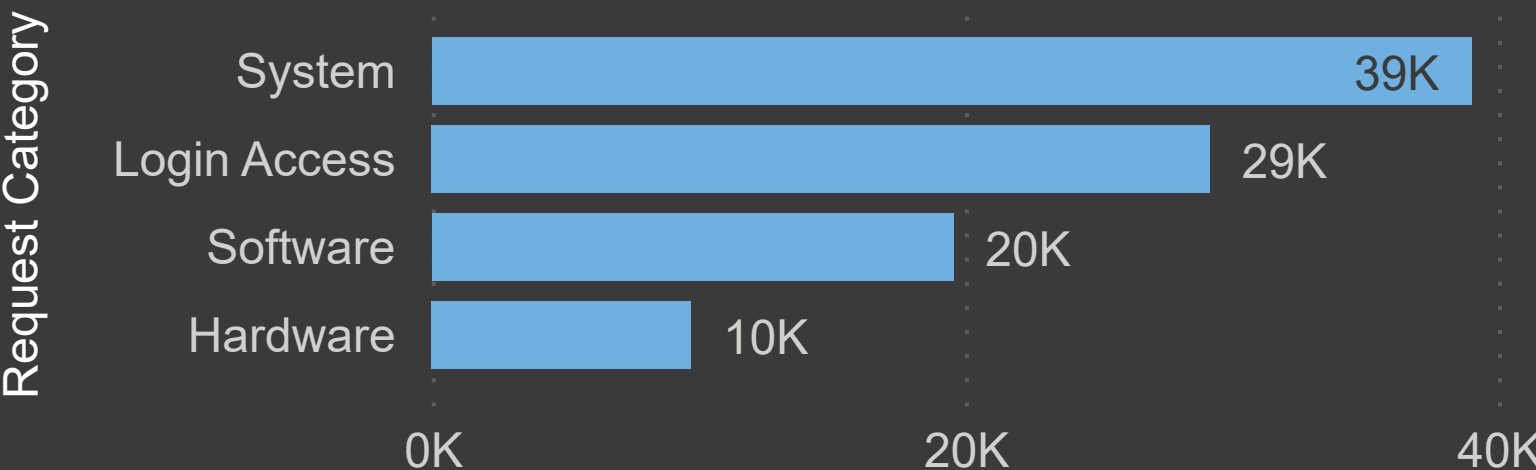
Sum of Resolution Time (Days) by Issue Type



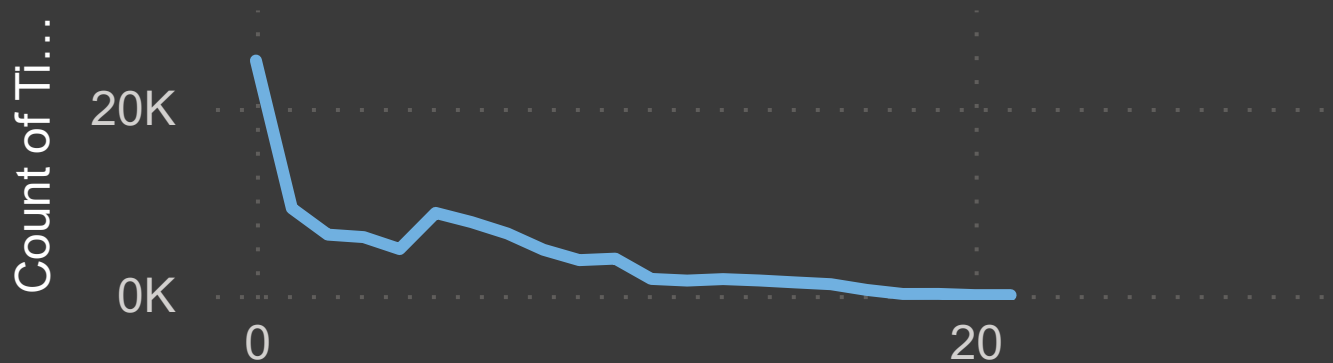
Count of Tickets by Satisfaction Rate



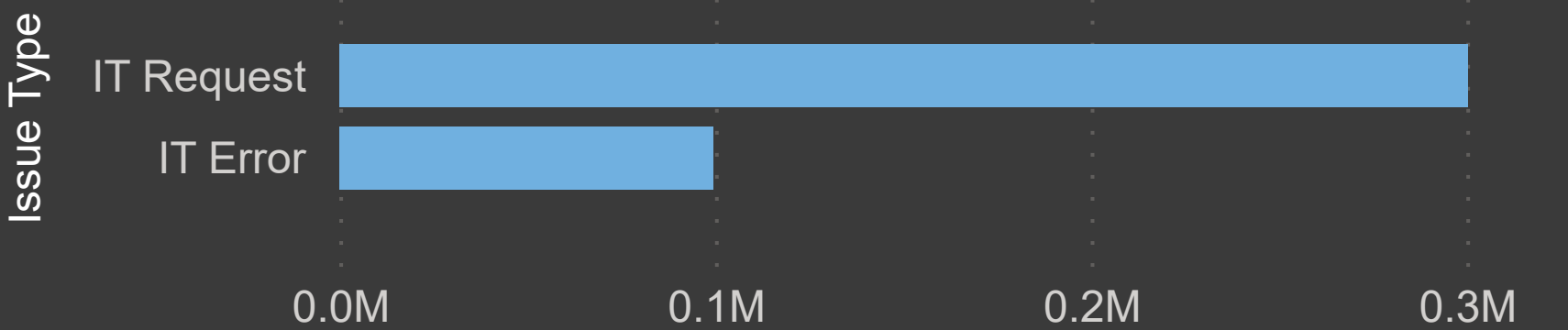
Count of Tickets by Request Category



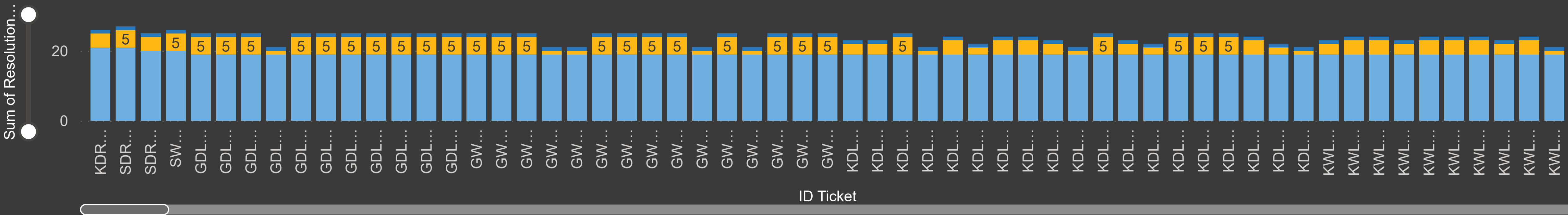
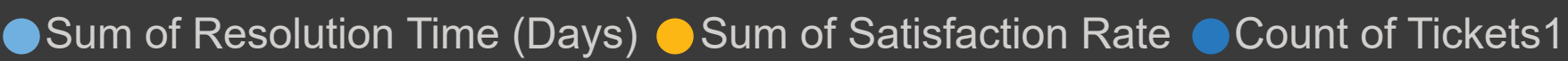
Count of Tickets by Resolution Time (Days)



IT ANALYSES REPORT



Sum of Resolution Time (Days), Sum of Satisfaction Rate and Count of Tickets1 by ID Ticket



Average of Resolution Time (Days) and Average of Satisfaction Rate by Full Name

