

Nabeel Hussain

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Objective:

To obtain a position where further experience and skills can be gained towards enhancing my knowledge in all phases of the software development life cycle, including quality assurance testing, programming, and web development.

Skills:

Computer Skills: Java, MySQL, C++, HTML5, CSS3, JavaScript, jQuery, Adobe Photoshop, Adobe Illustrator, and Microsoft Office (Word, PowerPoint, & Excel)

Analysis / Design: SDLC, Agile Scrum Methodology, Selenium, JUnit Testing

Professional Skills: Strong attention to detail, written & verbal communication skills, analytical & problem solving skills, self-motivated, great at multitasking, team oriented, and proficient customer service and sales experience.

Work Experience:

TalkLocal, College Park, MD

May 2014 – Present

Products & Operations

- Helped build the overseas customer team from the ground up, including interviewing prospective representatives, managing the day to day operations of the team, and handling all the onboarding & training.
- Overhauled and created a brand-new customer service guidebook, which included all the job requirements, functions, and procedures to be performed by the customer service team.
- Interacted with customers & companies, and took a proactive approach to resolving any issues.
- Helped create the marketing material for the company, including brochures, door hangers, trade show banners, and various other mock-up designs for marketing and graphic design projects. (Samples in portfolio)

Bloomfrog LLC, Germantown, MD

January 2016 – May 2016

Front-End Web Development Intern

- Assisted the web developers in designing and implementing websites for clients, based on their specific needs.
- Helped keep the company's website updated by making any necessary changes using HTML, CSS, and JavaScript.
- Used Adobe Photoshop to create business cards for the company, and modified images for various client websites.

TalkLocal, Potomac, MD

September 2012 – May 2014

Business Development & Product Support Intern

- Calling businesses throughout the U.S to educate and sign them up to the service.
- Handled customer service responsibilities with existing clients and customers.
- Researched different marketing strategies to expand the TalkLocal brand.
- Called and verified if companies in our database were still active and in business.
- Researched and added additional businesses within our 50 focused industries into the database.
- Worked on social media and marketing campaigns including Facebook, Twitter, and LinkedIn.
- Attended to phone calls and e-mails

General Nutrition Center, Gaithersburg, MD

June 2008 – August 2009

Sales Associate

- Worked in a team environment to achieve various goals and quotas.
- Gained valuable knowledge and experience in communicational skills.
- Interacted with customers in helping them with their needs or complaints
- Handled the daily finances of the store, made routine bank deposits, and completed invoices to have the store running effectively.

Education:

University of Maryland, University College

Feb 2016 – Present

- B.S in Computer Science

GPA: 4.0

Coursework: Java, C++, SQL, Data Structures & Algorithms, Object-Oriented Programming, Systems Analysis & Design, Calculus I, II, & III

Montgomery College – Germantown MD

June 2015 – May 2016

- A.A in Computer Science
- A.A in Information Systems

GPA: 3.83

University of Maryland – College Park, MD

Sept 2008 – May 2012

- B.A in Economics

GPA: 3.3

Interests:

Traveling, Sports, Movies & Television, Cooking

Languages:

Fluent in English, Urdu, Hindi, and some basics in Spanish

References:

References available upon request