Nabeel Muhammad Khan

Contact Information

Email address	nabeel2893@gmail.com
Phone number	+971-50-479-9793
Address	Dubai, United Arab Emirates
Website	linkedin.com/in/nabeel2893

Professional Summary

Software Business Analyst with over five years in the IT industry, specializing in requirement elicitation, wireframing, risk analysis, and project management. Proven track record in leading cross-functional teams and delivering effective business solutions. Experienced in managing scrum teams, serving as Scrum Master, and working as a Product Owner. Skilled in data analysis and visualization using tools like Power BI, Tableau, and Excel. Strong communication skills with a commitment to continuous learning and professional development.

Work experience

Dec 2023 - Present

Software Business Analyst
Crystal Magnate
Working on a custom ERP system targeted for eCommerce marketplace users.
Responsibilities include: Market research and analyses.
Identification of features and requirements, creating wireframes, and user stories.
Managing sprint backlogs and conducting scrum ceremonies.
Writing SRS and BRS documents, designing UML diagrams and database architecture.
Collaborating with the design team for UI/UX designs.
Working with the development team on product development along with assisting the QA team in writing detailed and relevant test cases.
Performing UAT at the end of each sprint.

September 2022 - March 2024

Software Business Analyst
ServicePath
Working on a custom CRM / CPQ product for the UK, Middle Eastern and North American Market.
Responsibilities Includes: SWOT Analysis, Reverse Documentation, Requirement Gathering, AS IS to TO BE Model, Feature Analysis, Bespoke Analysis, Creating Mockups, Jira Management, Unit Testing and Project Management.

Nov 2021 - August 2022

Consultant Business Analyst
Fair Consulting Group
Working on SAP CX Projects for Australian Market.
Responsibilities include: Research and Analysis, Understanding the Requirements,
Creating User Stories, Team Management, Scope Identification, Sprint Planning, Deriving Backlog, Identifying Scope and Client Communication.

May 2021 - Nov 2021	**Business Analyst / Scrum Master** **Innovative Solutions** Working on various Products designed for UAE Market. Responsibilities include: Research and Analysis, Understanding the Requirements, Wireframing, Creating User Stories, Team Management, Product Delivery, Sprint Planning, Jira Management, Identifying Scope, Maintaining Timelines, Communicating with Stakeholders and Prioritizing Backlog.
Feb 2021 - Nov 2021	**Business Analyst** **Arpatech** Working with an International Client based in USA Responsibilities Include: Requirement Gathering, Wireframing, Doing GAP Analysis, Making Scope Documents, Writing FSD's, Creating User Stories on Jira, Collaborating with Development and QA team, Product Delivery and UAT. Also worked on a Power BI Project Creating Interactive Dashboard using Excel and Database as a source.
June 2020 - Feb 2021	**IT Business Analyst** **Pakistan Revenue Automation Ltd.** Working on PSW project for Pakistan Customs and FBR. Responsibilities includes, requirement gathering, business process reengineering, producing wireframes, business requirement specification and software requirement specification documents. Modules worked on: Unified Registration System, User Management System, Integrated Risk Management System.
Jan 2020 - June 2020	**Business Analyst** **ABIC Systems** Working on an ERP system for our USA based client TCC Wireless (2nd Largest Franchisee of T-Mobile, USA). Responsibilities includes: Understanding Requirements, Creating Wireframes and FSD's, Giving Understanding to Dev and QA Team to ensure on time delivery.
Nov 2018 - Dec 2019	**System Analyst** **TriElectronics** Responsibilities include getting involve in presales activities, doing analysis of AS-IS business model and suggesting better solution for client and proposing TO-BE model. Preparing Project Reports, Business Requirement Specification Documents and provide end to end implementations of the solution including UAT.

Education

2011 - 2015	**Bachelor of Sciences - Computer Science** **Institute of Business Administration (Karachi, Pakistan)** Graduated and have been awarded with a Gold Medal for Best Final year Project

Skills

- Part of industry as a Business / System Analyst for more than five year, managing a team, providing solutions, gathering requirements, doing research and analysis, creating documentations and ensuring on time delivery of the projects.
- Extensive experience of working with different technologies including ERP's and CRM's, Mobile and Web Applications, Custom Developed Products and Creating Dashboards using BI Tools.

- Leadership, Team Management, Project Management, UAT's, User Stories, Use Cases, Agile Methodologies, Technical Analysis, BRD's, FSD's, Requirement Gathering, Critical Thinking, Technical Writing, Project Planning, Risk Analysis, Data Analysis and Data Visualization.
- Tools Used are: Jira, Confluence, Trello, ClickUp, Slack, Axure RP, Figma, Draw.io, Visio, Balsamiq, Snagit, Microsoft Office Suite, Google Suite, SQL, Tableau, Power BI, Anaconda, Jupyter Notebook, VSCode.

Certificates

- Certified Scrum Product Owner - CSPO
- IBM Certifications:
- What is Data Science
- Open Source Tools for Data Science
- Data Science Methodology
- Python for Data Science and AI
- Programming for Everybody (Getting Started with Python)
- Python Data Structures
- Using Python to Access Web Data
- Using Databases with Python
- Tableau 2022 A-Z: Hands on Tableau Training for Data Science
- Agile with Atlassian Jira
- Data Analytics and Business Intelligence – DigiSkills
- The Business Intelligence Analyst Course 2023 – 365 Careers

Languages

- English (Professional)
- Hindi / Urdu (Native)

References

References available upon request.