Nabeel Muhammad Khan

CONTACT

Flat # B12, Arika Apartments
Gulshan-e-Iqbal, Block 16
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PERSONAL DETAILS

Date of Birth: 28th January 1993
Nationality: Pakistani
Religion: Islam
Marital Status: Married

WORK EXPERIENCE

ServicePath   September 2022 — Present

Software Business Analyst

Working on a custom CRM / CPQ product for the UK, Middle Eastern and North American Market.

Responsibilities Includes: SWOT Analysis, Reverse Documentation, Requirement Gathering, AS IS to TO BE Model, Feature Analysis, Bespoke Analysis, Creating Mockups, Jira Management, Unit Testing and Project Management.

Fair Consulting Group   Nov 2021 — August 2022

Consultant Business Analyst

Working on SAP CX Projects for Australian Market.

Responsibilities include: Research and Analysis, Understanding the Requirements, Creating User Stories, Team Management, Scope Identification, Sprint Planning, Deriving Backlog, Identifying Scope and Client Communication.

Innovative Solutions   May 2021 — Nov 2021

Business Analyst / Scrum Master

Working on various Products designed for UAE Market.

Responsibilities include: Research and Analysis, Understanding the Requirements, Wireframing, Creating User Stories, Team Management, Product Delivery, Sprint Planning, Jira Management, Identifying Scope, Maintaining Timelines, Communicating with Stakeholders and Prioritizing Backlog.

Arpatech   Feb 2021 — Nov 2021

Business Analyst

Working with an International Client based in USA

Responsibilities Include: Requirement Gathering, Wireframing, Doing GAP Analysis, Making Scope Documents, Writing FSD's, Creating User Stories on Jira, Collaborating with Development and QA team, Product Delivery and UAT.
Also worked on a Power BI Project Creating Interactive Dashboard using Excel and Database as a source.

Pakistan Revenue Automation Ltd.   June 2020 — Feb 2021

IT Business Analyst

Working on PSW project for Pakistan Customs and FBR.

Responsibilities includes, requirement gathering, business process reengineering, producing wireframes, business requirement specification and software requirement specification documents.

Modules worked on: Unified Registration System, User Management System, Integrated Risk Management System.

ABIC Systems   Jan 2020 — June 2020

Business Analyst

Working on an ERP system for our USA based client TCC Wireless (2nd Largest Franchisee of T-Mobile, USA).

Responsibilities includes: Understanding Requirements, Creating Wireframes and FSD's, Giving Understanding to Dev and QA Team to ensure on time delivery.

TriElectronics   Nov 2018 — Dec 2019

System Analyst

Responsibilities include getting involve in presales activities, doing analysis of AS-IS business model and suggesting better solution for client and proposing TO-BE model.

Preparing Project Reports, Business Requirement Specification Documents and provide end to end implementations of the solution including UAT.

EDUCATION

Bachelor of Sciences - Computer Science   2011 — 2015

Institute of Business Administration (Karachi, Pakistan)

Graduated and have been awarded with a Gold Medal for Best Final year Project

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SKILLS

- Part of industry as a Business / System Analyst for more than four year, managing a team, providing solutions, gathering requirements, doing research and analysis, creating documentations and ensuring on time delivery of the projects.

- Extensive experience of working with different technologies including ERP's and CRM's, Mobile and Web Applications, Custom Developed Products and Creating Dashboards using BI Tools.

- Leadership, Team Management, Project Management, UAT's, User Stories, Use Cases, Agile Methodologies, Technical Analysis, BRD's, FSD's, Requirement Gathering, Critical Thinking, Technical Writing, Project Planning, Risk Analysis, Data Analysis and Data Visualization.

- Tools Used are: Jira, Confluence, Trello, ClickUp, Slack, Axure RP, Figma, Draw.io, Visio, Balsamiq, Snagit, Microsoft Office Suite, Google Suite, SQL, Tableau, Power BI, Anaconda, Jupyter Notebook, VSCode.

CERTIFICATES

- **Certified Scrum Product Owner - CSPO**

- **IBM Certifications:**
  - What is Data Science
  - Open Source Tools for Data Science
  - Data Science Methodology
  - Python for Data Science and AI

- **Python Certificates:**
  - Programming for Everybody (Getting Started with Python)
  - Python Data Structures
  - Using Python to Access Web Data
  - Using Databases with Python

- **Tableau Certificates:**
  - How to Analyze and Deep Dive any type of Data
  - Top 10 Worst Tableau Designer Mistakes and How to Avoid Them

- **Agile with Atlassian Jira**
- **Data Analytics and Business Intelligence – DigiSkills**
- **The Business Intelligence Analyst Course 2023 – 365 Careers**

LANGUAGES

- Urdu (Native)
- English (Professional)

REFERENCES

References available upon request.